

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

PREFIX

ORIGINAL SHEET 1

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

THIS GENERAL EXCHANGE TARIFF
APPLIES TO RATE SCHEDULES FILED
WITH THE ARIZONA CORPORATION
COMMISSION COVERING TELEPHONE
SERVICE AND ASSOCIATED FACILITIES
FURNISHED BY COPPER VALLEY TELEPHONE, INC.
(HEREAFTER CALLED "CVT")

ARIZONA CORPORATION
FEB 23 3 16 PM '95
DOUGLAS
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DECISION #: 58763

ISSUED: 4-11-94

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SECTION 2
DEFINITIONS OF TERMS AND CONDITIONS
ORIGINAL SHEET 1

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DEFINITIONS OF TERMS AND SYMBOLS

A. GENERAL

1. This Section, Definitions of Terms and Symbols, covers the terms, phrases and symbols commonly used in the Telephone Industry. These common terms are used in a general manner throughout this General Exchange Tariff. Other terms, not included in this section, are specifically defined in sections where there is a requirement to clarify certain types of Tariff offerings.

B. DEFINITIONS

1. Access Line
 - a. A circuit consisting of a radio channel or a physical circuit of one or more wires providing service from the Central Office to the customer's premises.
2. Access Charges
 - a. Costs assessed local telephone customers for the use of telephone facilities to originate and terminate long distance telecommunications service.
3. Additional Listing
 - a. Any listing of a name or other authorized information in connection with a customer's telephone number in addition to the listing the customer is entitled in connection with their telephone service.
4. Airline Mileage
 - a. Measurement of the shortest distance between two locations.
5. Answering Device
 - a. Device which automatically does the following:
 - (1) Automatically answers incoming calls
 - (2) Transmits pre-recorded voice messages of appropriate audible signals to the calling party.
 - (3) Records voice messages from the calling party.
 - (4) Automatically disconnects from the line on completion of call or after a prearranged time.
6. Applicant
 - a. An individual, representing a household or business, completing an application to Copper Valley for telecommunication service.

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DEFINITIONS OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

7. Authorized User

- a. Person, firm, business or corporation authorized to use the telecommunications service located on the customer's premises.

8. Base Rate

- a. A rate for urban grades of exchange service available to customers located within a base rate area.

9. Base Rate Area

- a. The portion or portions within each exchange servicing area in which rates apply for urban grades of service without mileage or zone charges.

10. Business Service

- a. Telecommunication service provided a customer where the actual or obvious predominant use is of a business, professional, institutional or occupational nature.

11. Call

- a. A telephone message attempted by a customer.

12. Central Office

- a. A conglomeration of electronic equipment, housed in a building, for use in furnishing and switching telecommunication service.

13. Channel

- a. The path for communication service between two or more stations, or Central Offices, furnished by physical wire facilities, carrier, microwave, radio or by a combination thereof.

14. Circuit

- a. A channel used for the transmission of telecommunications services.

15. Class of Service

- a. A description of telecommunication service furnished a customer which denotes such characteristics as nature of use, such as:

- | | | |
|----------------|-----------------|-----------------|
| 1. Business | 2. Residence | 3. Public |
| 4. Semi-Public | 5. Flat Rate | 6. Message Rate |
| 7. One Party | 8. Multi-Party. | |

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

16. Coin Telephone Service

- a. See Public and Semi-Public Telephone Service.

17. Collect Call

- a. The term "Collect Call" is the procedure by which, upon request of the calling party, the charges be reversed and charged to the called station, provided the charges are actively accepted at the called station.

18. Commission

- a. The Arizona Corporation Commission, which regulates Copper Valley's operation in the State of Arizona.

19. Commissions

- a. A percentage of amounts handled paid as a fee in consideration of service rendered to Copper Valley.

20. Communications Systems

- a. Facilities which are capable, when not connected to Copper Valley services, of communication between stations on customer's provided equipment or to other customer provided communications systems.

21. Connecting Arrangement

- a. The equipment provided by Copper Valley to accomplish the direct electrical connection of customer provided facilities, with the facilities of Copper Valley or the connection of facilities of Other Common Carriers.

22. Connecting Company

- a. A corporation, association, partnership or individual owning or operating one or more telephone exchanges and with which the telecommunication services are interchanged.

23. Construction Charge

- a. A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Tariff.

24. Continuous Property

- a. The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public thoroughfare or separated by property occupied by others.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

25. Contract

- a. Written agreement between a customer and Copper Valley, under which service and facilities in accordance with the applicable provisions of this General Exchange Tariff.

26. Copper Valley

- a. For the purpose of this General Exchange Tariff, Copper Valley Telephone, Inc. is referred to as "Copper Valley."

27. Cost

- a. The cost of labor, material and engineering which includes appropriate amounts to cover Copper Valley's general operating and administrative expenses.

28. Customer

- a. The individual, firm, partnership, association, corporation, cooperative, municipality, organization, or governmental agency which contracts for telecommunication services and is responsible for the payment of charges and compliance with the rules and regulations of Copper Valley.

29. Data Access Arrangement

- a. Protective connecting arrangements for use with the network control signaling unit, or an arrangement to identify a Central Office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

30. Deregulation

- a. The removal from the regulated telephone rate base of all terminal equipment, including revenues and expenses associated with this asset.
- b. Terminal equipment includes residence, basic business and complex business market segments and all inside wiring telephones, data sets, teletypes, key systems, and Private Branch Exchange Systems (PBXS) on customer premises.

31. Dial Switching Equipment

- a. Electronic switching equipment used in a Central Office in connection with the interchanging of telecommunications service.

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DEFINITIONS OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

32. Directory Listing

- a. Publication in the alphabetical section of a telephone directory of information relative to a customer's name, address or other identification and telephone number.

33. Enterprise Service

- a. Fictional exchange providing service for a customer to automatically receive collect toll calls.

34. Entrance Facilities

- a. Facilities extending from the customer's property lines to the customer's premises on which service is furnished.

35. Exchange

- a. A unit established by the Telephone Industry for the administration of telecommunications service in a specified area for which a separate local rate schedule is provided.
- b. The area usually embraces a city, town or village and consists of one or more Central Office together with associated plant facilities used in furnishing telecommunication services in that area.

36. Exchange Service Area

- a. The territory, including the Base Rate Area and surrounding territory served by an exchange.

37. Exchange Service

- a. The furnishing of facilities for telecommunications within an exchange area, in accordance with the regulations and charges specified in Copper Valley Tariffs.
- b. Exchange facilities are used to establish and maintain connections between an exchange station and other telephone plant and facilities in connection with long distance calls and other types of telephone services.

38. Exchange Zone

- a. One of a series of specified areas, beyond the Base Rate Area of an exchange, in which service is furnished at rates in addition to base rates.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

39. Explanation of Symbols

- a. (C) Signifies a Changed Regulation
- (D) Signifies a Discontinued Rate Regulation
- (I) Signifies an Increase
- (N) Signifies a New Rate or Regulation
- (R) Signifies a Reduction in Rate
- (T) Signifies a Change in Text but no Change in Rate of Regulation.
- (#) Indicates Change

40. Extended Area Service

- a. Commonly referred to as EAS. This Inter-Exchange telecommunications service furnished at a flat rate between two or more exchange areas.

41. Extension Line Service

- a. A circuit connecting a primary station with one or more extension stations.

42. Facilities

- a. All the plant and equipment of Copper Valley and all instrumentalities owned, operated, licensed, used, controlled, furnished, or supplied for or by Copper Valley, including any construction work in progress allowed by the Commission.

43. Flat Rate Service

- a. Service furnished at a fixed monthly charge.

44. Foreign Exchange Line Mileage

- a. The measurement applying to that portion of a Central Office line connecting a customer with a Foreign Central Office (FX).

45. Foreign Exchange Service

- a. Telecommunications exchange service furnished to a customer, through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

46. Grade of Service

- a. The term is used in describing exchange service with respect to the number of main telephones which may be connected to a Central Office line.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

47. Individual Line

- a. A simple circuit furnished by Copper Valley for rendering exchange service, providing for the connection of one main station to the telecommunications network.

48. Initial Service Period

- a. The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment whether or not retained by the customer for such minimum length of time.

49. Intercommunicating System

- a. An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

50. Jack and Plug Equipment

- a. Equipment designed to give access to a line at one or more outlets by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the line.

51. Joint User Service

- a. An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer.

52. Key System

- a. An arrangement of key system equipment capable of providing intercommunication and multi-trunk communication among the associated stations and providing for communication with the general exchange and inter-exchange systems.

53. Key Telephone Set

- a. A telephone set equipped with keys or buttons that performs functions, such as picking up lines, hold, intercommunicating, and signaling.

54. Local Call

- a. A call between telephones within the same exchange or local calling area.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

55. Local Calling Area

- a. The area consisting of one or more Central Offices, where a customer can make telephone calls without a toll charge.

56. Local Channel

- a. The portion of a circuit extending from the Central office to the customer's premises or between two customer's premises within the same exchange area providing private line service without capabilities of accessing the dial network.

57. Local Exchange Service

- a. Telephone communications within a local service area.

58. Local Message

- a. A completed telecommunication between customers located within the same exchange area or local service area.

59. Main Line Service

- a. Telephone service line extending from the Central Office to the customer's premises providing the customer with the use of a telephone instrument with access to the dial network.

60. Mileage

- a. The measurement for computing charges for certain types of service.

61. Mobile Telephone Service

- a. A communication service, by means of radio frequencies through a land radio telephone base station, providing connections between a fixed land station to a mobile unit or between two mobile units.

62. Modular Jacks

- a. Standard-type jacks used by the Telephone Industry at outlets to provide the connections of portable telephones.

63. Multi-Party Line

- a. A single exchange line circuit furnishing a number of Main Line Services to the customers preferring party line service, or to an area where facilities are not available for individual Main Line Service.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

64. Premises

- a. The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of their business or as a residence.

65. Private Branch Exchange System

- a. An arrangement of equipment consisting of switching apparatus with attendant telephone, trunks to a Central Office and stations connected with switching apparatus, providing for intercommunication between these stations and communication with the general exchange and inter-exchange systems.
- b. Throughout this tariff, the commonly used abbreviation, PBXS, will be substituted for the words Private Branch Exchange System.
- c. PBXS Trunk: A circuit connecting a PBXS with a central office.
- d. PBXS Station: Any station connected to a PBXS.

66. Private Line

- a. A circuit provided to furnish communication among two or more locations. Such circuits do not have direct access to the local or interchange networks.

67. Public Telephone Service

- a. A non-listed, non-customer exchange station, either attended or equipped with a coin collecting device, designed and placed for the convenience and use of the general public.

68. Residence Service

- a. Telecommunications service furnished at customer's living quarters and is not obviously used for business.

69. Rural Area

- a. The territory surrounding a Base Rate Area, city or village limits. Usually referred to as sparsely settled areas with ranches or farms.

70. Same Building

- a. Any single building or unit of a building occupied or used by the customer for the conducting of business or as a residence.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

71. Same Premises

- a. All the space in the same building in which one customer has the right of occupancy to the exclusion of others.
- b. All space in a different building on continuous property such buildings are occupied solely by one customer and are not divided by foyers, hallways, or thoroughfares for the common use of the public.

72. Semi-Public Telephone Service

- a. An exchange station, equipped with a coin collecting device, designed for a combination of customer and public use at locations more or less public in character.

73. Service Connection Charges

- a. Charges made to a customer for the purpose of reimbursing Copper Valley for a portion of the cost involved in connecting, moving, changing or rearranging telephone service or facilities.

74. Serving Central Office.

- a. The Central Office from which local exchange service is furnished.

75. Supersedure

- a. The transfer of customer service, including the telephone number from one customer to another with the express consent of the relinquishing subscriber and with the agreement of the new customer to assume the responsibility for all outstanding charges.

76. Tariff

- a. All or part of the body of rates, charges, rentals, rules and regulations, classifications, terms and conditions of telephone service relating to its service offered, which have been filed with and approved by the Arizona Corporation Commission.

77. Temporary Service

- a. Service definitely known to be required for a short period.

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DEFINITION OF TERMS AND SYMBOLS (Cont'd)

B. DEFINITIONS (Cont'd)

78. Termination Charge

- a. A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the initial service period.

79. Toll Message

- a. A message between stations in different exchange areas and furnished under established rates for Long Distance Services.

80. Touch Tone Service

- a. "Touch Tone" is a Registered Service Mark of A.T. & T. Co., and for the purpose of this Tariff, touch tone service is referred to as Magic Touch Service.

81. Underground Service

- a. A customer's drop wire is run underground from a pole line or an underground distributing cable.

82. Vacation Service.

- a. A partial service furnished at a reduced rate for a limited period. Enables the customer to retain the same number when away for more than 30 days at a time.

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GENERAL RULES AND REGULATIONS

A. GENERAL

1. This General Exchange Tariff applies to telephone services, associated facilities and equipment furnished by Copper Valley Telephone, Inc., (hereinafter called "Copper Valley") within the boundaries of Exchange Serving areas as specified in Section 17 of this General Exchange Tariff.
2. The regulations specified herein are in addition to regulations contained in other sections of this General Exchange Tariff or the bylaws of Copper Valley, and govern the furnishing of Telephone service and facilities to customers.
3. It is recognized that Copper Valley is a public service organization and that it is responsible for furnishing good and dependable telephone service. Being a public service, it is also mandatory that Copper Valley treat its customers as much alike as possible. The primary purpose of this General Exchange Tariff is to provide Copper Valley rules, regulations and rates, approved by the Arizona Corporation Commission, for use in furnishing telephone service without discrimination to its customers. Occasionally, Copper Valley will have demands for service and facilities that are not covered by this General Exchange Tariff, nor by any precedent. In such situations, agreements that are in line with the General Exchange Tariff and that are agreeable to both the customer and Copper Valley, will govern.
4. Copper Valley will comply with the Federal Communication Commission (FCC) and the Arizona Corporation Commission rulings taking precedence over this General Exchange Tariff until changes are made with the appropriate regulatory body.

B. APPLICATION FOR SERVICE

1. Applicants, as set forth in Copper Valley's bylaws may apply for the establishment of telephone service to Copper Valley either orally or in writing. These applications become contracts upon approval or establishment of the service and shall be subject at all times to the lawful rates, regulations and bylaws of Copper Valley.
2. Request from customers for additional service, facilities or equipment may be made orally or in writing and, upon approval or establishment of the service, become a part of the original contract, except that each such additional item is subject to the appropriate tariff rate and initial contract period, if any.
3. Any change in rates, rules and regulations authorized by the legally constituted authorities will act as a modification of all contracts to that extent without further notice.
4. Copper Valley reserves the right to refuse an application for service made by a present or former customer who is indebted to Copper Valley for telephone service previously furnished, until the indebtedness is satisfied, or satisfactory payment arrangements made.

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GENERAL RULES AND REGULATIONS (Cont'd)

C. CANCELLATION OF SERVICE OR APPLICATION FOR SERVICE

1. The initial contract period for telephone service is one month except as otherwise specified in this General Exchange Tariff. If termination occurs within the initial contract period, charges apply for the full month. For the purpose of administering the initial contract period, every month is considered to have 30 days.
2. Initial contract periods begin on and include the day service is established.
3. When an application or request for service for which the minimum contract period is longer than one month is canceled in whole or in part before the service is established, the applicant or customer is required to reimburse Copper Valley for all expense incurred in connection with the application for service and the installation of equipment and facilities before notice of cancellation is received. Such charges are not to exceed the service construction and termination charges otherwise applicable if the service had been established.
4. When an application for service has no general public application, but requiring a special assembly of equipment or special engineering is canceled in whole or in part before the service is established, the applicant or customer is required on demand to reimburse Copper Valley for all cost and expenses which were incurred in connection with the application prior to notice of cancellation.

D. CONNECTIONS OF OTHER COMMON CARRIERS

1. Communication systems provided by Other Common Carriers may be connected with facilities furnished by Copper Valley for the exchange of telecommunications as specified in this General Exchange Tariff.
2. Where exchange telecommunications service is available for use in connection with Other Common Carrier, the operating characteristics of such systems shall be such as not to interfere with any of the services offered by Copper Valley.
3. Where the connection of Other Common Carriers is by means of a direct electrical connection, such connection shall be made only if the forms of electrical communications are the same and consistent with those for which Copper Valley provided service is offered.
4. Copper Valley shall not be responsible for the installation, operation or maintenance of Other Common Carriers provided communication systems. Copper Valley shall not be responsible for the through transmission of signals generated by the Other Common Carrier provided communication system or for the quality of, or defects in such transmissions.

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GENERAL RULES AND REGULATIONS (Cont'd)

D. CONNECTIONS OF OTHER COMMON CARRIERS

5. When any Other Common Carrier provided communication systems is connected to the facilities furnished by Copper Valley and is in violation of any of the provisions of this General Exchange Tariff, Copper Valley will take immediate action as necessary for the protection of the network including possible suspension of service, and will promptly notify the customer of the violation and action taken. The customer shall discontinue such connections or correct the violation or, it shall then result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.
6. Where the connection of Other Common Carriers provided communication systems is made by means of facilities and equipment provided by the customer, such facilities and equipment provided by the Other Common Carriers shall be treated as Customer Provided Equipment (CPE) and the regulations applicable to the connections covered in Section 20, Connection with Customer Provided Equipment and Facilities, of this General Exchange Tariff shall apply.

E. CONNECTIONS WITH OTHER COMPANIES

1. When the facilities of Other Companies providing long distance and other telephone service are used in establishing connections to points not reached by the facilities of Copper Valley, Copper Valley shall not be liable for any act or omission of the other company.

F. CUSTOMER'S PREMISES

1. Copper Valley shall not be liable for any defacement or damage to the customer's premises resulting from the existence of Copper Valley's service, facilities or equipment on such premises or caused by the installation or removal thereof, when such defacement or damage is not the result of the negligence of Copper Valley.
2. The customer is required to provide adequate building space, commercial power, wiring and electrical outlets necessary for the proper operation of telephone service, facilities and equipment on his premises.

G. DIRECTORIES

1. Copper Valley will distribute to its customers without charge such directory information as, in its opinion, is generally necessary for efficient use of the service. Other directories will be furnished at the discretion of Copper Valley at a reasonable charge.

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GENERAL RULES AND REGULATIONS (Cont'd)

G. DIRECTORIES

2. Copper Valley's liability arising from errors in, or omissions of, directory listings shall be limited to and satisfied by a refund not exceeding 50% of the charges for the business customer's local access service, as is affected during the period covered by the directory, in which the error or omission occurs.
3. Copper Valley, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will Copper Valley be a party to controversies arising between customer or others as a result of such publication.
4. Copper Valley assumes no liability whatsoever for damages arising from errors or omissions in the development or printing of the advertising section (Yellow Pages.)

H. FLAT RATE AND MESSAGE RATE SERVICE ON SAME PREMISES

1. Flat and message rate service will not be furnished on the same premises except where the flat rate service is physically arranged so it cannot be used to supplement the message rate service.

I. INTERRUPTION OF SERVICE

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished by Copper Valley, and because of unavailability of errors incident to the services and to the use of such facilities of Copper Valley, the services and facilities furnished by Copper Valley are subject to terms, conditions and limitations specified in the following paragraphs:
 - a. In the event service is interrupted for a period of at least 24 hours after notice by the customer to Copper Valley, or detected by Copper Valley, and is not due to negligence or willful act of the customer, a credit allowance equal to 1/30 of the Tariff monthly rate for all services and facilities rendered useless shall apply for each 24 hours or major fraction thereof, during which the interruption continues.
 - b. The work "Interruption" shall mean the inability to complete calls either incoming or outgoing or both. Credit allowance will not apply for service difficulties, such as, slow dial tone, busy circuits or other network and/or switching capacity shortages.
 - c. No liability shall be attached to Copper Valley for damages arising from errors, mistakes, omissions, interruptions, or, delays of Copper Valley, its agents or employees, in the course of establishing, furnishing, rearranging, moving terminating, or changing the service or facilities.

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GENERAL RULES AND REGULATIONS (Cont'd)

J. LIABILITY

1. The liability of Copper Valley for damages arising out of mistakes omissions, interruption, delays, errors, or defects in transmission, failures or defects in facilities furnished by Copper Valley, occurring in the course of furnishing service and not caused by negligence of the customer, or of Copper Valley in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, failure or defect in facilities occurs.
2. The customer indemnifies and saves Copper Valley harmless against claims arising out of the following:
 - a. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of Copper Valley.
 - b. Any acts or omissions of other companies when their facilities are used in connection with Copper Valley's facilities to provide service.
 - c. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over Copper Valley's facilities.
3. Copper Valley shall not be liable for any damages caused by Customer Provided Equipment (CPE).

K. MAINTENANCE

1. All ordinary expense of maintenance and repair in connection with service, facilities and equipment provided by Copper Valley is borne by Copper Valley unless otherwise specified in this General Exchange Tariff. In case of damage to, or destruction of any of Copper Valley's services, facilities or equipment due to the negligence or willful act of any person or persons, the person or persons will be held responsible for the cost of restoring or replacing the services, facilities or equipment to its original condition.
2. Customers may not, or permit others to, rearrange, disconnect, remove or attempt to repair any services, facilities or equipment owned and maintained by Copper Valley.

L. OBLIGATION TO FURNISH SERVICE

1. Copper Valley's obligation to furnish service is dependent on its ability to obtain and maintain suitable rights and facilities for installation of those facilities required to the furnishing and maintenance of that service and as prescribed by Copper Valley's bylaws.

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GENERAL RULES AND REGULATIONS (Cont'd)

L. OBLIGATION TO FURNISH SERVICE (Cont'd)

2. Any facilities or equipment offered herein which is to be deregulated by recent Commission decisions is offered and provided only to the extent of available stock.
3. The design, maintenance and operation of exchange telecommunication service envisions that communication will originate or terminate at a station of the associated exchange telephone service. Connections of Customer Provided Equipment (CPE) or Other Common Carrier provided communication systems may be made to facilities furnished by Copper Valley for exchange telecommunication service at premises where the customer does not originate or terminate communications. Copper Valley will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

M. OWNERSHIP OF FACILITIES

1. Except as otherwise specified in this General Exchange Tariff, facilities and equipment furnished by Copper Valley on customer's premises shall be and remain the property of Copper Valley until such time as Copper Valley can economically dispose of these deregulated facilities and equipment. Until disposal of such facilities and equipment Copper Valley's agents and employees shall have the right to enter customer's premises at any reasonable hour for the purpose of installing, inspecting or repairing the facilities and equipment or upon termination of the service, for the purpose of removing such facilities and equipment.
2. Until such time as Copper Valley can economically dispose of deregulated facilities and equipment, such facilities and equipment are covered in Section 21, Obsolete Facilities and Equipment, of this General Exchange Tariff.
3. All facilities furnished by Copper Valley extending from, and including, the Central Office to the "Point of Connection" on the customer's premises shall be and remain the property of, and must be installed, relocated and maintained by Copper Valley.
4. Until such time that the "Point of Connection" can be determined, for the purpose of this Tariff, Copper Valley will install facilities to a connecting block beyond the protector for the customer's use in testing and installing Customer Provided Equipment, or to the first or "Primary Outlet" for customer's requesting such work to be done by Copper Valley.

N. PAYMENT FOR SERVICE

1. The customer is responsible for payment of all charges for telephone services and facilities furnished the customer, including charges for services originated, or charges accept, at such facilities.

APPROVED FOR FILING

DECISION # 58763

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

GENERAL RULES AND REGULATIONS (Cont'd)

N. PAYMENT FOR SERVICE

2. Unless otherwise specified in this General Exchange Tariff, all charges for exchange service and facilities, exclusive of local message charges and toll message charges, start the day after service is installed, continue through the day service is disconnected and are payable monthly in advance. Copper Valley has the right and may require from a new applicant an advance payment equal to one month's charge for service provided. The amount of the advance payment is credited to the subscriber's account on the first bill rendered by Copper Valley.
3. Charges for local message service and toll messages are payable monthly except that Copper Valley reserves the right to require payment of such charges at more frequent intervals.
4. Except as otherwise specified in this General Exchange Tariff, where the rate to be charged for a particular service is determined by applying a percentage or similar factor to a quote rate and such computation results in a fraction, the charge for the service shall be computed to the nearest cent, a half cent or more being increased to the next higher cent.
5. In the event a customer is indebted to Copper Valley for charges and services rendered for like services at a prior time, or for service at more than one location, and the customer does not pay the charges or satisfy such indebtedness, Copper Valley reserves the right to bill such indebtedness against the account of the customer's present service.
6. Copper Valley reserves the right to commence denial of service procedures when a customer's bill for service is past due, or at any time when long distance charges exceed the customer's normal usage with customer contacted, and when such reasons for high usage or payment arrangement do not satisfy Copper Valley's payment procedures.

O. RESALE OF SERVICE

1. Telephone service is intended only for telecommunication in which the customer has direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any telecommunication for others, without the written consent of Copper Valley.

P. TELEPHONE NUMBERS

1. The customer has no property right in the telephone number nor any right to the continuance of service through any particular Central Office, and Copper Valley reserves the right to change the telephone number or Central Office designation of a customer whenever it considers it desirable in the conduct of its business.

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DECISION: 58763

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

GENERAL RULES AND REGULATIONS (Cont'd)

P. TELEPHONE NUMBERS (Cont'd)

2. In any case where existing service is continued for a new customer, the telephone number may be retained by the new customer only if the former customer consents and the arrangement is acceptable to Copper Valley.
3. Copper Valley has the right to change, after sufficient warning has been given to the customer, a residence telephone classification to a business classification when the residence telephone number is advertised for business purposes.

Q. USE OF SERVICE

1. Main Line Service for customer use, and is separate from Public or Semi-Public Telephone Service, will be furnished only as follows:
 - a. In business establishments for communications by the customer, his immediate family, or by employees and representatives of the customer's business.
 - b. In residences for communications by the customer, his immediate family, employees, roomers, boarders, or others residing in the close circles of the customer's household.
2. Copper Valley reserves the right to refuse to furnish telephone service or to permit such service to remain on premises of a public or semi-public character when the service is to be terminated or so located as to be accessible for use by the public in general or by patrons of the customer.
3. The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if Copper Valley receives other evidence that such service is being or will be so used.

R. VIOLATIONS OF REGULATIONS

1. In the event of the abandonment of the service and facilities, the use of foul or profane language over the lines of Copper Valley, the impersonation of another with fraudulent intent, or any other violation of the regulations of Copper Valley, Copper Valley reserves the right to, without notice, either suspend service or terminate the service without suspension. Copper Valley may also disconnect, without advance notice, any service which is used in such a manner as to interfere with the service of other users, or that is used for any purpose other than as a means of telecommunications.
2. Copper Valley reserves the right to, after notice in writing has been given to the customer, terminate the service for non-payment or any sum due Copper Valley.

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GENERAL RULES AND REGULATIONS (Cont'd)

R. VIOLATION OF REGULATIONS

3. When service of a customer has been temporarily denied, but the contract has not been terminated, such service will be restored upon the payment of all charges due, plus a restoral charge as set forth in Section 15, Suspension of Service, of this General Exchange Tariff.

S. WORK PERFORMED OUTSIDE REGULAR WORKING HOURS

1. The rates and charges specified in the various sections of this General Exchange Tariff, contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours, the customer may be required to pay any additional costs incurred.
2. When excessive costs and work performed outside regular working hours are involved for the construction of facilities, charges for such construction are determined in accordance with Section 19, Construction Charges and Allowances, of this General Exchange Tariff.

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 4
APPLICATION OF MAIN LINE SERVICE
REVISED SHEET 1

ISSUED: 4-11-94

EFFECTIVE: 5-16-02

APPLICATION OF BUSINESS AND RESIDENCE MAIN LINE SERVICE

A. GENERAL

1. The term "Main Line Service" as specified herein applies to the Basic or Local Exchange Service, and is defined as the facilities extending from the local Central Office to the customer's premises providing local exchange service.

B. REGULATION

1. Main Line Service provides the user with the capability of originating calls from or receiving calls at an instrument connected to a Central Office exchange line providing local exchange service.
2. Main Line Service consists of a Main Line component and a station set component.
3. The "Main Line" component applies to the facilities required to provide telephone service and includes the local Central Office facilities and the switching equipment extending from the Central Office to the "point of connection" at the customer premises.
4. Copper Valley shall install and maintain all facilities to the "point of interface" which shall be determined by Copper Valley.
5. The "Station Set" component shall consist of a telephone instrument that can be connected to a jack or outlet at the primary outlet at the customer's premises.
6. Copper Valley, at the request of the customer, will provide the wiring beyond the "point of interface", as a deregulated service.
7. The "Station Set" component may either be furnished by Copper Valley at the customer's request or by the customer.
8. A monthly rate will apply for a telephone instrument provided by Copper Valley in connection with Main Line Service. When the telephone instrument is provided by the customer there will be no charge for the station set instrument.
9. Rates and charges for Main Line Service are applicable to each class of Central Office Line or trunk providing local exchange service.

APPROVED FOR FILING

DECISION #: 64816

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 4
APPLICATION OF MAIN LINE SERVICE
REVISED SHEET 2

ISSUED: 4-11-94

EFFECTIVE:

5.16.02

APPLICATION (Cont'd)

B. REGULATIONS (Cont'd)

- 10. The rates quoted in this Tariff for Main Line Local exchange service entitles the customer to local calls (without toll charges) to all stations connected to the same local Central Office exchange or to all Central Offices in the same local calling area.
- 11. Main Line Service is furnished by Copper Valley within the serving areas of the following local Central Office exchanges:
 - (1) Clifton
 - (2) Duncan
 - (3) York Valley
 - (4) Elfrida
- 12. The local exchange serving areas and Central Office exchange building locations are shown for each Central Office exchange in Section 17, "Exchange Serving Areas" of this General Exchange Tariff.

CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

EXCHANGE AREA	<u>BUSINESS (B) RESIDENCE (R)</u>		
	INDIV LINE	2-PTY LINE (2)	4-PTY
<u>LINE (2)</u> CLIFTON	B/R	R	B/R
LRA (1) YORK VALLEY	B/R	R	B/R
DUNCAN (1)	B/R	R	B/R
ELFRIDA	B/R	R	B/R

LOCAL SERVICE INCREMENTS

A. EXCHANGE ZONE INCREMENTS

- 1. The increments are applicable to exchange service furnished within exchange zones and are in addition to the local exchange service rates specified.
- 2. Two-Party and 4-Party service is not offered in the exchanges specified except by note on the following page.
- 3. Eight-Party service is an obsolete offering. Existing customers will be regraded as facilities become available.

