



ARIZONA CORPORATION COMMISSION

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Commission's Hearing Division Launches New Paperless Service that Improves Efficiencies and Reduces Costs

(Phoenix) In August, the Arizona Corporation Commission launched an expanded service which will help reduce costs and increase efficiency by offering electronic delivery of Commission filings to parties involved in cases before the Commission. It is one way that the Commission is shifting to a paperless system.

Starting August 1st, utilities and other parties in cases have the option of receiving all Commission docket filings via email instead of standard mail. Docket filings often include correspondence by Commissioners and its Divisions' filings including Utilities Division Staff. The Commission Staff, by law must deliver its filings to the approved interveners. With the expanded service, the parties can consent to receiving the filings by email, which allows the Commission to fulfill its obligation and reduce the amount of time and cost in paper and postage in preparing and sending those documents.

"This will save a tremendous amount of time and money for ratepayers, parties that have business with the Commission, and the Commission itself," said Chairman Doug Little. "The most recent changes providing for email delivery of documents are part of a continuing and much more comprehensive project to streamline filings, eliminate unnecessary paperwork and reduce the burden on those companies and individuals that have business with the Commission. We expect to make great strides in continuing to reduce the paperwork burden at the Commission over the next year."

Smaller utilities will also be able to reduce the number of copies they need to file. Utilities normally must submit 13 copies of all filings with the Commission's docket control. The smaller, Class D & E companies now need only file one copy. This applies to utilities which have less than \$250,000 in operating revenues except for telecommunications companies which qualify if they have less than \$100,000 in revenues. Those affected companies account for 82% of utilities in the state.

To consent to electronic delivery for a specific docket visit the Arizona Corporation Commission website at <http://www.azcc.gov/> and click "email service consent." The party must give the consent in each docket they are involved in.

The Hearings Division has been conducting a pilot with the service over the past year. In many major cases, about 75 percent of the interveners have signed up for the electronic delivery. The expansion of this service is the full rollout for that pilot program.

The general public can receive information at no cost a specific docket and get notifications of updates and scheduling information. Dockets can be viewed at azcc.gov and clicking on eDocket.

