

## WATER TARIFF SCHEDULE

ORIGINAL

**UTILITY: LAS QUINTAS SERENAS WATER COMPANY** 

DOCKET: W-01583A-13-0117

**DECISION: 74398** EFFECTIVE: APRIL 01, 2014

#### **MONTHLY USAGE CHARGE**

All Classes	
5/8 x 3/4-inch	\$22.00
3/4-inch Meter	33.00
1-inch Meter	54.00
1-1 1/2-inch Meter	106.00
2-inch Meter	168.00
3-inch Meter	334.00
4-inch Meter	520.00
6-inch Meter	1039.00
8-inch Meter	1662.00
Standpipe	\$24.00

#### **Fire Sprinkler Connection**

2% of the monthly minimum for an equivalent sized meter or \$10, whichever is greater, for all meter sizes.

#### 5/8 v 3/4 inch Meter

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0 to 4,000 gallons		\$1.50
4,001 to 10,000 gallons		2.50
Over 10,000 gallons	25	3.50
3/4-inch Meter		

3/4-inch Meter	
0 to 4,000 gallons	\$1.50
4,001 to 10,000 gallons	2.50
Over 10,000 gallons	3.50
1-inch Meter	
0 to 27 000 gallons	\$2.50

0 to 27,000 gallons	\$2.50
Over 27,000 gallons	3.50
1 1/2-inch Meter	
0 to 70,000 gallons	\$2.50
Over 70,000 gallons	3.50
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#### 2-inch Meter

0 to 122,000 gallons	\$2.50
Over 122,000 gallons	3.50
3-inch Meter	
0 to 262,000 gallons	\$2.50

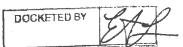
3.50

## 4-inch Meter

Over 262,000 gallons

Arizona Corporation Commission DOCKETED

APR 0 3 2014



## **ORIGINAL**

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ARIZONA CORP. COMM 400 W CONGRESS STE 218 TUCSON AZ 85701

**DECISION #:74398** 



## WATER TARIFF SCHEDULE

UTILITY: LAS QUINTAS SERENAS WATER CO	MPANY		<b>DECISION: 74398</b>
DOCKET: W-01583A-13-0117			EFFECTIVE: APRIL 01, 2014
0 to 423,000 gallons	\$2.50		
Over 423,000 gallons	3.50		
6-inch Meter			
0 to 873,000 gallons	\$2.50		
Over 873,006gallons	3.50		
8-inch Meter			
0 to 1,414,000 gallons	\$2.50		
Over 1 ,414,000 gallons	3.50		
<u>Standpipe</u>			
0 to 4,000 gallons	\$1.50		
4,001 to 23,000 gallons	2.50		
Over 23,000 gallons	3.50		
SERVICE CHARGES:			
Establishment	\$20.00		
Reconnection (Delinquent)	20.00		
Service Charge (After Hours)	35.00		
Meter Test (If Correct)	25.00		
Meter Re-Read (If Correct)	15.00		
NSF Check	15.00		
Deposit	*		
Deposit Interest	*		
Re-Establishment (Within 12 Months)	**		
Deferred Payment (Per Month)	1.50%		
Late Charge Per Month (A.A.C. R14-2-			
409G(6))	1.50%		
Meter Installation Tampering	At Cost		
* A.A.C. R14-2-403(B)			
** Months off system times the minimum. A.A.	C. R14-2-403	3(D)	
STANDPIPE KEY DEPOSIT:			
First Key	\$30.00		
Second Key Replacement Key	5.00		
SERVICE LINE AND METER INSTALLATION CHAI	RGES:		
(Refundable pursuant to A.A.C. R14-2-405)			
	Service	Meter	Total
	Line	Installation	Total
	<u>Charges</u>	<u>Charges</u>	Charges
5/8 x 3/4-inch Meter	\$445.00	\$155.00	\$600.00
3/4-inch Meter	445.00	255.00	700.00
1 -inch Meter	495.00	315.00	810.00