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EFFECTIVE: 5-16-02

LOCAL SERVICE INCREMENTS (Cont'd)

A. EXCHANGE ZONE INCREMENTS (Cont'd)

4. Monthly increments Per Access Line

EXCHANGE ZONE NUMB.	INDIVIDUAL LINE OR TRUNK	MULTI-PARTY LINE	USOC RATE VARIATION
- 1	\$ 0	\$ 0	U-1
- 2	\$ 0	\$ 0	U-2

R

- NOTE 1: Arizona portion of exchange
 NOTE 2: Service offered outside base, Exchange Zone 1 or locality rate areas.
 NOTE 3: Two- and 4-party service offerings are discontinued and existing customers are grandfathered.

B. LOCALITY RATE AREAS

- The increments shown below are applicable to exchange service furnished within the designated locality rate areas and are in addition to the local exchange service rates specified.
- Two-party service is not offered in the exchanges specified on previous page. Existing services on the same premises for the same customer are grandfathered.
- Four-party service is not offered within the locality rate area.
- Monthly increments per Access Line

LOCALITY RATE AREA	INDIVIDUAL LINE OR TRUNK	MULTI-PARTY LINE	USOC RATE VARIATION
-LRA 1	\$ 0	\$ 0	L1
-LRA 2	\$ 0	\$ 0	L2

R

C. EXTENDED EXCHANGE SERVICE

- Description
 - Extended exchange service is provided outside of the Company's existing exchange areas (as defined by local exchange maps) where development does not warrant the extension of exchange boundaries or the establishment of a new exchange area.
 - Extended exchange service is offered at the discretion of the Company.
 - The local calling area for customers subscribing to extended exchange service will be that of the serving exchange.
 - Both business and residence multiparty services may be connected to the same line used to provide extended exchange service.

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5.16.02

LOCAL SERVICE INCREMENTS (Cont'd)

C. EXTENDED EXCHANGE SERVICE (Cont'd)

e. Extended exchange service may be provided to Service Station customers. Construction charges will apply as specified.

2. Rates

The rate for extended exchange service is the business or residence service, e.g., individual line, trunk, 4- or 8- party, monthly rate plus the appropriate exchange zone increment, for the serving exchange, at the exchange boundary, plus the following increment based on the distance from the exchange boundary to the customer location.

Distance From
Exchange Boundary In Miles

<u>Over</u>	<u>Up to and Including</u>	<u>Rate Variation</u>	<u>Monthly Rate</u>	<u>USOC</u>
- 0	10	E1	\$ 0	1LX--
-10	15	E2	\$ 0	1LX--
-15	20	E3	\$ 0	1LX--
-20	25	E4	\$ 0	1LX--
-25	30 and over	E5	\$ 0	1LX--

R

APPROVED FOR FILING
DECISION #: 64816

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES

LOCAL EXCHANGE SERVICE

A. GENERAL

1. The provision of local exchange service at the rates and charges and regulations shown is subject to the provision of other sections of this Tariff.
2. The rates and charges as quoted herein for local exchange service entitle the customer to local calls, without toll charges, to all local exchange access lines connected to a CO of the exchange, or to all exchange access lines served by CO's of the extended local service area where comprised of more than one exchange.
3. Application of Business and Residential Rates
 - a. Service is classified as business service and business rates apply when any of the following conditions exist:
 - (1) When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.

* Service for social clubs (e.g., Elks, VFW, Eagles, etc.) will be considered business service.
 - (2) When the directory listing is to be a business listing, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.
 - b. Rates, charges and terms and conditions specific to resellers are as specified.
 - c. Service is classified as residence service and residence rates apply when the following two condition exist:
 - (1) When the service is furnished at a location used primarily for domestic purposes: a residence location typically contains cooking and sleeping facilities.

* Residence service will be allowed for individual rooms at group homes. e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses, if the listing is in an individual's name.
 - (2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.
 - d. A residence service may not be part of a hunting sequence that contains business lines.
 - e. Customers changing from business to residence service will be assigned a different telephone number. Referral of calls to the new residence telephone number assigned will not be provided.

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DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

A. GENERAL (Cont'd)

- f. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.

4. Service and Equipment Charges

The service and equipment charge is a nonrecurring charge associated with a given service or item of equipment which applies on a per-service and/or per-item basis each time the service or item of equipment is provided.

a. Service and Equipment Charges do not apply:

- to change of grade, class or type of service as a result of held regrades:
- to change a customer's mailing address:
- to move a drop for maintenance reasons.

b. Service and Equipment Change Charge

The following service and equipment change charges apply for changes at the customer's request, unless otherwise specified:

	<u>Service and Equipment Charge</u>	
	<u>Business</u>	<u>Residence</u>
- when changing the type of service:		
• flat to low use option	\$ NA	\$ 10.00
• low use option to flat	NA	\$ 10.00
• flat to measured (1)	27.50	NA
• measured to flat (1)	27.50	NA
- When changing the grade of service within the categories of flat rate, party line or rural line service.	27.50	10.00
- to regroup party line service	27.50	10.00
- to changes in class of service, not involving PBX service, from:		
• business to residence	NO	10.00
• residence to business	27.50	NO

5. All local operator handled calls will be assessed the same charges as are applicable to intraLATA operator handled long distance messages found in this tariff. These charges are in addition to the access rates and local message unit and measured usage charges. Discounts do not apply to the surcharge for operator handled local calls.

Note 1: Measured lines and measured trunks available only to Resale/Sharing and PAL customers.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 3

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

MEASURED USAGE CHARGES

A. TIMING OF LOCAL MESSAGES

1. Chargeable time begins when connection is established between the calling station and the called station.
2. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
3. Chargeable time does not include time lost because of faults or defects in the connection.

B. CHARGES

1. Measured Usage Charges

- a. Measured usage charges accumulate on a monthly basis commencing on the billing date.
- b. Measured usage charges do not apply to messages completed to certain telephone numbers located on Company premises within the local calling area that the general public calls to transact Company business.
- c. Measured usage charges are based upon rates shown in the Full Period Rate Table following and are applicable to local messages completed on a dial station-to-station basis.
- d. In cases where a message begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the connection is established. The discount for each additional period is the discount in effect at the beginning of each additional period.
- e. Discount
 - (1) The discount for the reduced rate period, given in the Rate Discount and Application Period Table which follows, is expressed as a percent reduction of the Minute Per Use charges as determined from the Full Period Usage Rate Table.
 - (2) The time when connection is established determines what discount, if any, applies.
 - (3) The evening rate applies to the holidays listed below unless a lower rate applies:

New year's Day	January 1
Independence Day	July 4
Labor Day	-
Thanksgiving Day	-
Christmas Day	December 25

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
 GENERAL EXCHANGE TARIFF
 ARIZONA

SECTION 5
 SERVICE CONNECTION CHARGES
 ORIGINAL SHEET NUMBER 4

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

B. CHARGES (Cont'd)

f. Determine Usage Charges

- (1) Refer to the Full Period Usage Rate Table for the Minute Per Use rates within the appropriate mileage band.
- (2) If the call is placed during the discount time period, apply the percent discount.

g. Full Period Usage Rate Table

Mileage associated with the interwire center usage rates is measured wire center to wire center using the V&H Coordinates procedure.

	<u>Band</u>	<u>Full Period Minute Per Use</u>
Intra Wire-Center	A	\$.02
Inter Wire-Center		
<u>Over</u>	<u>Up to and Including</u>	
0	25 Miles B	\$.04
25	55 Miles C	\$.07

h. Rate Discount and Application Period Table

	Mon.	Tues	Wed	Thur.	Fri	Sat.	Sun.
8:00 A.M. to *5:00 P.M.	Day Rate Period Full Rate						
5:00 P.M. to *11:00 P.M.	Evening Rate Period 35% Discount					Eve. Rate 35%	
11:00 P.M. to *8:00 A.M.	Night and Weekend Rate Period 60% Discount						

* To, but not including

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 5

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

B. CHARGES (Cont'd)

Billing Detail

The monthly rates for measured type of services do not contemplate the provision of monthly billing detail. When billing detail is requested, it must be arranged for in advance. The following charge per call will be assessed. In addition, the following service and equipment one time charge will also apply.

	<u>Charge</u>
Detail billing, per call	\$.01
	<u>Service & Equipment Charge</u>
Each service order required	
-Business	\$ 13.50

LOW USE OPTION

A. DESCRIPTION

1. Residential service for which message unit charges are based on the number of local calls placed. The Low Use Option includes an individual exchange access line with touch-tone capabilities. Services other than those associated with this offering will not be allowed.
2. Calls to directory assistance, 911, SCOOPLINE (SLS) and telephone repair service are not subject to message unit charges.

B. RATES AND CHARGES

1. Low Use Option Service

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
<u>Residence</u>		
-individual line	\$ 46.50	\$ 8.00
-each additional individual line	46.50	8.00

2. The following message unit charge applies for calls placed within exchanges in the same local calling area.

	<u>Charge for Each Message</u>
-Residence	\$.20

DIAL TONE LINE

1. The term "dial tone line" applies to certain individual business lines. This service entitles customers to access the telecommunications network for a stipulated monthly charge.

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COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 6

ISSUED: 4-6-94

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EXCHANGE SERVICES (Cont'd)

DIAL TONE LINE (Cont'd)

2. Two components are used in determining business exchange service rates: The dial tone line and local usage option. Therefore, in addition to a dial tone line subscription, the customer also must subscribe to a local usage option.
3. Local usage is provided to customers under options which differ in the manner in which their usage is rated. The usage options and rates are as specified in Flat Rate Service following. With all options, the customer may receive an unlimited number of incoming calls, at no additional charge.
4. Monthly increments will be applied to those customers located outside of the base rate area. These charges are in addition to monthly rates and usage charges specified herein.
5. Loop Diversity and/or Avoidance defined in the Access Tariff are available with individual business access lines.
 - a. Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.
 - b. Customers subscribing to Avoidance may also be required to pay Foreign Central Office charges, as defined in the Access Service Tariff.

6. Monthly Rates

	<u>Monthly Rate</u>
Individual business line	\$ 15.35

FLAT RATE SERVICE

1. This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in Section 4, apply to service outside the exchange base rate area.
2. The service and equipment charge associated with the provision of flat rate service applies:
 - to install each access line;
 - for connecting an access line when changing a grade of service from PBX service.

3. Rates and Charges

a. Residence Flat Rate Service

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
- individual line, each	\$ 46.50	\$ 12.40
- additional individual line, each	46.50	12.40
- 2-party line, each (1)	46.50	11.16
- 4-party line, each (1)	46.50	9.92
- 8-party line, each (2)	46.50	8.68

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 7

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

FLAT RATE SERVICE (Cont'd)

b. Business Flat Rate Service

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
- individual line, each (3)	\$ 56.00	\$ 16.65
- additional individual line, each (3)	56.00	16.65
- 4-party line, each (4,5)	56.00	24.20
- 8-party line, each (2)	56.00	22.40

Note 1: For Service availability, see Section 4.

Note 2: Obsolete service offering. Existing service will be regraded as facilities become available.

Note 3: Requires a dial tone line

Note 4: Four-party service is not offered to customers as specified in Section 4.

Note 5: Service offered outside base, Exchange Zone 1 or locality rate areas.

LOCAL SERVICE OPTIONS

A. COMBINATION ACCESS LINE SERVICE

1. Description

a. When two or more access lines, each at a different location in the same local service area, desire the capability of answering calls for one line or each of the lines at another location, such service will be provided subject to availability of facilities and in accordance with regulations and rates herein.

b. Combination Access Line Service will be furnished in accordance with the following arrangements.

(1) Arrangement 1: When any one of the access lines is called, the bells at all locations will ring:

- Code rings or distinctive signaling, intended to designate which line is being called, will not be permitted in connection with this arrangement.

- The Company reserves the right to limit the number of lines furnished when in its opinion this is necessary to prevent impairment of the service.

(2) Arrangement 2: When the first access line is called, the bell at the called line and the extension bell at the other location will ring; when the second line is called, the bell at that location only will ring:

- An extension bell will be required at the second location.

- More than two access lines will not be permitted in connection with this arrangement.

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DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 8

ISSUED: 4-6-94

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EXCHANGE SERVICES (Cont'd)

LOCAL SERVICE OPTIONS (Cont'd)

(3) Arrangement 3: When either access line is called, the bell at the called line and also, as provided below, a bell at the other location will ring:

- In those exchanges in which semi-selective code ringing is used, the two access lines may be so connected that the bells at both telephones will ring when either line is called, the particular line called being identified by the code used in ringing.

- An extension bell will be required at each location except in those cases where the arrangement discussed in the above paragraph is adopted, in which case no extension bells will be required.

- More than two access lines will not be permitted in connection with this arrangement.

2. Regulations

- a. Combination access line service will be furnished only in connection with individual line services.
- b. Combinations of flat rate and Low Use Option services will not be permitted.
- c. A directory listing may be furnished with each access line under any of the arrangements for combination access line service.
- d. Combination access line service will be furnished only in connection with services for the same customer, business associates, members of the same family and when there is a business relationship, such as, service in a business location and service in the residence of an employee, etc.
- e. Due to technical limitations, certain custom calling features will not work with this service.

3. Rates and Charges

- a. Each access line will be charged for at the established individual line rate, and the appropriate business or residence rate will apply.
- b. Exchange zone or locality rate area charges for individual lines apply to each access line located outside the base rate area, but within the exchange area.
- c. FCO mileage charges, as specified in the Access Service Tariff, will apply in addition to any other mileage charges applicable when the access lines are not located in the same CO area in multioffice exchanges.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 9

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EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

LOCAL SERVICE OPTIONS (Cont'd)

- d. FX charges, as specified in the Access Service Tariff, for individual lines will apply to each access line located outside the exchange area of the foreign (serving) exchange; except that when more than one access line is located outside the exchange area and such lines are served by the same CO circuit, the rates will be determined by the circumstances in each individual case.
- e. The rates quoted for Combination Access Line Service contemplate the use of standard equipment. Where, in the opinion of the Company, messages cannot be satisfactorily transmitted from or to any station by using standard equipment, and where it is feasible to overcome the transmission difficulties by using special equipment, such special equipment will be provided at additional rates or charges based on the circumstances in each individual case.
- f. No mileage charges will be applied for extension bells in consideration of the distance between any station and the bell associated with such station but located at another station.
- g. The service and equipment change charge specified previously applies per line when establishing Combination Access Line Service on existing lines.

SERVICE STATIONS:

1. Description

- a. Generally the Company will provide facilities for local exchange service within the exchange area. Where facilities are not in place or where unusual costs are involved, facilities may be provided in accordance with Service and Equipment charges previous outlined.
- b. Service Station Service is offered as a means of providing telephone service in isolated and sparsely developed areas where it is not practicable for the Company to make facilities available or where to do so would impose excessive costs on the general body of customers.
- c. Service stations are connected with a CO or temporarily with a toll station of the Company.
- d. Service station associations will be required to appoint a secretary or representative to transact all business with the Company. An association will be required to execute through its delegated representative, an agreement with the Company covering the privileges and obligations of either party to the other.
- e. After written notice, service may be discontinued on any line or lines at the option of the Company when the service station association or the owner of the service station line neglects or refuses to make such additions, replacements, changes, and repairs as may be necessary to place the line or lines and equipment in condition satisfactory to the Company for furnishing adequate service of the type established by the Company for the exchange zone area in which the service stations are located.

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EXCHANGE SERVICES (Cont'd)

SERVICE STATIONS (Cont'd)

- f. The Company may limit the number of telephones connected to a line in order that the general quality of telephone service may be maintained. The association's representative will report immediately to the Company any installations or removals of telephones on a service station line.
 - g. A line will not be terminated at more than one CO or toll station. Lines will not be interconnected except as provided through the Company's CO or toll station unless permission for such interconnection is granted in writing.
 - h. Both business and residence station may be connected with the same service station line.
 - i. Except as specifically provided herein, the furnishing of service will be subject to standard rules and regulations. Where the provisions of any equipment requires unusual installation, special charges based on cost may apply.
2. Service Stations Connected with a Central Office
- a. The local service area for customers will be the same as for other customers connected with the CO at which the service station line terminates. All customers on any one service station line must have the same local service area.
 - b. The service station rates shown herein provide for the necessary switching at the CO and allow each customer one listing in the alphabetical section of the directory.
 - c. Charges for exchange service, toll service, etc., will be billed against the individual service station customer or, in the case of Service Station associations, billing may be against the association. Bills against the association will be rendered in the name of the individual customers and sent to the authorized representative of the association for payment. The representative of the association will be held responsible for the payment of such accounts.
 - d. Service Station Service is not furnished inside base or locality rate areas. Ordinarily, all telephones must be located within the exchange zone area. Where connection is made with telephones located outside the exchange zone area, additional rates and/or charges may be assessed, depending on the circumstances in each case.
 - e. The Company will provide and maintain the necessary circuit between the CO and a mutually agreed upon junction point, usually at or near a base or locality rate area boundary. Service station customers will be required to construct and maintain the necessary circuit or circuits and pole lines beyond such junction point. Where the agreed junction point is outside of the base or locality rate area boundary, construction and/or zone connection charges will apply.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 11

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EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

SERVICE STATIONS (Cont'd)

f. Special Service Arrangements

- (1) Service Station circuits may, under separate agreement, be attached to poles of the Company.
- (2) Service Station lines may be connected with one, two, four party or rural lines of the Company. The regular main station line rates plus the appropriate exchange zone or locality rate area increments will be applicable for each main station line connected.
- (3) Where facilities are available, service station lines may connect with facilities of the Company at exchange zone boundaries. In such cases the individual line business monthly incremental charge applicable within the exchange zone area will apply to each service station line in addition to regular rates and charges. The incremental charge will be apportioned equally among all stations on the line.
- (4) Where facilities are available, service station lines may be connected with facilities of the Company at a location beyond the normal junction point. In such cases Private Line mileage charges will apply.

g. Rates and Charges

- (1) The rate for a Service Station line does not include a telephone or equivalent.
- (2) The service and equipment charge associated with provision of flat rate service access line applies:
 - to install each access line
 - for connecting an access line when changing a grade of service to or from PBX Service.
- (3) The service and equipment change charge specified earlier applies when changing from exchange service station service to individual line, party line or rural grades of service.

<u>Each Service Station Line Connected</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
- One-party residence (1)	\$ RR	\$ RR
- Two-party residence (1)	RR	RR
- Four-party residence (1)	RR	RR
- Eight-Party residence (1)	RR	RR
- One-party business (1)	RR	RR
- Four-party business (1)	RR	RR
- Eight-party business (1)	RR	RR

Note 1: Regular rates and charges applicable at point of connection for the grade of service the facility is equipped to provide. See Dial Tone line and Flat rate section for charges.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 12

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE SERVICES (Cont'd)

C. RURAL LINE SERVICE

1. Rural Line Service is a temporary class of business and residence multi-party line service (8-party) furnished outside the base or locality rate area, but within the exchange area, by means of lines and equipment owned and maintained by the Company. Rural Line Service will be eliminated by the rural improvement program.
2. Each access line will be charged for at the established individual line rate, and the appropriate business or residence rate will apply. Any additional incremental charges, such as exchange zone charge, also apply.
3. Rural Line Service is limited to no more than 8 or less than 5 customers per line.
4. Monthly rates quoted for Rural Line Service are shown in Flat rate service.

D. COMPANION LINE SERVICE

1. This is an optional arrangement available to customers with two or more individual line services. Where facilities permit, such lines will be arranged so that incoming calls to a busy line will overflow to other of the customer's lines not busy.
2. The rate for each individual line arranged for Companion (Rotary) Line Service is in addition to the regular individual line rate.
3. The following monthly increment is for business or residence Companion Line Service. The service and equipment charge applies to establish, change to or from or to rearrange Companion Line Service.

	Service & Equipment Charge	Monthly Rate
<u>Business</u>		
-Access line, each	\$ 13.00	\$ 8.00
<u>Residence</u>		
-Access line, each	\$ 10.00	\$ 8.00

4. Optional Features

a. Circular Hunt

(1) Description

Circular Hunt is an option of Companion Line Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues thru the group until an idle line is reached.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 5
SERVICE CONNECTION CHARGES
ORIGINAL SHEET NUMBER 13

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EXCHANGE SERVICES (Cont'd)

D. COMPANION LINE SERVICE (Cont'd)

(2) Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Companion Line Service. Only one service and equipment charge will apply when both are ordered at the same time, for the same customer, on the same line.

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
<u>Circular Hunt</u>		
-Business, per hunt group	\$ 13.00	\$ 3.00
-Residence, per hunt group	10.00	3.00

b. Preferential Hunt

(1) Description

Preferential Hunt is an option of Companion Line Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

(2) Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Companion Line Service. Only one service and equipment charge will apply when both are ordered at the same time, for the same customer, on the same line.

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
<u>Preferential Hunt</u>		
-Business, each line arranged	\$ 13.00	\$ 1.00

E. PARTY LINE SERVICE

1. Terminal equipment may be directly connected at the customer premises to the telecommunications network. The equipment must be registered or grandfathered under Part 68 of the FCC's Rules for connection to single line service.
2. Automatic equipment used on party line service which is incapable of relinquishing the line in an emergency is not permitted.

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EXCHANGE SERVICES (Cont'd)

F. TEENLINK SERVICE

1. TEENLINK Service is a flat rated residence additional line, which includes flat local usage, a directory listing, and a selection of CO features: Toll Restriction, Three-Way Calling, and Call Waiting.

2. Regulations

- a. The customer must have a primary residence flat rate service on the same premises to subscribe to TEENLINK Service flat rate. Flat rate and Low Use Option service may not be provided at the same location.
- b. TEENLINK Service is provided subject to the availability of existing facilities.
- c. The customer will be responsible for all third party and collect calls charged to the TEENLINK Service.
- d. TEENLINK Service will be billed to the primary service. Service will be denied on both lines for nonpayment of the bill.
- e. Substitution of other than offered CO features associated with this service offering will not be permitted.
- f. Other Custom Calling features are available for use at the rates and charges specified.
- g. Regulations, rates, and charges as described elsewhere in this Tariff apply as appropriate.
- h. Incremental charges, as specified in this tariff apply to service outside of the base rate area.

3. Rates and Charges

a. TEENLINK Service will be provided at the following rates and charges:

<u>TEENLINK Service Flat Usage Package</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rates</u>
-Toll Restriction, Three-Way Calling, Touch-Tone	\$ 51.00	\$ 17.03
-Toll Restriction, Call Waiting Touch-Tone	51.00	17.03
-Three-Way Calling, Call Waiting, Touch-Tone	51.00	17/03

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EXCHANGE SERVICES (Cont'd)

F. TEENLINK SERVICE (Cont'd)

b. Service and Equipment Change Charge

The following service and equipment charge for changes applies

		Service & Equipment Charge
- to add or change TEENLINK feature options	\$	10.00
- to change existing residence service to TEENLINK service when no other chargeable service order activity is involved		10.00

G. STAND-BY LINE SERVICE

1. Description

STAND-BY Line service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Regulations

- a. STAND-BY Line service is available to business customers.
- b. STAND-BY Line service cannot be used as the primary business line. Customers must have flat business individual line or trunk service at the location for which they are ordering STAND-BY Line service.
- c. STAND-BY Line service provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.
- d. This service is offered subject to the availability of existing central office facilities.
- e. Regulations, rates and charges as described elsewhere in the Company's Tariffs, apply as appropriate.
- f. A directory listing will not be provided with STAND-BY Line service.
- g. The service and equipment charge will not apply to customers who change from STAND-BY Line service to an individual business line.
- h. STAND-BY Line service may be temporarily suspended only when the main service with which it is associated is suspended. STAND-BY Line service will remain at the full rate while the customer's local exchange service is on full suspension.

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EXCHANGE SERVICES (Cont'd)

G. STANDBY LINE SERVICE (Cont'd)

3. STAND-BY Line service will be provided at the following rates and charges.

	Service & Equipment Charge	Monthly Rate
* Per line	\$ 56.00	\$ 16.00

4. Usage Charge

	Per Minute of Use (1)
* Incoming and Outgoing	\$.05

5. Service and Equipment Change Charge

- a. The following service and equipment charge for changes applies:

- * To each line when changing from flat rate to STAND-BY Line at customer's request unless otherwise specified.

	Service & Equipment Charge
* per activity, per CO access line changed	\$ 27.50

Note 1: Applies to connections of one minute or any fraction thereof.

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

1. Description

- a. Low-Income Assistance Programs consist of federal and state assistance. The Arizona Low-Income Telephone Assistance Program (ALITAP) is assistance offered by the state of Arizona. Lifeline Assistance and Lifeline Connection Assistance (Link-Up) are the two programs which offer federal assistance. These programs were developed to reduce rates for low income customers. The Company participates in all of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

add 7-8-98

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EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

2. Arizona Low-Income Telephone Assistance Program (ALITAP)

a. Definition

The Arizona Low-Income Telephone Assistance Program provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income customers.

b. Application

(1) The Arizona Low-Income Telephone Assistance Program credit is only available to low-income customers who meet eligibility requirements established by A.R.S. 42-1322.02, 46-701, 702, 703, 704. Applicants must be a head of household, be sixty-five (65) years of age or older, and have a household income at or below poverty level.⁵

(2) The monthly credit will be based on the sum of a 17% discount on the following local exchange service offerings:

- Flat rate individual service
- Flat rate multiparty service
- Low Use Option service
- Monthly increments
- Local area calling usage⁶
- Maintenance of inside wiring
- Service station service

c. Regulations

(1) The Arizona Low-Income Telephone Assistance Program credit will begin with the date the Company receives a valid application from the customer or when new service is established for a qualifying customer. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's application.

⁵ Low-Income customers who qualify under ALITAP will receive the federal baseline support amount of \$3.50 plus the additional \$1.75 in federal Lifeline support. ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of state support. For example, if the 17% discount in local service charges contributed by the state equals \$2.00, the matching federal Lifeline support amount would equal \$1.00. Under this example, a total of \$6.25 on federal Lifeline support would be available to ALITAP customers. State support under A.R.S. § 46.703 would be in addition to this amount.

⁶ Local area calling usage receives a discount limited to an amount that in addition to the exchange access service does not exceed the comparable flat rate total.

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DECISION #: N/A

ORIGINAL

EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

2. Arizona Low-Income Telephone Assistance Program (ALITAP)

c. Regulations (Cont'd)

ORIGINAL

(2) The regular service and equipment charges and regulations applicable to these service offerings specified in this Tariff will apply. The service and equipment charges to change to or from this program due to eligibility status will be waived.

(3) Customers of this service will receive a seventeen (17) percent reduction on the service and equipment charge once during the calendar year. The credit is applicable only to the customer's principle residence line.

3. Lifeline Assistance - General

a. Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as credit towards the residential access line rate.

4. Lifeline Assistance - Regulations

a. Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

(1) Customers must participate in one of the following programs:

Medicaid, food stamps, Supplemental Security Income (SSI), federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Department of Urban Development), Low Income Home Energy Assistance Program (LIHEAP), the Temporary Assistance to Needy Families program (TANF), the National School Lunch free lunch program (NSL), State Children Health Insurance Plan (SCHIP) (KidsCare) or

Have household income that is at or below 150% of the Federal Poverty Guidelines.

(2) To receive benefits, customers must sign under penalty of perjury a document certifying as follows:

(i) He/she is receiving benefits from one of the programs in (H) (4) (a) (1) above or he/she has household income that is at or below 150% of the Federal Poverty Guidelines.

Decision No. _____

Date Filed 08/19/2005

Date Effective 9/19/2005

Issuing Officer: Metts General Manager, Copper Valley Telephone, Inc.

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DECISION #: 67941

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EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

4. Lifeline Assistance - Regulations

ORIGINAL

a. Lifeline Assistance requirements:

(2) Certification to receive benefits (Cont'd)

(ii) He/she must provide the name of the program from which he/she is receiving benefits or provide supporting documents showing his/her household income is at or below 150% of Federal Poverty Guidelines. The supporting documents must be one of the following: 1) prior year's state, federal, or tribal tax return, 2) current income statements from an employer or paycheck stub, 3) a Social Security statement of benefits, 4) a Veterans Administration statement of benefits, 5) a retirement/pension statement of benefits, 6) an Unemployment/Workman's Compensation statement of benefits, 7) Bureau of Indian Affairs (BIA) general assistance program, 8) a divorce decree or child support document. If he/she chooses to submit anything other than the prior year's income tax return, he/she must then present three consecutive months of the alternate supporting documentation selected that is within the most recent twelve consecutive months. (C)

(iii) He/she will notify the company if he/she no longer participates in the program named in paragraph (H) (4) (a) (1) above or if his/her household income increases above 150% of the Federal Poverty Guidelines. (C)

b. As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

c. Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.

d. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Reconnection will provide access to local calling only unless and until payment of all charges due for outstanding toll billing, including late charges and applicable interest, is made. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for competitive exchange local service. (T)

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ORIGINAL

EXCHANGE SERVICES (Cont'd)

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

4. Lifeline Assistance - Regulations (Cont'd)

- e. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- f. Verification of customer continuing eligibility shall be via statistically valid sampling performed by the Company on an annual basis. (C)
- g. Records will be maintained by the Company in accordance with Arizona Corporation Commission Decision No. 67941 and paragraphs 38 and 39 of FCC Order No. FCC 04-87.
- h. A customer is not eligible for Lifeline Assistance from the Company if he/she is currently receiving Lifeline credit for services provided by another Eligible Telecommunications Carrier. (C)

5. Lifeline Assistance - Credits

- a. The credits for Low-Income Assistance Programs are as set forth as follows:

	Monthly Credit
(1) Federal Subscriber Line Charge Credit	\$ 3.50
(2) Initial Federal credit to Residential Access Line	\$ 1.75

- * Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

6. Lifeline Connection Assistance (Link-Up) - General

a. Description

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to \$30.00.

b. Regulations

- (1) The same eligibility requirements as outlined in paragraph H(4) (a) above will apply for Link-Up.
- (2) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.

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(C)

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Issuing Officer: Steve Metts CEO & General Manager, Copper Valley Telephone, Inc.

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EXCHANGE SERVICES (Cont'd)

ORIGINAL

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Effective Date: 01/01/98)

6. Lifeline Connection Assistance (Link-Up) - General

b. Regulations (Cont'd)

(3) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.

