

PECEIVED

SEP 2 6 2014

WATER TARIEF SCHEDULE

UTILITY: MICHAEL'S RANCH WATER USERS ASSOCIATION

DOCKET NO: W-02624-13-0367

Re-establishment (Within 12 Months)

2014 SEP 29 P 3: 32

AZ CORP COMM Director Utilities DECISION NO: 74408

EFFECTIVE: 4/1/2014

RATES AND CHARGES ION

	DOCKET CONTROL	N	
MONTHLY USAGE CHARGE	S. PHAS	E 1 PHASE 2	
WOLLD CONGRETATION	EFFECTI 4/1/20		
5/8" x 3/4" Meter			
3/4" Meter	\$ 20. 23.	·	,
1" Meter	25. 26.		
1-1/2" Meter	34.		
2" Meter	57.		
3" Meter	80.		
4" Meter	156.		
6" Meter	281.		
2	201.	280.00	291.00
COMMODITY RATES (Per 1,0	000 Gallons):		
First 5,000 gallons	\$ 3.	75 \$ 3.85	\$ 4.00
5,001 to 12,000 gallons	6.		7.15
Over 12,000 gallons	7.		8.78
	SERVICE <u>LINE CHARGE</u>	METER	mom . r
5/8" x 3/4" Meter	\$ 338.00	<u>CHARGES</u>	TOTAL
3/4" Meter	340.00	\$ 112.00	\$ 450.00
1" Meter	396.00	160.00 204.00	500.00
1-1/2" Meter	433.00	417.00	600.00
2" Turbine	600.00	900.00	850.00
3" Turbine	756.00	1344.00	1500.00 2100.00
4" Turbine	1056.00	2144.00	3200.00
6" Turbine	1680.00	4320.00	6000.00
	200000	1320.00	000.00
SERVICE CHARGES			
Establishment			\$ 50.00
Reconnection (Delinquent)			40.00
After Hours Service Charge			50.00
Meter Test (If Correct)			45.00
NSF Check			25.00
Meter Reread (if Correct)			30.00
Deposit			*
Deposit Interest (Per Month)			**
Deferred Payment (Per Month)			***
Late Payment Charge (Per Month)			****

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DECISION #: 74408



WATER TARIFF SCHEDULE

UTILITY: MICHAEL'S RANCH WATER USERS ASSOCIATION **DOCKET NO:** W-02624-13-0367

DECISION NO: 74408 EFFECTIVE: 4/1/2014

RATES AND CHARGES

* Per Commission Rule A.A.C. R-14-2-403(B)(7)

** Per Commission Rule A>A>C> R-14-2-403(B)(3).

*** 1.5 percent of unpaid monthly balance.

**** 1.50 percent per month or \$5.00, whichever is greater.

**** Months off system times the monthly minimum A.A.C. R-14-2-403 (D).

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise tax. Per Commission Rule R-14-2-409(D)(5).

t No. W-02624A-07-0571

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Company: Michael's Ranch Water Users' Association

Decision No.: 70050

RECEIVED Phone: 928-282-3811 (Jeannie Falen, contact person)

Effective Date: 1-1-2008

2007 DEC 31 P 1: 02

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POINT-OF-USE TREATMENT DEVICE TARIFF

DOCKET CENTRAL

DEC 3 1 2007

PURPOSE:

AZ CORP COMM

The purpose of this tariff is to enable Michael's Ranch Water Users' Association ("Company") to ensure its compliance with the requirements of the Arizona Department of Environmental Quality ("ADEQ") for Point-of-Use ("POU") treatment. POU treatment is to be installed on the customer's premises, maintained, and tested pursuant to the provision of the Arizona Administrative Code ("A.A.C.") R18-4-222 and ADEQ's Arizona Point-of-Use Compliance Program Guidance ("Guidance"). The Company was granted an alternative variance to use POU treatment for arsenic by ADEQ under the provisions of A.A.C. R-18-4-109. A POU treatment device will treat only the water intended for direct consumption, typically installed at a single tap such as the kitchen sink.