## **WATER TARIFF SCHEDULE**

UTILITY: LAS QUINTAS SERENAS WATER COMPANY			DECISION: 74398	
DOCKET: W-01583A-13-0117			EFFECTIVE:	<b>APRIL 01, 2014</b>
1 - 1/2-inch Meter	550.00	525.00	1,075.00	
2-inch Meter Turbine	830.00	1,045.00	1,875.00	
2-inch Meter Compound	830.00	1,890.00	2,720.00	
3-inch Meter Turbine	1,045.00	1,670.00	2,715.00	
3-inch Meter Compound	1,165.00	2,545.00	3,710.00	
4-inch Meter Turbine	1,490.00	2,670.00	4,160.00	
4-inch Meter Compound	1,670.00	3,645.00	5,315.00	
6-inch Meter Turbine	2,210.00	5,025.00	7,235.00	
6-inch Meter Compound	2,330.00	6,920.00	9,250.00	
8-inch Meter	At Cost	At Cost	At Cost	
ARSENIC IMPACT HOOK-UP FEE:				
5/8 x 3/4-inch Meter	\$1,135.00			
3/4-inch Meter	1,703.00			
1 -inch Meter	2,838.00			
1-1/2-inch Meter	5,675.00			
2-inch Meter	9,080.00			
3-inch Meter	18,160.00			
4-inch Meter	28,375.00			
6-inch Meter or larger	56,750.00			
<b>OFFSITE FACILITIES HOOK-UP FEE:</b>				
5/8 x 3/4-inch Meter	\$250.00			
3/4-inch Meter	250.00			
1 -inch Meter	250.00			
1-1/2-inch Meter	250.00			
2-inch Meter	250.00			
3-inch Meter	250.00			
4-inch Meter	250.00			
6-inch Meter or larger	250.00			

In addition to the collection regular rates, the Utility will collect from its customers a proportionate share of any privilege, sales, use and franchise tax. A.C.C. R14-2-409(D)(5)

All advances and /or contributions are to include labor, materials, overheads, and all applicable taxes.

# STANDPIPE WATER SERVICE REFUNDABLE KEY CHARGE

UTILITY: DOCKET NO:

Las Quintas Serenas Water Company W-01583A-09-0589

**DECISION: EFFECTIVE:** 

72498 August 1, 2011

AREA OF AVAILABILITY: Standpipe water service is provided through standpipe located in the certificated water service area of Las Quintas Serenas Water Co. ("Company").

LIMITED APPLICABILITY: The refundable key charge required by this tariff is applicable only to customers of the Company who receive water service from a standpipe pursuant to an approved and executed Standpipe Water Service Application and Agreement.

REQUIRED KEY CHARGE AND REFUND CONDITIONS: An Applicant for standpipe water service from the Company shall pay the following refundable key charge at the time of application for standpipe water service:

> Refundable Key Charge First Key Second Key / Replacement Key

30.00 \$

\$ 5.00

Key charges are refundable only for key(s) returned to the Company within six (6) months following closure of the applicable standpipe water service customer account. Should there be an outstanding balance in the applicable standpipe water service customer account at the time of closure; the refundable charge shall be applied to the extent necessary to satisfy such outstanding account balance. Any key charge funds thereafter remaining shall be refunded to the standpipe water service customer who initially paid the charge. No refund shall be due if the standpipe key(s) provided to a standpipe water service customer it/are lost or stolen. In such event, the customer shall have the option of (i) retaining the existing standpipe water service account and paying the Company a \$5.00 charge for a replacement key, if the customer does not already have a second key for the existing account, or (ii) closing the existing standpipe water service account, opening a new account and paying the Company a \$30.00 charge for a key for the new account. If the customer selects option (ii), the customer shall be responsible for payment in full of all standpipe water deliveries occurring under that account.

No interest will be paid by the Company on any refundable key charges received from applicants for standpipe water service from the Company.

TERMS AND CONDITIONS: The Company's provision of standpipe water service is subject to (i) the Company's "Water Service Rules and Regulations," (ii) applicable rules and regulations and/or decisions of the Arizona Corporation Commission, (iii) this tariff, and (iv) the applicable approved and executed Standpipe Water Service Application and Agreement.