(4) A customer is not eligible for Lifeline Connection Assistance from the Company if he/she is currently receiving this credit for service provided by another Eligible Telecommunications Carrier. (C)

(5) A deferred Schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

c. Lifeline Connection Assistance - Credit

The One-Time Non-Recurring credit for Lifeline Connection Assistance is equivalent to one half of all Service Connection charges or \$30.00, whichever is less.

d. Lifeline Connection Assistance - Verification Procedures (C)

The same verification procedures as outlined in paragraph H(4)(f) above will apply for Link-Up.

e. Lifeline Connection Assistance - Records

The same procedures for maintaining records as outlined in paragraph H(4)(g) above will apply for Link-Up. (C)

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Decision No. _____

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Issuing Officer: Steve Metts CEO & General Manager, Copper Valley Telephone, Inc.

OK

EXCHANGE SERVICES (Cont'd)

ORIGINAL

H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Cont'd)

7. Limitation of Liability for Administering Link-Up and Lifeline Assistance (T)

The Company shall use reasonable efforts to (1) safeguard personal information provided by a customer in connection with an application for the Company's Link-Up and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Company's Link-Up and/or Lifeline Assistance programs. The Company shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Company's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Company's Link-Up and/or Lifeline Assistance programs; or (b) the Company's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Company's Link-Up and/or Lifeline Assistance programs. In the event the Company erroneously denies a customer's application to participate in the Company's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program. (T)

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EXCHANGE SERVICES (Cont'd)

ORIGINAL

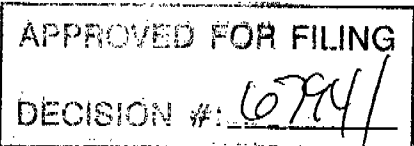
H. LOW-INCOME TELEPHONE ASSISTANCE PROGRAM (Cont'd)

7. Limitation of Liability for Administering Link-Up and Lifeline Assistance

(T)

The Company shall use reasonable efforts to (1) safeguard personal information provided by a customer in connection with an application for the Company's Link-Up and/or Lifeline Assistance programs; and (2) properly determine a customer's eligibility to participate in the Company's Link-Up and/or Lifeline Assistance programs. The Company shall not be liable to a customer for any damages (actual, consequential or punitive) arising as a result of (a) the Company's unintentional or accidental disclosure to a third party of a customer's personal information provided in connection with an application for the Company's Link-Up and/or Lifeline Assistance programs; or (b) the Company's erroneous determination regarding a customer's eligibility or ineligibility to participate in the Company's Link-Up and/or Lifeline Assistance programs. In the event the Company erroneously denies a customer's application to participate in the Company's Lifeline Assistance program, the customer shall be entitled to a bill credit equal to the amount of the monthly discount applied from the date of the customer's application through the date of actual enrollment in the Lifeline Assistance program.

(T)



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EXTENSION LINE SERVICE

A. GENERAL REGULATIONS

1. Extension Line Service provides the user with the capability of originating calls from, or receiving calls at instruments provided at locations in addition to the main station location, and where such instruments are connected to the same exchange Main Line Service as the main station.

B. REGULATIONS

1. Extension Line Service will be furnished in connection with all classes of Main Line Service except Public Coin Telephone Service.
2. Extension Line Service is to be used only by those entitled to the use of the customer's service as specified in General Regulations, Section 3, of this General Exchange Tariff.
3. Distinctive signals, such as code rings intended to signal a station on Extension Line Service separately from the main station, are not permitted; nor are directory listings for Extension Line Service furnished.
4. Copper Valley reserves the right to limit the number of Extension Line Services furnished in connection with any class or grade of service when, in Copper Valley's opinion, this is necessary to prevent impairment of service.
5. Extension Line Service will be furnished in connection with Semi-Public Telephone Service for incoming calls only and without a coin collector device, rotary or push-button dials. Customer Premises Equipment (CPE) will not be permitted in the provision of this Tariff providing Extension Line Service on Semi-Public Telephone Service.
6. Extension Line Service in connection with Wide Area Telecommunication Service is provided at rates applicable in the Wide Area Telecommunication Service Tariff Section.
7. Intercommunication is not contemplated between a main station and a station or between stations on Extension Line Service, except as specified in connection with intercommunicating service.
8. When the termination of Extension Line Service is located in a different building on the same premises or located in a building not on the same premises as the main station, applicable mileage charges will apply as provided in Mileage Charges, Section of this General Exchange Tariff.
9. The rates for Extension Line Service consist of an "Extension Line" component and a "Station Set" component.

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EXTENSION LINE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

10. The Extension line component includes wiring on a customer's premises to each jack or outlet where a station set can be terminated but does not include the wiring associated with the jack or outlet to the main station location.
11. The station set component includes a telephone instrument that can be connected to a jack or outlet providing Extension Line Service.
12. The station set component and the wiring may either be furnished by Copper Valley at the customer's request or by the customer.
13. Rates for Extension Line Service are in addition to rates for Main Line Service and are subject to applicable Service Connection Charges as provided in Section 4 of this General Exchange Tariff.

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PUBLIC TELEPHONE SERVICE

A. GENERAL

1. Public Telephone Service is exchange service provided primarily for use by the general public. The station is equipped with a coin collecting device installed for the convenience of the public at locations chosen or accepted by Copper Valley.
2. Public Telephone Service stations may be installed without a coin collecting device at locations, where in the opinion of Copper Valley, adequate supervision is provided for the collection of local and toll calls.

B. REGULATIONS

1. Public Telephone service is intended for use by the general public and must be installed at locations accessible to the public. Any use by occupants of the premises on which Public Telephone Service telephones are located is incidental to their principal purpose.
2. Copper Valley will provide, without charge, adequate public telephone facilities to meet all reasonable public requirements. The decision as to the extent to meet all reasonable public requirements and the location of such facilities will be made by Copper Valley.
3. Copper Valley will furnish and display standard signs that are necessary to properly advertise the station. In the opinion of Copper Valley, the person requesting Public Telephone Service, may be required to secure permits and pay the cost of placing and maintaining public telephone signs.
4. All telephones equipped with coin collecting devices use in connection with Public Telephone Service will be provided by Copper Valley. Customer Premises Equipment (CPE) will not be permitted for use with Public Telephone Service.

C. RATES

1. Rates for Public Telephone Service are on the per local call basis.

	<u>USOC</u>	<u>RATE</u>
a. Public Telephone Service	(IPC)	NC
b. Local Message, each		\$.25
c. Toll Messages		(1)
a. Non-Coin Public Telephone Service	(IPM)	NC
b. Local Message		N/A
c. Toll Messages		(1)

- (1) Rates for Toll Messages are at the established rates by interexchange carriers.

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DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SEMI-PUBLIC TELEPHONE SERVICE

A. DESCRIPTION

1. Semipublic Telephone Service is exchange service furnished to the customer who wishes to make the service available for the use of the public in addition to those whose use is contemplated under the Use of Customer Service regulations.
2. Semipublic Telephone Service is designed to meet telephone service requirements at the following types of locations:
 - Where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is a demand for service on the part of transients.
 - Where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants. Such use should be incidental and therefore not as a substitute for regular telephone service.
3. The semipublic main telephone is equipped with a coin-collecting device.

B. REGULATIONS

1. The location of the semipublic main telephone will be determined by the Company. The telephone will be removed or relocated when, in the opinion of the Company, the telephone or its contents may be subject to theft or damage.
2. When extension service is provided with a semipublic extension service with a semipublic telephone, a notice stating this fact shall be placed by the Company at the main semipublic telephone location.
3. The customer will reimburse the Company for any loss through theft of monies from the collecting device and for any damage or injury to the equipment from any source, including theft of the collecting device. See 4. below.
4. The Company has the right to require the redemption by the customer of all slugs and spurious, mutilated or foreign coins deposited in the coin receptacle at the value for which they were evidently deposited. The Company may disconnect and remove the coin telephone and any extension equipment if the customer refuses to honor these arrangements.
5. Semipublic Telephone Service is not designed to supplant regular telephone service and, as such, will be provided only upon request and where there is an apparent need for the service to be used by the public as well as the customer.
6. Semipublic Telephone Service will be furnished only on an individual line basis.
7. Semipublic Telephone Service is not provided on an FX basis nor in connection with combination access line service.

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

8. Joint Use Service will be permitted with Semipublic Telephone Service provided such joint use will not undesirably affect the availability of the service to the public.
9. Semipublic Telephone Service will be considered the same as business service for directory listing purposes. As such, the Semipublic Telephone Service rates and charges include one listing. Additional listings will be furnished at regular rates and charges.
10. The premises work charge, service and equipment and/or installation charge will not apply to moves and/or changes of semi-public telephones where, in the opinion of the Company, such moves or changes are primarily to improve the service rendered to the public.
11. The minimum contract period is one month.
12. The customer will be required to aid the public in the use of this service.
13. The Company will furnish and display, at the customer's request, such of its standard signs as are necessary to properly advertise the telephone. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.
14. Booths and other items of supplemental equipment will be provided in accordance with the rates and regulations specified in D.
15. Customers must provide to Company personnel ready access to the telephone equipment during normal working hours. Failure to do so could result in a loss of semipublic service.
16. Only one single slot coin box instrument will be furnished and installed per semipublic line.
17. Semipublic telephone service is not represented as adapted for extension or data service. The service contemplates the provision of satisfactory voice transmission when only the main coin telephone station is in use.

C. RATES AND CHARGES

1. Rates and Charges for Semipublic Telephone Service.

	Service & Equipment Charge	Monthly Rate
- Per Line,	\$ 56.00	\$ 39.25

APPROVED FOR FILING

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 3

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SEMI-PUBLIC TELEPHONE SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

2. The following service and equipment CO access line charge applies:

- for temporary transfer of calls, at customer's request

Service &
Equipment
Charge

- Per CO access line changed \$ 27.50

3. Message Charges (local operator handled calls)

Charge

- Local messages, each \$.25

4. Volume Control Handset

Service &
Equipment
Charge

Monthly
Rate

Volume control handset with receiver
circuit amplification for use on
semi-public telephones

- Each \$ 10.00 \$ 3.70

D. ENCLOSURES

1. Enclosures furnished by the Company will be of a standard finish. Customers may have enclosures finished to fit their individual requirements at their own expense subject to the approval of the Company.
2. Where outdoor enclosures are furnished in connection with Semipublic Telephone Service or for use with other than pay telephone service, the customer will be required to furnish an adequate base upon which the enclosures can be mounted and anchored.
3. Enclosures, including the necessary power wiring, will be furnished by the Company without charge in connection with Public Telephone Service. The rates and charges specified for Semi-public Telephone Service include the provision of power wiring where required. Power wiring for booths used with other than pay telephone service will be provided by the customer.
4. The customer will furnish the commercial power for the operation of lights, signs, fans, etc., for all enclosures.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 4

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

D. ENCLOSURES (Cont'd)

5. Rates and Charges

<u>Enclosures</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
- Acoustic shelf, stainless steel construction, each	\$ 62.00	\$ 18.55
- Shelf-type stainless steel and clear acrylic construction, each	62.00	15.55
Coin shelf, finished with <u>laminated plastic</u>		
- 23 5/8 Inches wide, each	46.50	7.80
- 16 1/2 Inches wide, each	46.50	7.80

COINLESS PUBLIC TELEPHONE SERVICE

A. DESCRIPTION

1. The Company may furnish public telephones without coin-collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company calling card account, or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.

B. REGULATIONS

1. Coinless Public Telephone users may normally place calls without charge to Company numbers such as repair service, 800 service numbers, and public emergency service numbers such as 911. However, at the option of the Company, all such calls may be blocked from phones located in areas not accessible to the general public.
2. When service is furnished in areas accessible to the general public, the Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones.
3. Coinless Public Telephones may be provided on the premises of city, state, and Federal prisons where potential usage by inmates participating in institutionally authorized telephoning programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages to numbers in the North American Dialing Plan only. All other traffic--including calls to Company numbers such as repair service, 800 service numbers, and public emergency service numbers

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 5

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

COINLESS PUBLIC TELEPHONE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

such as 911--may be blocked. Where prison authorities so stipulate, inmate service may be further restricted to toll calling only. The Company reserves the right to deny or terminate such service if unsatisfactory revenues or collection experiences are indicated.

4. Where requested by the institution, inmates will be allowed to make non-collect, local calls at no charge to their designated legal counsel, attorney, or social agency as defined by the institution. This option will only be provided on accounts that fully recover costs based on the Company's financial analysis.

5. Equipment

- a. Coinless Public Telephones may be wall-mounted or desk-type models, and are not equipped with coin-collecting devices or receptacles. They may be furnished with booths, shelves, and directories at the discretion of the Company depending upon location of the telephones.
- b. Extension service will not be provided with Coinless Public Telephones. However, where prison security arrangements restrict inmates from gaining access to a central Coinless Public Telephone location, the Company may elect to provide multiple jacks through which the telephone may be connected to the network at appropriate times.

C. CHARGES

See Section for application of local operator handled calls. Local operator handled charges are in addition to the local message charge.

PANEL COIN COLLECTOR TELEPHONE

A. DESCRIPTION

The panel coin collector is designed to be recessed in the wall, for diagonal mounting in a 90-degree corner or for use in certain telephone booths.

B. REGULATIONS

1. Where the set is recessed in the wall, the customer is required to provide an opening to accommodate the telephone.
2. The rates for the panel coin collector are in addition to other applicable rates for the service and facilities with which it is associated.
3. The following service and equipment charges will apply for a change from a regular coin collector to a panel coin collector.

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COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 6

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

SEMIPUBLIC EXTENSION SERVICE

C. RATES

<u>Panel Coin Collector</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
- Each	\$ 10.00	\$ 11.25

A. DESCRIPTION

Semipublic Extension Service allows the customer to access the semipublic service at as location other than the coin set. The Semipublic Extension Service consists of:

- a. Extended Network Interface (ENI) - The ENI provides for the connection of Customer Premises Equipment to a semipublic line as an extension to the main station. The ENI provides privacy to the main station and consists of a privacy kit, associated wiring, jack and a card holder. The ENI allows Limited Outward Dialing on Dial Tone First Lines only for all chargeable, non-sent paid calls, Three Digit numbers (411, 911, etc.) and 1 + 800.
- b. Station or instrument can be connected to an ENI by a plug or adapter. The instrument must be registered Customer Premises Equipment.

B. BASIS OF OFFERING

1. Terminal equipment associated with this service which is directly connected at the customer's premises in accordance with any telephone company's tariffs prior to January 1, 1983 is considered grandfathered and not subject to this provision. Existing rates and charges will apply. Any customer initiated moves, rearrangements, installation of new registered equipment or change of customer will revoke the grandfather status.
2. Customer Premises equipment to be connected on or after January 1, 1983 will be subject to rates and charges contained in D, following.

C. REGULATIONS

1. A maximum of one ENI per semipublic line is allowed.
2. The ENI must be requested by the customer and provided by the Company prior to the connection of any registered customer premises equipment to a shared payphone line.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 7

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

SEMIPUBLIC EXTENSION SERVICE REGULATIONS (Cont'd)

3. The customer is liable for damages to the ENI or associated Company provided equipment which, in the opinion of the Company, were caused by tampering with said equipment or as a result of negligence.
4. The Company has the right to terminate extension service to prevent harm to the network or to prevent fraud.
5. The Company is not liable for transmission difficulties caused by customer owned equipment defects or improper use of the ENI.
6. The Company is not liable for damages or harm arising from the customer use of this equipment unless such accident of injury is due to gross negligence of the Company.
7. The customer shall be responsible for the payment of a Maintenance of Service Charge for each visit by a company employee to a customer's premises when the cause of a service difficulty or trouble report is determined to be the customer provided equipment or system.
8. This is a voice grade service, the Company is not responsible or liable for defects, mistakes, etc. associated with other types of transmissions, such as data.
9. The Company is not liable for damages resulting from discontinuance of service to customer premises equipment resulting from storms, power outages, or other natural occurrences.
10. The ENI should not be located, exposed or accessible within ten (10) feet of the coin set.
11. The Company will provide a maximum of thirty-five (35) linear feet of wire to the ENI.
12. Customer Premises Equipment must be registered or grandfathered in accordance with Part 68 of the FCC rules and must be connected to the network through standard plugs and standard Company provided jacks.
13. The Company reserves the right to install the ENI device to comply with the following conditions:
 - Accessible to Company personnel
 - Security
 - Weather protection
 - Installation procedures
14. The initial contract period for the service is one (1) month. If the service is terminated prior to the completion of the initial one (1) month period, charges will apply for the full initial contract period.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 8
SEMI-PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET NUMBER 8

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SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

SEMIPUBLIC EXTENSION SERVICE REGULATIONS (Cont'd)

15. The Company will affix a card holder with a sign to the coin set to properly advertise the extension. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.

D. RATES AND CHARGES

1. Customer Premises Equipment Service

	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
<u>Extended Network Interface</u>		
- Each ENI (1)	\$ 10.00	\$ 2.90

Note 1: Appropriate premises work charges also apply.

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ORIGINAL

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

A. General

- (1) Call Management Services are provided by the Telephone Company where facilities are available to enhance the utility of Local Exchange Access Service to the end user. Some Call Management Services require special facilities and will be offered in central office serving areas only when such facilities are available. Central offices will be equipped for Call Management Services at the discretion of the Telephone Company. (R)
- (2) Call Management Services are provided in conjunction with Local Exchange Access Service to residential end users and business end users. (R)

B. Definitions

- (1) Anonymous Call Rejection (ACR) - (Feature Activation Code *77/Deactivation Code *87) Enables a subscriber with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which the caller has intentionally blocked calling name/number display information. Rejected calls are sent to a recorded announcement that informs the calling party why the call was rejected. Anonymous Call Rejection can be overridden by an operator in case of an emergency. (N)
- (2) Automatic Call Back (ACB) - (Feature Activation Code *66/Deactivation Code *86) This feature allows a subscriber to dial a code that will cause the feature to automatically re-dial the last number the subscriber dialed. This applies regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system monitors the calling and called lines and attempts to connect the call for up to 30 minutes. The activation of this feature can be canceled by the customer when desired. (N)
- (3) Automatic Call Return (AR) - (Feature Activation Code *69/Deactivation Code *89) This feature allows a subscriber to dial a code that will cause the system to automatically re-dial the number of the last incoming call to that line, whether the call was answered or not. The subscriber does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the system will re-dial the called number and attempt to connect the call for up to 30 minutes. (N)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

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CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

- (4) Billed Number Screening (BNS) - This feature allows a subscriber to block all incoming collect and third party billed calls from being completed to the subscriber's phone number. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls, calls that do not go through the Billing Validation Authority data base, will be billed to the customer if completed. Billed Number Screening services will be administered to subscribers at no charge to the subscriber. (N)
- (5) Call Forwarding All Calls (CFAC) - (Feature Activation Code 72#/Deactivation Code 73#) This feature allows a subscriber to have incoming calls automatically forwarded to a predetermined telephone number. The forwarded-to number may be within the same exchange, in another Company exchange, or outside the Company's serving territory. Calls forwarded by this feature are subject to long distance message charges if applicable. Originators of incoming calls are not aware that their calls are being forwarded. The user may cancel this feature by dialing a deactivation code. (R)
- (6) Call Forwarding Busy Line (CFBL) - This feature automatically transfers incoming calls to another predetermined number within the same exchange, in another Company served exchange, or outside the Company's serving territory when the called number is in use (busy). Calls forwarded by this feature are subject to long distance message charges if applicable. This feature cannot be activated and deactivated by a subscriber. The pre-determined number can only be changed by issuing a service order. (N)
- (7) Call Forwarding No Answer (CFNA) - This feature allows an incoming call to be transferred automatically to another pre-designated number if the call is not answered within a pre-selected number of ringing cycles. The pre-designated number may be within the same exchange, in another Company served exchange, or outside the Company's serving territory. Calls forwarded by this feature are subject to long distance message charges if applicable. This feature cannot be activated and deactivated by a subscriber. The pre-designated number can only be changed by issuing a service order. (N)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ISSUED: 4-6-94

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CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

- (8) Call Transfer (CT) - (Feature Activation Code #57) This feature allows a subscriber to transfer a call to another directory number and then drop out of the call, leaving the users connected. (N)
- (9) Call Waiting (CW) - When a subscriber is talking on the telephone, a short spurt of tone signals that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switch-hook holds the first call while the second is answered. The subscriber can alternate between calls by flashing the switch-hook. A subscriber with Caller Identification features may also receive name and/or number information on a call that is waiting. This enables the subscriber to decide on disposition of the call in progress. The subscriber must have Caller ID display equipment. Cancel Call Waiting will be provided free of charge with this feature. (R)
- (10) Caller ID Blocking-Per Call(CIDS1) - Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification(where technically feasible)by temporarily changing the public/private status indicator of the telephone number. A customer must dial *67 (or 1167 on rotary phones) before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge. Additional information concerning Caller ID Blocking is referenced in Section 11.7 Rate Regulations. (N)
- (11) Caller ID Blocking-Per Line(CIDS2) - Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing *82 (or 1182 on rotary phones), before each call, to change the indicator from private to public. This one call unblock allows the name and/or number to be sent for that one call only. Additional information concerning Caller ID Blocking is referenced in Section 11.7 Rate Regulations. (N)

(N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION # 61032

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

- (12) Calling Name Delivery (CNND) - This feature allows a subscriber to receive the calling name on incoming calls. The name is delivered to the called party's equipment in the interval between the first and second ring. The calling name remains for the duration of the call and can be viewed from the subscriber's display. Calling party information may indicate that the directory name of the calling party is private or unavailable. (N)
- (13) Calling Name and Number Delivery (CNAD) - This feature displays the name and directory number associated with an incoming call. The name and number are displayed after the first ringing cycle. The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company in its discretion, may abbreviate or limit that name for display purposes. The Company does not guarantee name accuracy. The date and time of an incoming call are also displayed. This feature requires a telephone set or additional equipment (Caller ID Display) which is capable of displaying an alphanumeric set of characters. Calling party information may indicate that the identity of the calling party is private or unavailable. (N)
- (14) Calling Number Delivery (CND) - This feature allows a subscriber to receive the calling number on incoming calls. The number is delivered to the called party's equipment in the interval between the first and second ring. The calling number remains for the duration of the call and can be viewed from the subscriber's display. Calling party information may indicate that the directory number of the calling party is private or unavailable. (N)
- (15) Cancel Call Waiting (CCW) - (Feature Deactivation Code *70) This feature allows subscribers with Call Waiting service to prevent, on a per-call basis, any incoming calls from Call Waiting on their line. Incoming calls to the number receive a busy signal. Cancel Call Waiting is activated by dialing a feature activation code. The feature can be activated prior to placing a phone call or after a talking connection has been established (for the latter, Three-Way Calling must also be assigned to the line). In either case, a confirmation tone is returned, and Call Waiting is suspended for the duration of the call. (N)
- (16) Conference Call (CFO) - Enables a subscriber to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and leave the connection without disconnecting the call. (N)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ORIGINAL

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

- (17) Customer Originated Call Trace (COT) - (Feature Activation Code *57) This feature allows a subscriber to initiate a trace on the last incoming call by dialing an activation code. The call is traced automatically, and the printout of the originating directory number and the time the call was made is forwarded to a predetermined location, not to the subscriber. The subscriber then contacts the law enforcement agency to determine further action. (N)
- (18) Distinctive Ringing/Teen Service (DR) - This feature allows a subscriber to have multiple numbers assigned to a single station line. Each number has a unique ringing pattern which allows the customer to distinguish which number is being called. By subscribing to this feature combined with a Call Waiting feature a subscriber may define a list of calling directory numbers that provide the subscriber with special incoming call treatment. Any incoming calls on the list are indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Incoming calls which are not on the list, or which cannot be identified, are given standard treatment. (N)
- (19) Fixed Destination Call Forwarding (FDCF) - This feature allows all incoming calls to be forwarded to a prearranged phone number that is entered into the system memory which is permanently associated with Call Forwarding from the subscribers number. Thereafter, whenever the subscriber activates Call Forwarding, all calls are automatically forwarded to the prearranged destination. The prearranged destination number can only be changed by issuing a service order. (N)
- (20) Home Intercom (HI) - This feature allows a distinctive ringing pattern to be applied when an incoming call is coming from someone calling from the same telephone number. It allows the subscriber to determine before answering the call whether the call is incoming or is from someone within their home or business, and can be used for extensions located outside the main structure. The subscriber activates this service by dialing the number of the line they are using and hanging up. (N)
- (21) Hot Line (HL) - This feature allows a subscriber to establish a switched connection to a predetermined number when the subscriber's telephone goes off hook. No dialing is required and the call is processed automatically to the predetermined telephone number. (N)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ORIGINAL

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

- (22) Remote Access Call Forwarding (RACF) - This feature allows a subscriber when, at a remote location, to activate and deactivate the Call Forwarding All Calls feature on their home phone number. The subscriber must contact the Telephone Company to establish a personal identification code which will allow the subscriber to activate or deactivate this feature at the subscriber's discretion. Additional information is provided under Section 11.7 Rate Regulations. (N)
- (23) Remote Call Forwarding (RCF) - This feature forwards all calls from one number to another number within the same serving office. Forwarding to a different serving office is possible, however, the subscriber must agree to be responsible for any incurred toll charges. This feature cannot be activated and deactivated by a subscriber. The alternate line can only be changed by issuing a service order. (N)
- (24) Selective Call Acceptance (SCA) - (Feature Activation Code/Deactivation Code *64) This feature allows the subscriber to define a list of up to 12 calling numbers that will be accepted. Any directory number not on that list are routed to announcement and rejected. The calling party not on the acceptance list receives an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired. (N)
- (25) Selective Call Forwarding (SCF) - (Feature Activation Code/Deactivation Code *63) This feature allows a subscriber to assign a maximum of 12 caller's telephone numbers to a special list. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a pre-defined telephone number. All other calls will be handled normally. (N)
- (26) Selective Call Rejection (SCR) - (Feature Activation Code/Deactivation Code *60) This feature allows a subscriber, by using the feature access code, to define a list of up to 12 calling numbers that will be screened. Any calling numbers on this list are routed to announcements and rejected. All other calls are treated normally. The calling party on the rejection list receives an announcement stating the call is not presently being accepted by the called party. A subscriber may also reject future calls from the most recent call received by dialing a code after completing the call. (N)

- (N) New Service Offering
(R) Revised Language

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EFFECTIVE: 8-12-98

CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

- (27) Selective Distinctive Ringing (SDR) - (Feature Activation Code/Deactivation Code *61) This feature allows a subscriber to define a list of up to 12 calling numbers that will be assigned a distinctive ringing pattern or a distinctive Call Waiting tone. To define the list of calling numbers the subscriber must enter the feature access code. A calling number not on the list will be given normal treatment. (N)
- (28) Selective Line Hunting (SLH) - This feature allows an incoming call to automatically be transferred to the next idle number in the sequence of numbers assigned to the subscriber, when the line number associated with the called number is busy. (N)
- (29) Speed Calling Individual Long List (SCILL) - This feature allows a subscriber to place calls to a pre-selected group of frequently called numbers by dialing a Speed Calling code instead of phone number. The Speed Code normally consists of an asterisk (*) plus one or two digits. The Speed Calling numbers are programmed by the subscriber from the individual's telephone. The Long List Speed Calling feature has the capacity for storing up to 30 directory numbers. (R)
- (30) Speed Calling Individual Short List (SCISL) - This feature allows a subscriber to place calls to a pre-selected group of frequently called numbers by dialing a Speed Calling code instead of a phone number. The Speed Code normally consists of an asterisk (*) plus one or two digits. The Speed Calling numbers are programmed by the subscriber from the individual's telephone. The Short List Speed Calling feature has the capacity for storing up to 8 directory numbers. (R)
- (31) Three Way Calling (TWC) - This feature allows a subscriber to form a three-way conference with two other parties on a local or long distance toll call. The subscriber flashes the hook-switch during a normal talking connection, receives a special dial tone, and dials a third party. The third party can be added to the conversation any time by flashing the hook-switch after third party dialing is complete and audible ringing is heard. The user controls the conference and must remain on line for the duration of the call. (R)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING

DECISION #: 61032

ORIGINAL

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

B. Definitions (Cont'd)

(32) Warm Line (WL) - This feature allows a subscriber to establish a switched connection to a predetermined number if the subscriber does not dial a number within a specified length of time after going off-hook. When the subscriber's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the pre-defined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

(N)

C. Undertaking of the Telephone Company

During promotional periods, the Telephone Company may offer to reduce the access order and line connection charges on a non-discriminatory basis, up to the full amount of the charges.

(N)

D. Regulations

- (1) Call Management Services are available only in those exchanges where the central office equipment is available to provide such services.
- (2) Call Management Services are only available with the provision of single party service.
- (3) Call Management Services are not available with Public or Semi-Public Telephone Service, with the exception of Billed Number Screening.
- (4) Call Management Service rates are in addition to applicable rates for end user service.

(R)

(R)

E. Obligations of the End User

The obligations of the end user are as set forth in Section 3 preceding.

(N)

F. Payment Arrangements and Credit Allowances

Payment arrangements and credit allowances as set forth in Section 24 following apply.

(N)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ORIGINAL

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

G. Rate Regulations

- (1) In addition to monthly rates, appropriate non-recurring charges will apply for providing Call Management Services to existing residence and business customers. The non-recurring charge will apply for adding, changing, or deleting one or more of the coded directory numbers on any feature list that requires Company personnel to make the additions, deletions, or changes on the subscriber's behalf. Appropriate non-recurring charges will also apply for adding or changing features on existing Call Management Features (R)
- (2) The rates for each service and/or selected packages of services (when applicable) are set forth in Section 9.H following. Service Order charges may apply as described in Section 5 of this tariff. (N)
- (3) The Telephone Company, may from time to time, engage in promotions to increase customer awareness and/or customer subscribership for these services. Promotions are limited to (1) reductions in the monthly recurring charges and/or non-recurring charges for the promoted service(s) or, (2) waiver of the monthly recurring and/or non-recurring charges for the promoted service(s). Individual promotions are not to exceed ninety (90) days in duration. Copper Valley will provide the Arizona State Corporation Commission with a thirty(30) day written notification prior to implementing any promotional offering. (N)
- (4) Copper Valley Telephone, Inc. shall not be held liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID subscriber of a telephone number or name which the calling party has requested to be omitted from the telephone directory or the disclosing of such telephone number or name to any person. (N)
- (5) Copper Valley Telephone, Inc. shall not be held liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID subscriber of a telephone number or name which the calling party or the Caller ID subscriber finds erroneous, offensive, embarrassing, or misleading for any reason. (N)
- (6) The Telephone Company shall not be held liable for any and all claims for damages caused by another telecommunications utility's failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by Copper Valley Telephone. (N)

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING

DECISION #: 61032

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

G. Rate Regulations (Cont'd)

- (7) An entity may not use Caller ID services to compile and sell specific local call information without the affirmative consent or approval of the calling party. This restriction does not prevent the Caller ID subscriber from:
- (A) verifying network performance or testing the provision of Caller ID services;
 - (B) compiling, using, and disclosing aggregate Caller ID information; or
 - (C) complying with applicable law or legal process.
- (8) Caller ID will be transmitted for calls made from another central office only if the originating and terminating central offices are linked by appropriate facilities.
- (9) The Telephone Company will comply with all state, local, and federal laws regarding Caller ID services in relation to Local, State and Federal Government Undercover Operations.
- (10) If a line is equipped with Per Line Blocking, the name and number of the line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers, and others who might use Caller ID will not be able to identify callers with per line blocking who need assistance. 911 is not affected.
- (11) Customers who choose per line blocking for the first time will not be charged the nonrecurring charge.
- (12) New customers to the Caller ID serving area will be provided the same option as will customers who change their telephone number and/or service address.
- (13) After the first time, customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking.
- (14) Per Line Blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.
- (15) Per Line Blocking will be activated free of charge to all subscribers who have requested non-published numbers in the Company's billing records.

