

#### **TABLE OF CONTENTS**

		Sheet N	0
PART	ONE	STATEMENT OF CHARGES FOR WATER SERVICE	
1.		TES - General Residential, Commercial, Industrial, and Irrigation vice	
	A.	Monthly Usage Charges	
	B.	Commodity Rates	
	C.	Service Line and Meter Installation Charges4	
	D.	Service Charges5	
II.	TA:	XES AND ASSESSMENTS	

Filed by: Wendy Barnett BWC President

Effective Date: September 1, 2018

Decision No. 76837

APPROVED FOR FILING



Sheet No. 1

#### BERMUDA WATER COMPANY, INC. STATEMENT OF CHARGES FOR WATER SERVICE

#### 1. RATES - General Residential, Commercial, Industrial, and Irrigation Service.

In Decision No. 75819 (September 1, 2018 (the Commission authorized the following rates and charges to become effective immediately.

#### A. MONTHLY USAGE CHARGES:

Residential, Commercial, Construction, Irrigation

Matarifia	Minimum
Meter Size	Charge/Month
5/8" x 3/4" Meter	\$14.50
3/4" Meter	\$14.50
1" Meter	\$36.25
1 1/2" Meter	\$72.50
2" Meter	\$116.00
3" Meter	\$232.00
6" Meter (not	
School)	\$725.00
8" Meter	\$940
10" Meter	\$1180.00

Filed by: Wendy Barnett

**BWC President** 

Effective Date: September 1, 2018
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Sheet No. 2

### BERMUDA WATER COMPANY, INC. STATEMENT OF CHARGES FOR WATER SERVICE

#### Section 1.A Continued

Rates - Schools

Meter Size	Minimum Charge/Month
1" Meter	\$36.25
1 1/2" Meter	\$72.50
2" Meter	\$116.00
6" Meter (School)	\$700.00
8" Meter	\$940
10" Meter	\$1180.00

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Sheet No. 3

## BERMUDA WATER COMPANY, INC. STATEMENT OF CHARGES FOR WATER SERVICE

#### **B. COMMODITY RATES:**

The rate for use in addition to the minimum stated above shall be at the following rates per 1,000 gallons:

Meter Size	Consumption	Rate
5/8" x 3/4" and 3/4" Meter (Residential)	1-3,000 gallons	\$1.10
	3,001 - 9,000 gallons	2.15
	Over 9,000 gallons	3.40
5/8" x 3/4", 5/8" and 3/4" Meter (Commercial)	1-9,000 gallons	2.15
	Over 9,000 gallons	3.40
1" Meter (Residential & Commercial)	1-25,000 gallons	2.15
	Over 25,000 gallons	3.40
1 1/2" Meter (Residential & Commercial)	1-50,000 gallons	2.15
	Over 50,000 gallons	3.40
2" Meter (Residential & Commercial)	1-80,000 gallons	2.15
	Over 80,000 gallons	3.40
3" Meter (Residential & Commercial)	1-165,000 gallons	2.15
	Over 165,000 gallons	3.40
6" Meter (Residential & Commercial)	1-500,000 gallons	2.15
	Over 500,000 gallons	3.40
Construction/Irrigation (All Meter Sizes)	All Usage	1.75
Schools (Meter Sizes Smaller than 6")	All Usage	1.86
Schools (6" Meter Sizes and Larger)	All Usage	1.91
Wholesale (All Meter Sizes)	All Usage	1.86

Filed by: Wendy Barnett

**BWC President** 

Effective Date: September 1, 2018

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Sheet No. 4

### BERMUDA WATER COMPANY, INC. STATEMENT OF CHARGES FOR WATER SERVICE

#### C. SERVICE LINE and METER INSTALLATION CHARGES:

(Refundable Pursuant to A.A.C.R14-2-405)\*

		Meter	Total
Meter Size	Service Line		Charges
5/8" and ¾" Meter	\$500.00	\$140.00	\$640.00
1" Meter	\$560.00	\$290.00	\$850.00
1 1/2" Meter	\$560.00	\$500.00	\$1060.00
2" Meter	\$900.00	\$900.00	\$1,800.00
3" or Larger Meter	At Cost**	At Cost**	At Cost**

<sup>\*</sup> Refunds of the installation charges shall be pursuant to A.A.C.R14-3-405 except that the refunds will occur in the billing month of September.