APPROVED FOR FILING DECISION #: 72498

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Company: Las Quintas Serenas Water Company

Decision No.

Phone: 520-625-8040

Effective Date:

DEC 09 2011

## Local and/or Regional messaging Program Tariff - BMP 1.1

#### **Purpose**

A program for the Company to actively participate in a water conservation campaign with local or regional advertising (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

#### Requirements

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
- 2. The campaign shall promote ways for customers to save water.
- 3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
  - a. Television commercials
  - b. Radio commercials
  - c. Websites
  - d. Promotional materials
  - e. Vehicle signs
  - f. Bookmarks
  - g. Magnets
- 4. The Company shall keep a record of the following information and make it available to the Commission upon request.
  - a. A description of the messaging program implemented and program dates.
  - b. The number of customers reached ( or an estimate).
  - c. Costs of Program Implementation.

Decision No. 72716



Decision No.

Effective Date:

DEC 0 9 2011

Company: Las Quintas Serenas Water Company

Phone: 520-625-8040

## Xeriscape Demonstration Garden Tariff - BMP 2.4

#### Purpose

A program for the Company to install and maintain a water efficient demonstration garden for the purpose of educating its customer base on low water-use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.4: Xeriscape Demonstration Garden).

#### Requirements

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall design, construct and maintain a demonstration garden that shall include a large variety of low water use and native plants, shrubs and shade trees.
- 2. The demonstration garden shall include a walkway throughout the site and include interpretive signage and literature about low water use plants and water efficient landscape techniques.
- 3. The demonstration garden shall be open, free of charge, to the public during normal business hours and ALL Saturdays of each month.
- 4. Maps providing driving directions to the demonstration garden shall be available at the Company office, on the Company web-site, and shall be provided to each new customer upon establishment of service.
- 5. The Company shall work with the schools, including the universities, to continually upgrade the site with additional techniques.

APPROVED FOR FILING Decision No. 72716 DECISION #: 727/6



Decision No.

Effective Date:

DEC 0 9 2011

Company: Las Quintas Serenas Water Company

Phone: 520-625-8040

## Customer High Water Use Inquiry Resolution Tariff - BMP 3.6

#### Purpose

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

#### Requirements

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non- Per Capita Conservation Program.

- 1. The Company shall handle high water use inquiries as calls are received.
- Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
- Upon request by the customer or when the Company determines it is warranted, a
  trained Field Technician shall be sent to the customer's residence to conduct a leak
  detection inspection and further assist the customer with water conservation measures.
- 4. The Company shall follow up in some way on every customer inquiry or complaint and keep a record of inquiries and follow-up activities.

APPROVED FOR FILING
DECISION #: 227/6

Decision No. 72716



Decision No.

Effective Date:

DEC 0 9 2011

Company: Las Quintas Serenas Water Company

Phone: 520-625-8040

## Customer High Water Use Notification Tariff – BMP 3.7

#### Purpose

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita conservation program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

#### Requirements

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
- 2. The Company shall identify customers with high consumption and investigate each instance to determine the possible cause.
- 3. The Company shall contact the high water use customers via telephone, e-mail, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification..
- 4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
- 5. In the notification, the customer will be reminded of at least the following water-saving precautions:
  - a. Check for leaks, running toilets, or valves or flappers that need to be replaced.
  - b. Check landscape watering system valves periodically for leaks and keep sprinkler heads in good shape.
  - Adjust sprinklers so only the vegetation is watered and not the house, sidewalk, or street, etc.
  - d. Continue water conservation efforts with any pools such as installing covers on pools and spas and checking for around pumps.
- 6. In the notification, the customer will also be reminded of at least the following ordinary life events that can cause a spike in water usage:
  - a. More people in the home than usual taking baths and showers.

Decision No. 72716



Company: Las Quintas Serenas Water Company

Phone: 520-625-8040

Docket No. W-01583A-09-0589

Decision No.

Effective Date:

DEC 09 2011

b. Doing more loads of laundry than usual.