- (N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

G. Rate Regulations (Cont'd)

- (16) Recognizing the potential for misuse associated with Remote Access Forwarding, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties. The subscriber must appear in person with proper identification to establish the personal identification code needed to activate and deactivate this feature. (N)
- (17) The following are restrictions to forwarding destinations for Remote Access Forwarding: (N)
- (1) No International numbers - only United States NPAs allowed.
 - (2) No 700, 800, 900, 950, or 976
 - (3) No N11 or 555-1212
 - (4) No operator assisted calls (0-, 0+, 00-, 00+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+)
 - (5) No speed dial codes or customized dialing plans
 - (6) No third-number billed calls (N)
 - (7) A limit of four destination changes per hour

(N) New Service Offering
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

H. Rates and Charges

INDIVIDUAL FEATURES	MONTHLY RATES		
	RESIDENCE	BUSINESS	
(1) Anonymous Call Rejection (ACR) Per Access Line	\$ 2.50	\$ 3.50	(N)
(2) Automatic Call Back (ACB) Per Access Line	\$ 2.50	\$ 3.50	(N)
(3) Automatic Call Return (AR) Per Access Line	\$ 2.50	\$ 3.50	(N)
(4) Billed Number Screening Per Access Line	\$.00	\$.00	(N)
(5) Call Forwarding All Calls (CFAC) Per Access Line	\$ 1.50	\$ 2.25	(N)
(6) Call Forwarding Busy Line (CFBL) Per Access Line	\$ 1.25	\$ 2.50	(N)
(7) Call Forwarding No Answer (CFNA) Per Access Line	\$ 2.50	\$ 3.50	(N)
(8) Call Transfer Per Access Line	\$ 2.50	\$ 3.50	(N)
(9) Call Waiting/Cancel Call Waiting (CW/CCW) Per Access Line	\$ 2.25	\$ 3.50	(N)
(10) Caller ID Blocking (CIDS1 &2) Per Call	\$.00	\$.00	(N)
Per Line (Non-recurring Charge) (2nd & Every Subsequent Order)	\$ 8.00	\$10.00	
(11) Calling Name Delivery (CNND) Per Access Line	\$ 5.00	\$ 7.00	(N)

(N) New Rate
(A) Same Rate - Additional Options
(R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ORIGINAL

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EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

H. Rates and Charges (Cont'd)

INDIVIDUAL FEATURES	MONTHLY RATES		
	RESIDENCE	BUSINESS	
(12) Calling Name and Number Delivery (CNAD) Per Access Line	\$ 5.50	\$ 7.50	(N)
(13) Calling Number Delivery (CND) Per Access Line	\$ 5.00	\$ 7.00	(N)
(14) Conference Call (CFO) Per Access Line	\$ 4.00	\$ 6.00	(N)
(15) Customer Originated Call Trace (COT) Per Access Line Per Successful Trace	\$ 2.00 \$ 5.00	\$ 2.00 \$ 5.00	(N)
(16) Distinctive Ringing/Teen Service (DR) Per Access Line	\$ 4.00	\$ 4.95	(N)
(17) Fixed Destination Call Forwarding (FDCF) Per Access Line	\$ 2.00	\$ 4.00	(N)
(18) Home Intercom (HI) Per Access Line	\$ 1.50	\$ 2.25	(N)
(19) Hot Line (HL) Per Access Line	\$ 2.00	\$ 2.50	(N)
(20) Remote Access Call Forwarding (RACF) Per Access Line	\$ 2.00	\$ 2.50	(N)
(21) Remote Call Forwarding (RCF) Per Access Line	\$ 2.00	\$ 2.50	(N)
(22) Selective Call Acceptance (SCA) Per Access Line	\$ 3.00	\$ 5.00	(N)
(23) Selective Call Forwarding (SCF) Per Access Line	\$ 3.00	\$ 5.00	(N)
(24) Selective Call Rejection (SCR) Per Access Line	\$ 3.00	\$ 5.00	(N)

- (N) New Rate
- (A) Same Rate - Additional Options
- (R) Revised Language

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CALL MANAGEMENT SERVICES

H. Rates and Charges (Cont'd)

<u>INDIVIDUAL FEATURES</u>	<u>MONTHLY RATES</u>		
	<u>RESIDENCE</u>	<u>BUSINESS</u>	
(25) Selective Distinctive Ringing (SDR) Per Access Line	\$ 3.00	\$ 5.00	(N)
(26) Selective Line Hunting (SLH) Per Access Line	\$.00	\$.00	(N)
(27) Speed Calling Individual Long List (SCILL) Per Access Line	\$ 3.00	\$ 4.00	(N)
(28) Speed Calling Individual Short List (SCISL) Per Access Line	\$ 1.50	\$ 3.00	(N)
(29) Three Way Calling (TWC) Per Access Line	\$ 2.25	\$ 3.50	(N)
(30) Warm Line (WL) Per Access Line	\$ 2.50	\$ 3.50	(N)

- (N) New Rate
- (A) Same Rate - Additional Options
- (R) Revised Language

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EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

H. Rates and Charges (Cont'd)

FEATURE PACKAGES:

(1) <u>Basic Features List</u>	USOC	(N)
Anonymous Call Rejection	ACR	
Automatic Call Back	ACB	
Automatic Call Return	AR	
Billed Number Screening	BNS	
Call Forwarding All Calls	CFAC	
Call Forwarding Busy Line	CFBL	
Call Forwarding No Answer	CFNA	
Call Transfer	CT	
Call Waiting/Cancel Call Waiting	CW/CCW	
Fixed Destination Call Forwarding	FDCF	
Home Intercom	HI	
Hot Line	HL	
Remote Access Call Forwarding	RACF	
Remote Call Forwarding	RCF	
Speed Calling Individual Short List	SCISL	
Three Way Calling	TWC	
Warm Line	WL	
(2) <u>Caller I. D. Features List</u>		(N)
Caller ID Blocking-Per Call	CIDS1	
Caller ID Blocking-Per Line	CIDS2	
Calling Name and Number Delivery	CNAD	
Calling Name Delivery	CNND	
Calling Number Delivery	CND	
(3) <u>Advanced Features List</u>		(N)
Conference Call	CFO	
Customer Originated Call Trace	COT	
Distinctive Ringing/Teen Service	DR	
Selective Call Acceptance	SCA	
Selective Call Forwarding	SCF	
Selective Call Rejection	SCR	
Selective Distinctive Ringing	SDR	
Selective Line Hunting	SLH	
Speed Calling Individual Long List	SCILL	

- (N) New Rate
(A) Same Rate - Additional Options
(R) Revised Language

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EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

H. Rates and Charges (Cont'd)

<u>PACKAGE PRICING</u>	<u>MONTHLY RATES</u>		
	<u>RESIDENCE</u>	<u>BUSINESS</u>	
(1) Basic II Any two Basic Features	\$ 3.00	\$ 5.00	(N)
(2) Basic III Any three Basic Features	\$ 5.00	\$ 7.00	(N)
(3) Basic IV Any four Basic Features	\$ 7.00	\$10.00	(N)
(4) Basic Plus Each Basic Feature added to Basic IV Per Feature	\$ 1.00	\$ 1.00	(N)
(5) Basic Max All features on Basic List	\$12.95	\$14.95	(N)
(6) Advance II Any two Advance features	\$ 4.00	\$ 8.00	(N)
(7) Advance III Any three Advance Features	\$ 6.00	\$10.00	(N)
(8) Advance Plus Each Advance feature added to Advance III Per feature	\$ 1.00	\$ 1.00	(N)
(9) Select I Add one Advance feature to any Basic Package	\$ 2.00	\$ 4.00	(N)
(10) Select II Add two Advance features to any Basic Package	\$ 3.00	\$ 5.00	(N)
(11) Select III Add three Advance features to any Basic package	\$ 6.00	\$ 7.00	(N)
(14) Caller I. D. Basic Plus Add Caller I. D. (CNND, CNAD, or CND) to any Basic Package	\$ 4.00	\$ 6.00	(N)

- (N) New Rate
- (A) Same Rate - Additional Options
- (R) Revised Language

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ISSUED: 4-6-94

EFFECTIVE: 8-6-98

CALL MANAGEMENT SERVICES

H. Rates and Charges (Cont'd)

<u>PACKAGE PRICING</u>	<u>MONTHLY RATES</u>		
	<u>RESIDENCE</u>	<u>BUSINESS</u>	
(15) Caller I. D. Advance Plus Add Caller I. D. (CNND, CNAD, or CND) to any Advance Package	\$ 4.00	\$ 6.00	(N)
(16) Caller I. D. Max Caller I. D. + all features	\$22.95	\$29.95	(N)

NONRECURRING CHARGE

Applicable Access Order Charges apply with each order. Call Management Services installed simultaneously with the establishment of primary service will be included with the normal service connection charges. Only one Access Order Charge will apply when multiple Call Management Services are ordered at the same time.

Access Order Charge	\$10.00	\$10.00	(N)
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- (N) New Rate
- (A) Same Rate - Additional Options
- (R) Revised Language

APPROVED FOR FILING
DECISION #: 61032

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 10
MILEAGE CHARGES
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

MILEAGE CHARGES

A. GENERAL

1. Mileage Charges are applied to cover cost of additional facilities which are required to meet the customer's service requirements.
2. These charges are in addition to the rates specified in the General Exchange Tariffs for the type of Services desired.
3. Mileage Charges are also in addition to Construction Charges, when applicable

B. REGULATIONS

1. Extra Exchange Line Mileage charges are generally applied to Urban Services furnished outside the Local Base Rate Area, but will not be charged by Copper Valley for any class of Main Line Services.
2. Extra Line Mileage charges will be applied to all other services on the per circuit basis extending beyond the Base Rate Area Boundary.
3. The point of measurement for Base Rate Area Boundaries is defined in Section 17, " Exchange Servicing Areas" of this General Exchange Tariff.
4. Extra Line Mileage Charges are computed on airline measurement from the location of the service to the nearest point of the local Base Rate Area Boundary and apply to each circuit.
5. Extension Line Mileage charges apply to facilities furnished by Copper Valley for use by business and residence customers for use of Extension Line Service.
6. These facilities used for Extension Line Service may be provided by Copper Valley either on continuous property or non-continuous property.
7. Continuous property is defined as the plot of ground, together with any building thereon, occupied by the customer, which is not divided by public thoroughfare or separated by property occupied by others.
8. Continuous property mileage is computed on one eighth (1/8) mile.
9. Non-continuous property mileage is computed on one quarter (1/4) route mileage.

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 10
MILEAGE CHARGES
ORIGINAL SHEET 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

MILEAGE CHARGES (Cont'd)

C. RATES

1. Rates and charges for extension service is addressed in this General Exchange Tariff Section 4.

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 11
DEPOSITS AND PAYMENT PLANS
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

DEPOSITS AND PAYMENT PLANS

A. GENERAL

1. Copper Valley may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by Copper Valley as a guarantee of payment of charges.
2. A deposit shall be requested where satisfactory credit has not been established either by not having had previous service or through unsatisfactory payment habits on present or previous service.
3. A deposit shall be requested where sufficient information has not been initially produced indicating financial stability or ability to pay monthly charges.

B. REGULATIONS

1. The amount of the deposit for applicants applying for residential service shall be based on two months billing for local exchange service, and two months estimated message toll service. The two months' of estimated toll will be calculated as an average of the company's universe for the class of service.
2. The amount of the deposit for applicants applying for non-residential service shall be based on two and one-half times the monthly billing for local exchange service and two and one-half times the monthly estimated message toll service. The two months' of estimated toll will be calculated as an average of the company's universe for the class of service.
3. In the event prior indebtedness or prior unsatisfactory credit has been determined subsequent to the initial establishment of service due to misrepresentation of the facts by the customer, a deposit shall be due and payable within 10 days upon verbal notification and written confirmation. The ten days shall be measured from the mailed date of the written notice. If said deposit is not paid within the ten day time frame, Copper Valley has the right to deny service to the customer without further notice.
4. An initial deposit or an additional deposit shall be required of an existing customer when high risk is indicated and existing security is insufficient. High risk and insufficient security of existing customers are defined as follows:
 - a. Payment history for the past twelve (12) consecutive months includes two or more disconnects of service for nonpayment.
 - b. Prior indebtedness or prior unsatisfactory credit has been determined subsequent to the initial establishment of service.
 - c. When one month's toll exceeds normal usage by 25 percent or more than \$100., whichever is greater, on an account that payment history for the most recent 12 consecutive months includes two or more disconnects of service for nonpayment.

APPROVED FOR FILING

DECISION #: 58763

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

DEPOSITS AND PAYMENT PLANS (Cont'd)

B. REGULATIONS (Cont'd)

5. In the event service is denied to a customer for non-payment in accordance with Section 15 of this General Exchange Tariff, an initial or additional deposit shall be required prior to the restoration of service if existing security is insufficient.
6. Any deposit required of an existing customer is due and payable within 10 days after the requirement is imposed. This requirement shall be in writing, and in accordance with procedures outlined in paragraph B.3 of this Section of the General Exchange Tariff.
7. For existing customers with residential service, the amount of the deposit shall be based on two months average previous billing for message toll service. The average toll will be calculated based upon the customer's last two months average toll.
8. For existing customers with non-residential service, the amount of the deposit shall be based on two and one-half times the monthly billing for local exchange service and two and one-half times the monthly estimated message toll service. The average toll will be calculated based upon the customer's last two months average toll.
9. A deposit made to Copper Valley by an applicant or customer in no way relieves the applicant or customer from complying with Copper Valley's regulations as to advance payments and the prompt payment of bills on presentation.
10. The deposit shall bear six percent (6%) simple interest computed from the date of its receipt by Copper Valley to the date the deposit is refunded.
11. Records of all deposits shall be maintained by Copper Valley to show the following information:
 - a. The name and address of each depositor.
 - b. The amount and date of the deposit.
 - c. Record of each transaction concerning the deposit.
 - d. Issue a receipt of the deposit to each applicant or customer from whom a deposit is received, and shall provide means whereby a depositor may establish claim if a receipt is lost.
 - e. Maintain a record of each unclaimed deposit for at least four (4) years, during which time Copper Valley shall make a reasonable effort to return the deposit.
12. When service is terminated any balance of the deposit including accrued interest, remaining after deduction of all sums due Copper Valley shall be returned to the customer.

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DECISION #: 58763

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EFFECTIVE: 4/14/95

DEPOSITS AND PAYMENT PLANS (Cont'd)

REGULATIONS (Cont'd)

13. Copper Valley shall periodically review all customer accounts for which a deposit has been made. If, in the opinion of Copper Valley, satisfactory credit has been established the amount of the deposit, including accrued interest, shall be credited to the account or, at the option of the customer, refunded. The deposit should be refunded if customer has not been delinquent in payment more than two times in the last twelve consecutive month period, or disconnected for non-payment.

C. GUARANTOR OF PAYMENT

1. When it is determined that a deposit is required, the applicant or customer may, in lieu of or in addition to making the deposit, arrange for an acceptable third party to guarantee payment of charges by executing a Guarantee of Payment Agreement with Copper Valley. An acceptable third party guarantor is preferably a current customer with at least two years continuous service, whose payment history for the most recent twelve-month period is satisfactory. However, an acceptable third party guarantor is not required to be a current customer of Copper Valley's service but must be reputable and have an excellent credit rating in the community.
2. A guarantor of the payment of charges for telephone service that are furnished to a customer shall be responsible for the payment of all unpaid charges for said customer's telephone services. Copper Valley reserves the right to transfer a customer's unpaid charges that have been guaranteed to be paid by a guarantor to any account that the guarantor has with Copper Valley. If the guarantor fails to promptly pay the customer's unpaid charge or the transferred charges, or fails to make installment payments that Copper Valley considers to be due on reasonable frequent dates and in reasonably sufficient amounts toward the dissolution of said charges, Copper Valley reserves the right to suspend, discontinue and refuse to provide service to the guarantor and remove any or all of its facilities and equipment from the guarantor's premises. In the event it becomes necessary for service to be discontinued to a guarantor for the non-payment of any telephone charges, including any telephone customer's charges that the guarantor has guaranteed would be paid, a written notice of at least ten days, from the date of mailing shall be given to the guarantor with a notice of the amount that is due and the date by which the amount that is due must be paid. Any aforesaid action of Copper Valley shall constitute neither an abridgement nor waiver of any of Copper Valley's rights, interests or remedies at law.

D. PAYMENT PLAN

1. Copper Valley reserves the right to provide for installment payment of the deposit if the circumstances warrant.
2. Whenever a deposit from any residential or non-residential customer is required, the customer shall be permitted to pay it in three consecutive equal monthly installments.

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 12
COINLESS PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

COINLESS PUBLIC TELEPHONE SERVICE

A. GENERAL

1. Coinless Public Telephone Service will be furnished without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing service on the originating basis only. Coinless Public Telephone Service provides transients the option of selecting a billing arrangement for outgoing messages. The options consist of charging to a third number, Calling Cards Service (CCS) or placing collect calls. In certain locations, however, calls will be billed on a collect basis only.
2. Coinless Public Telephone Service users may normally place calls without charge to numbers such as repair service, INWATS numbers, and public emergency numbers such as 911. At the option of Copper Valley, all such calls may be blocked from phones located in areas not accessible to the general public.

B. REGULATIONS

1. Coinless Public Telephone Service locations will be determined by Copper Valley.
2. Coinless Public Telephone Service may be located in areas accessible to the general public.
3. Coinless Public Telephone Service will be provided for the purpose of originating messages to numbers in the North American Dialing Plan only. All other traffic including calls to Copper Valley numbers such as repair service, INWATS or Enterprise numbers and other public emergency numbers may be blocked.
4. Copper Valley reserves the right to deny or terminate Coinless Public Telephone Service if unsatisfactory revenues or collection experiences are indicated.
5. Equipment for use at Coinless Public Telephones may be wall mounted or desk type instruments and are not equipped with coin collecting devices or receptacles. Service may be furnished with booths, shelves, and directories at the discretion of Copper Valley.
6. Extension Line Service and telephones will not be provided in connection with Coinless Public Telephone Service. Copper Valley may elect to provide multiple jacks through which the telephones may be connected to the network at appropriate times.

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 12
COINLESS PUBLIC TELEPHONE SERVICE
ORIGINAL SHEET 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

COINLESS PUBLIC TELEPHONE SERVICE (Cont'd)

C. RATES

1. Local messages will be made only on the basis of Collect, Third Number Billing or by Calling Card Service

	<u>RATE</u>
A. Areas Accessible to the General Public	\$.00
b. Prisons and Other Correctional Institutions	.00
c. Local message, each	.40
d. Toll message (1)	(1)

2. Other rates for Coinless Public Telephone Service are found in Section 8 of this General Exchange Tariff.

- (1) Rates for Toll Messages are at the established rates for Interexchange Carriers.

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 13
FOREIGN EXCHANGE SERVICE
ORIGINAL SHEET 1

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

FOREIGN EXCHANGE SERVICE

A. GENERAL

1. Foreign Exchange Service is exchange service furnished to a customer from an exchange other than the one from which they would normally be served.

B. REGULATIONS

1. Copper Valley, will, where facility conditions permit, provide facilities by which the customer may obtain local service in an exchange foreign to the exchange in which the customer is located.
2. Foreign Exchange Service is not in accord with the normal plan of furnishing telephone service. Such service is provided at rates shown in this Section where facilities are available or can readily be made available without unusual costs. Where Foreign Exchange Service is furnished at remote locations or where unusual costs are involved, construction charges may apply.
3. Foreign Exchange Service is furnished only in connection with business and residence individual line service, PBXS trunks and not furnished in connection with party line, Public or Semi-Public Services.
4. In addition to Foreign Exchange Service the customer is required to subscribe to Main Line Service furnished in the exchange in which the customer's premises is located.
5. Foreign Exchange Service will be provided only on the basis of airline mileage measured between the rate centers of the normal and foreign exchange.
6. Rates applicable for long distance toll service and applicable local exchange service are the same as apply to other local exchange services provided from the same foreign exchange.
7. An additional Foreign Exchange (FX) charge will apply to all Foreign Exchange of another Telephone Company. This additional FX charge will not apply to Foreign Exchange Service furnished between exchanges of Copper Valley.
8. Extra Line Mileage Charges will apply to Foreign Exchange Service located outside the Base Rate Area. These extra line mileage charges are covered in Section 10, Mileage Charges, of the General Exchange Tariff.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 13
FOREIGN EXCHANGE SERVICE
ORIGINAL SHEET 2

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

FOREIGN EXCHANGE SERVICE (Cont'd)

C. RATES

	Nonrecurring Charge	Monthly Rate	USOC
<u>SERVICE PROVISIONING</u>			
- Initial	\$ 159.30	\$ NONE	SCH
- Subsequent	95.00	NONE	SCHAX
<u>NETWORK ACCESS CHANNEL (NAC)</u>			
- per termination			
- 2-wire	NONE	\$ 7.00	1DC2X
- 4-wire	NONE	9.50	1DC4X
<u>CHANNEL PERFORMANCE</u>			
- per termination			
- Foreign Exchange (FX)			
- Loop-Start Signaling	43.57	24.42	PJWEX
- Ground-Start Signaling	43.57	24.42	PJWKX
- Reverse Battery Signaling	47.89	24.42	PJWLX
- Foreign Central Office (FCO)			
- Loop-Start Signaling	43.57	8.48	PJWFX
- Ground-Start Signaling	43.57	8.48	PJWMX
- Reverse Battery Signaling	47.89	19.25	PJWZX
- Exchange Service Extensions (ESEs)			
- per termination	26.70	6.50	PJWGX
<u>TRANSPORT MILEAGE, FX, FCO, ESEs, (TM)</u>			
<u>Mileage Bands</u>			
- over 0 to 8			
- fixed	25.12	9.50	FQYX1
- per mile		.80	3LBXA
- over 8 to 25			
- fixed	25.12	9.50	FQYX2
- per mile		.85	3LBXB
- over 25 to 50			
- fixed	25.12	9.50	FQYX3
- per mile		1.05	3LBXC
- over 50			
- fixed	25.12	9.50	FQYX4
- per mile		1.10	3LBXD

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 14
INTERRUPTIONS AND RESTORATION
ORIGINAL SHEET 1

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

INTERRUPTIONS AND RESTORATION OF SERVICE

A. GENERAL

1. Copper Valley's obligation to furnish service and to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of facilities required incident to the maintenance and restoral of that service.
2. If service is interrupted for more than 24 hours, if interruption continues after the fact has been reported by the customer or detected by Copper Valley, other than by the negligence or willful act of the customer, upon request, an allowance at the rate for the service and facilities affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to Copper Valley.
3. Copper Valley accepts the responsibility to maintain, repair and restore service interruptions, which it furnishes to customers. All ordinary expenses of maintenance, repair and restoral of interruptions is borne by Copper Valley except as otherwise specified in this General Exchange Tariff.

B. REGULATIONS

1. Copper Valley shall make every reasonable effort to re-establish service within the shortest possible time when service interruptions occur. Copper Valley shall make reasonable provisions to meet emergencies resulting from failure of service, and shall issue instructions to its employees covering procedures to be followed in the event of emergency in order to prevent or mitigate interruptions or impairment of service.
2. In the event of a national emergency or local disaster resulting in disruption of normal service, Copper Valley may, in the public interest, interrupt service to other customers to provide necessary service to emergency service agencies on a temporary basis until normal service can be restored.
3. When Copper Valley plans to interrupt service for more than four (4) hours to perform necessary repairs or maintenance, Copper Valley shall attempt to inform affected customers at least 24 hours in advance of the scheduled date and estimated duration of the service interruption. Such repairs shall be completed in the shortest possible time to minimize the inconvenience to the customers.
4. The Arizona Corporation Commission shall be notified of major interruptions in service affecting the entire system of a Central Office exchange.

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 14
INTERRUPTIONS AND RESTORATION
ORIGINAL SHEET 2

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

INTERRUPTIONS AND RESTORATION OF SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. The restoral of service denied for non-payment is subject to a "Service Restoral Charge" for each reconnection of service on paid delinquent accounts. The "Service Restoral Charge" is also applicable when on a disconnect for non-payment visit, made by a Copper Valley representative, the customer chooses to pay his delinquent account to Copper Valley's representative.

C. RATES

1. Restoral of service charge for service denied for non-payment.

	<u>CHARGE</u>	<u>USOC</u>
a. Service Restoral Charge	\$ 25.00	(SRC)

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 15
SUSPENSION OF SERVICE
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SUSPENSION OF SERVICE

A. GENERAL

1. Suspension of Service shall have the meaning of service temporarily suspended, at the customer's request, and service suspended or denied by Copper Valley for non-payment. In either case, the service is temporarily suspended without termination of contract for a period of time, subject to conditions of this tariff section.
2. Request for service to be temporarily suspended are generally made by seasonal customers wishing to retain the same telephone number, directory listing or listings and service.
3. Suspension of Service for non-payment are delinquent accounts for which payment has not been received within a prescribed period as outlined in the Regulations of this Tariff Section.

B. REGULATIONS

1. Suspension of Service or "vacation rate" requested by the customer may be for any class of business or residence Main Line exchange service.
2. A customer with business or residence individual Main Line Service, or having a Private Branch Exchange System (PBXS), may suspend a portion of the service or all the service. Customers with multi individual Main Line Service, or a PBXS may suspend a portion of the system and associated equipment provided that the suspended portion is inoperable during suspension.
3. The minimum period of suspension shall not be less than one month.
4. No inward or outward service is contemplated during the suspension period.
5. In addition to the suspension rate, applicable Service Connection Charges will apply. However, only one Service Order will be issued, providing the necessary work, to place the service on suspension rate and the Service Order will not be completed until the service is restored.
6. Suspension of Service for non[pay will only be performed on delinquent accounts after the customer has been properly notified and the prescribed time period elapsed without a payment from the customer.

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 15
SUSPENSION OF SERVICE
ORIGINAL SHEET 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SUSPENSION OF SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

7. Customer billing for telephone service will not be considered delinquent until fifteen (15) days after the date the bill is rendered. The billing date shall be printed on the bill and the date rendered shall be the mailing date. After proper notification has been sent to the customer without any response and payment has not been received, the account may be denied for nonpayment twenty-two (22) days after the date the bill is rendered.
8. Failure for the customer to receive bills or notices which have been properly addressed and placed in the U.S. Mail by Copper Valley, shall not prevent such bills from becoming delinquent, nor relieve the customer of their obligation.
9. At the discretion of Copper Valley, the company may provide prior to termination of service, a deferred payment plan. Each deferred payment agreement entered into by Copper Valley and the customer, due to the customer's inability to pay an outstanding bill in full, shall provide that service will not be discontinued.
10. For the purposes of determining a reasonable installments payment schedule, Copper Valley and the customer shall give consideration to the following conditions.
 1. Amount of the delinquent account.
 2. Customer's ability to pay.
 3. Customer's payment history.
 4. Length of time that the debt has been outstanding.
 5. Circumstances which resulted in the debt being outstanding.
 6. Any other relevant factors related to the circumstances of the customer.
11. Any customer who desires to enter into a deferred payment agreement shall establish such agreement prior to Copper Valley's scheduled termination date for nonpayment of bills. Customer failure to execute a deferred payment agreement prior to the scheduled termination date shall not prevent Copper Valley from discontinuing service for nonpayment.
12. Deferred payment agreements may be in writing and may be signed by the customer and an authorized Copper Valley representative.

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 15
SUSPENSION OF SERVICE
ORIGINAL SHEET 3

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SUSPENSION OF SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

13. If a customer fails to fulfill the terms of a deferred payment agreement, Copper Valley shall have the right to disconnect the service pursuant to Copper Valley's termination of service, and under such circumstances, it shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.
14. Copper Valley will not terminate service for any of the following reasons.
 - a. Delinquency in payment for services provided to a prior customer at the premises where service is being provided, except in the instance where the prior customer continues to reside on the premises.
 - b. Failure of the customer to pay for services or equipment which are not regulated by the Arizona Corporation Commission.
 - c. Residential service may not be disconnected due to nonpayment of a bill related to another class of service.
 - d. Failure to pay the bill to correct a billing error, if the customer agrees to pay over a reasonable period of time.
 - e. Failure to pay the bill of another customer as guarantor, unless guarantor does not make acceptable payment arrangements.
 - f. Disputed bills where the customer has complied with the Commission's rules on complaints.
15. Copper Valley may disconnect, and terminate service without advance written notice under the following conditions:
 - a. The existence of an obvious hazard to the safety or health of the customer, or the general public or Copper Valley's personnel or facilities.
 - b. Copper Valley has evidence of tampering or evidence of fraud.
16. Copper Valley shall not be required to restore service until the conditions which resulted in their termination, in the opinion of Copper Valley, have been corrected.
17. Copper Valley shall maintain a record of all termination's of service without notice. This record shall be maintained for a minimum of one (1) year, and shall be available for inspection by the Arizona Corporation Commission.

