# **ORIGINAL**

### WATER TARIFF SCHEDULE

UTILITY: ABRA Water Company, Inc. DOCKETY NO. W-01782A-14-0084

RECEIVED DECISION NO. 74869 EFFECTIVE: January 1, 2015

20 BAMIS AND ACHARGES

CUSTOMER/MINIMUM USAGE CHARGES PER MONTH

SERVICE LINE & METER

SERVICE LINE & METER

OCKET CONTROL DE PROPERTIES DE LA COMMISSION DEL COMMISSION DE LA COMMISSION DE L

		Service Line	Meter	Total
5/8" x 3/4" Meter	\$14.53	\$380.00	\$95.00	\$475.00
3/4" Meter	\$21.80	\$335.00	\$165.00	\$500.00
1" Meter	\$36.33	\$350.00	\$200.00	\$550.00
1 1/2" Meter	\$72.65	\$470.00	\$430.00	\$900.00
2" Meter	\$116.24	\$590.00	\$735.00	\$1,325.00
3" Meter	\$232.48	\$660.00	\$1,045.00	\$1,705.00
4" Meter	\$363.25	\$910.00	\$1,630.00	\$2,540.00
6" Meter	\$726.50	\$1,410.00	\$3,235.00	\$4,645.00

Commodity Charge - per 1,	000 Gallon	s: Service Charges:	
5/8" x 3/4" Meter 1 - 3,000 gallons 3,0001 - 10,000 gallons Over 10,000 gallons	\$2.33 3.94 6.23	Establishment Reconnection (Delinquent) Meter Test (If Correct) NSF Check	\$30.00 50.00 50.00 25.00
3/4" Meter 1 – 3,000 gallons 3,0001 – 10,000 gallons Over 10,000 gallons	\$2.33 3.94 6.23	Meter Re-Read (If Correct) Deposit Deposit Interest (Per Annum) Deferred Payment (Per Month)	\$20.00 * 6.00% **
1" Meter 1 – 16,000 gallons Over 16,000 gallons	\$3.94 6.23	Late Charge (Per Month) Reestablishment (Within 12 Months) After Hours Service Charge (at customer request)	** *** \$30.00
1 1/2" Meter 1 – 30,000 gallons Over 30,000 gallons	\$3.94 6.23	Monthly Service Charge for Fire Sprinklers (All Sizes)  * Per Commission Rule A.A.C. R14-2-403(B)(7)  ** 1.50% of unpaid monthly balance	***
2" Meter 1 – 45,000 gallons Over 45,000 gallons	\$3.94 6.23	*** Months off system times the monthly minimum per A.A.C. R14-2-403(D) **** 2.00% of Monthly Minimum for a Comparable Sized Meter	
3" Meter 1 – 90,000 gallons Over 90,000 gallons	\$3.94 6.23	connection, but no less than \$10.00 per month. The Service Charge for Fire Sprinklers is only applicable to service lines separate and distinct from the primary water service line.	
4" Meter 1 – 145,000 gallons Over 145,000 gallons	\$3.94 6.23	In addition to the collection of regular rates, the utility shall collect from its customers a proportionate share of any privilege, sales, use, and franchise tax, per Commission Rule A.A.C. R14-2-409(D)(5).	
6" Meter 1 – 300,000 gallons Over 300,000 gallons	\$3.94 6.23	All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes. Cost to include labor, materials and parts, overheads, and all applicable taxes.	

Standpipe Commodity Charge – per 1,000 gallons = \$6.23

APPROVED FOR FILING



Company: ABRA WATER COMPANY, INC.

Decision No.: \_\_\_\_\_

Phone: 928-636-2557

Effective Date: \_\_\_\_\_

# Residential Audit Program Tariff - BMP 3.1

# **PURPOSE**

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

# REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall offer self-audit information.
- 2. The Company or designated representative shall provide all customers that request them with a self—audit kit.
- 3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
- 4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
- 5. The Company shall keep a record of the following information and make it available upon request.
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

APPROVED FOR FILING DECISION #: 75044



Docket No. W-01782-14-0084

Company: ABRA WATER COMPANY, INC.

Decision No.: \_\_\_\_\_

Phone: 928-636-2557

Effective Date: \_\_\_\_\_

# Customer High Water Use Inquiry Resolution Tariff - BMP 3.6

### **PURPOSE**

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall handle high water use inquiries as calls are received.
- Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
- 3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to conduct a leak detection inspection and provide the customer with water conservation measures. The leak detection inspection may consist of a meter read check for flow verification. If the on-site inspection is requested by the customer, the Commission approved meter reread tariff fee shall apply.
- 4. The Company shall follow up in some way on every customer inquiry or complaint and keep a record of inquiries and follow-up activities.