- c. Doing a landscape project or starting a new lawn.
- d. Washing vehicles more often than usual.
- 7. The Company shall provide water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
- 8. The Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing the high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit the Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
- 9. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded and made available to the Commission upon request.

Decision No. 72716

APPROVED FOR FILING

DECISION #: 727/(0



Decision No.

Phone: 520-625-8040

Company: Las Quintas Serenas Water Company

Effective Date:

DEC 0 9 2011

## Water Waste Investigations and Information Tariff - BMP 3.8

#### Purpose

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

#### Requirements

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non- Per Capita Conservation Program.

- 1. The Company shall handle water waste complaints as calls are received.
- Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
- The Company shall follow up on every water waste complaint.
- 4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
- 5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customer's property due to such things as, but not limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
- 6. The same procedures outlined above in item #4 will be followed in the event of a second violation. Termination of service may result in the event of the third violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
- 7. The Company shall record each account and each instance noted for water waste, the action taken and any follow- up activities.
- 8. Subject to the provisions of this tariff, compliance with the water waste restriction will be a condition of service.

Decision No. 72716



Company: Las Quintas Serenas Water Company

Decision No.

DEC 0 9 2011

Phone: 520-625-8040

Effective Date:

- 9. The Company shall provide to its customers a complete copy of this tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
- 10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.



## TARIFF SCHEDULE

Utility:	Las Quintas Serenas Water Co.	Tariff Sheet No:	1 of 3
Docket No:	W-01583A-04-0178	Decision No:	67455
Phone No.	520.625.8040	Effective:	January 1, 2005

2005 FEB -2 P 3: 06

## CURTAILMENT PLAN FOR: Las Quintas Serenas (LQS) Water Company

(Template 091802)

AZ CORP COMMISSION DOCUMENT CONTROL

ADEQ Public Water System Number: 10064

Las Quintas Serenas (LQS) Water Company ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become pat of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

#### Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

<u>Restrictions</u>: Under State 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

## Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased raw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

APPROVED FOR FILING

FEB 0 2 2005

DECISION #: 67455

#### TARIFF SCHEDULE

ORIGINAL

Utility:Las Quintas Serenas Water Co.Tariff Sheet No:2 of 3Docket No:W-01583A-04-0178Decision No:67455Phone No.520.625.8040Effective:January 1, 2005

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

### Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

**Restrictions**: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible.

#### Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least three (3) signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

#### Stage 4 Exists When:

a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and

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DECISION #: 67455

#### TARIFF SCHEDULE



Utility:	Las Quintas Serenas Water Co.	Tariff Sheet No:	3 of 3
Docket No:	W-01583A-04-0178	Decision No:	67455
Phone No.	520.625.8040	Effective:	January 1, 2005

b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- > Washing of any vehicle is prohibited
- > The use of water for dust control or any outdoor cleaning uses is prohibited
- > The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited

#### **Notice Requirements:**

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Company shall post at least <u>three (3)</u> signs showing curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

Customers who fail to comply with the above restrictions will be given written notice to end all outdoor use. Failure to comply with two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

APPROVED FOR FILING
DECISION #: 67455

REVISED: September 18, 2002



Company Name: Las Quintas Serenas Water Co. Page 1 of 2

## **CROSS-CONNECTION OR BACKFLOW TARIFF**

#### PURPOSE:

The purpose of this tariff is to protect Las Quintas Serenas Water Co. ("Company") from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow-prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C.") R14-2-405.B.6 and A.A.C. R18-4-215.

#### REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

- 1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
- 2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
- 3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.
- 4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

\*\*FOR OFFICIAL USE ONLY\*\*

Effective Date: 8-8-10

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Company Name: <u>Las Quintas Serenas Water Co.</u> Page 2 of 2

- 5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.
- 6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
  - a. assembly identification number and description;
  - b. location
  - c. date(s) of test(s);
  - d. description of repairs and recommendations for repairs made by tester; and
  - e. the tester's name and certificate number.
- 7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
- 8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

\*\*FOR OFFICIAL USE ONLY\*\*

Effective Date: 8-8-10