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DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 15
SUSPENSION OF SERVICE
ORIGINAL SHEET 4

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SUSPENSION OF SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

18. Copper Valley may disconnect and terminate service with notice to any customer for reasons as stated below, provided Copper Valley has met the notice requirements established by the commission.:
 - a. Customer violation of any of Copper Valley's tariffs filed with the Arizona Corporation Commission.
 - b. Failure of the customer to pay a bill for Copper Valley's service.
 - c. Failure to meet or maintain Copper Valley's credit and deposit requirements.
 - d. Failure of the customer to provide Copper Valley reasonable access to its facilities and properties.
 - e. Customer breach of contract for service between Copper Valley and the customer.
 - f. When necessary for Copper Valley to comply with an order of any governmental agency having such jurisdiction.
 - g. Unauthorized resale of facilities or service.
19. Copper Valley shall maintain a record of all termination's of service with notice. This record shall be maintained for one (1) year, and be available for Commission inspection.
20. Copper Valley shall not terminate service to any of its customers without providing advance written notice to the customer of Copper Valley's intent to disconnect service, except under those conditions specified in Paragraphs (a) and (b) under Regulations, paragraph 15 of this Tariff section, where advance written notice is not required.
21. Such advance written notice shall contain, at a minimum, the following information:
 - a. Name and telephone number whose service is to be terminated.
 - b. Copper Valley's rules or regulations that were violated, and explanation thereof, or the amount of the bill which the customer has failed to pay.
 - c. The date on which service may be terminated.

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DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 15
SUSPENSION OF SERVICE
ORIGINAL SHEET 5

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SUSPENSION OF SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

- d. A statement, advising the customer to contact the business office with person and telephone number for information regarding any deferred billing, or other procedure which Copper Valley may offer, or to work out some other mutually agreeable solution to avoid termination of the customer's service.
22. Copper Valley shall give at least five (5) days advance written notice prior to the termination date. Such notice, shall be considered to be given to the customer, when a copy of the notice is posted first class in the U.S. mail, addressed to the customer's last known address.
23. If after the period of time allowed by the notice has elapsed, and the delinquent account has not been paid, nor arrangements made with Copper Valley for the payment, or in the case of a violation of Copper Valley's rules, the customer has not satisfied Copper Valley's requirements that such violation has ceased, Copper Valley may then terminate the service after the day specified in the notice without further notice. Copper Valley shall have the right, but not be obligated to remove any or all of its facilities and equipment on the customer's premises upon the termination of the service.

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 15
SUSPENSION OF SERVICE
ORIGINAL SHEET 6

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

SUSPENSION OF SERVICE (Cont'd)

C. RATES

1. The following rates apply for the period of suspension or vacation rate requested by the customer.

	<u>USOC</u>	<u>MONTHLY RATE</u>
a. Suspension of Entire Service (SUS)	\$	50% of the fixed monthly rate.

2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for regulated services due up to the date of suspension.

	<u>Service & Equipment Charge</u>
- Residence, each line restored	\$ 25.00
- Business, each line restored	55.00

3. Temporary suspension of service

- a. The following charges will apply

<u>Per line suspended</u>	
- Residence	\$ 12.00
- Business	27.50
 <u>Per line restored</u>	
- Residence	12.00
- Business	27.50

4. A "Denied Service Restoral" charge, as set forth in Section 14, "Restoration of Service" of this General Exchange Tariff, of \$25.00 is applicable to each reconnection of service on paid delinquent accounts.

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DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 16
TOUCH TONE CALLING SERVICE
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

TOUCH TONE CALLING SERVICE

A. DESCRIPTION

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment.

B. DESCRIPTION

1. Touch-Tone Calling Service is furnished only in CO areas where Touch-Tone CO equipment is available. Cos will be equipped for touch-tone operation at the discretion of the Company and in accordance with regular engineering practices.
2. Touch-Tone Service will be provided in connection with all classes of service. It may be furnished to one or more customers on the same 2-, 4-, or 8- party line.
3. If any lines in a multiline telephone system are equipped for Touch-Tone Service, then all lines should be equipped for Touch-Tone Service.

C. RATES AND CHARGES

Rates associated with Touch-Tone Calling are as follows:

	<u>Service & Equipment Charge</u>	<u>Monthly rate</u>
<u>Touch-Tone Calling Service</u>		
- Residence, per line	\$ 0.00	\$ 0.00
- Business, per line	0.00	0.00
- Trunks	0.00	0.00

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZO

SECTION 17
EXCHANGE AREA MAPS
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

EXCHANGE AREA MAPS

(SEE FOLLOWING PAGES)

Maps included in this section include (grandfathered USWest Maps currently in effect in these exchanges currently on file with the ACC)

Revised Maps of Copper Valley Telephone, Inc. showing same boundaries but include Zone 1 and Zone 2 and Base Rate Area in each exchange.

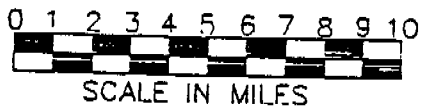
APPROVED FOR FILING

DECISION #: 58763

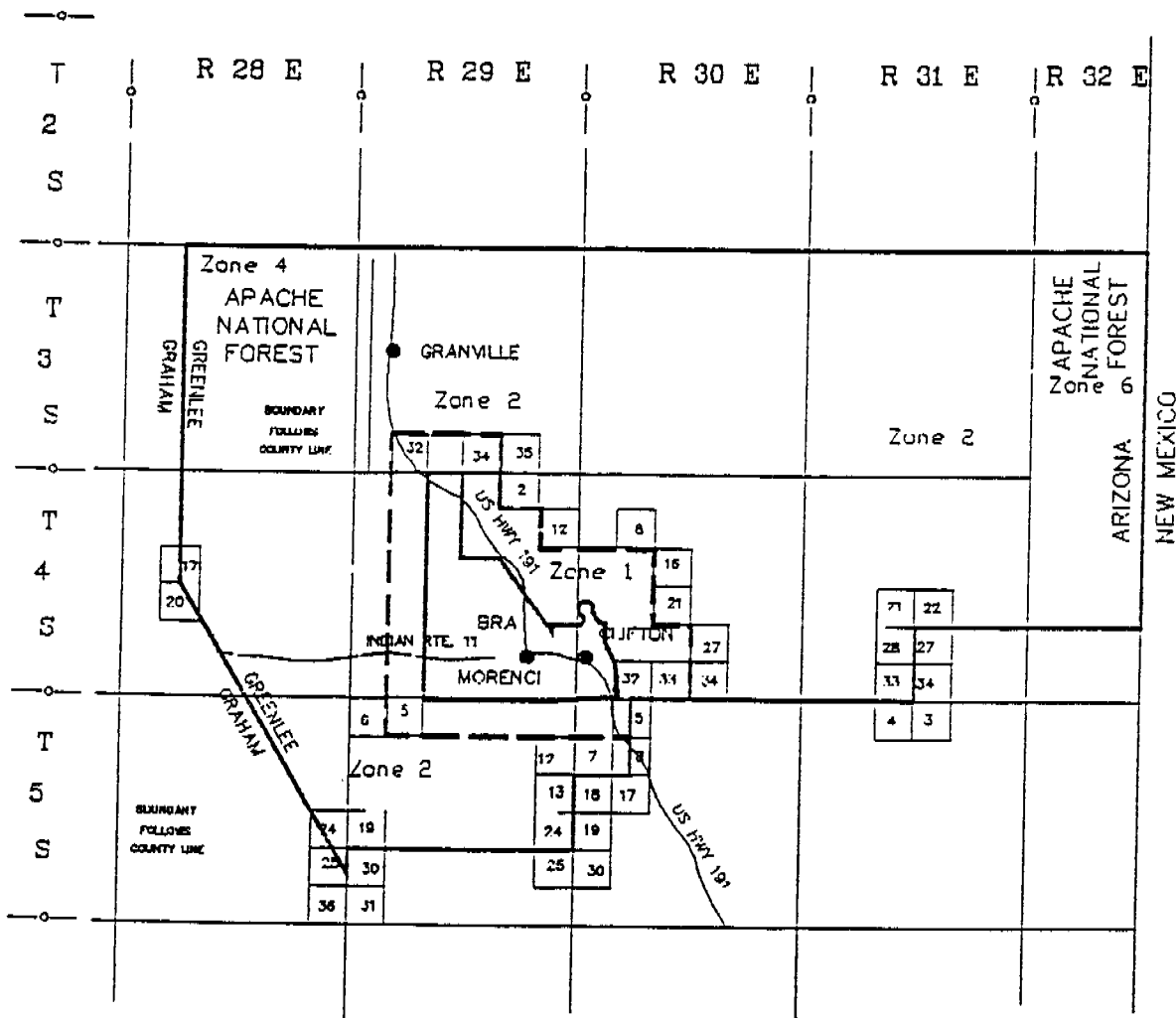
ORIGINAL

COPPER VALLEY TELEPHONE, INC.
P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: Clifton
Section NO. 17
Sheet NO. 2
Revision NO. Original
Supercedes



Boundary of Exchange
Zone 1



Issued: 1-5-94

By:

Effective:

4/14/95

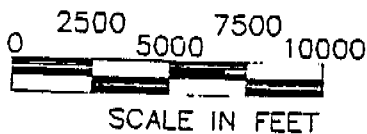
APPROVED FOR FILING

DECISION # 58763

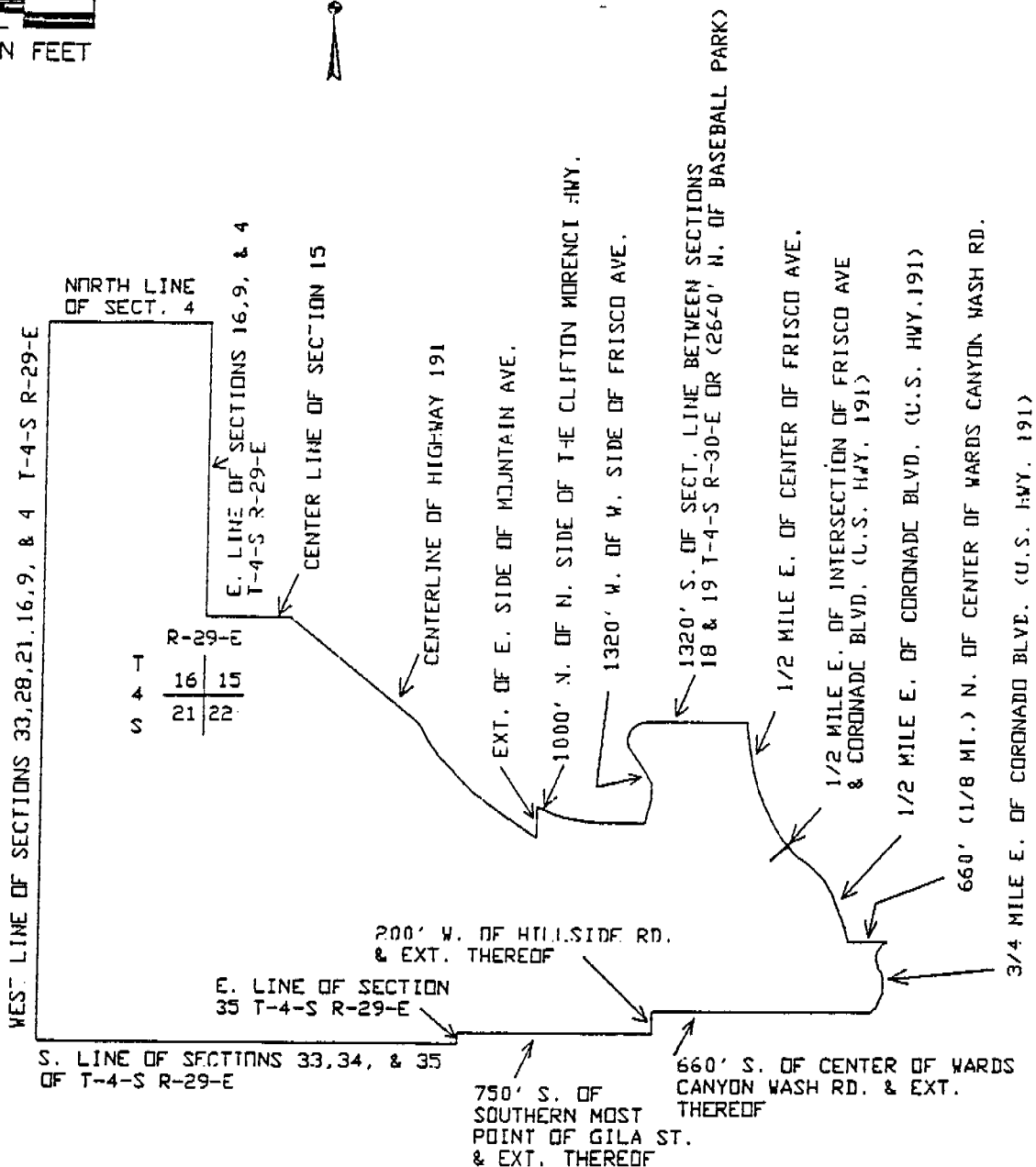
COPPER VALLEY TELEPHONE, INC.

P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: Clifton
Base Rate Area
Sheet NO. 3
Revision NO. Original
Supercedes



Boundary of Base Rate Area



Issued: 1-5-91

By:

Effective: 4/14/95

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ORIGINAL

CLIFTON, ARIZONA
EXCHANGE AREA
(page 1)

Section 17
Exchange Clifton
Sheet NO. 4
Revision Original

BEGINNING at a point where the County Line between Greenlee County, and Graham County, Arizona, intersect the East Section Line of Section 25, Township 5 South, Range 28 East;

THENCE North (assumed bearing) along the East Section Line of Section 25 to the Northeast corner of said Section, Township 5 South, Range 28 East;

THENCE East (assumed bearing) along the South Section Line of Sections 19, 20, 21, 22, 23, and 24, to the Southeast corner of Section 24, Township 5 South, Range 29 East;

THENCE North (assumed bearing) along the East Section Line of Sections 24 and 13, to the Northeast corner of Section 13, Township 5 South, Range 29 East;

THENCE East (assumed bearing) along the South Section Line of Sections 7 and 8 to the Southwest corner of the Southwest Quarter of the Southeast Quarter (SW 1/4 SE 1/4) of Section 8, Township 5 South, Range 30 East;

THENCE North (assumed bearing) along the West line of the West half of the East half (W 1/2 E 1/2) of Sections 8 and 5, to a point on the Northwest Quarter of the Northeast Quarter (NW 1/4 NE 1/4) of Section 5, Township 5 South Range 30 East;

THENCE East (assumed bearing) along the South Section Line of Sections 32, 33, 34, 35, and 36, to the Southeast corner of Section 36, Township 4 South, Range 30 East;

CONTINUING East (assumed bearing) along the South Section Line of Sections 31, 32, and 33, to the Southeast corner of Section 33, Township 4 South, Range 31 East;

THENCE North (assumed bearing) along the East Section Line of Sections 33 and 28 to the Northeast corner of Section 28, Township 4 South, Range 31 East;

THENCE East (assumed bearing) along the South Section Line of Sections 22, 23, and 24, to the Southeast corner of Section 24, Township 4 South, Range 31 East;

CONTINUING East (assumed bearing) along the same line (across property located in the Apache National Forest) to the Arizona, New Mexico border, Township 4 South, Range 32 East;

THENCE North (assumed bearing) along the Arizona, New Mexico state line, to the North Township Line of Township 3 South, Range 32 East, also located within the Apache National Forest;

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DECISION #: 58763

ORIGINAL

Section 17
Exchange Clifton
Sheet No. 5
Revision Original

CLIFTON, ARIZONA
EXCHANGE AREA
(Page 2)

THENCE West (assumed bearing) along the South line of the Township Line for Township 2 South, to the Northwest corner of Section 6, Township 3 South, Range 29 East;

CONTINUING West (assumed bearing) along the same Line to a point located on the Graham County and Greenlee County line, located in Township 3 South, Range 28 East;

THENCE South (assumed bearing) along the Graham County and Greenlee County line to a point intersecting with the South Section Line of Section 17, Township 4 South, Range 28 East;

THENCE Southeasterly along the Graham County and Greenlee County line to a point intersecting with the East Section line of Section 25, Township 5 South, Range 28 East, said point being the Point of BEGINNING.

APPROVED FOR FILING
DECISION #: 58763

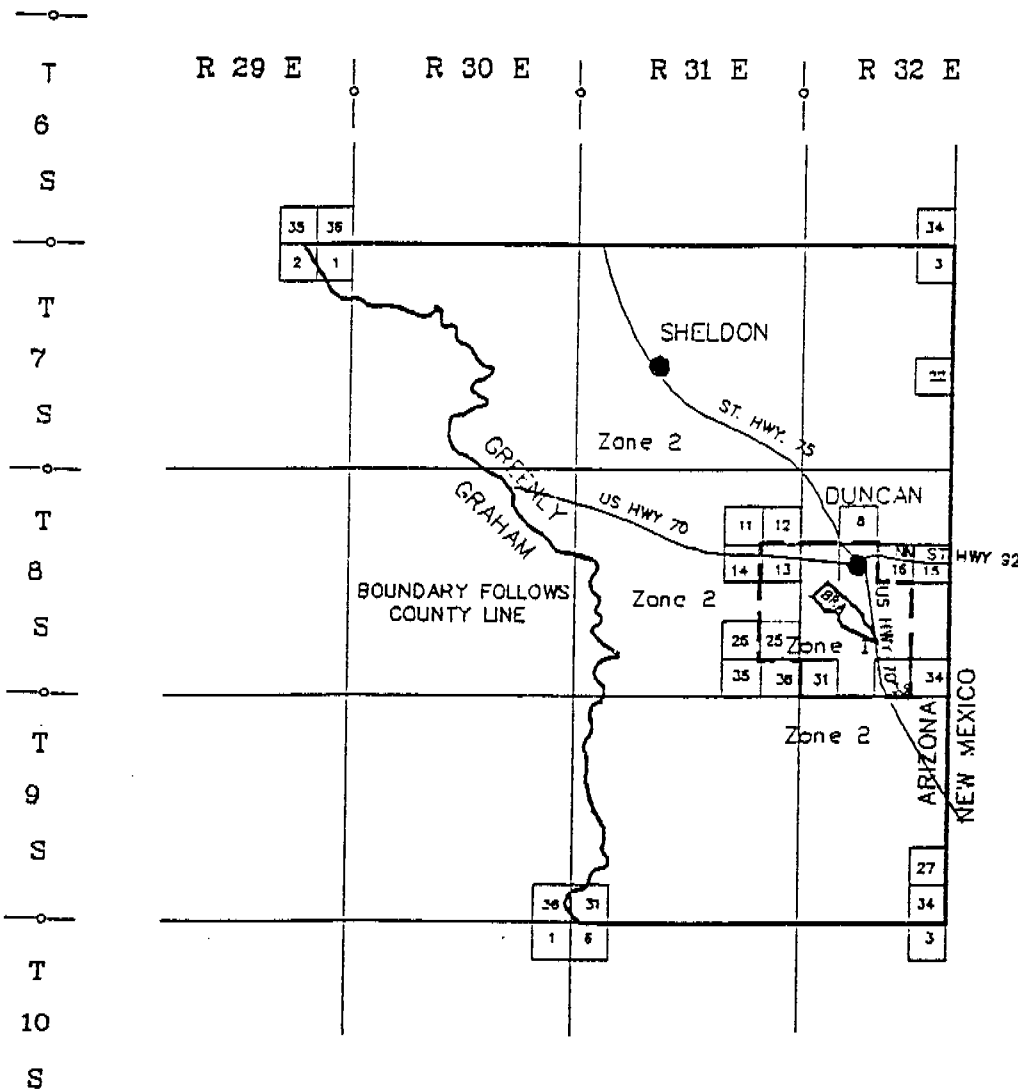
ORIGINAL

COPPER VALLEY TELEPHONE, INC.
P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: DUNCAN
Section NO. 17
Sheet NO. 6
Revision NO. Original
Supercedes



————— Boundary of Exchange
- - - - - Zone 1



Issued: 1-5-94

Effective: 4/14/95

By:

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

Section 17

COPPER VALLEY TELEPHONE, INC.
P.O. BOX 970 WILLCOX, AZ 85614 (602) 381-2231

Exchange: Duncan
Base Rate Area
Sheet NO. 7
Revision NO. Original
Supercedes



Boundary of Base Rate Area

500' N.W. OF N.W. SIDE
OF WILSON AVE.

1200' W. OF W. SIDE OF
U.S. HWY. 70

500' W. OF W. SIDE OF D ST.

700' N.E. OF S.P.R.R. TRACKS

R-32-E

T	19	20
B	30	29
S		

1300' S.E. OF EXT. OF
S.E. SIDE ON 2ND. AVE

500' W. OF W. SIDE U.S. HWY. 70

Issued: 1-5-94

By:

Effective: 4/14/95

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

DUNCAN, ARIZONA
EXCHANGE AREA
(page 1)

Exchange: Duncan
Section 17
Sheet No. 8
Revision Original

BEGINNING at a point on the North line of Section 2, Township 7 South, Range 29 East of the Gila and Salt River Base and Meridian, Greenlee County, Arizona, said point being the county line of Graham County and Greenlee County, Arizona;

THENCE, East (assumed bearing) along the North Section line of Section 2 and 1, Township 7 South, Range 29 East to the Northwest corner of Section 6, Township 7 South, Range 30 East of the Gila and Salt River Base and Meridian;

THENCE, continuing East (assumed bearing) along the North Section line of Section 6, 5, 4, 3, 2 and 1, Township 7 South, Range 30 East to the Northwest corner of Section 6, Township 7 South, Range 31 East of the Gila and Salt River Base and Meridian;

THENCE, continuing East (assumed bearing) along the North Section line of Section 6, 5, 4, 3, 2 and 1, Township 7 South, Range 31 East to the Northwest corner of Section 6, Township 7 South, Range 32 East of the Gila and Salt River Base and Meridian;

THENCE, continuing East (assumed bearing) along the North Section line of Section 6, 5, 4 and 3, Township 7 South, Range 32 East to the Northeast corner of Section 3, Township 7 South, Range 32 East of the Gila and Salt River Base and Meridian, said point being the boundary of Arizona and New Mexico;

THENCE, South (assumed bearing) along the East Section line of Section 3, 10, 15 and 22, Township 7 South, Range 32 East to the East mid-section line of the Southeast Quarter of Section 22, Township 7 South, Range 32 East of the Gila and Salt River Base and Meridian;

THENCE, continuing South (assumed bearing) along the East line of said Section 22, Township 7 South, Range 32 East;

THENCE, South (assumed bearing) along the East line of Section 27, Township 9 South, Range 32 East of the Gila and Salt River Base and Meridian to the Southeast corner of said Section 34, Township 9 South, Range 32 East;

THENCE, West (assumed bearing) along the South line of Section 34, 33, 32 and 31, Township 9 South, Range 32 East of the Gila and Salt River Base and Meridian to the Southeast corner of Section 36, Township 9 South, Range 31 East of the Gila and Salt River Base and Meridian;

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

Exchange: Duncan
Section 17
Sheet No. 9
Revision Original

DUNCAN, ARIZONA
EXCHANGE AREA
(Page 2)

THENCE, continuing West (assumed bearing) along the South line of Section 36, 35, 34, 33, 32 and 31, Township 9 South, Range 31 East of the Gila and Salt River Base and Meridian, to a point of the South line of said Section 31 which are the boundaries of Graham County and Greenlee County, Arizona;

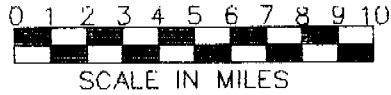
THENCE, in a Northerly direction following the county lines of Graham and Greenlee County, Arizona to a point where the North line of Township 7 South, Range 29 East of the Gila and Salt River Base and Meridian intersects with the county lines of Graham and Greenlee County and The Point of Beginning.

APPROVED FOR FILING
DECISION #: 58763

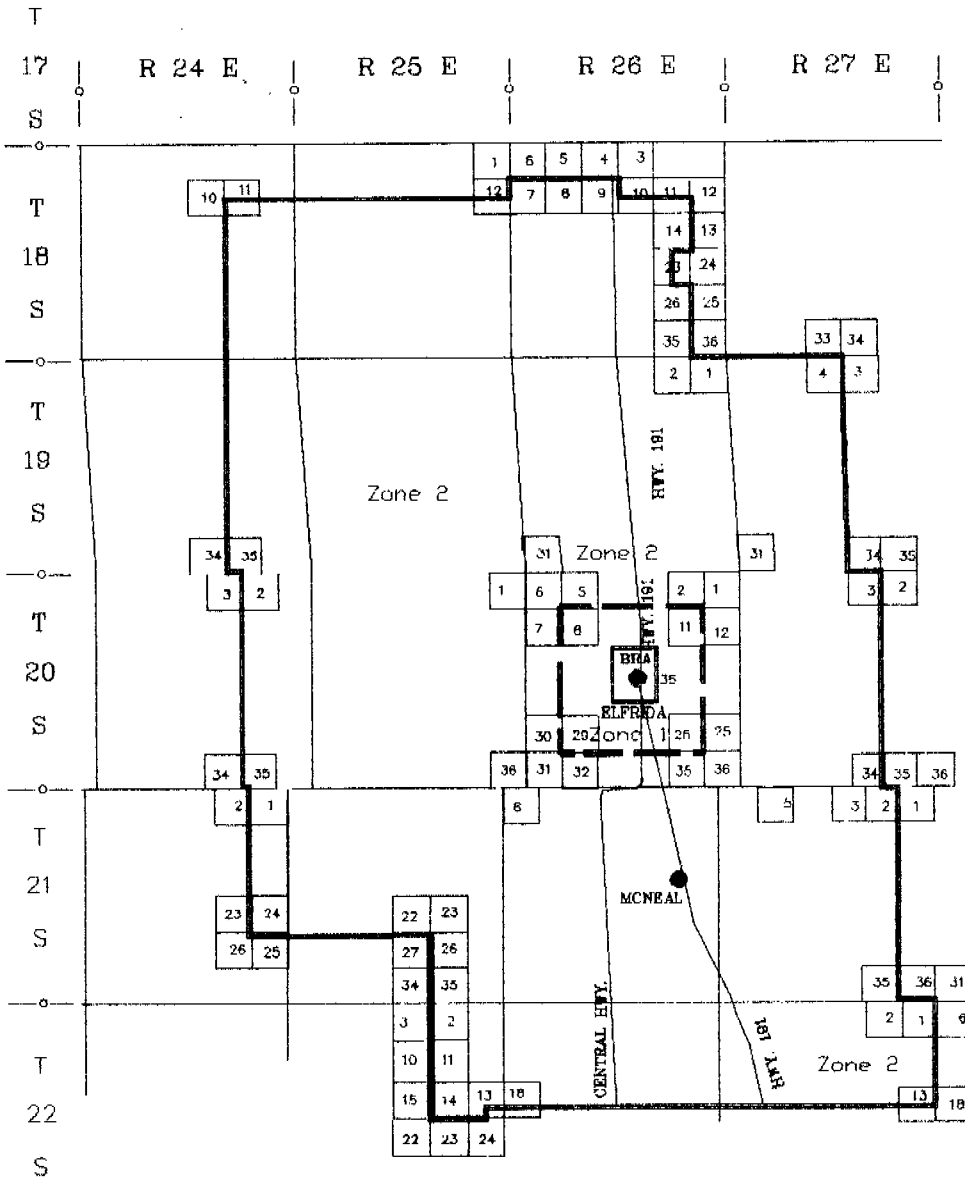
ORIGINAL

COPPER VALLEY TELEPHONE, INC.
P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: Elfrida
Section NO.
Sheet NO.
Revision NO.
Supercedes



————— Boundary of Exchange
- - - - - Zone 1



APPROVED FOR FILING
DECISION #: 58763

Issued: 1-5-94

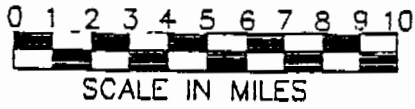
By:

Effective: 9-1-94

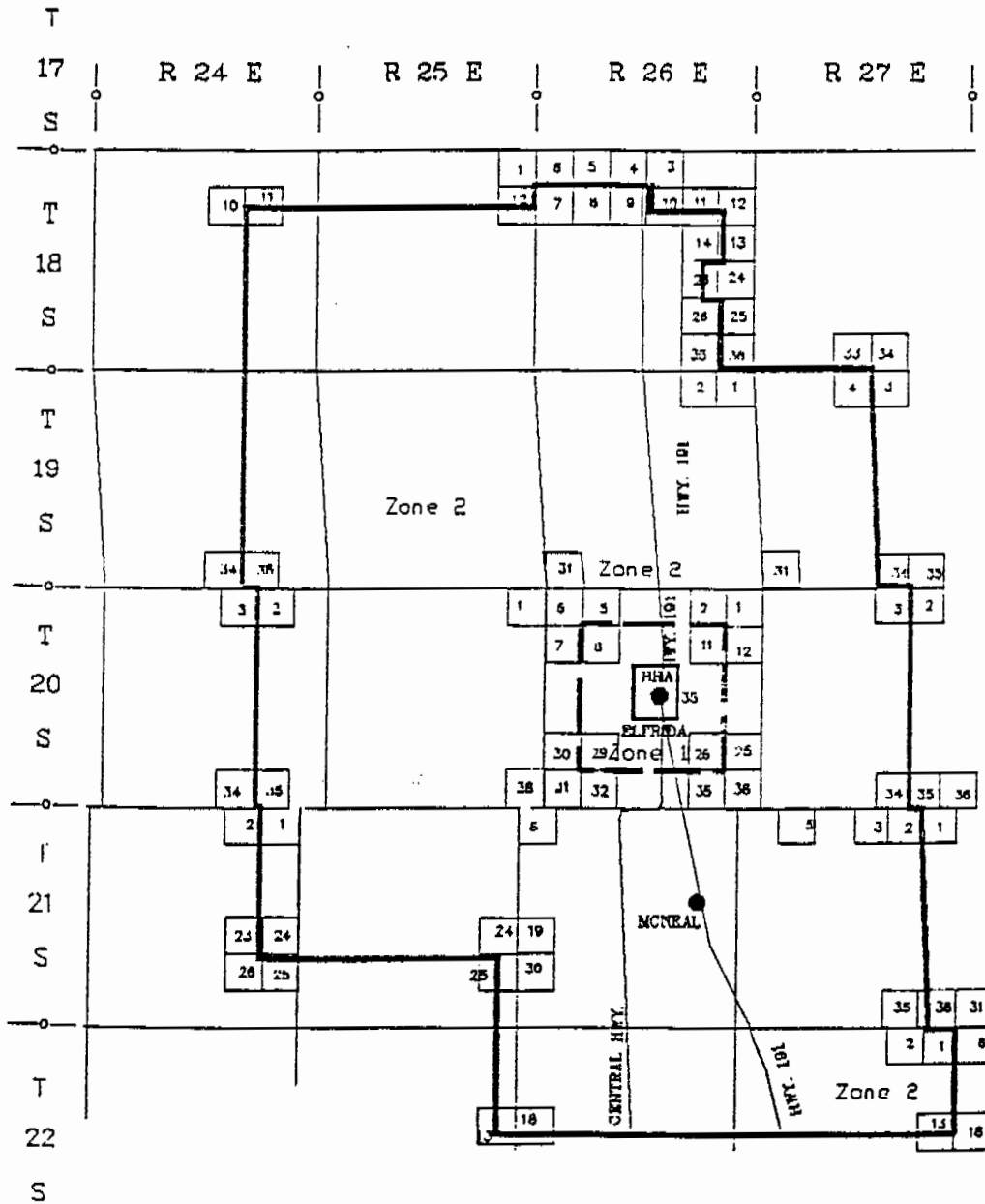
ORIGINAL

COPPER VALLEY TELEPHONE, INC.
P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: Elfrida
Section NO. 17
Sheet NO. 10
Revision, NO. Original
Supercedes