REQUIREMENTS:

The requirements to be in compliance with the Rules of the Arizona Corporation Commission ("Commission") and the ADEQ, specifically A.A.C. R14-2-407, R14-2-410, R18-4-222 and the Guidance that govern this tariff are as follows:

- 1. The Company shall purchase and install the POU treatment device.
- 2. Subject to the provisions of A.A.C. R18-4-222 and the Guidance, the installation of the POU treatment device will be a condition of service.
- 3. The installation of the POU treatment device will be arranged to be installed at a time convenient to the customer and the Company.
- 4. The customer must permit the Company or its agents to enter the home to maintain the system in good working order, including, but not limited to, periodic replacement of filters, water sampling, and replacement of the system from time to time.
- 5. The POU treatment devices shall be the property of the Company.
- 6. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 4 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a POU treatment device or fails to permit the servicing and testing of the POU treatment device as required by this tariff.
- 7. The Company shall give any customer who is required to install a POU treatment device written notice of said requirement. The customer shall be given sixty (60)

APPROVED FOR FILING

DECISION #: 70050 Decision No. 70050



cket No. W-02624A-07-0571

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Company: Michael's Ranch Water Users' Association

Phone: 928-282-3811 (Jeannie Falen, contact person)

Decision No.: _ 70050

Effective Date: 1-1-2008

days from the time such written notice is received in which to comply with this notice. If A.A.C. R14-2-410.B.1. is not applicable and the customer can show good cause as to why the device cannot be installed within sixty (60) days, the Company may allow the customer an additional sixty (60) days to have the device installed.

- 8. Testing of the POU treatment device shall be in conformance with the requirements of A.A.C. R18-4-222 and the Guidance.
- 9. Consistent with the provisions of A.C.C. R14-2-407.B.2 and 3, each customer shall be responsible for safeguarding all Company property installed on the customer's premises for the purpose of supplying clean water to that customer. Each customer shall exercise all reasonable care to prevent loss or damage to Company property, excluding ordinary wear and tear. The customer shall be responsible for loss of or damage to Company property on the customer's premises arising from neglect, carelessness, or misuse and shall reimburse the Company for the cost of necessary repairs or replacements.
- 10. Pursuant to A.C.C. R14-2-407.B.5, each customer shall be responsible for notifying the Company of any failure identified in the Company's POU treatment device and system.

Attachment-AAC: Arizona Administrative Codes (5 pages)

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Arizona Administrative Codes

R14-2-407. Provision of service

A. Utility responsibility. Each utility shall be responsible for providing potable water to the customer's point of delivery.

B. Customer responsibility

- 1. Each customer shall be responsible for maintaining all facilities on the customer's side of the point of delivery in a safe and efficient manner and in accordance with the rules of the state Department of Health.
- 2. Each customer shall be responsible for safeguarding all utility property installed in or on the customer's premises for the purpose of supplying water to that customer.
- 3. Each customer shall exercise all reasonable care to prevent loss or damage to utility property, excluding ordinary wear and tear. The customer shall be responsible for loss of or damage to utility property on the customer's premises arising from neglect, carelessness, or misuse and shall reimburse the utility for the cost of necessary repairs or replacements.
- 4. Each customer shall be responsible for payment for any equipment damage resulting from unauthorized breaking of seals, interfering, tampering or bypassing the utility meter.
- 5. Each customer shall be responsible for notifying the utility of any failure identified in the utility's equipment.
- 6. Water furnished by the utility shall be used only on the customer's premises and shall not be resold to any other person. During critical water conditions, as determined by the Commission, the customer shall use water only for those purposes specified by the Commission. Disregard for this rule shall be sufficient cause for refusal or discontinuance of service.
- C. Continuity of service. Each utility shall make reasonable efforts to supply a satisfactory and continuous level of service. However, no utility shall be responsible for any damage or claim of damage attributable to any interruption or discontinuation of service resulting from:
 - 1. Any cause against which the utility could not have reasonably foreseen or made provision for, i.e., force majeure
 - 2. Intentional service interruptions to make repairs or perform routine maintenance
 - Curtailment.