Revised: 7-2-12

APPROVED FOR FILING
DECISION #: 75044
Decision No. 75044



Docket No. W-01782-14-0084

Company: ABRA WATER COMPANY, INC.	Decision No.:
Phone: 928-636-2557	Effective Date:

# **Customer High Water Use Notification Tariff – BMP 3.7**

# **PURPOSE**

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide Information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

# REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
- 2. The Company shall identify customers with high consumption and investigate each instance to determine the possible cause.
- 3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
- 4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
- 5. In the notification, the customer will be reminded of at least the following water-saving precautions:
- a. Check for leaks, running toilets, or valves or flappers that need to be replaced.
- b. Check landscape watering system valves periodically for leaks and keep sprinkler heads in good shape.
- c. Adjust sprinklers so only the vegetation is watered and not the house, sidewalk, or street, etc.
- d. Continue water conservation efforts with any pools such as installing covers on pools and spas and checking for leaks around pumps.
  - 6. In the notification, the customer will also be reminded of at least the following ordinary life events that can cause a spike in water usage:
- a. More people in the home than usual taking baths and showers.
- b. Doing more loads of laundry than usual.
- c. Doing a landscape project or starting a new lawn,
- d. Washing vehicles more often than usual.
  - The Company shall provide water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.

Revised: 4-15-10

APPROVED FOR FILING
DECISION # 75044
Decision No. 75044

ORIGINAL

Docket No. W-01782-14-0084

8. The Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing the high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit the Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).

9. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded and made available to the Commission upon

request.

APPROVED FOR FILING
DECISION #:75044

Decision No. 75044



Company: ABRA WATER COMPANY, INC.	Decision No.:
Phone: 928-636-2557	Effective Date:

# Water Waste Investigations and Information Tariff - BMP 3.8

# **PURPOSE**

A program for the Company to assist customers with water waste complaints and provide customers with Information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

# REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle water waste complaints as calls are received.

Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.

3. The Company shall follow up on every water waste complaint.

- 4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
- 5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers property due to such things as, but not limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
- 6. The same procedures outlined above in item #4 will be followed in the event of a second violation. Termination of service may result in the event of the third violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).

7. The Company shall record each account and each instance noted for water waste, the action taken and any follow-up activities.

- 8. Subject to the provisions of this tariff, compliance with the water waste restriction will be a condition of service.
- The Company shall provide to its customers a complete copy of this tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
- 10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING DECISION #: 75044

Revised: 9-30-10

Decision No. <u>75044</u>



Company: ABRA WATER COMPANY, INC.

Decision No.: \_\_\_\_\_\_

Phone: 928-636-2557

Effective Date: \_\_\_\_\_\_

# **WATER SYSTEM TAMPERING TARIFF - BMP 5.2**

# **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

# **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately perform in its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
- 2. Compliance with the provisions of this tariff will be a condition of service.
- 3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
- 4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
- 5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

APPROVED FOR FILING DECISION # 75044

Decision No. \_\_\_\_**75044** 

# **ORIGINAL**

# **Director**

### TARIFF SCHEDULE

RECEIVED

Utility: ABRA WATER CO. INC.
Docket No.:

Phone No.: 928-636-2557

Tariff Sheet No.: 1 of 3

Decision No.: 2003

Effective: 4-1-03

7003 MAR -6 P 4: 16

W-01782A-03-0131

AZ CORP COMMISSIS DO CARIZONA CORPORATION

CURTAILMENT PLAN FOR: ABRA Water Co. Inc.

ADEQ Public Water System Number: 13 - 00

MAR 0 7 2003

HBRA WATER Co., Noc. ("Company"), is authorized to curtail water service to all customents Utilities within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

# Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

<u>Restrictions</u>: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

# Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

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# TARIFF SCHEDULE

Utility: ABRA WATER CO., INC.	Tariff Sheet No.: 2 of 3
Docket No.:	Decision No.:
Phone No.: 928-636-2557	Effective: 4-1-03

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

# Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible.

### Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least <u>8</u> signs showing the curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

# Stage 4 Exists When:

a. Company's total water storage or well production has been less than 25 percent of ADMINISTRATIVELY

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### TARIFF SCHEDULE

Utility: ABRA WATER Ca, INC.	Tariff Sheet No.:	3 of 3
Docket No.:	Decision No.:	
Phone No.: 928-436-2557	Effective:	4-1-03

b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 4, Company shall inform the customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited

# Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Company shall post at least <u>\$\mathbb{g}\$</u> signs showing curtailment stage. Signs shall be posted at noticeable locations, like at the well sites and at the entrance to major subdivisions served by the Company.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 4.

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

# **CROSS-CONNECTION OR BACKFLOW TARIFF**

**ORIGINAL** 

# PURPOSE:

The purpose of this tariff is to protect <u>ABRA WATER COMPANY INC.</u> ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow- prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C".) R14-2-405.B.6 and A.A.C. R18-4-215.

# REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

- 1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.
- 2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.
- 3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff
- 4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

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Effective Date: April 19, 2014



- 5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.
- 6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:
  - a. assembly identification number and description;
  - b. location
  - c. date(s) of test(s);
  - d. description of repairs and recommendations for repairs made by tester; and
  - e. the tester's name and certificate number.
- 7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.
- 8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow-prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

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Effective Date: April 19, 2014

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