————— Boundary of Exchange
- - - - - Zone 1



Issued: 1-5-94

Effective: 4/14/95

By:

APPROVED FOR FILING

DECISION #: 58763

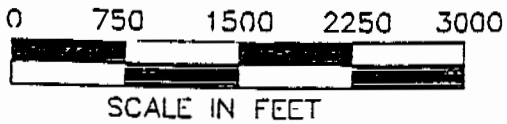
ORIGINAL

Section 17

COPPER VALLEY TELEPHONE, INC.
P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: Elfrida
Base Rate Area
Sheet NO. 11
Revision NO. Original
Supercedes

Boundary of Base Rate Area



CENTER OF GLEASON RD. & EXTENSION THEREOF

1/2 MILE W. OF HIGHWAY 191

1/2 MILE E. OF HIGHWAY 191

R-26-E
T 16 | 15
20 |
S 21 | 22

CENTER OF 6TH. ST. & EXTENSION THEREOF

Issued: 1-5-94

By:

Effective: 4/14/95

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

ELFRIDA, ARIZONA
EXCHANGE AREA
(page 1)

Exchange: Elfrida
Section 17
Sheet No. 12
Revision Original

BEGINNING at the Southwest Corner of Section 6, Township 18 South, Range 26 East of the Gila and Salt River Base and Meridian, Cochise County, Arizona;

THENCE East along the South line of said Section 6 to the Southwest Corner of Section 3, said point also being the Northwest Corner of Section 10, Township 18 South, Range 26 East;

THENCE South along the West line of said Section 10 to the West Quarter corner;

THENCE East along the East West Mid-Section line to West Quarter Corner of Section 12;

THENCE South along the West line of Sections 12 and 13 to the Southwest Corner of Section 13, Township 18 South, Range 26 East, said point also being the Southeast corner of Section 14;

THENCE West along the South Line of Section 14, Township 18 South, Range 26 East to the South Quarter Corner, said point also being the North Quarter Corner of Section 23;

THENCE South along the North-South Mid-Section line to the South Quarter Corner of Section 23, Township 18 South, Range 26 East;

THENCE East along the South line of Section 23, Township 18 South, Range 26 East to the South East Corner, said point also being the Northwest Corner of Section 25;

THENCE South along the West line of said Section 25 and 36 to the Southwest Corner of said Section 36, Township 18 South, Range 26 East;

THENCE East along the South line of Section 36, Township 18 South, Range 26 East to the Southeast Corner of Section 36, Township 18 South, Range 26 East;

THENCE East along the South line of Section 31, 32 and 33 to the Southeast Corner of said Section 33, Township 18 South, Range 27 East, said point also being the Northeast Corner of Section 4, Township 19 South, Range 27 East;

THENCE South along the East line of Sections 4, 9, 16, 21, 28 and 33 to the Southeast Corner of said Section 33, said point also being the Southwest Corner of Section 34, Township 19 South, Range 27 East;

THENCE East along the South line of Section 34 to the Southeast corner, said point also being the Northeast Corner of Section 3, Township 20 South, Range 27 East;

APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

Exchange: Elfrida
Section 17
Sheet No. 13
Revision Original

ELFRIDA, ARIZONA
EXCHANGE AREA
(Page 2)

THENCE South along the East line of Sections 3, 10, 15, 22, 27 and 34 to the Southeast Corner of Section 34, Township 20 South, Range 27 East;

THENCE East along the South line of said Section 35, Township 20 South, Range 27 East to the Northeast corner of Section 2, Township 21 South, Range 27 East;

THENCE South along the East line of Section 2, 11, 14, 23, 26 and 35 to the Southeast Corner of said Section 35, said point also being the Southwest Corner of Section 36;

THENCE East along the South line of Section 36, Township 21 South, Range 27 East to the Southeast Corner, said point also being the Northeast Corner of Section 1, Township 22 South, Range 27 East;

THENCE South along the East line of Sections 1, 12 and 13 to the East Quarter Corner of said Section 13;

THENCE West along the East West Mid-section line of Section 13, 14, 15, 16, 17 and 18, Township 22 South, Range 27 East to the West Quarter Corner of Section 18, said point also being the East Quarter Corner of Section 13, Township 22 South, Range 26 East;

THENCE continuing West along the East West Mid-section line of Sections 13, 14, 15, 16, 17 and 18 to the West Quarter Corner of Section 18, Township 22 South, Range 26 East, said point also being the East Quarter Corner of Section 13, Township 22 South, Range 25 East;

THENCE continuing West along the East West Mid-Section line of Section 13 to the Center of said Section 13, Township 22 South, Range 25 East;

THENCE North along the North South Mid-section line of Sections 13, 12 and 1, Township 22 South, Range 25 East to the North Quarter Corner of Section 1, Township 22 South, Range 25 East, said point also being the South Quarter corner of Section 36, Township 21 South, Range 25 East;

THENCE continuing North along the Mid-Section line of Sections 36 and 25, Township 21 South, Range 25 East to the North Quarter Corner of Section 25, said point also being the South Quarter Corner of Section 24;

THENCE West along the South line of Sections 24, 23, 22, 21, 20 and 19 to the Southwest corner of said Section 19, Township 21 South, Range 25 East, said point also being the Southeast Corner of Section 24, Township 21 South, Range 24 East;

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

ELFRIDA, ARIZONA
EXCHANGE AREA
(Page 3)

Exchange: Elfrida
Section 17
Sheet No. 14
Revision Original

THENCE continuing West along the South line of said Section 24 to the Southwest corner;

THENCE North along the West line of Sections 24, 13, 12 and 1, Township 21 South, Range 24 East to the Northwest Corner of said Section 1, said point also being a point of the South Line of Section 35, Township 20 South, Range 24 East;

THENCE West along the South line of said Section 35 to the Southwest Corner;

THENCE North along the West line of Sections 35, 26, 23, 14, 11 and 2, Township 20 South, Range 24 East to the Northwest Corner of Section 2, said point also being on the South Line of Section 35, Township 19 South, Range 24 East;

THENCE West along the South line of said Section 35 to the Southwest corner of said section;

THENCE North along the West line of Sections 35, 26, 23, 14, 11 and 2 to the Northwest Corner of Section 2, Township 19 South, Range 24 East, said point also being the Southwest Corner of Section 35, Township 18 South, Range 24 East;

THENCE North along the West line of Sections 35, 26, 23, 14 and 11 to the West Quarter Corner of Section 11, Township 18 South, Range 24 East;

THENCE East along the East West Mid-section line of Sections 11 and 12 to the East Quarter Corner of Section 12, Township 18 South, Range 24 East, said point also being the West Quarter Corner of Section 7 Township 18 South Range 25 East;

THENCE East along the East West Mid-section line of Sections 7, 8, 9, 10, 11 and 12 to the East Quarter Corner of Section 12, Township 18 South, Range 25 East;

THENCE North along the East line of Section 12 to the Northeast Corner, said point also being the Southeast Corner of Section 6, Township 18 South, Range 26 East and the Point of Beginning.

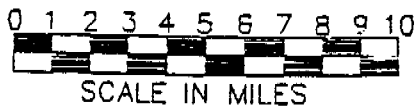
APPROVED FOR FILING
DECISION #: 58763

ORIGINAL

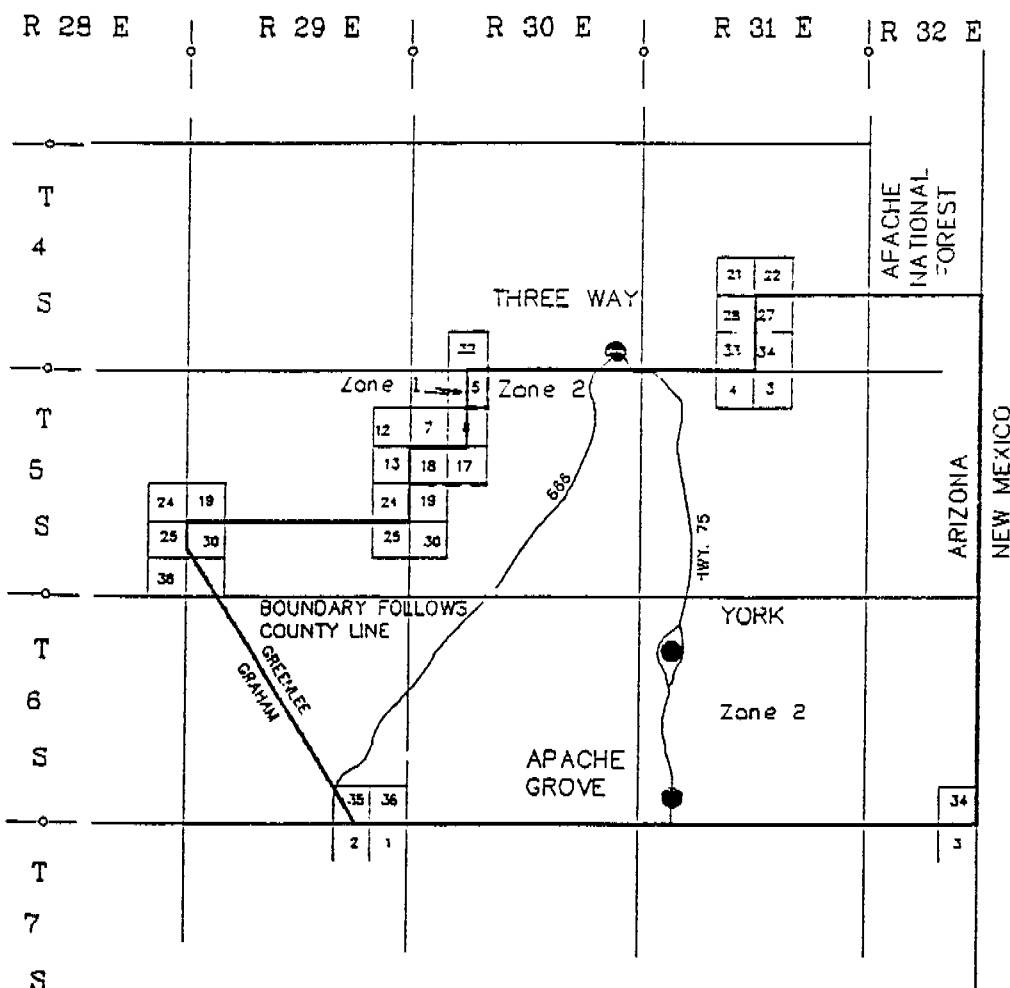
COPPER VALLEY TELEPHONE, INC.

P.O. BOX 970 WILLCOX, AZ 85644 (602) 384-2231

Exchange: York
Section NO. 17
Sheet NO. 15
Revision NO. Original
Supercedes



————— Boundary of Exchange
- - - - - Zone 1



Issued: 1-5-94

By:

Effective: 4/14/95

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

Exchange: York Valley
Section 17
Sheet No. 16
Revision Original

YORK VALLEY, ARIZONA
EXCHANGE AREA
(page 1)

BEGINNING at the Southeast corner of Section 34, Township 6 South, Range 32 East of the Gila and Salt River Base and Meridian;

THENCE West (assumed bearing) along the South Section Line of Sections 34, 33, 32 and 31 to the Southwest corner of Section 31, Township 6 South, Range 32 East;

CONTINUING West (assumed bearing) along the South Section Line of Sections 36, 35, 34, 33, 32 and 31, to the Southwest corner of Section 31, Township 6 South, Range 31 East;

CONTINUING West (assumed bearing) along the South Section Line of Sections 36, 35, 34, 33, 32 and 31, to the Southwest corner of Section 31, Township 6 South, Range 30 East;

CONTINUING West (assumed bearing) along the South Section Line of Sections 36 and 35, Township 6 South, Range 29 East, to a point on the County Line between Greenlee County and Graham County, Arizona;

THENCE in a Northwesterly direction along the Greenlee County, Graham County Line to a point intersected by the Westerly Section Line of Section 30, Township 5 South, Range 29 East;

THENCE North (assumed bearing) along the West Section Line of Section 30 to the Northwest corner of said Section;

THENCE East (assumed bearing) along the North Section Line of Sections 30, 29, 28, 27, 26 and 25, to the Northeast corner of Section 25, Township 5 South, Range 29 East;

THENCE North (assumed bearing) along the West Section Line of Sections 19 and 18 to the Northwest corner of Section 18, Township 5 South, Range 30 East;

THENCE East (assumed bearing) along the North Section Line of Sections 18 and 17, to the Northwest corner of the Northeast Quarter (NE 1/4) of Section 17, Township 5 South, Range 30 East;

THENCE North (assumed bearing) along the West line of the West half of the East half (W 1/2 E 1/2) of Sections 8 and 5, to a point on the Northwest corner of the Northeast Quarter (NE 1/4) of Section 5, Township 5 South, Range 30 East;

THENCE East (assumed bearing) along the North Section Line of Sections 5, 4, 3, 2 and 1, to the Northeast corner of Section 1, Township 5 South, Range 30 East;

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

Exchange: York Valley
Section 17
Sheet No. 17
Revision Original

YORK VALLEY, ARIZONA
EXCHANGE AREA
(Page 2)

CONTINUING East (assumed bearing) along the North Section Line of Sections 6, 5 and 4, to the Northeast corner of Section 4, Township 5 South, Range 31 East;

THENCE North (assumed bearing) along the West Section Line of Sections 34 and 27, to the Northwest corner of Section 27, Township 4 South, Range 31 East;

THENCE East (assumed bearing) along the North Section Line of Sections 27, 26 and 25, to the Northeast corner of Section 25, Township 4 South, Range 31 East;

CONTINUING East (assumed bearing) along the same line (across property located in the Apache National Forest) to the Arizona, New Mexico border, Township 4 South, Range 32 East;

THENCE South (assumed bearing) along the Arizona, New Mexico border line to the point of BEGINNING, being the Southeast corner of Section 34, Township 6 South, Range 32 East.

APPROVED FOR FILING

DECISION #: 58763

ORIGINAL

THE MOUNTAIN STATES TELEPHONE
AND TELEGRAPH COMPANY

CLIFTON, ARIZONA
EXCHANGE AREA

Tenth Revised Sheet
Supersedes Ninth Revised Sheet

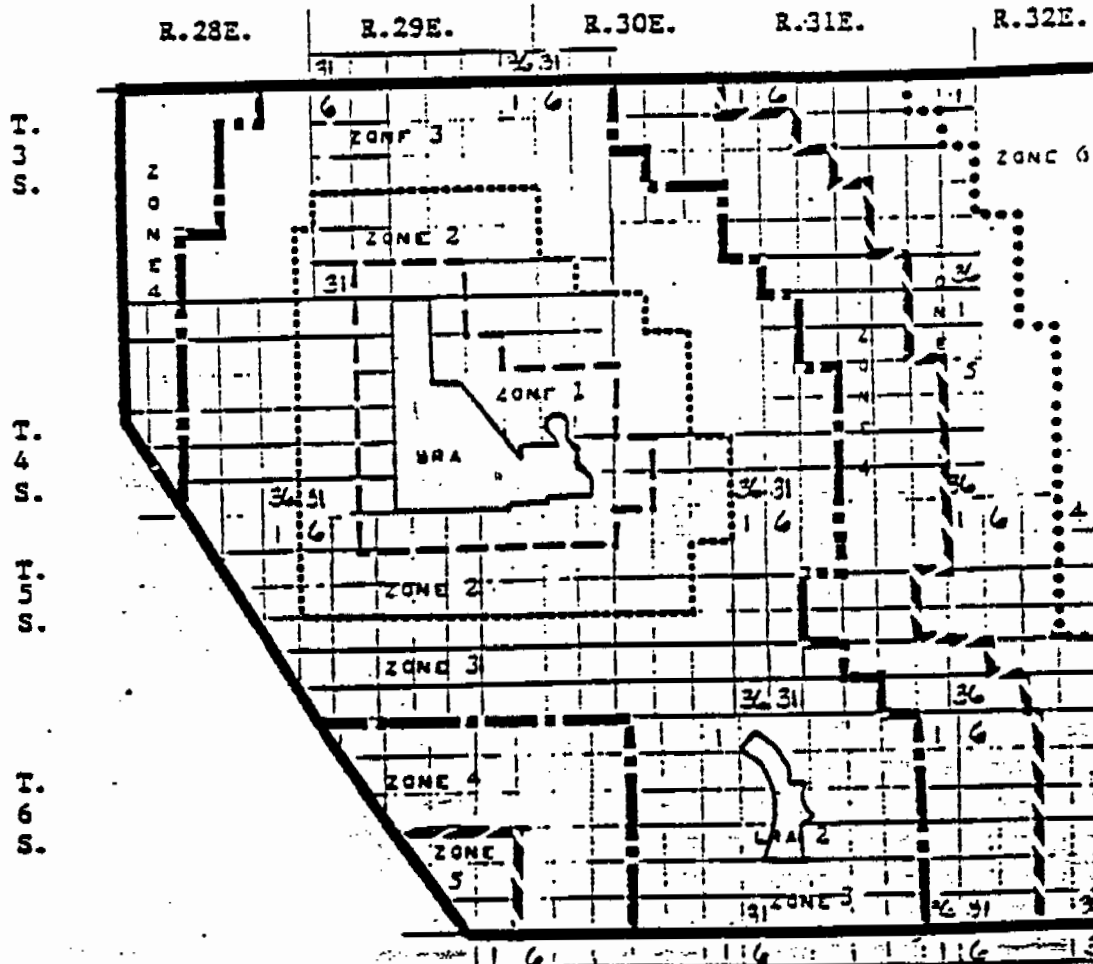


REFERENCE

- Boundary of Exchange Area
- - - - - Boundary of Zone #1
- Boundary of Zone #2
- Boundary of Zone #3
- /////// Boundary of Zone #4
- Boundary of Zone #5



Scale in Miles



Issued: September 11, 1981

Effective: October 1, 1981

By R. A. Graham, Vice President and Arizona General Manager
3033 North Third Street, Phoenix, Arizona

APPROVED FOR FILING
DECISION # 58763

THE MOUNTAIN STATES TELEPHONE
 AND TELEGRAPH COMPANY

CLIFTON, ARIZONA

BASE RATE AREA
 Fourth Revised Sheet
 Supersedes Third Revised Sheet

REFERENCE
 Boundary of Base Rate Area

0' 2500' 5000' 7500' 10,000'

SCALE IN FEET



NORTH LINE
 OF SECT. 4

WEST LINE OF SECTIONS 33, 28, 21, 14, 9, & 4 - T.4S. R.29E.

E. LINE OF SECTIONS 16, 9, &
 4 - T.4S. R.29E.

CENTER LINE OF SECTION 13

CENTER LINE OF HIGHWAY 666

EXT. OF E. SIDE OF MOUNTAIN AVENUE

1000' N. OF N. SIDE OF THE
 CLIFTON VORENCI HIGHWAY

1320' W. OF W. SIDE OF FRISCO AVENUE

1320' S. OF SECT. LINE BETWEEN
 SECTIONS 18 & 19 T.4S. R.30E.
 OR (2640' N. OF BASEBALL PARK)

1/2 MILE E. OF CENTER OF FRISCO AVENUE

1/2 MILE E. OF INTERSECTION OF FRISCO AVE. &
 CORONADO BLVD. (U.S. HWY. 666)

1/2 MILE E. OF CORONADO BLVD. (U.S. HWY. 666)

3/4 MILE E. OF CORONADO BLVD. (U.S. HWY. 666)

R.29E.	
T.16	19
4	
S.21	22

S. LINE OF SECTIONS
 33, 34, & 35 OF T.4S.
 T.29E.

E. LINE OF SOUTHERN
 SECTION 35,
 MOST POINT
 OF GILA ST.
 & EXT.
 THEREOF

200' W. 660' S. OF
 CENTER OF
 WARD'S CANYON
 SIDE RD. WASH RD. &
 & EXT. THEREOF
 & EXT. THEREOF

ISSUED: September 18, 1974

EFFECTIVE: October 18, 1974

By J. F. Maher, Vice President & Arizona General Manager

3033 North Third Street, Phoenix, Arizona

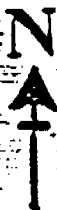
APPROVED FOR FILING

DECISION NO. 58763

ORIGINAL

THE MOUNTAIN STATES TELEPHONE
AND TELEGRAPH COMPANY

CLIFTON, ARIZONA
LOCALITY RATE AREA TWO
Original Sheet



REFERENCE
Boundary of Locality Rate Area

0 1750 3500 5250 7000



SCALE IN FEET

1000' N OF
CENTER OF
C A UAR WASH

1750' E OF CENTER
OF US HIGHWAY 75

1000' W OF CENTER
OF US HIGHWAY 75

S BOUNDARY OF
SECTION 8, T6S, R30E

R30E
T 12 | 7
6
S 13 | 18

3500' E OF CENTER
OF US HIGHWAY 75

EL PASO NATIONAL GAS CO PIPELINE

S BOUNDARY OF
SECTION 17, T6S, R30E

2500' E OF CENTER
OF US HIGHWAY 75

S BOUNDARY OF SECTION 19
AND 20, T6S, R30E

Issued: September 11, 1981

Effective: October 1, 1981

By R. A. Graham, Vice President and Arizona General Manager
3033 North Third Street, Phoenix, Arizona

APPROVED FOR FILING

DECISION #: 58763

THE MOUNTAIN STATES TELEPHONE
 AND TELEGRAPH COMPANY

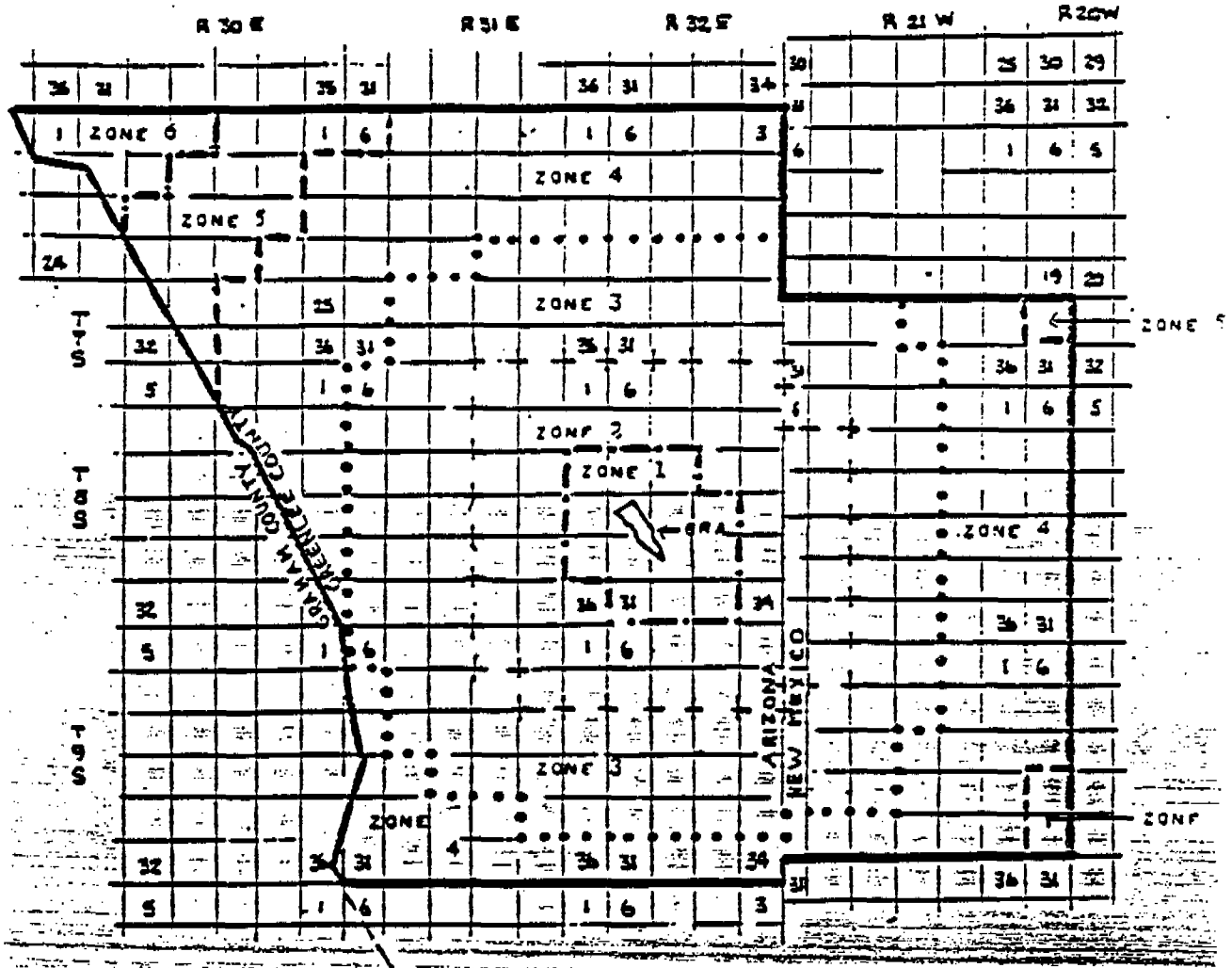
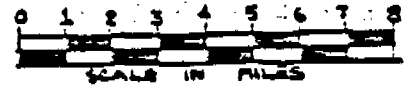
DUNCAN, ARIZONA
 EXCHANGE AREA

Tenth Revised Sheet
 Supersedes Ninth Revised Sheet



REFERENCE

- Boundary of Exchange Area
- - - - - Boundary of Zone #1
- + + + + + Boundary of Zone #2
- Boundary of Zone #3
- Boundary of Zone #4
- Boundary of Zone #5



Issued: September 11, 1981

Effective: October 1, 1981

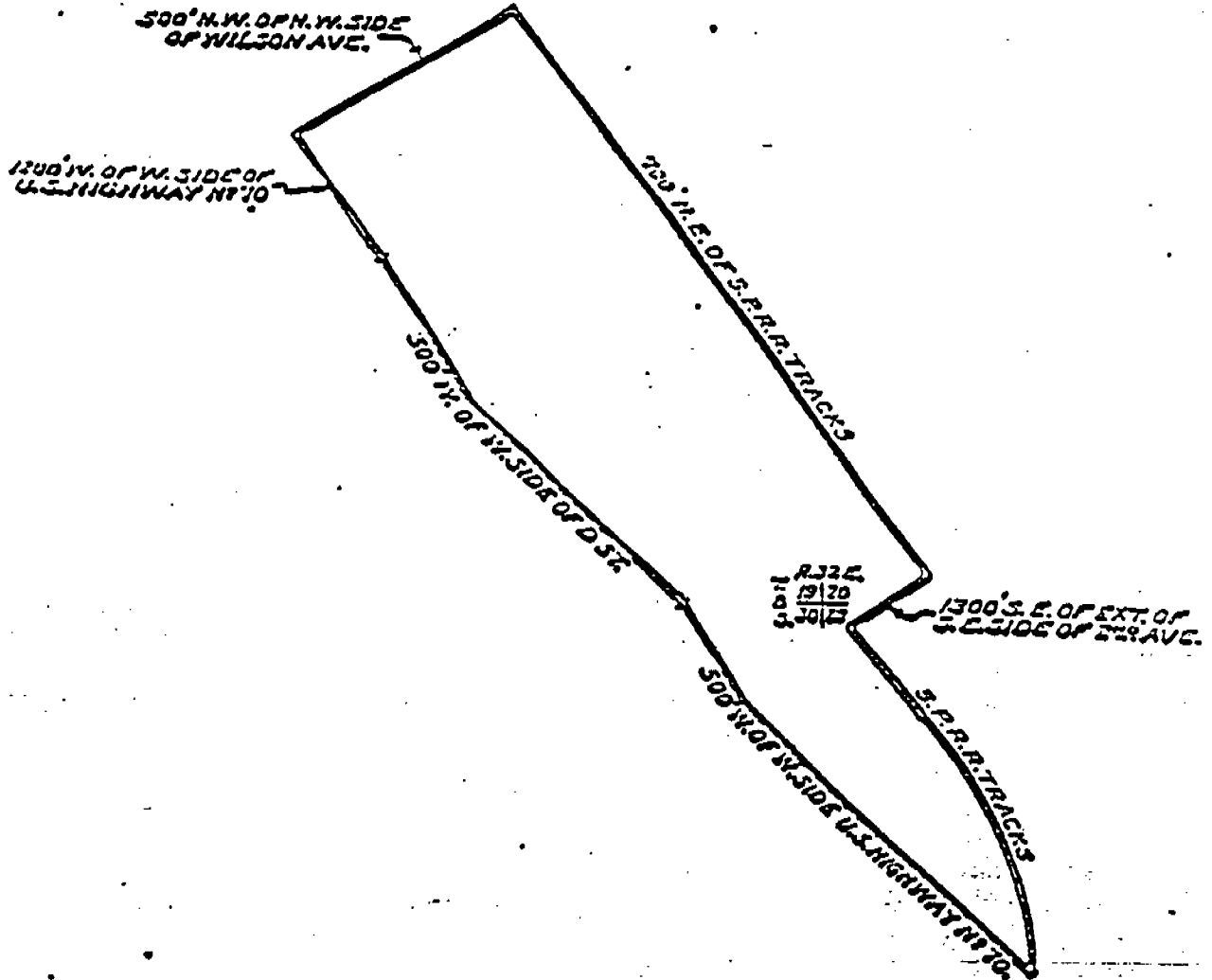
By R. A. Graham Vice President and Arizona General Manager
 3033 North Third Street, Phoenix, Arizona

APPROVED FOR FILING
 DECISION # 2274

THE MOUNTAIN STATES TELEPHONE
AND TELEGRAPH COMPANY.

