ARIZONA DEPARTMENT OF WATER RESOURCES Modified Non-Per Capita Conservation Program	1. Public Awareness/PR	2. Education/ Training	3. Outreach Services	4. Physical System	5. Ordinan	ces/Conditions of Service/Tariffs	6. Rebates/Incentives	7. Research/Innovation
	2.2 Youth calcation and training 2.4 You homeow, calcan	2.5 Distribution beliands eape into. 3.1 Residential audit program 3.3 Water budges:	3.5 Non-residential interior retroffis 3.6 High water use inquiry resolution 3.7 High water use inquiry resolution 4.1 Leak detection program 4.2 Meter repair reposition 5.1 / water system	5.2 Water lase lands equity 5.3 Plumbing occi Mater W. 5.4 1.	5.5 Mooel home landscapes 5.6 Gay waterwater landscapes 5.6 Gar waterwater landscapes 5.8 / waterwater landscapes 5.8 / waterwater landscapes	Sandscape water responding 5.9 Howarder responding 5.10 Retroff on resale 5.12 Conservation faritf (PWC) 6.1 Tollet rebate 6.3 Tollet rebate 6.3 Tollet rebate 6.3 Tollet rebate	6.5 Hot water fixtures 6.5 Hot water fixtures 6.6 Water efficient appliances 6.9 Landscape conversion 6.1 Commercial and industrial program 6.12 Large landscape conservation 7.2 Large landscape conservation 7.2 Conduct applied reservation 7.3 Effaultate of the conversion of the conversion 7.3 Effaultate of the conversion of the conversion 7.3 Effaultate of the conversion of the conversio	Analyse for water savings 7.5 Implement smart injection 7.5 Support new technologies 7.8 Pilot new project/program
Service Area Characteristics								
Rapidly growing non-residential sector.								
Rapidly growing residential sector.								
Large number/A34%¹ (or high % of demand) of industrial/commercial users.								
Large number/percentage of residential users.								
Contains mature development (a large %/number of structures built < 1990).								
Serves active adult community.								
Serves a large number or high % of demand of large landscaped areas.²								
Largely undeveloped; most of the water served will be for new growth.								
New residential development is largely oriented toward families.								
Current residential development is largely oriented toward families.								
Mature service area with mainly water intensive landscaping.								
New service area with predominantly xeriscape landscaping.								
Low density residential areas with large lots.								
High interest from customers for graywater/water harvesting information.								
High density area with small lots.								
High rate of turnover in existing properties.								
Frequent incidence of water in the streets or other signs of water waste.								

BMP May be Suitable to the Service Area Characteristic or Water Use Patern

 ^{% =} percentage: a high percentage or proportion of the total amount of water served.
 e.g. parks, HOA common areas, golf courses, school fields.

Modified Non-Per Capita Conservation Program (Modified NPCCP) Suggestions for Matching Service Area Characteristics with Best	1. Public Awareness/PI	2. Education/ Training	3. Outreach Services	4. Physical System	5. Ordinances/Condition	s of Service/Tariffs	6. Rebates/Incentives	7. Research/Innovation
	Parket surveys 2.7 Adult education and training 2.3 New home	2.5 Distribution plan for materials 3.1 Residential audit program 3.2 Landscape consultation 3.3 Water bund	3.5 Non-residential interior retroffs 3.6 High water use inquiry resolution 3.8 Water use inquiry resolution 4.1 Leak Gelection program 4.3 Water Positivella	5-2 Water Use lands again 5-3 Water tambering water was	5.5 Model home landscaping 5.6 Gray Mater intensive landscaping 5.7 Car wash water farresting 5.8 Landscape water forcing 5.9 Hot water eoiculation describes	ing to like	6.5 Hot water fritues 6.6 Water efficient appliances 6.6 Water efficient appliances 6.7 Graywater retroit 6.8 Water larresing retroit 6.10 Keriscape conversion 6.12 Large lands and industrial program 7.1 Implement emerging technology 7.2 Conduct applied research	7.4 Analyse for water sach 7.5 Implement smart ingation 7.7 Support new fecth order from 1.8 Allot new fecth order from 1.8 Allot new project program
Service Area Characteristics								
Frequent incidence of customer high water use complaints.								
Frequent incidence of spikes in customer water use.								
Higher than desired system leaks.								
Unexplained system losses.								
Higher than desired amounts of lost and unaccounted for water.								
Objective to maintain low rates of lost and unaccounted for water.								
Little or no access to water reclamation facilities.								
Need or desire to explore new water conservation approaches.								
Need or desire to evaluate and/or redesign existing program.								
Need or desire to quantify actual water savings associated with measures.								
Provider is developing a new conservation program; wants to assess needs.								
Provider has a mature conservation program; wants to revise.								
Provider has a mature service area with significant redevelopment.								

BMP May be Suitable to the Service Area Characteristic or Water Use Patern

Note: This matrix, developed during the stakeholder process for the Modified Non-Per Capita Conservation Program, is presented to assist municipal provders in selecting BMPs that are best suited for their water service areas. It is not necessarily comprehensive; municipal water providers may identify and present other ways to justify their selection of certain BMPs. For additional information, please refer to the following documents: *BMPs Applicable to All Service Areas* and *Required Public Education Program and BMPs in the Modified NPCCP*.

2. e.g. parks, HOA common areas, golf courses, school fields.

^{1. % =} percentage: a high percentage or proportion of the total amount of water served.

ARIZONA DEPARTMENT OF WATER RESOURCES	1. Public Awareness/PR	2. Education/ Training	3. Outreach Services	4. Physical System	5. Ordinances/Conditions of Service/Tariffs	6. Rebates/Incentives	7. Research/Innovation
Modified Non-Per Capita							
Conservation Program	///	///////	///////////////////////////////////////	///			
(Modified NPCCP)	mations Info	io, info, sis, sis, sis, sis, sis, sis, sis, si		/////			
Suggestions for Matching //							
Service Area	$\left \begin{array}{c} a \\ i \\ i \\ o \end{array}\right $						28 88 88 88 88 88 88 88 88 88 88 88 88 8
Characteristics with Best							20 00 00 00 00 00 00 00 00 00 00 00 00 0
Management Practices / \$ / \$ / \$				Safer Safe			
(BMPs) /s//s//s//s//s//s//s//s//s//s//s//s//s/							
1. \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	$\frac{1}{4}\left\langle \frac{\omega}{v} \left\langle \frac{\omega}{v} \right\rangle \right\rangle \right\rangle \right\rangle }{2\omega} \right\rangle \right\rangle \right\rangle \right\rangle \right]$	1 3 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	$\left\langle \stackrel{\circ}{v} \right\rangle \left\langle \stackrel{v}{v} \right\rangle \left\langle \stackrel{\circ}{v} \right\rangle \left\langle \stackrel{\circ}{v} \right\rangle \left\langle \stackrel{\circ}{v} \right\rangle \left\langle \stackrel{\circ}{v} \right\rangle $. \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
Service Area Characteristics							

 ^{% =} percentage: a high percentage or proportion of the total amount of water served.
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