ORIGINAL

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

CUSTOM TELECONNECT, INC., ("CTI")

3111 S. Valley View, Suite E-120 Las Vegas, Nevada 89102

Telephone:

(702) 368-3324

Facsimile:

(702) 368-0363

Toll-Free:

(800) 672-9080

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	Original	*	21	Original	*
2	Original	*	22	Original	*
3	Original	*	23	Original	*
4	Original	*	24	Original	*
5	Original	*			
6	Original	*			
7	Original	*			
8	Original	*			
9	Original	*			
10	Original	*			
11	Original	*			
12	Original	*			
13	Original	*			
14	Original	*			
15	Original	*			
16	Original	*			
17	Original	*			
18	Original	*			
19	Original	*			
20	Original	*			

* - indicates those pages included with this filing

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TABLE OF CONTENTS

Check Sheet	2
Table of Contents	3
Symbols	4
Tariff Format	5
Application of Tariff	6
SECTION 1 - Technical Terms and Abbreviations	7
SECTION 2 - Rules and Regulations	9
SECTION 3 - Description of Services and Rates	16
SECTION 4 - Miscellaneous Services	22
SECTION 5 - Contract Service and Promotions	23
SECTION 6 - Price List	24

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including a listing, rate, rule or condition.
- (I) To signify an increase in rates or charges.
- (M) To signify material relocated from or to another part of this Tariff with no change in text, rate, rule or condition.
- (N) To signify new material, including a listing, rate, rule or condition.
- **(R)** To signify a reduction in rates or charges.
- (T) To signify a change in the wording of the text, but no change in rate, rule or condition.
- (X) To signify a correction or reissued matter.

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TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the ACC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the ACC follows in their Tariff approval process, the most current page number on file with the Commission is not always the Tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.(A). 2.1.1.(A).1. 2.1.1.(A).1.(a). 2.1.1.(A).1.(a).I. 2.1.1.(A).1.(a).I.(i).

D. Check Sheets - When a Tariff filing is made, an updated check sheet accompanies the Tariff filing. The Check Sheet lists the pages contained in the Tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Arizona Corporation Commission.

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Arizona Tariff No. 2 Original Page No. 6

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

APPLICATION OF TARIFF

This Tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier telecommunications service associated with the provision of operator services by Custom Teleconnect, Inc., ("CTI") in the State of Arizona.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to an Custom Teleconnect, Inc. switching center or designated point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Carrier or Company - Whenever used in this Tariff, "Carrier" or "Company" refers to Custom Teleconnect, Inc., unless otherwise specified or clearly indicated by the context.

Commission - The Arizona Corporation Commission.

CTI - Used throughout this Tariff to mean Custom Teleconnect, Inc., ("CTI").

Customer or End User - The person, firm, corporation, or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's Tariff.

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Arizona Tariff No. 2 Original Page No. 8

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Holidays - The Company observes the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

LATA - Local Access and Transport Area.

Subscriber - The person, firm, partnership, corporation, or other entity who owns, leases, or manages the telephone, PBX, or other switch vehicle from which a Customer places a call utilizing the services of the Company.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Custom Teleconnect, Inc.

CTI's telecommunications services are furnished for communications originating at specified points within the State of Arizona under terms of this Tariff. CTI's service is provided through the terminal equipment of Subscribers serving the transient public and to other Customers of CTI.

CTI installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. CTI may act as the Customer's agent for ordering access connection facilities provided by other entities, when authorized by the Customer, to allow connection of a Customer's location to the CTI network. The Customer shall be responsible for all charges due for such service arrangement. Service is provided twenty-four (24) hours per day, seven (7) days per week.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations

- **2.2.1** CTI offers InterLATA telecommunications services in Arizona.
- 2.2.2 Service is offered subject to the availability of the necessary facilities or equipment, and subject to the provisions of this Tariff.
- 2.2.3 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using the service in violation of the provisions of this Tariff, or in violation of the law.
- 2.2.4 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.5 Intrastate Directory Assistance Service is not included in the Company's service offering.
- 2.2.6 The Company reserves the right to discontinue service, when any governmental or regulatory condition imposed upon CTI materially and negatively impacts the financial viability of the service as determined by CTI in its best business judgment.

2.3 Use

Services provided under this Tariff may be used for any lawful purpose for which the service is technically suited.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liability

- 2.4.1 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this Tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.3 The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.
- 2.4.4 The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection is writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy) the account shall be deemed correct and binding upon the Customer.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Installation and Termination

Service is installed upon contractual agreement between the Subscriber and the Company. The contractual agreement specifies the terms and conditions of installation, termination of service, commission structure, and commission payment schedule. The service contract does not alter rates specified in the tables and schedules contained in this Tariff. Service contracts do not apply to End Users.

2.6 **Notice Information**

Subscribers of CTI's service who make CTI's service available to the public are required to post notice on or near each telephone used to access its services. Such notice must include: the Company's name, address, toll-free telephone number for inquiries, dialing instructions, an indication that the Company's rates apply, a statement that the calling card carrier will not carry the call, description of complaint procedures, a statement that the end user has the right to access their carrier of choice, and any location-specific surcharges.