D. Service interruptions

- 1. Each utility shall make reasonable efforts to reestablish service within the shortest possible time when service interruptions occur.
- 2. Each utility shall make reasonable provisions to meet emergencies resulting from failure of service, and each utility shall issue instructions to its employees covering procedures to be followed in the event of emergency in order to prevent or mitigate interruption or impairment of service.
- 3. In the event of a national emergency or local disaster resulting in disruption of normal service, the utility may, in the public interest, interrupt service to other customers to provide necessary service to civil defense or other emergency service agencies on a temporary basis until normal service to these agencies can be restored.
- 4. When a utility plans to interrupt service for more than 4 hours to perform necessary repairs or maintenance, the utility shall attempt to inform affected customers at least 24 hours in advance of the scheduled date and estimated duration of the service interruption.



Attachment-AAC Page 2 of 5

Such repairs shall be completed in the shortest possible time to minimize the inconvenience to the customers of the utility.

- 5. The Commission shall be notified of interruptions in service affecting the entire system or any major division thereof. The interruption of service and cause shall be reported within 4 hours after the responsible representative of the utility becomes aware of said interruption by telephone to the Commission and followed by a written report to the Commission.
- E. Minimum delivery pressure. Each utility shall maintain a minimum standard delivery pressure of 20 pounds per square inch gauge (PSIG) at the customer's meter or point of delivery.
- F. Construction standards. Each utility shall construct all facilities in accordance with the guidelines established by the state Department of Health Services.

R14-2-410. Termination of service

- A. Nonpermissible reasons to disconnect service. A utility may not disconnect service for any of the reasons stated below:
 - 1. Delinquency in payment for services rendered to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises.
 - 2. Failure of the customer to pay for services or equipment which is not regulated by the Commission.
 - 3. Nonpayment of a bill related to another class of service.
 - 4. Failure to pay for a bill to correct a previous underbilling due to an inaccurate meter or meter failure if the customer agrees to pay over a reasonable period of time.

B. Termination of service without notice

- 1. Utility service may be disconnected without advance written notice under the following conditions:
 - a. The existence of an obvious hazard to the safety or health of the consumer or the general population.
 - b. The utility has evidence of meter tampering or fraud.
 - c. Unauthorized resale or use of utility services.
 - d. Failure of a customer to comply with the curtailment procedures imposed by a utility during supply shortages.
- 2. The utility shall not be required to restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the utility.
- 3. Each utility shall maintain a record of all terminations of service without notice. This record shall be maintained for a minimum of 1 year and shall be available for inspection by the Commission.

C. Termination of service with notice

- 1. A utility may disconnect service to any customer for any reason stated below provided the utility has met the notice requirements established by the Commission:
 - a. Customer violation of any of the utility's tariffs filed with the Commission and/or violation of the Commission's rules and regulations.
 - b. Failure of the customer to pay a delinquent bill for utility service.
 - c. Failure to meet or maintain the utility's credit and deposit requirements.

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DECISION #: 20150	. 1

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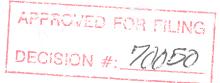
- d. Failure of the customer to provide the utility reasonable access to its equipment and property.
- e. Customer breach of a written contract for service between the utility and customer.
- f. When necessary for the utility to comply with an order of any governmental agency having such jurisdiction.
- 2. Each utility shall maintain a record of all terminations of service with notice. This record shall be maintained for 1 year and be available for Commission inspection.