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<sup>\*\*</sup> At Cost = Actual costs of material and labor.



Sheet No. 5

## BERMUDA WATER COMPANY, INC. STATEMENT OF CHARGES FOR WATER SERVICE

#### D. SERVICES CHARGES:

Compromised Meter Lock	\$15.00
Deferred Payment Interest	1.50%*
Deposit	**
Deposit (Interest)	**
Establishment Fee	\$35.00
Late Payment	1.50% or
	\$5.00***
Meter Test Performed by Company (if correct)	\$20.00
Meter Test Performed by Outside Vendor (if correct)	\$25.00
NSF Check (Returned Check)	\$25.00
Reconnection (Delinquent)	\$50.00
After Hours Service Charge	\$30.00
Meter Re-Read Charge \$10.00	

<sup>\* 1.50%</sup> of unpaid balance each month for a maximum of 6 months, with signed agreement.

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Effective Date: September 1, 2018

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<sup>\*\*</sup> Per Commission Rule A.A.C. R14-2-403(B)

<sup>\*\*\* 1.50%</sup> or \$5.00, whichever is greater.

Sheet No. 5.1

Cancelling Sheet No. \_\_\_

DOCKET NO. W-01812A-10-0521

## Applies to all WATER service areas PART ONE STATEMENT OF TERMS AND CONDITIONS FOR WATER SERVICE

#### CONSTRUCTION / IRRIGATION

The Company shall provide water through a separate meter for service of water for heavy construction, industrial processes or for irrigation purposes. All irrigation meters shall be a 1" meter. All domestic or light commercial water service required by the customer is required to be taken through an appropriately sized service connection and meter. In the event that the Company experiences a disruption of water service, due to planned repairs or maintenance, or emergencies resulting from failure of service, water availability, local disaster, or national emergency, service to these customers will be curtailed, and only resumed after the Company is able to restore full service to its General Service (residential and commercial), Schools and Wholesale customers.

#### SCHOOLS / WHOLESALE

Meter charges shall not apply to wholesale customers. Schools certified by the State of Arizona shall be billed using the applicable meter charges (see Section I.A).

Issued: February 29, 2012

ISSUED BY:

Effective: March 1, 2012

Kirsten Markwell c/o Bermuda Water Company 2335 Sanders Road Northbrook, Illinois 60062





Sheet No. 6

## BERMUDA WATER COMPANY, INC. TARIFF SCHEDULE STATEMENT OF CHARGES FOR WATER SERVICE

#### **II. TAXES AND ASSESSMENTS**

In addition to all other rates and charges authorized herein, the Company shall collect from its customers all applicable sales, transaction, privilege, regulatory or other taxes and assessments as may apply now or in the future, per Rule R14-2-409 (D)(5).

Filed by: Wendy Barnett BWC President

Effective Date: September 1, 2018

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#### **Public Education Program Tariff**

#### **PURPOSE**

A program for Bermuda Water Company, Inc. to provide free written information on water conservation measures to its customers and to remind them of the importance of conserving water (Required Public Education Program).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall provide two newsletters to each customer; one to be provided in the spring, the other in the fall. The goal of the letters is to provide timely information to customers in preparation of the hot summer months, and the cold winter months, in regards to their water uses. The Company shall remind customers of the importance of water conservation measures and inform them of the information available from the Company.
- 2. Information in the newsletters shall include water saving tips, home preparation recommendations for water systems/pipes, landscape maintenance issues for summer and winter, water cistern maintenance reminders and additional pertinent topics. Where practical, the Company shall make this information available in digital format which can be e-mailed to customers upon request or posted on the Company's website.
- 3. Communication channels shall include one or more of the following: water bill inserts, messages on water bills, Company web page, post cards, e-mails and special mailings of print pieces, whichever is the most cost-effective and appropriate for the subject at hand.
- 4. Free written water conservation materials shall be available in the Company's business office and the Company shall send information to customers on request.
- 5. The Company may distribute water conservation information at other locations such as libraries, chambers of commerce, community events, etc., as well.
- 6. The Company shall keep a record of the following information and make it available to the Commission upon request.
  - a. A description of each communication channel (i.e., the way messages will be provided) and the number of times it has been used.
  - b. The number of customers reached (or an estimate).
  - c. A description of the written water conservation material provided free to customers.