DUNCAN, AR
BASE RATE AR
FIRST REVISED SM
SUPERSEDES ORIGINAL

REFERENCE
BOUNDARY OF BASE RATE
0 750' 1500' 2250'
SCALE IN FEET



ISSUED: JUNE 15, 1950

BY E. C. ABERG, GENERAL COMMERCIAL MANAGER,
931 FOURTEENTH STREET, DENVER, COLORADO.

EFFECTIVE: JULY 1,

APPROVED FOR FILING

DECISION #: 58762

THE MOUNTAIN STATES TELEPHONE
 AND TELEGRAPH COMPANY

ELFRIDA, ARIZONA
 EXCHANGE AREA

Sixth Revised Sheet
 Supersedes Fifth Revised Sheet



ORIGINAL

REFERENCE

- Boundary of Exchange Area
- Boundary of Zone #1
- Boundary of Zone #2
- Boundary of Zone #3
- Boundary of Zone #4
- Boundary of Zone #5



Scale in Miles

T.
17
S.

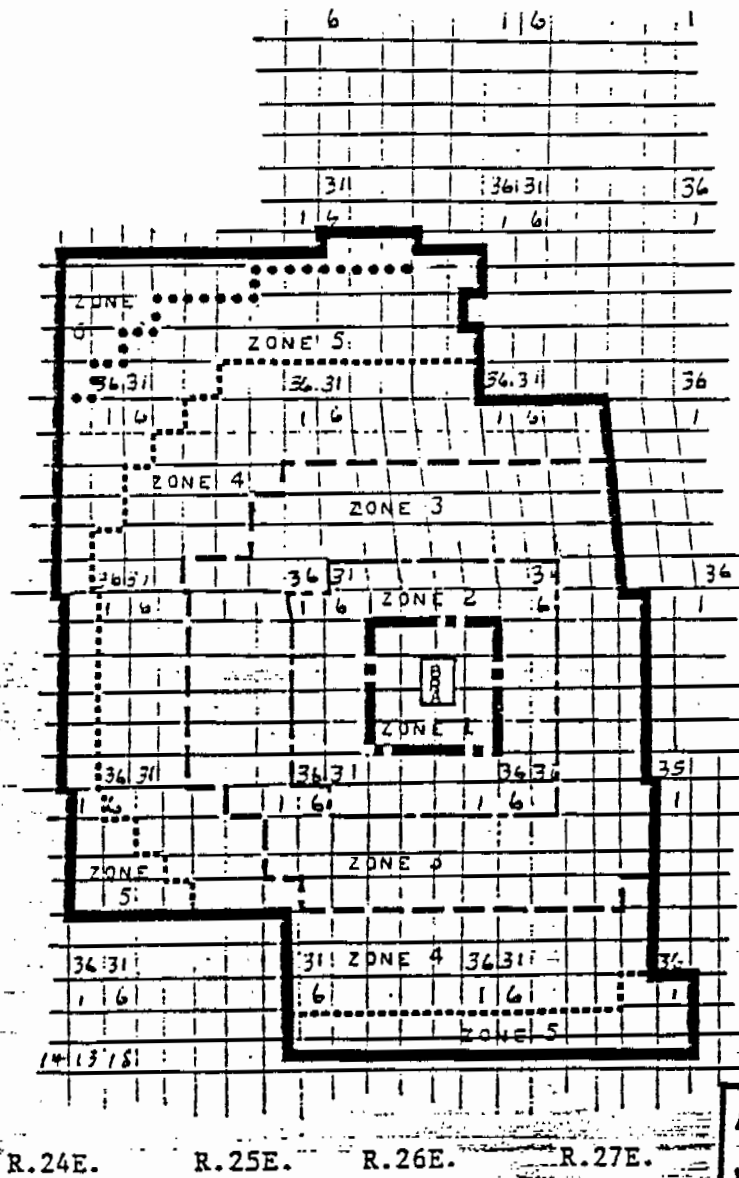
T.
18
S.

T.
19
S.

T.
20
S.

T.
21
S.

T.
22
S.



APPROVED FOR FILING
 DECISION : 57050

Issued: April 30, 1990

Effective: AUG. 22, 1990

By: D.A. Bliss, Arizona Vice President and CEO
 3033 North Third Street, Phoenix, Arizona

APPROVED FOR FILING
 DECISION : 58273

THE MOUNTAIN STATES TELEPHONE
AND TELEGRAPH COMPANY

ELFRIDA, ARIZONA

BASE RATE AREA

First Revised Sheet

Supersedes Original Sheet

REFERENCE

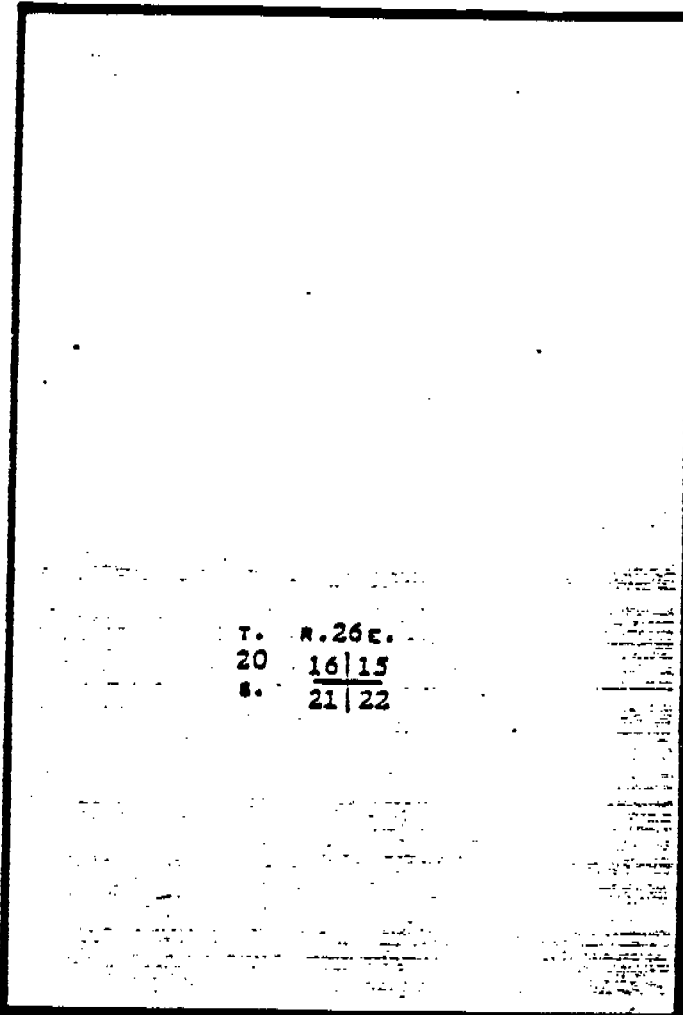
Boundary of Base Rate Area

0' 750' 1500' 2250' 3000'

SCALE IN FEET



CENTER OF GLEASON RD. AND EXTENSION THEREOF



1/2 MILE W. OF HIGHWAY #666

1/2 MILE E. OF HIGHWAY #666

T.	R. 26c.
20	16/15
8.	21/22

CENTER OF 6TH ST. AND EXTENSION THEREOF

ISSUED: August 1, 1975

EFFECTIVE: September 1, 1975

By J. F. Maher, Vice President & Arizona General Manager

3033 North Third Street, Phoenix, Arizona

APPROVED FOR FILING

DECISION # 55763

ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 18
WIDE AREA TELECOMMUNICATIONS SERVICE
ORIGINAL SHEET 1

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATIONS SERVICE

A. DESCRIPTION

1. Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the State and in accordance with the regulations and schedules of charges specified in this Tariff.
2. A WATS access line is a line from the Company CO to the Company-provided network interface on or near the customer's premises and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 Service but not for both.
3. WATS is provided as either Outward WATS, 800 Service or 800 SERVICELINE Option.
 - a. The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to exchanges within the same LATA in the State.
 - b. The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from exchanges within the same LATA in the State. 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 800.
 - c. The 800 SERVICELINE option customer is furnished an 800 Service Number to be associated with an individual line or trunk. 800 SERVICELINE option is an option served over an exchange access facility and is not an access line. One 800 number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 800 calls in addition to all other usage normally handled on this termination. Message detail is included unless otherwise requested by the customer.
4. WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 18
WIDE AREA TELECOMMUNICATIONS SERVICE
ORIGINAL SHEET 2

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

A. DESCRIPTION (Cont'd)

5. Interstate Outward WATS and/or 800 Service may be provided jointly by the Company and the Interexchange Carrier on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this tariff. The Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The Interexchange Carrier shall order Switched Access Service under the terms and conditions of the Company's Access Service Tariff.
6. Intrastate 800 SERVICELINE option may be provided jointly by the Company and the Interexchange Carrier on a complementary basis. A complementary service is where the Company provides the 800 Service Number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 800 Service Number and intraLATA usage to the end user as set forth in this tariff.
7. A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the end user at the usage rates set forth in this tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in 5. preceding.
8. Interstate interLATA Outward WATS and/or 800 Service will be provided by the Interexchange Carrier.
9. IntraLATA only 800 Service will not be provided by the Company.
10. IntraLATA only Outward WATS and/or 800 SERVICELINE option will be provided by the Company.
11. Wire Center--a specified geographical location in an exchange from which charges for WATS extensions are determined.
12. Service Terminating Arrangement -- Company-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connection arrangements include the service terminating arrangement.

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GENERAL EXCHANGE TARIFF
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ORIGINAL SHEET 3

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WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

B. WATS TERMINATION

1. The term "Station" as used in connection with WATS:
 - a. Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this Tariff or,
 - b. Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS or,
 - c. Denotes the point of connection of WATS to switching equipment when such switching equipment is located in a Company CO or,
 - d. Denotes the point of connection of Outward WATS to an interexchange Carrier channel (utilizing WATS CO connecting facilities) at a Company serving CO.
2. The term "Main Station" denotes the first WATS station furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line.
3. At the option of the customer, a WATS access line may be connected to (i) a standard telephone, (ii) an attendant's position or switching equipment of: a PBX or CO dial switched system, a Common Control Switching Arrangement, (iii) a key telephone system, or (iv) an Interexchange Carrier channel utilizing a WATS CO connecting facility.
4. When connections are made to customer or Interexchange Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the Company may require that WATS be furnished from a Company WATS CO(s) different than the CO(s) designated by the Company to serve that premises. Under such circumstances, rates and charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

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GENERAL EXCHANGE TARIFF
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SECTION 18
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ORIGINAL SHEET 4

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

C. LIMITATIONS OF SERVICE

1. WATS calls must be dialed and completed without the assistance of an operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by an operator.
2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
3. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Interexchange Carrier to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.
4. Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.
5. Priority of Service
 - a. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP).
 - b. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited with facility shortages are caused by emergency conditions.
6. Company Liability
 - a. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished them by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

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ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

C. LIMITATIONS OF SERVICE (Cont'd)

- b. The liability of the Company for damages arising out of mistakes, omissions, interruption, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or failure or defect in facilities occurs.
 - c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.
 - d. When the lines of other telephone companies are used in establishing connection to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.
 - e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or any other party or person, for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- (1) The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATIONS SERVICE (Cont'd)

C. LIMITATIONS OF SERVICE (Cont'd)

(2) The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

7. Transmission Quality

Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

8. Completion of 800 Service or 800 SERVICELINE Option Messages

800 Service or 800 SERVICELINE option is furnished upon condition that the customer obtain adequate facilities to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company without incurring any liability, may terminate or refuse to furnish 800 Service or 800 SERVICELINE option to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

9. Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing or discontinuance of service will be accepted by the Company only from the customer.

10. Abuse of Fraudulent Use

The Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service.

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ORIGINAL SHEET 7

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATION SERVICE (Cont'd)

D. RATES AND CHARGES:

OUTWARD WATS:

1. Shared Outward WATS Access Line

	Monthly Rate	USOC
-Each, AT&T	\$35.00	WAX
-Each, Interexchange Carrier (IC) other than AT&T, Company bills interLATA usage on behalf of IC.	\$35.00	WOB
-Each, Interexchange Carrier bills own interLATA usage	\$35.00	WO2

Service & Equipment Charge.

Install or connect new	\$ 110.00
Change of Interexchange CXR	\$ 5.00
All other changes	\$ 27.50

2. IntraLATA Only Outward WATS Access Line

	Monthly Rate	USOC
Each	\$ 35.00	WOA

Service & Equipment Charge

Install or connect new	\$ 110.00
Change from IntraLATA only to shared or shared to IntraLATA only	\$ 5.00
All other changes	\$ 27.50

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EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATION SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

3. The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

<u>Usage Rate Per Access Line, Per Hour</u>	<u>Rate</u>
-First 5 hours	\$ 13.50
-Next 10 hours	\$ 13.25
-Next 25 hours	\$ 12.24
-Over 40 hours	\$ 10.08

800 SERVICE

1. 800 Service Access Line

-Each	<u>Monthly Rate</u> \$ 24.00
	<u>Service & Equipment Charge</u>
-Install or connect new	\$ 110.00
-Change	\$ 27.50

2. The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

<u>Usage Rate Per Access Line, Per Hour</u>	<u>Rate</u>
-First 10 hours	\$ 14.00
-Next 15 hours	\$ 12.50
-Next 15 hours	\$ 11.50
-Over 40 hours	\$ 10.00

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ORIGINAL SHEET 9

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

WIDE AREA TELECOMMUNICATION SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

800 SERVICELINE OPTION

1. 800 SERVICELINE OPTION NUMBER	Monthly Rate	USOC
-Each	\$ 15.00	WFA
-With suppression of message detail, each.	\$ 15.00	WFS1X
		Service & Equipment Charge
-Service establishment	\$ 25.00	
-Changes	\$ 15.00	

2. Fractional hours will be rounded to the nearest tenth of an hour.

	Rate
Hourly rate	\$ 12.00

3. Volume Discounts

All usage in excess of \$60.00 will be discounted by the following percentages.

Amount	Discount
-0 thru \$60.00	0%
-\$60.01 thru \$200.00	10%
-\$200.01 thru \$500.00	12%
-\$500.01 thru \$1,000.00	15%
-Over \$1,000.00	20%

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ORIGINAL

EFFECTIVE: 5-16-02

CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

Construction charges for line extensions consist of additions to plant beyond existing subscriber plant, and does not include additions to plant where the construction cost is less than the greater of \$3000 or seven times the annualized local service rate (as defined by the Rural Utilities Service (RUS) for the class of service being requested) per extension from existing telephone utility subscriber plant or additions which are funded with RUS loan funds specified for line extensions. Construction charges for line extensions are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonable burdening the general body of existing subscribers.

19.1 General Description

- (A) Construction charges for line extensions as set forth in this section apply in connection with all types of service when established by means of an extension to the Company's plant consisting of buried or overhead construction, including extensions by means of poles if determined feasible by the Company, to be owned by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.
- (B) The word "cost" when used in this section, means the "installed plant cost" consisting of labor, materials, equipment hire, rental or use of company owned equipment, and/or contract services such as road pushes, road crossings, dry or wet road boring, backhoe use or trenching, engineering, and any other expense associated with the construction. The "cost" will include any fee or charge exacted by any municipality, county, state, or federal government or private party for street crossings, Right of Ways, use of roads, land, or facilities.
- (C) The Administration of the Telephone Company's construction charge procedures follow the Arizona Corporation Commission Rules and Regulations, R14-2-506 "Construction Agreements".
- (D) The word "applicant" includes, existing customers, and potentially new customers of the Telephone Company.

19.2 Undertaking of the Telephone Company

- (A) The locations for construction of line extensions are determined by the Telephone Company and the distances (including drop wire) are measured along the route so selected.

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ORIGINAL

EFFECTIVE: 9.16.62

CONSTRUCTION CHARGES AND ALLOWANCES

19 Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

- (B) Construction to serve two or more customers, whether on public right of way or private easements, may be used for serving subscribers in general.
- (C) Each customer will grant adequate easement and Right of Way satisfactory to the Telephone Company to ensure of customer's proper service connection. Failure on the part of the customer to grant adequate easement and Right of Way will be grounds for the Telephone Company to refuse service. If the Telephone Company is unable to obtain the required Right of Way without cost, the end user or applicant may be required to pay the costs incurred in securing, clearing and retaining such Right of Way. When the Telephone Company discovers that a customer or his agent is performing work or has constructed facilities adjacent to or within an easement or Right of Way and such work, construction or facility poses a hazard or is in violation of federal, state, or local laws, ordinances, statutes, rules or regulations, or significantly interferes with the Telephone Company's access to equipment, the Telephone Company will notify the customer or his agent and will take whatever actions are necessary to eliminate the hazard, obstruction, or violation at the customer's expense.
- (D) The Telephone Company will construct or cause to be constructed and will own, operate, and maintain all underground communication feeder, distribution, and service lines along public streets, roads, and highways and on public lands and private property which the Telephone Company has the legal right to occupy. Rights of Way and easements suitable to the Telephone Company must be furnished by the developer at no cost to the Telephone Company and in reasonable time to meet service requirements. No underground communication facilities will be installed by the Telephone Company until final grades have been established and furnished to the Telephone Company. In addition, the easement strips, alleys, and streets must be graded to within six inches of final grade by the developer before the Telephone Company will commence construction. Such clearance and grading must be maintained by the developer during construction by the Telephone Company. If, subsequent to construction the clearance or grade is changed in such a way as to require relocation of the underground facilities, the cost of such relocation shall be borne by the developer or subsequent owners.

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ORIGINAL

EFFECTIVE: 5.16.92

CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

- (E) For installation of underground communication lines within subdivisions and multiple occupancy residential developments the developer will provide the trenching backfill, (including any imported backfill required), compaction, re-paving and any earthwork required to install the underground communication system all in accordance with the reasonable specifications and schedules of other Telephone Company's in the same area when feasible. At its option, if the Telephone Company's cost therefore is equal to or less than that which the developer would otherwise have to bear, the Telephone Company may elect at the developer's expense to perform the activities necessary to fulfill the developer's responsibility hereunder. The Telephone Company will promptly inspect the trenching provided by the developer and allow for phased inspection of trenching. In all cases, the Telephone Company will make every effort to expedite the inspection of developer provided trenching. The Telephone Company will install or cause to be installed underground communication lines and related equipment in accordance with the applicable provisions of the National Electrical Safety Code as heretofore or hereafter amended, with sufficient capacity and suitable materials which will assure adequate and reasonable communication service in the foreseeable future. When developer is required to provide a trench for other underground utilities and services, the Telephone Company will use such common trench as long as the Telephone Company's design layout, easement specification, routing and scheduling requirements can be met, unless otherwise agreed upon by the Telephone Company and developer in writing or as otherwise established by the Commission.
- (F) When the application of any of the provisions of the regulation appears to either party not to be feasible from an engineering, operational, or economic standpoint, the Telephone Company or developer may refer the matter to the Commission for a determination as to whether an exception to the underground policy expressed within the provisions of this regulation is warranted. Interested third parties may present their views to the Commission in conjunction with such referrals. Notwithstanding any provision of this regulation to the contrary, the Telephone Company will not construct overhead communication lines in any new subdivision or new multiple occupancy residential development to which this regulation is applicable and which is contiguous to another subdivision or multiple occupancy residential development in which service is furnished underground without the approval of the Commission after a public hearing.

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ORIGINAL

EFFECTIVE: 5/16/02

CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

- (G) The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed seven times the annualized Local Exchange Access Service rate (as defined by the RUS for the class of service being requested) per application. Where the total line extension cost exceeds seven times the annualized Local Exchange Access Service rate (as defined by the RUS for the class of service being requested) the free extension allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads.
- (H) Line extension charges assessed to applicants will be based on RUS Rules and Regulations when applicable. In case of disagreement or dispute regarding the application of and provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Commission for ruling.
- (I) When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free extension allowances are made only for those prospective subscribers making a written application for service.
- (J) All applicants are grouped in a single project when there is not more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.
- (K) The Company will provide the applicant at any premises only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

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EFFECTIVE: 9-16-02

CT

CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

- (L) Applicants ordering service at more than one premises are treated as separate applicants at each premises for purposes of this tariff.
- (M) For the purpose of determining project charges, the collective free extension allowance for the group is subtracted from the overall Line Extension costs required for service. The total project cost is then divided equally among all applicants.

Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made and these charges are not included in the overall charges for the project. Likewise, the free extension allowance on private property is not included in the collective allowance for the project.
- (N) When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

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CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

- (O) Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such recomputation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.
- (P) When a project is recomputed as described above, existing end users will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Recomputation of the charges due to the addition of new end users is made on the assumption that there have been no disconnects.
- (Q) When construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the line extension charges shall be recomputed and refunds made to the initial applicants where applicable.
- (R) No refund is made of the line extension charge to the end users who disconnects. Charges to remaining end users are not affected by disconnects.
- (S) When an end user disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.
- (T) Where an end user is disconnected for any reason and subsequently re-applies for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.
- (U) Before construction charges are agreed upon, the Telephone Company will furnish the applicant a preliminary sketch and estimate of cost to provide the service. Whenever possible, the actual cost will be quoted.
- (V) Whenever the Telephone Company is requested to prepare detailed plans and specifications for cost estimates, the Telephone Company will have the right to request from the applicant a deposit equal to the cost of preparing plans and specifications. When the applicant authorizes the Telephone Company to proceed with construction, the deposit will be credited to the overall cost of providing the service; otherwise the deposit will be non-refundable.

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CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

- (W) The Telephone Company will have the right to request from applicant advance funds to cover the cost of construction. In the event the Telephone Company's actual cost of construction is less than the amount advanced by the applicant, the Telephone Company will refund the excess amount within 120 days of service commencement, to the applicant.
- (X) Detailed planning and/or construction will only be commended when a written agreement is prepared and signed by the Telephone Company and the applicant. This agreement will include:
 - (1) Name and address of the applicant
 - (2) Proposed service address or location
 - (3) Description of requested service
 - (4) Description and sketch of requested construction
 - (5) A cost estimate to include materials, labor, and other costs necessary
 - (6) Payment terms
 - (7) A concise explanation of any refunding provisions, if applicable
 - (8) The Telephone Company's estimated start date and completion date for construction
 - (9) A summary of the results of the economic feasibility analysis performed by the Telephone Company to determine the amount of advance required from the applicant for the proposed construction
- (Y) The type of construction required to provide the quality and class of service involved will be determined by the Telephone Company. The applicant may be required to pay additional costs involved when a different type of construction other than that proposed by the Telephone Company is requested.
- (Z) At the discretion of the Telephone Company, land developers and/or builders proposing, through subdivisions, to provide telephone facilities to vacant parcels, and possibly parcels requiring immediate service, will be given estimates under the Telephone Company's Land Development Agreement (See 1 following). Estimates for multiple applicants, or potential locations, will be prepared under the Telephone Company's Request Procedures (See 2 following).

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CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

(Z) (Cont'd)

- (1) Land Development Agreement - The Telephone Company will determine the potential count of service locations from the information provided by the applicant. Aid To Construction will be assessed in the amount of the total cost of the facilities to be placed to serve each parcel in the subdivision. The applicant may request an annual survey to determine if additional services were connected to and are using services from the project. An amount equal to the Aid To Construction assessed, divided by the total number of parcels to be served will be refunded to the original applicant for any additional services in use in the past year. In no event will the refunds exceed the amount originally assessed. After a period of 10 years, any unrefunded assessment will become Aid To Construction to the Telephone Company, with no further refunds to the applicant required.
 - (2) Customer Request Procedures - The Telephone Company will design the facilities to serve the potential service locations, as determined by the Telephone Company. Facilities will be built to actually serve the applicant. Construction Charges for each applicant will be determined by dividing the total estimated cost of all facilities by the total number of service locations, less the maximum allowances per applicant.
- (AA) Construction of any plant facilities provided at the expense of the applicant, on either a public road or on private property, will not be used by the customer for any purpose other than service furnished by the Telephone Company, except upon approval of the Telephone Company. All such facilities become the property and ownership of the Telephone Company, and all facilities will be maintained and replaced at the expense of the Telephone Company, except when damages are incurred as a result of customer activities.
- (BB) Construction charges apply for extending existing facilities when any of the following conditions are present:
- (1) Construction for permanent facilities on the Right-of-Way of a public road to serve one or more applicants.
 - (2) Construction for permanent facilities on private property to service a single applicant or to serve several applicants in general.
 - (3) A greater quantity of facilities other than that which the Telephone Company would otherwise construct in order to fulfill the applicant's initial requirements for service.
 - (4) Routing of facilities other than that which the Telephone Company would normally utilize in order to provide service.

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CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

(BB) (Cont'd)

- (5) The Telephone Company expedites construction of the facilities at greater expense than would otherwise be required.
- (6) Construction for temporary service with no immediate prospect of reusing the facilities.
- (7) The Telephone Company relocates existing facilities at the request of the customer or other parties.

(CC) When the Telephone Company receives a request for service, the Telephone Company will make a survey to determine if additional applicants exist in the area. If other unserved locations exist, those locations may be included in the facility design under Z(1) and Z(2) above, a later new applicant shall be treated as an individual and the determination of Construction Charges will be made without reference, or refund, to the original applicant in the area.

(DD) Extending facilities to furnish telephone service to remote areas such as undeveloped subdivisions for new residential buildings or mobile homes, the land developers, in addition to paying the Telephone Company construction charges and a satisfactory guarantee, will be required to provide the Telephone Company the following:

- (1) Right-of-Ways and Easements suitable to the Telephone Company at no cost to the Telephone Company and within reasonable time to meet service requirements.
- (2) These Right-of-Ways must be along planned public streets, alleys, roads and highways and on other public land and private property where the Telephone Company has the legal right to occupy in order to provide service.
- (3) Grades and locations of Right-of-Ways, along streets, alleys, highways and other public land must be provided to the Telephone Company before aerial or underground facilities are installed. Full Construction Charges will apply for any relocation of these facilities due to changes made by the land developers or subsequent owners.
- (4) Construction Charges may be reduced if work, such as trenching for underground facilities, can be done by the land developers and will be done under the supervision of the Telephone Company.
- (5) The underground facilities will be installed, and maintained by the Telephone Company.

(EE) The regulations applying to ownership and maintenance of such temporary construction are the same as apply to usual construction for permanent service as covered in Paragraph (AA) of this section.

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ORIGINAL

EFFECTIVE: 5-16-02

CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.2 Undertaking of the Telephone Company (Cont'd)

(FF) All facilities proposed for new permanent communications service shall be installed underground if financially feasible. If non-underground facilities are proposed to be used, pursuant to the Arizona Corporation Commission's Rules and Regulations (R14-2-506E.1), the Telephone Company will be required to present to the Arizona Corporation Commission justification for deviation from underground standards. Upon receiving the Commission's approval, the Telephone Company will proceed with determination of Construction Charges and securing a signed agreement to proceed with construction. Upon receiving the Commission's approval, the Telephone Company will proceed with determination of Construction Charges and securing a signed agreement to proceed with construction.

19.3 Limitations

(A) Real Estate Subdivisions

Line extensions into real estate subdivisions will be made by the Company provided 100% of the estimated total cost of such extension is advanced to the Company by the subdivider. The amount so advanced will be refunded to the subdivider in annual installments over a period of five years from date of agreement. Each annual refund will be computed based on a ratio of telephone services connected to the estimated total telephone services to be connected. The subdivider shall send the Company a written report listing the number of telephone services connected each year. Final count will be made by the Company.

(B) Provision of Temporary or Speculative Services

- (1) Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.
- (2) If an end user maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an

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LOCAL ACCESS SERVICE

19. Construction Charges

19.3 Limitations (Cont'd)

(B) Provision of Temporary or Speculative Services (Cont'd)

amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

- (3) In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

(C) Special Arrangements

Arrangements may be made, other than those provided for above in this section, in the following cases subject to prior authorization of the Commission:

- (1) Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.
- (2) Line extensions involving underground crossing of railroads, highway or power lines, submarine cable, or along river crossings.
- (3) Where construction is required to provide service on a seasonal basis, or to meet other unusual conditions.
- (4) Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

(D) Mobile Home Parks

- (1) The provisions set forth in 14.3(A) through 14.3(C) above apply to a developer who prepares a tract of land for the purpose of parking mobile homes.
- (2) The mobile home developer will be required to sign a Trailer Park Agreement for Underground Distribution System.
- (3) For protection of Telephone Company property the mobile home developer is required to provide a trailer stake (a T shaped stake) at the back side, between every two mobile home parking lots for the purpose of attaching

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ORIGINAL

CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.3 Limitations (Cont'd)

(D) Mobile Home Parks (Cont'd)

the protector on the outside of the mobile home. In no case will telephone service be provided when the protector is attached to the mobile home.

(E) Do It Yourself Construction

- (1) The Telephone Company and the end user/developer will enter into a written agreement for the provision of the requested facilities. The agreement will delineate the Company's responsibilities, the end user/developer's responsibilities and the associated construction or facility charge.
- (2) The ownership of any facilities provided wholly or in part at the expense of the end user/developer under this tariff shall at all times be vested exclusively in the Telephone Company.
- (3) In order to protect the network and other end users, the Telephone Company will not connect to end user/developer installed facilities unless the end user/developer has complied with the following:
 - (a) Informed the Telephone Company at least seven working days prior to construction that the construction will take place so the Telephone Company can schedule someone to inspect the materials and the construction;
 - (b) Have the construction done only during normal Telephone Company working hours;
 - (c) The materials and the methods used for the construction are of the quality not less than that utilized by the Telephone Company unless the Telephone Company has provided written authorization to the end user/developer; and
 - (d) The inspection is considered Engineering Services and will be billed at the Company's normal Engineering rates. The inspection services will be paid prior to the connection of telephone service. Telephone Company inspection personnel must be on site when cable is being

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CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.3 Limitations (Cont'd)

plowed in or if cable is being trenched, the trench must be left open until after Telephone Company inspectors have inspected the installation.

- (e) When the above procedures have been complied with the Telephone Company will connect and maintain the facilities.

19.4 Obligations of the End User

- (A) When a charge is applicable for construction on either a public road or a private property, the end user may undertake, where in the opinion of the Telephone Company it is practicable for him to do so, such construction in whole or in part, in lieu of the construction charges which apply. In all cases of construction by the end user, the material furnished and the method of construction are subject to the approval of the Telephone Company, an appropriate hourly engineering charges applying for the Telephone Company's supervision of the project. In all cases the provisions in 14.3(E), preceding.
- (B) The engineering of line extensions are provided free of charge on the first request. Subsequent requests for the engineering of line extensions will be billed to the applicant using appropriate hourly engineering charges. The written line extension estimate will be paid by the applicant prior to the Telephone Company's release of the written estimate to the applicant.
- (C) The estimated cost of the line extensions are payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the written estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed 10% of the written estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty days after completion of the extension.