D. Termination notice requirements

- 1. No utility shall terminate service to any of its customers without providing advance written notice to the customer of the utility's intent to disconnect service, except under those conditions specified where advance written notice is not required.
- 2. Such advance written notice shall contain, at a minimum, the following information:
 - The name of the person whose service is to be terminated and the address where service is being rendered.
 - b. The Commission rule or regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the utility, if applicable.
 - c. The date on or after which service may be terminated.
 - d. A statement advising the customer to contact the utility at a specific address or phone number for information regarding any deferred payment or other procedures which the utility may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.
 - e. A statement advising the customer that the utility's stated reason for the termination of services may be disputed by contacting the utility at a specific address or phone number, advising the utility of the dispute and making arrangements to discuss the cause for termination with a responsible employee of the utility in advance of the scheduled date of termination. The responsible employee shall be empowered to resolve the dispute and the utility shall retain the option to terminate service.

E. Timing of terminations with notice

- 1. Each utility shall be required to give at least 10 days advance written notice prior to the termination date.
- 2. Such notice shall be considered to be given to the customer when a copy thereof is left with the customer or posted first class in the United States mail, addressed to the customer's last known address.
- 3. If after the period of time allowed by the notice has elapsed and the delinquent account has not been paid nor arrangements made with the utility for the payment thereof or in the case of a violation of the utility's rules the customer has not satisfied the utility that such violation has ceased, the utility may then terminate service on or after the day specified in the notice without giving further notice.
- 4. Service may only be disconnected in conjunction with a personal visit to the premises by an authorized representative of the utility.
- 5. The utility shall have the right (but not the obligation) to remove any or all of its property installed on the customer's premises upon the termination of service.
- F. Landlord/tenant rule. In situations where service is rendered at an address different from the mailing address of the bill or where the utility knows that a landlord/tenant relationship exists and that the landlord is the customer of the utility, and where the landlord as a customer would otherwise be subject to disconnection of service, the utility may not disconnect service until the following actions have been taken:

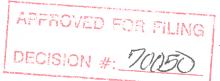


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- 1. Where it is feasible to so provide service, the utility, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant then declines to so subscribe, the utility may disconnect service pursuant to the rules.
- 2. A utility shall not attempt to recover from a tenant or condition service to a tenant with the payment of any outstanding bills or other charges due upon the outstanding account of the landlord.

R18-4-109. Alternate Variances

- A. The Department may grant an alternate variance from compliance with a MCL or treatment technique requirement to a public water system. When making a decision whether to grant or deny an alternate variance, the Department shall consider whether:
 - 1. The public water system serves fewer than 10,000 persons, including the number of persons served through a consecutive system;
 - 2. The MCL or treatment technique requirement for which the alternate variance is sought was promulgated on or after January 1, 1986;
 - 3. The public water system will install and use an alternate variance technology published by EPA under 42 U.S.C. 300g-1(b)(15) (2001);
 - 4. The public water system establishes, by submission of the information required of new systems under Appendices C and D of Article 6, that it cannot afford to comply with the MCL or treatment technique requirement for which the alternate variance is sought by use of one of the following:
 - a. Installing treatment;
 - b. Use of an alternative source of water supply; or
 - c. Restructuring or consolidation changes, including ownership change and physical consolidation with another public water system, or both.
 - 5. The public water system is not able to obtain financial assistance under 42 U.S.C. 300j-12 (2001) or any other federal or state program;
 - 6. The public water system submits documentation that it meets the source water quality requirements for installing the alternate variance technology; and
 - 7. The public water system submits documentation demonstrating that it is financially and technically capable of installing, operating, and maintaining the alternate variance technology.
- B. The Department shall only grant an alternate variance for a MCL that was revised after January 1, 1986 up to the MCL in effect before January 1, 1986.
- C. The Department shall not grant an alternate variance for a microbiological contaminant, including a bacterium, virus, or other organism, or an indicator or treatment technique for a microbial contaminant.
- D. A public water system that serves fewer than 10,000 persons shall submit a written request for an alternate variance to the Department. The request shall include all items listed in R18-4-110(D) and documentation that the public water system can pay for and maintain the installation and operation of the alternate variance technology.
- E. The Department shall review the alternate variance request, make a preliminary decision on the request, and schedule a public hearing for customers of the public water system to comment on the proposed alternate variance.
- F. The Department shall conduct public hearings on a proposed alternate variance according to the general public hearing procedures prescribed in R18-1-402.
- G. The Department shall not grant an alternate variance until the later of the following: 1. 90 days after the Department proposes to grant the alternate variance;