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### Youth Conservation Education Program Tariff - BMP 2.2

#### <u>PURPOSE</u>

This would be a program for Bermuda Water Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company or designated representative shall work with schools in its service area to increase students' understanding of water resources and to promote water conservation.
- 2. The Company shall provide a combination of instructional assistance, education materials, teacher education materials, classroom presentations, and field trips to water related facilities.
- 3. The Company shall provide the following teacher resources:
  - a. Provide free resource materials and information upon request.
  - b. Provide in-classroom presentations upon request.
- 4. The Company shall make available free water conservation workbooks for elementary school students.
- 5. The Company shall keep a record of the following information and make it available upon request.
  - a. A description of the youth conservation education process implemented.
  - b. The number of students reached (or an estimate).
  - c. A description of the written water conservation material provided free to students.
  - d. Costs of the Youth Conservation Education Program implementation.

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#### Residential Audit Program Tariff — BMP 3.1

#### **PURPOSE**

A program for Bermuda Water Company, Inc. to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall offer self-audit information.
- 2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
- 3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
- 4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
- 5. The Company shall keep a record of the following information and make it available upon request.
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

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### Customer High Water Use Inquiry Resolution Tariff - BMP 3.6

#### **PURPOSE**

A program for Bermuda Water Company, Inc. to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall handle high water use inquiries as calls are received.
- 2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
- 3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to conduct a leak detection inspection and further assist the customer with water conservation measures.
- 4. The Company shall follow up in some way on every customer inquiry or complaint and keep a record of inquiries and follow-up activities.

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#### Water System Tampering Tariff - BMP 5.2

#### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
- 2. Compliance with the provisions of this tariff will be a condition of service.
- 3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
- 4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
- 5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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#### Landscape Watering Restrictions Tariff - BMP 5.8

#### **PURPOSE**

A program for Bermuda Water Company, Inc. to restrict water use within its service area by limiting or reducing water used for landscape purposes (Modified Non-Per Capita Conservation Program BMP Category 5: Ordinances/Conditions of Service/Tariffs 5.8: Landscape Watering Restrictions).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company's service area is within portions of the City of Bullhead City and unincorporated areas of Mohave County. Various City/County Codes and/or Ordinances may apply depending on the location of the customer. In order for a customer to receive water service from the Company on or after the effective date of this tariff the customer must comply with the various City/County Codes and/or Ordinances that apply.
- 2. In the event the Company implements its Commission approved Curtailment Plan Tariff ("CPT"), the customers will be informed of the CPT's Curtailment Stage and asked to lower consumption in order to comply with the landscape watering restrictions listed in the CPT for the appropriate curtailment stage in effect at the time.
- 3. Compliance with the provisions of this BMP tariff will be a condition of service.
- 4. The Company shall provide to its customers a complete copy of this BMP tariff and all attachments upon request for service. The customer shall follow and abide by these landscape watering restrictions.
- 5. If after a customer has been connected to the Company water system, the Company discovers that the customer is in violation of the landscape watering restrictions contrary to the above requirements, the Company shall notify (in writing) the customer of such violation and provide the customer with the appropriate educational materials informing the customer of some possibilities of how to correct the problem. The customer shall be allowed sixty (60) days to come into compliance with the above requirements. If after sixty (60) days the customer is not in compliance with the above requirements, the customer's service may be terminated per AAC R14-2-410C, R14-2-410D and R14-2-410E.

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- 6. Customer notice requirements and disconnection of service restrictions listed in the CPT shall apply for customer noncompliance with CPT Stage 4 landscape watering restrictions.
- 7. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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### Water Use Plan For New Non-Residential Users Tariff - BMP 5.13

#### **PURPOSE**

A program for Bermuda Water Company, Inc. to require all new commercial, industrial, and institutional users who have annual projected water use of ten acre-feet or more per year to submit a water use plan that identifies all water uses anticipated by the user, and the water efficiency measures associated with the uses (Modified Non-Per Capita Conservation Program BMP Category 5: Ordinances/Conditions of Service/Tariffs 5.13: Requiring a Water Use Plan).

#### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. Subject to the provisions of this tariff, as a condition of service all new commercial, industrial and institutional users with a projected annual water use requirement of five acre-feet (1,629,250 gallons) or more per year, will be required to submit a water use plan which identifies all water uses anticipated by the user and the water efficiency measures associated with the uses.
- 2. The water use plan submitted by users must include at least three of the following measures:
  - a. Statement of water efficiency policy,
  - b. Water Conservation education/training for employees,
  - c. Identification of on-site recycling and re-use strategies,
  - d. Total cooling capacity and operating Total Dissolved Solids or conductivity for cooling towers,
  - e. Identification of best available technologies used for process, cooling and domestic water uses,
  - f. Landscape watering system distribution uniformity and landscape water budget, and/or
  - g. Total annual water budget for the facility.
- 3. The Company shall provide to all new commercial, industrial, and institutional customers a complete copy of this tariff and all attachments upon request for service. The customer shall follow and abide by this tariff.
- 4. If after a customer has been connected to the Company water system, the Company discovers that the customer has, for example, installed turf or water-use intensive features contrary to its water use plan, the Company shall notify (in writing) the customer of such violation and provide the

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customer with the appropriate educational materials informing the customer of some possibilities of how to correct the problem. The customer shall be allowed sixty (60) days to come into compliance with his or her plan requirements. If after sixty (60) days the customer is not in compliance with his or her plan requirements, the customer's service may be terminated per AAC R14-2-410C, R14-2-410D and R14-2-410E.

5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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## ORIGINAL

Sheet No. 6

Cancelling Sheet No.

# Applies to all WATER service areas PART TWO STATEMENT OF TERMS AND CONDITIONS FOR WATER SERVICE

#### CROSS-CONNECTION OR BACKFLOW TARIFF

#### PURPOSE:

The purpose of this tariff is to protect Bermuda Water Company ("Company") water from the possibility of contamination caused by backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow-prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C.") R14-2-405.B.6. and A.A.C. R18-4-215.

#### REQUIREMENTS:

In compliance with the Rules and Regulations of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

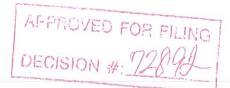
- 1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
- 2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
- 3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.
- 4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.l.a is not applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.
- 5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.

Issued: August 28, 2011

ISSUED BY:

Effective: August 28, 2011

Kirsten Markwell c/o Bermuda Water Company 2335 Sanders Road Northbrook, Illinois 60062



# ORIGINAL

Sheet No. 6.1

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# Applies to all WATER service areas PART TWO STATEMENT OF TERMS AND CONDITIONS FOR WATER SERVICE

- 6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
  - a. assembly identification number and description;
  - b. location;
  - c. date(s) of test(s);
  - d. description of repairs and recommendations for repairs made by tester; and
  - e. tester's name and certificate number.
- 7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
- 8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

Issued: August 28, 2011

ISSUED BY:

Kirsten Markwell c/o Bermuda Water Company 2335 Sanders Road Northbrook, Illinois 60062 Effective: August 28, 2011



Sheet No. 7

Cancelling Sheet No. \_

#### Applies to all WATER service areas PART TWO STATEMENT OF TERMS AND CONDITIONS FOR WATER SERVICE

#### CURTAILMENT PLAN

ADEQ Public Water System Number: 08-063

Bermuda Water Company, Inc. ("Company") is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer upon request.

#### Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, the Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

#### Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as steadily declining water table, an increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

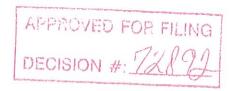
Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

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Sheet No. 7.1

Cancelling Sheet No. \_\_

#### Applies to all WATER service areas

## PART TWO STATEMENT OF TERMS AND CONDITIONS FOR WATER SERVICE

#### Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 3, the Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

#### Notice Requirements:

- Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, the Company shall post at least 15 signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. The Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than stage 3 until a permanent solution has been implemented.

#### Stage 4 Exists When:

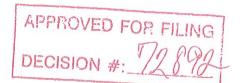
- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

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Sheet No. 7.2

Cancelling Sheet No.

## Applies to all WATER service areas PART TWO STATEMENT OF TERMS AND CONDITIONS FOR WATER SERVICE

<u>Restrictions</u>: Under Stage 4, Company shall inform the customers of a mandatory restriction to employee water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- · Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- · Washing of any vehicle is prohibited
- · The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- The use of construction water is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

#### Notice Requirements:

- Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Company shall post at least 15 signs showing curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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