Noncompliance by Subscribers 2.7

In instances where the Company finds that a Subscriber is not in compliance with information posting and notice requirements of the Arizona Corporation Commission, the Company will contact the Subscriber and request compliance. If, after the above steps are taken, the Subscriber refuses to comply with the Commission's rules, the Company will terminate service to the Subscriber.

2.8 **Terminal Equipment**

Carrier's facilities and service may be used with or terminated in Subscriber provided terminal equipment or Subscriber provided communications systems, such as a PBX or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his/her premises, including Subscriber personnel, wiring, electrical power, and the like, incurred in his/her use of Carrier's services. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.9 Payment for Service and Credit Allowance

2.9.1 Payment for Service

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be CTI, a local exchange telephone Company or credit card Company. Terms of payment shall be according to the rules and regulations of the billing agency. Any objection to billed charges should be promptly reported to the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that records are available and circumstances exist which reasonably indicate that such charges are appropriate. CTI shall not cause local service to be terminated for an End User's failure to pay for operator services provided by the Company.

2.9.2 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon the Company shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's rate schedules. Company shall add to the bills of Customers an amount sufficient to recover any such tax or fee.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Deposits

The Company does not require deposits.

2.11 Advance Payments

The Company does not require advance payments for service.

2.12 Access to Other Carriers

Neither the Company nor its Subscribers may block access to other certificated carriers unless a waiver is granted by the Arizona Corporation Commission.

2.13 Access Charges

The Company, either directly or indirectly through its underlying carriers, will pay intrastate access charges for use of local exchange Company facilities when completing intrastate Arizona calls.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 **Complaint Procedures**

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Manager Custom Teleconnect, Inc. 3111 S. Valley View, Suite E-120 Las Vegas, Nevada 89102

Telephone:

(702) 368-3324

Facsimile:

(702) 368-0363

Toll-Free:

(800) 672-9080

If not satisfied with the Company's response, Customers may contact:

Consumer Service Section Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007

Telephone:

(602) 542-4251

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

3.1 General

CTI provides operator assisted long distance telecommunications services originating and terminating within the State of Arizona. Rates for these services may vary by call type, call duration, mileage and time of day. All CTI services are available twenty-four (24) hours a day, seven (7) days per week.

3.2 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two-way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.2.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this Tariff.
- 3.2.4 Calls are measured and billed in one minute increments unless otherwise indicated in this Tariff. Any partial minute is rounded up to a full minute.
- 3.2.5 No charges apply to incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.3 Calculation of Distance

Long Distance calls are not based on distance.

3.4 Holiday Discounts

The Company does not offer discounts for calls made on Holidays.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.5 **Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard Tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access The Company service and is unrelated to the The Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call

Maximum \$0.65

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

Application of Rates and Charges 3.6

- Rates and charges specified for services offered under this Tariff are maximums. Any change 3.6.1 to a rate or charge at or below the maximum level shall not be construed as an application to increase rates. The rates and charges applicable at any given time are covered in a price list furnished to the Arizona Corporation Commission by this Carrier.
- Not less than fourteen (14) days prior to the effective date of any changes in the rates and 3.6.2 charges, the Carrier will furnish the Commission a new price list reflecting the changed rates and charges. New Tariff pages would be filed with the Commission for approval only when increasing maximum levels.

3.7 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.8 **CTI Intrastate Service**

CTI Intrastate Service is offered to primarily business customers for the provision of long distance services to the affinity group membership. CTI Intrastate Services are an add-on to CTI Interstate Service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

3.8.1 **CTI Direct Dial Service**

CTI Direct Dial Service available to Customers who originate direct-dialed calls within the State. This service permits origination of intrastate calls from diverse Customer's local exchange or dedicated access facilities.

Maximum

\$0.25

CTI Toll Free Inbound Service 3.8.2

Rate Per Minute:

Rate Per Minute:

CTI Toll Free Inbound Service is available to Customers who receive Toll Free inbound (8xx) calls from within the State. This service permits termination of intrastate calls from diverse geographic locations to Customer local exchange lines or to dedicated access facilities. With CTI Toll Free Inbound Service, the Customer is billed for the call rather than the call originator.

Maximum

\$0.25

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.9 **Emergency Calls**

No charges apply to emergency calls placed to recognized emergency agencies.

Directory Assistance 3.10

Directory Assistance is available to Customers of CTI's long distance services. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. One request may be made on each call to Directory Assistance.

Maximum

Rate Per Call:

\$2.50

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

4.2 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this Tariff and pursuant to Arizona law and Arizona Corporation Commission regulations.

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SECTION 5 - CONTRACT SERVICES AND PROMOTIONS

5.1 Contracts - General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this Tariff. Contract Services are subject to the Arizona Corporation Commission's review. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

5.2 **Promotions - General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

5.3 **Demonstration of Calls**

From time to time the Company shall demonstrate service by providing free test calls of up to four (4) minutes duration over its network.

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - PRICE LIST

6.1 **Public Telephone Surcharge**

Rate per Call

\$0.45

6.2 **CTI Direct Dial Service**

Rate Per Minute:

\$0.18

CTI Toll Free Inbound Service 6.3

Rate Per Minute:

\$0.095

Directory Assistance 6.5

Rate Per Call

\$0.95

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