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- 2. For a public water system that serves 3,300 or fewer persons, the date that the Department makes the modifications recommended by EPA or responds in writing to each objection made by EPA, if any; or
- 3. For a public water system that serves more than 3,300 and fewer than 10,000 persons, the date EPA approves the alternate variance.
- H. The Department shall publish a final decision to grant an alternate variance in the Arizona Administrative Register.

R18-4-222. Use of Point-of-Entry or Point-of-Use Treatment Devices

- A. A public water system may use a point-of-use treatment device to achieve compliance with a MCL, provided that the point-of-use treatment device meets the requirements of 42 U.S.C. 300g-1(b)(4)(E)(ii) (2001), and the requirements listed under subsections (B)(1) through
- B. A public water system may use a point-of-entry treatment device to achieve compliance with a MCL if the public water system meets all of the following requirements:
 - The public water system develops a monitoring plan for the treatment device and obtains the Department's written approval of the monitoring plan before a point-of-entry treatment device is installed. The monitoring plan shall provide reasonable assurance that the treatment device provides health protection equivalent to that provided by central
 - 2. The design of the point-of-entry treatment device is approved, in writing, by the Department.
 - 3. The public water system operates and maintains the point-of-entry treatment device.
 - 4. The microbiological safety of water that is treated by a point-of-entry treatment device is maintained at all times. The design and application of the treatment device shall consider the tendency for increase in heterotrophic bacteria concentrations in water treated with activated carbon. The Department may require frequent backwashing, post-contactor disinfection, or HPC monitoring to ensure that the microbiological safety of water is not compromised.
 - 5. The public water system installs a sufficient number of point-of-entry treatment devices to buildings connected to the public water system so that every person served by the public water system is protected. Every building connected to the public water system shall be subject to treatment and monitoring.
 - 6. The rights and responsibilities of persons served by the public water system convey with title upon the sale of property.
- C. A public water system that uses a point-of-entry treatment device or a point-of-use treatment device as a condition for receiving a variance or an exemption shall meet the requirements listed under subsection (B).

Arizona Point-of-Use Compliance Program Guidance

http://www.azdeq.gov/environ/water/download/pointofuse.pdf

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Company: _Michael's Ranch Water Users Association_	Decision No.:74408
Docket No: _W-02624A-13-0367	Effective Date:04-01-2014

Public Education Program Tariff - BMP 1.0

PURPOSE:

A program for the Company to provide free written information on water conservation measures to its customers and to remind them of the importance of conserving water (Required Public Education Program).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- The Company shall provide two newsletters to each customer; one to be provided in the spring, the other in the fall. The goal of the letters is to provide timely information to customers in preparation of the hot summer months, and the cold winter months, in regards to their water uses. The Company shall remind customers of the importance of water conservation measures and inform them of the information available from the Company.
- 2. Information in the newsletters shall include water saving tips, home preparation recommendations for water systems/pipes, landscape maintenance issues for summer and winter, water cistern maintenance reminders and additional pertinent topics. Where practical, the Company shall make this information available in digital format which can be e-mailed to customers upon request or posted on the Company's website.
- Communication channels shall include one or more of the following: water bill inserts,
 messages on water bills, Company web page, post cards, e-mails and special mailings of
 print pieces, whichever is the most cost-effective and appropriate for the subject at
 hand.
- 4. Free written water conservation materials shall be available in the Company's business office and the Company shall send information to customers on request.
- The Company may distribute water conservation information at other locations such as libraries, chambers of commerce, community events, etc., as well.
- 6. The Company shall keep a record of the following information and make it available to the Commission upon request.
 - A description of each communication channel (i.e., the way messages will be provided) and the number of times it has been used.
 - b. The number of customers reached (or an estimate).
 - A description of the written water conservation material provided free to customers.

APPROVED FOR FILING DECISION #: 1481



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Company: _Michael's Ranch Water Users Association_	Decision No.:74408
Docket No: _W-02624A-13-0367	Effective Date:04-01-2014

New Homeowner Landscape Information Tariff – BMP 2.3

PURPOSE:

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- Upon establishment of water service the Company shall provide a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, all applicable tariffs, a basic interior-exterior water saving pamphlet, xeriscape landscape information, and information on where to find low water use plant lists, watering guidelines, and a rain water harvesting pamphlet.
- 2. Upon customer request, the Company shall provide:
 - On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options.
- 3. The number of packets provided to new customers will be recorded and made available to the Commission upon request.

APPROVED FOR FILING DECISION #: 148



Docket No. W-02624A-13-0367

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Company: _Michael's Ranch Water Users Association_	Decision No.:74408
Docket No: _W-02624A-13-0367	Effective Date:04-01-2014

Water System Tampering Tariff - BMP 5.2

PURPOSE:

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
- Compliance with the provisions of this tariff will be a condition of service.
- The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
- 4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
- If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING DECISION #: 101

Utility: Michael's Ranch Water Users Association Tariff Sheet No.: Page 1 of 4

Docket No.: W-02624A-02-0745

Phone No.: (928)282-0813

Decision No.: 65652

Effective:

MICHAEL'S RANCH WATER USERS ASSOCIATION **CURTAILMENT TARIFF**

ADEQ Public Water System Number: 13-109

Michael's Ranch Water Users Association ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

Stage 2 Exists When:

- Company's water storage or well production has been less than 80 percent of a. capacity for at least 48 consecutive hours, and
- Company has identified issues such as a steadily declining water table, increased b. draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

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DECISION #: 45652

UKIGINAL

Decision No.: 65652

Utility: Michael's Ranch Water Users Association Tariff Sheet No.: Page 2 of 4

Docket No.: W-02624A-02-0745

Phone No.: (928)282-0813 Effective:

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible.

Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least 2 signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

APPROVED FOR FILING

DECISION #: 65652

Utility: Michael's Ranch Water Users Association Tariff Sheet No.: Page 3 o

Docket No.: W-02624A-02-0745

Phone No.: (928)282-0813

Decision No.: 65652

Effective:

Stage 4 Exists When:

Company's total water storage or well production has been less than 25 percent of a. capacity for at least 12 consecutive hours, and

Company has identified issues such as a steadily declining water table, increased b. draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited

Notice Requirements:

- Company is required to notify customers by delivering written notice to 1. each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- Company shall post at least 2 signs showing curtailment stage. Signs shall 2. be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 4.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must

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otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation

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Company Name: Nichael's RANCH WATER USERS ASSOCIATION Page 1 of 2

CROSS-CONNECTION OR BACKFLOW TARIFF

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The purpose of this tariff is to protect Michael's Ranch Water Users

Associations ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow-prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C".) R14-2-405.B.6 and A.A.C. R18-4-215.

REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

- 1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
- A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
- 3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff
- 4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

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Company Name: Michael's RANCH Water Users Assoc. Page 2 of 2

- 5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.
- 6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
 - a. assembly identification number and description;
 - b. location
 - c. date(s) of test(s);
 - d. description of repairs and recommendations for repairs made by tester; and
 - e. the tester's name and certificate number.
- 7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
- 8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

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