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ORIGINAL

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CONSTRUCTION CHARGES AND ALLOWANCES

19. Construction Charges

19.5 Payment Arrangements and Credit Allowances

Payment for Construction Charges is due in full at the estimated price prior to the start of construction.

19.6 Rate Regulations

(A) Extensions and additions to plant necessary to provide telephone service costing less than seven times the annualized Local Exchange Access Service rate (as defined by the RUS for the class of service being requested), is provided at no charge.

(B) Extensions to buried plant beyond existing exchange circuits of this utility.

(1) Free allowance:

The Company will construct at its expense (no charge to the applicant) a maximum amount of seven times the annualized Local Exchange Access Service rate (as defined by the RUS for the class of service being requested), per line extension per applicant.

(2) Extensions to buried plant construction exceeding the free extension allowance will be made at actual cost.

(C) The Telephone company will not provide the free extension allowance to owners of mobile homes unless such mobile home is mounted on a permanent pad or foundation. When the mobile home is not mounted on a permanent pad or foundation such service is considered temporary.

(D) The end user would pay to the Company the total cost less salvage for rearranging, changing, or rerouting plant, under normal time frames and conditions, for existing service.

(E) The end user would pay to the Company the total cost less salvage for rearranging, changing, or rerouting other than standard plant, and under other than normal time frames and conditions, for existing service.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 20
SPECIAL SERVICES
ORIGINAL SHEET 1

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

SPECIAL SERVICES

A. GENERAL

1. Until such time as Copper Valley files Intrastate Tariffs covering Special Services, Copper Valley concurs in U.S. West, Arizona, Access Services Tariff.
2. When Special Services are furnished by another telephone company under its rates and regulations, the rates and regulations of such company apply to the portion of services furnished by Copper Valley. Special Services furnished between Copper Valley exchanges, without utilizing facilities of another company, may be rated to the customer on the basis of a "Special Assembly."

B. REGULATIONS

1. In case a shortage of facilities exists when requests for Special Services are made, the establishment of message toll telephone service shall take precedence over all others.
2. The liability of Copper Valley for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service channels or other facilities and not caused by the negligence of the customer, or of Copper Valley in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs.
3. Copper Valley shall be indemnified and saved harmless by the customer against claims for libel, slander or the infringement of copyright arising from the material transmitted over the facilities, against claims for the infringement of patents arising from combining with, or using in connection with, facilities of Copper Valley apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with facilities provided by Copper Valley.
4. When the lines of other telephone companies are used in establishing connection to points not reached by Copper Valley's lines, Copper Valley is not liable for any act or omission of the other telephone companies.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 20
SPECIAL SERVICES
ORIGINAL SHEET 2

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

SPECIAL SERVICES (Cont'd)

C. RATES

1. Rates and charges for Special Services provided by Copper Valley may be as follows:

	<u>USOC</u>	<u>MONTHLY RATES</u>
a. Special Services utilizing facilities of U.S. West.		(1)
b. Special Services utilizing only the facilities of Copper Valley.		Special Assembly based on costs of providing the service.

(1) Concurrence in U.S. West's Intrastate filed Tariffs covering Special Services. Access Line Tariff.

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ISSUED: 4-6-94

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TOLL RESTRICTION

A. General Description

Toll Restriction is applicable when a customer requests that toll charges not originate from their telephone number. (R)

The customer will be unable to place direct dialed or operator assisted toll calls. (R)

B. Obligations of the End User

The obligations of the end user are as set forth in Section 3 preceding. (N)

C. Payment Arrangements and Credit Allowances

Payment arrangements and credit allowances as set forth in Section 24 following apply. (N)

D. Rate Regulations

(1) In addition to other charges, appropriate non-recurring charges will apply for providing Toll Restriction to existing residence and business customers. The non-recurring charge will apply for adding or deleting the toll restriction feature from the subscriber's phone number. (N)

(2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

E. Rates

	One Time Charge		NON
	<u>RESIDENCE</u>	<u>BUSINESS</u>	<u>RECURRING</u>
Toll Restriction	\$ 6.00	\$ 6.00	\$ 10.00

(N) New Language
(R) Revised Language

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF

SECTION 22
CONNECTION WITH CUSTOMER PROVIDED
EQUIPMENT AND FACILITIES
ORIGINAL SHEET 1

ARIZONA

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

CONNECTION WITH CUSTOMER PROVIDED
EQUIPMENT AND FACILITIES

A. GENERAL

1. Customer Premises Equipment (CPE) used in connection with telephone service shall not interfere with services furnished by Copper Valley. The use of CPE shall not be used in any manner as to cause harm to the public or to Copper Valley's employees or to interfere with the proper functioning of Copper Valley's facilities.
2. Until such time as a "Point of Connection" is determined by the Commissions, Copper Valley, at the request of the customer will extend the station wiring from the protector to the first or "Primary Outlet". Whenever the customer provides the inside wiring, Copper Valley will provide a connecting block between the protector and the customer's inside wiring for customer's use in testing and connecting to Copper Valley's facilities.

B. REGULATIONS

1. Copper Valley shall not be responsible for the installation, operation or maintenance of any facilities and equipment provided by the customer. Copper Valley shall not be responsible or liable for the through transmission of signals generated by equipment provided by the customer, or for the quality of, or defects in such transmission or reception of signals by Customer Premises Equipment.
2. The customer shall be responsible for the payment of all Copper Valley's charges for visits made by Copper Valley to the customer's premises where service difficulties or trouble reports resulted from facilities and equipment provided by the customer.
3. The customer shall not, without Copper Valley's permission, open the protector for the purpose of connecting, disconnecting or testing facilities and equipment provided by the customer.
4. When any Customer Premises Equipment (CPE) is used with telecommunications services in violation of any of the provisions in this General Exchange Tariff, Copper Valley will take such immediate action as is necessary for the protection of the telecommunications network and Copper Valley's employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or correct the violation and shall confirm in writing to Copper Valley, within 10 days, following the receipt of written notice from Copper Valley, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written

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CONNECTION WITH CUSTOMER PROVIDED
EQUIPMENT AND FACILITIES (Cont'd)

B. REGULATIONS (Cont'd)

4. confirmation to Copper Valley within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

C. RATES

1. Maintenance Service Charge

- a. A service charge of \$25 will apply for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty is due to a condition in facilities and equipment provided by the customer which is arranged for connection to Copper Valley's facilities.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 23
DIRECTORY LISTINGS AND SERVICE
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

DIRECTORY LISTINGS AND SERVICE

A. GENERAL

1. This section, Directory Listings and Service, covers customer listings in the White Pages, as well as, listings and advertising in the Yellow Pages of the Telephone Directory. Until such time as Copper Valley provides its own directories, these services are provided by U.S. West.
2. Directory listings are intended for the purpose of identification of customers and telephone numbers. The listed name of the individual, business, firm or organization should be that which is known by the public.

B. REGULATIONS

1. Only primary listing, without charge, will be provided in the alphabetical section of the telephone directory for each customer subscribing to the Main Line Telephone Service.
2. In addition to the listing for the primary service, there are other types of directory listings available to customers which will assist them in obtaining maximum benefit and usage of the telephone services.
3. These additional directory listings are described as follows:
 - a. Business additional listings may be individual names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation; if the customer or joint-user is a corporation; and the names of associates or employees with any type of business establishment.
 - b. Additional listings may be the bonafide names of individuals, firms, or corporations which the customer owns or controls or is duly authorized to represent. Listings which are designed primarily to give publicity to a commodity or service are not accepted.
 - c. Additional listings may be provided for listings of trade names of articles or services, provided the customer is the authorized agent or representative for the particular article or service and the name of the article or service is followed by the word "Dealer," "Agency," "Distributor," "Sales and Service," "Service Station," or "Representative".
4. Residence Additional Listings may be the names of members of the customer's family or of other persons residing in the customer's household and are entitled to the use of the customer's service.
5. Duplicate listings are listings of other names by which the customer is known, including nicknames, pen names, stage names, abbreviated name and names which are commonly spelled in more than one way. Such listings are furnished only in those cases in which, in the opinion of Copper Valley, they are necessary

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 23
DIRECTORY LISTINGS AND SERVICE
ORIGINAL SHEET 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

DIRECTORY LISTINGS AND SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. for the proper identification of the customer and are not desired for the purpose of securing a preferential position in the directory or for advertising purposes.
6. Reference listings, that is, listings in the name by which the customer is commonly known, or in a name made obsolete by a change in firm name, with reference to the complete or new name, may be provided when, in opinion of Copper Valley, their use will facilitate the handling of telephone calls.
7. Foreign listings are listings furnished at the request of customers in the alphabetical list of an exchange other than the one in which they would normally be shown.
8. Indented Listings are provided with additional listings, and may be furnished for customers or their employees residence telephones, to be indented under the listing of the business with which they are associated.
9. Alternative Listings may list any listed party who has made the necessary arrangements for receiving telephone calls during his absence, and may obtain an alternative telephone number listing or night listing.
10. Restricted Listings are as follows:
 - a. Non-listed service is an arrangement whereby a customer's number is omitted from the telephone directory but not from the information records.
 - b. Non-published service is an arrangement where a customer's listing is omitted from both the telephone directory and information listing.
11. Copper Valley reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in Copper Valley's judgement, the clearness of the listing or identification of the customer is not impaired.
12. Copper Valley may refuse a listing which is known not to constitute a legally authorized or adopted name, or any listing which, in the opinion of Copper Valley, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory, or is more elaborate than is reasonably necessary to identify the listed party.
13. Copper Valley's liability arising from directory error or omissions is covered in Section 3, "General Rules and Regulations" of this General Exchange Tariff.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 23
DIRECTORY LISTINGS AND SERVICE
ORIGINAL SHEET 3

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

DIRECTORY LISTINGS AND SERVICE (Cont'd)

C. RATES

1. Until such time as Copper Valley provides it's own directories, Copper Valley concurs in the rates and charges of U.S. West for Directory Listings and Services. Current U.S. West rates below.
2. When U.S. West or another telephone company does not bill the customer direct for Directory Listings, Copper Valley shall have the right to bill such customers for this service.
3. Listing Rates and Charges

	Service & Equipment Charge	Monthly Rate
<u>Change in Primary Listing</u>		
- Business	\$ 22.00	\$ no
- Residence	8.50	no
<u>Additional Listings, each</u>		
- Business	22.00	1.25
- Residence	8.50	1.00
<u>Alpha Listing, each</u>		
- Business	22.00	1.25
- Residence	8.50	1.00
<u>Client Main Listing, each</u>		
- Business	22.00	1.25
- Residence	8.50	1.00
<u>Foreign Listing, each (1)</u>		
- Business	22.00	RR
- Residence	8.50	RR
Each Listing changed to <u>Nonpublished service</u>		
- Business	22.00	1.50
- Residence	8.50	1.50
Each listing changed to <u>nonlisted service</u>		
- Business	22.00	1.20
- Residence	8.50	1.20
<u>WATS Listings, each</u>		
- Business	22.00	1.25
Telephone Answering Service Bureau <u>Patron Line Listing</u>		
- each	22.00	6.70
<u>Mobile Radio Listing</u>		
- each	RR	RR
<u>Mobile Unit Number Listing</u>		
- each	RR	RR
Special reversed charge long distance service additional listing in selected <u>exchanges, each</u>		
- Business	22.00	1.25
- Residence	8.50	1.25

Note 1: The Foreign Listing in this State takes the appropriate rate as shown above: Should the Foreign listing be in another State, then that State's rate will apply.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 24
BILLING AND COLLECTIONS
ORIGINAL SHEET 1

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

BILLING AND COLLECTIONS

A. GENERAL

1. Telephone service bills shall be payable immediately upon receipt unless arrangements for another payment date has been previously established between a customer and Copper Valley.

B. REGULATIONS

1. Copper Valley shall bill monthly for services rendered and bills shall show basic Main Line Exchange Service, an itemized list and charges for all customer requested facilities, services and equipment. The following additional information shall also be provided on the customer's bill:
 - a. Total charges for all customer requested facilities, services and equipment.
 - b. Service Connection Charges and/or other service charges where applicable.
 - c. Toll call charges broken down to include the following detail per toll call:
 - (1) Date of Call
 - (2) Time of Call
 - (3) Place called
 - (4) Called number
 - (5) Duration of Call
 - (6) Type of Call
 - (7) Indication of any rate class applied
 - d. Any taxes included in the customer's billing.
 - e. Total amount due and due date.
 - f. Past due amount.
 - g. Copper Valley's business office telephone number.
 - h. Customer's name, address and service account number.
 - i. Billing date and the date rendered which shall be the mailing date.
2. Charges for service commence when service is installed and connection completed, whether used or not.
3. In addition to the collection of regular rates, Copper Valley may collect from the customer a proportionate share of any privilege, sales or use tax, or other imposition based on the gross revenues received by Copper Valley.
4. Copper Valley shall recover a fee for each instance when a customer tenders payment for Copper Valley's service with an insufficient funds check.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 24
BILLING AND COLLECTIONS
ORIGINAL SHEET 2

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

BILLING AND COLLECTIONS (Cont'd)

B. REGULATIONS (Cont'd)

5. When Copper Valley is notified by the customer's bank that there are insufficient funds to cover the check tendered for telephone service, Copper Valley may require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer's payment.
6. A customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to Copper Valley under the original terms of the bill nor defer Copper Valley's provision for suspension of service for nonpayment.
7. Copper Valley shall have the right to charge a late payment penalty which may be applied to delinquent bills. The amount of the late payment penalty shall be indicated upon the customer's bill when rendered by Copper Valley.

C. RATES

1. The following rates cover charges for Insufficient Funds check and late Payment Penalty:

	<u>USOC</u>	<u>CHARGE</u>
a. Insufficient funds check, each instance		\$10.00
b. Late penalty charge		1-1/2% of the delinquent bill per month

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 25
DIRECTORY ASSISTANCE SERVICE
ORIGINAL SHEET 1

ISSUED: 4-11-94

EFFECTIVE: 4/14/95

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. Directory Assistance Service is provided by Mountain Bell for Copper Valley customers requesting assistance in obtaining telephone numbers.
2. This section covers charges for customers of Copper Valley requesting directory assistance in determining telephone numbers of customers who are:
 - a. Located in the same local service area.
 - b. Not located in the same local service area but who are located within that part of the State of Arizona for which IntraLata centralized Directory Assistance Service is provided.

B. REGULATIONS

1. With the filing of this Tariff, Copper Valley shall reserve the right to bill its customers for Directory Assistance Service presently furnished by Mountain Bell.

C. CHARGES

1. The charge for a call to Directory Assistance, is:

-	Customer direct dials, per call	<u>Charge</u>
-	1- 2 calls	\$.00
-	3- 5 calls	.20
-	6-10 calls	.25
-	11-20 calls	.35
-	21 calls and beyond, each	.50
-	Customer places call through operator, per call	1.50
-	Public Access Line Service, per call (1)	.15

NOTE: Calls placed to Directory Assistance from a PAL Service are charged per call and will not be subject to a free call allowance.

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DECISION #: 58763

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EFFECTIVE: 4/14/95

NUMBER SERVICES

A. DESCRIPTION

1. This service is applicable for telephone number assignment when the customer requests a telephone number other than the initial three offered by the Company. If the telephone number requested is available, the Company may assign the number to the customer.
2. Number Service rates and charges are not applicable to the following services:
 - 800 Service
 - 976 Service
 - DID Number Blocks
3. Number Service provides for a number search, an easy number assignment, a reserved number, a same number assignment or a personalized number as defined below.
 - a. Personalized Number - Personalized Number Service is applicable when a customer requests a specific number and that number is provided to the customer.
 - b. Easy Number - Easy Number Service is applicable when a customer requests an Easy Number, without specifying a particular number, and that number is provided to the customer. Easy Numbers are offered in groups of 5 and could include, but are not limited to, numbers with any of the following characteristics:
 - ending in two or three zeros
 - ending with at least three repetitive numbers
 - with repetitive, sequential numbers
 - with sequential numbers
 - c. Number Search - A Number Search is begun when the numbers offered by the Company are not acceptable to the customer and the customer requests alternative random numbers from which to choose. Numbers are offered in groups of 5 for business customers.
 - d. Reserved Number - Reserved Number Service is applicable when a customer chooses to reserve a number for future use. This allows a customer to request that a number be withheld from service and reserved for their use for more than 30 days. Reservation of a telephone number in no way guarantees availability of any facilities or central office capacity.
 - e. Same Number - Same Number Service is applicable when the same customer requests assignment of the same telephone number 90 days to 12 months following termination. Custom Number Service and equipment charges will not apply when the customer requests assignment of the same number within 89 days of termination.

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NUMBER SERVICES (Cont'd)

B. REGULATIONS

1. The Company will offer up to 3 Numbers for customers to choose from at no charge. If the customer requests further or more specific number choices, there will be a charge based on the customer's needs as specified hereafter.
2. The Company reserves and retains the right:
 - a. to discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business in accordance with the rules and regulations of the Company. If this should occur within a one year period following assignment, the number service and equipment charges will be refunded to the customer.
 - b. to reject any request for personalized numbers for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity or by relocation of a central office.
 - c. of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any customer.
3. The Company shall in event be liable to any customer for direct, indirect or consequential damages caused by a failure of service, or inadvertent assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Number Service.
4. Requests for a personalized telephone number will be granted providing the requested telephone number is available, e.g., not assigned to a current customer, ready to be assigned and no equipment limitations exist. Requests for a custom telephone number will be honored on a first-come, first-served basis.

C. APPLICATION OF RATES AND CHARGES

1. Personalized Number
 - a. Personalized Number rates and charges:
 - will apply for each Personalized Number requested and provided.
 - will not apply when a customer requests a Personalized Number that is not available.

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NUMBER SERVICES (Cont'd)

B. REGULATIONS (Cont'd)

- b. Personalized Number service and equipment charges will not apply when a customer requests a Personalized Number previously assigned to them that has been disconnected for a period not exceeding 1 year. The Personalized Number monthly rate will apply.
- c. Same Number service and equipment charges will apply when a customer requests and receives a specific number previously assigned to them that has been disconnected for a period of at least 90 days but not less than 1 year.

2. Easy Number

- a. Easy Number rates and charges:
 - will apply when a customer requests an Easy Number and an Easy Number is offered and accepted by the customer.
 - will not apply when a customer requests a specific Easy Number and that number is available for assignment. Personalized Number rates and charges will apply.
 - will not apply when an Easy Number is not available for assignment.
 - will not apply when a customer requests and is offered but does not accept the suggested number(s).
- b. Easy Number service and equipment charges will not apply when a customer requests an Easy Number previously assigned to them that has been disconnected for a period not exceeding 1 year. The Easy Number monthly rate will apply.
- c. Same Number service and equipment charges will apply when a customer requests an Easy Number previously assigned to them that has been disconnected for a period of at least 90 days but less than 1 year.

3. Number Search (Business only)

- a. Number Search service and equipment charges:
 - will be applied when a customer requests a number from a group of numbers other than the original 3 numbers offered.
 - will not apply when a customer requests the reassignment of their previous telephone number within 12 months of disconnect. Same Number charges will apply if the request is made between 90 days and 12 months of disconnect.
 - will not apply when a customer accepts a Personalized Number.

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NUMBER SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

- will not apply when a customer accepts an Easy Number.

4. Reserved Number

a. Reserved Number rates and charges will apply for each telephone number reserved for more than 30 days.

5. Same Number

a. Same Number rates and charges:

- will apply for each telephone number put into service for the same customer 90 days to 12 months following termination.
- will not apply if the Same Number is put into service more than 12 months following termination. Personalized Number rates and charges will apply.

6. Discount Rates (Residence only)

A discounted rate for Personalized Number or Easy Number will apply when a customer orders an Additional Line, TEENLINK, TELECHOICE (when sold as an additional line) or Custom Ringing.

<u>Service</u>	<u>Discounted Rate</u>
Personalized Number	\$ 50.00
Easy Number	30.00

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NUMBER SERVICES (Cont'd)

D. RATES AND CHARGES

	<u>Service & Equipment Charge</u>	<u>Monthly rate</u>
<u>Personalized Number (1,2)</u>		
Each number requested and provided		
- Residence	\$ 75.00	NO
- Business	250.00	\$ 10.00
<u>Easy Number Charge (1)</u>		
Each number accepted		
- Residence	50.00	NO
- Business	50.00	3.00
<u>Number Search</u>		
Each number group requested		
- Business (5 numbers)	20.00	NO
<u>Reserved Number (1,2)</u>		
Each number reserved		
- Residence	30.00	5.00
- Business	50.00	10.00
<u>Same Number</u>		
Each number reassigned		
- Residence	30.00	NO
- Business	20.00	NO

Note 1: If an Easy Number or Personalized Number is being reserved for 30 days or longer, the Reserved number rates and charges will apply until the service is connected. When the service is connected, the Easy Number or Personalized Number rates and charges will become applicable.

Note 2: The Reserved Number rates and charges apply per number reserved in addition to the Number Search service and equipment charge for numbers found as a result of number search.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
ARIZONA

SECTION 27
PUBLIC ACCESS LINE (PAL) SERVICE
ORIGINAL SHEET 1

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

PUBLIC ACCESS LINE (PAL) SERVICE

A. GENERAL

1. PAL service is provided for use with Customer-Owned, Customer Operated (coin or coinless) Telephone (COCOT) at locations accessible to the public, subject to the availability of existing C.O. facilities. PAL service does not include the telephone set.
2. The use of "coinless" telephones in this Tariff refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for third number billed, collect and calling card calls.
3. Coin collection and/or return of coins for Public Access Lines is controlled by the COCOT.
4. PAL service is available subject to the regulations specified in B, below.
5. PAL service is a service for which a monthly rate is billed to the customer. This service provides:
 - access to the local and toll network
 - unlimited number of calls within the local calling area
 - access to directory assistance
 - free calls to the 911 emergency code
 - inter/intraLATA and interstate direct dialed toll calling

B. REGULATIONS

1. PAL service is only available on a flat rate basis. With the implementation of measured service within a central office, flat rate service will be automatically converted to measured service.
2. PAL service will be considered the same as business service for directory listing purposes. As such, the rates and charges include one listing, unless the customer chooses other options. Additional listings will be furnished at rates and charges specified in other sections of this Tariff.
3. The minimum service period is one month.
4. PAL service is not represented as adapted for data service. PAL service contemplates the provision of satisfactory voice transmission only.
5. In the event it becomes apparant that a customer-owned coin/coinless telephone is attached to a line not authorized for use with such a set, the Company reserves the right to disconnect the customer's service. However, should the customer so request, the Company will install a Public Access Line at the rate and charges specified herein. The Company reserves the right to bill the customer for periods of use prior to disconnection or conversion under this Tariff.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
GENERAL EXCHANGE TARIFF
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SECTION 27
PUBLIC ACCESS LINE (PAL) SERVICE
ORIGINAL SHEET 2

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

PUBLIC ACCESS LINE (PAL) SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. PAL service will be disconnected when used with equipment other than coin/coinless telephones as defined herein.
7. The COCOT owner shall be responsible for the provision and replacement of telephone directories for use at each COCOT. The COCOT owner will be provided with one Company directory free of charge at initial installation and each time the directory is reissued by the Company. The Company will charge for any additional directories.
8. Regulations, rates and charges as described elsewhere in this Tariff apply as appropriate.

C. RESPONSIBILITY OF THE CUSTOMER

1. a. The installation, operation and maintenance of any COCOT used in connection with this service.
b. Local and toll rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account unless due to Company error.
c. The refund of coins lost or collected in error by the COCOT.
d. The payment of Maintenance of Service Charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the COCOT.
2. The COCOT must allow access to the 911 emergency code or to the "O" (operator) in non-911 service areas at no charge to the public. Access to Directory Assistance must also be allowed from the PAL location.
3. The COCOT must comply with all applicable Federal, State and Local laws, rules and regulations concerning use by disabled persons and the hearing impaired.
4. The customer will be responsible for installing on or adjacent to each COCOT, a prominent display indicating the following in a well lighted area and in clearly legible form in both English and Spanish.
 - a. dialing instructions on how to make a call.
 - b. direct dial rates set by COCOT owner.
 - c. owner name, address and telephone number.
 - d. clearly stated procedures for registering complaints with COCOT owner and claiming refunds from COCOT owner.
 - e. rate for local calls and any time limit imposed on local call duration plus any additional charges for additional time.

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
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SECTION 27
PUBLIC ACCESS LINE (PAL) SERVICE
ORIGINAL SHEET 3

ISSUED: 4-1-94

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PUBLIC ACCESS LINE (PAL) SERVICE (Cont'd)

C. RESPONSIBILITY OF THE CUSTOMER (Cont'd)

- f. the phone is not owned by the local exchange carrier.
- g. any usage charge for non-sent pain intraLATA or interLATA calls if in addition to the Company's comparable charges.
- h. any rate for non-local intraLATA calling which exceeds the Company's authorized rates for calls of the same distance from the Company's public coin-coinless telephones at the same time of day or day of the week.
- i. if the telephone is pre-pay or post-pay.
- j. which credit cards the COCOTS will accept.
- k. the charge for directory assistance ("DA") calls.
- l. whether coins are returned for uncompleted calls.
- m. whether toll, operator-assisted and credit card calls can be made.
- n. whether the phone makes change.

D. RATES AND CHARGES

- 1. Each call to intraLATA Directory Assistance is charged for and will not be subject to an allowance.

Directory Assistance Charge, per call	\$.15
Customer places call through operator, per call		1.50

- 2. Line Connection Charge - applicable service connection charges would apply.
- 3. Restrictive dialing plans will be provided at the following rates and charges:

	Service & Equipment	Monthly
Outgoing per line:	\$ 15.00	\$ 5.00

- 4. Touch-Tone is available for all PAL services at rates and charges specified.
- 5. Each call to Directory Assistance is charged for and will not be subject to an allowance.
- 6. Exchange zone increments will be applied to PAL service furnished within exchange zones.
- 7. Locality rate area increments will be applied to PAL service furnished within the designated locality rate area.

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COPPER VALLEY TELEPHONE, INC.
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SECTION 27
PUBLIC ACCESS LINE (PAL) SERVICE
ORIGINAL SHEET 4

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

PUBLIC ACCESS LINES (Cont'd)

RATES AND CHARGES (Cont'd)

8. Public Access Lines will be provided at the following rates and charges.

	Service & Equipment Charge	Monthly Access Rate	Monthly Usage Rate
<u>Measured Usage PAL Service</u>			
- GUESTLINE, per line	\$ 56.00	\$ 17.85	See Below
- Resale with Call Allowance, per line	56.00	44.70	See Below
- Full resale, per line	56.00	15.35	See Below
<u>Message Usage PAL Service</u>			
- resale With Call Allowance, per line	56.00	44.70	See Below
- Full resale, per line	56.00	15.35	See Below
<u>Measured Usage Rate</u>			
Initial minute	\$.05		
Each additional minute	\$.015		
<u>Message Usage Rate</u>			
Rate per call	\$.08		
<u>Flat Usage PAL Service</u>			
- GUESTLINE, per line	\$ 56.00	\$ 69.50	
- Full resale, per line	56.00	67.00	
- Coinless Collect Only, per line	56.00	49.75	
<u>Coinless Subscriber Service</u>			
- Cross bar, digital and ESS offices			
* outgoing only, per line	56.00	49.75	
* two-way, per line	56.00	49.74	
-Step-by-step Offices			
* out going only, per line	56.00	49.75	
* two-way, per line	56.00	49.75	

9. The following service and equipment charge for changes applies:
- to each line when changing the type of service (either measured or flat) from GUESTLINE to Full Resale, or vice versa;
 - to telephone number changes, at customer's request.
 - for temporary transfer of calls, at customer's request.
 - Per activity, per CO Access Line changed S&E Charge \$ 27.50

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
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SECTION 27
PUBLIC ACCESS LINE (PAL) SERVICE
ORIGINAL SHEET 5

ISSUED: 4-1-94

EFFECTIVE: 4/14/95

PUBLIC ACCESS LINE (PAL) SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

10. Fraud Protection features will be provided to customers who subscribe to resale PAL service at the following rates.

<u>Fraud Protection</u>	<u>Service & Equipment Charge</u>	<u>Monthly Rate</u>
- Incoming, per line	\$ 15.00	\$ 1.00
- Outgoing, per line	15.00	2.50
- Incoming and Outgoing, per line	15.00	3.00

11. Measured PAL Usage Charges

- a. Measured PAL usage charges accumulate on a monthly basis commencing on the billing date.
- b. Measured PAL usage charges as specified, are applicable to local messages completed within the Full Rate Period.
 1. Initial minute is for a connection of one minute or any fraction thereof
 2. Additional minute is for each additional minute or any fraction thereof
 3. Discounts are applicable as follows:
 - In cases where a message begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the connection is established. The discount for each additional period is the discount in effect at the beginning of each additional period.
 - The evening rate applies to the holidays listed in previous section.

12. Timing of Measured Local Messages

- a. Chargeable time begins when connection is established between the calling station and the called station.
- b. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

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SECTION 27
PUBLIC ACCESS LINE (PAL) SERVICE
ORIGINAL SHEET 6

ISSUED: 4-1-94

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PUBLIC ACCESS LINES (Cont'd)

D. RATES AND CHARGES (Cont'd)

13. The Monthly rates for measured PAL service do not contemplate the provision of monthly billing detail. When billing detail is furnished, it must be arranged for in advance. The following charge per call will be assessed. In addition, the following service and equipment one time charge will also apply.

	<u>Charge</u>
- Detail billing per call	\$.01
	<u>Service & Equipment Charge</u>
- Each service order required	\$ 13.50

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ORIGINAL

COPPER VALLEY TELEPHONE, INC.
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SECTION 28
OPTIONAL SERVICE OFFERINGS
ORIGINAL SHEET 1

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

OPTIONAL SERVICE OFFERINGS

METROPOLITAN PREFERRED AREA CALLING SERVICE (METROPAC)

A. GENERAL

1. METROPAC is a measured rate outgoing-only intercity/intraLATA service which allows customers to dial station-to-station calls to other exchanges within the METROPAC calling area. For calls to the Phoenix Exchange, the METROPAC calling area includes those wire centers whose associated toll rate center is within 33 miles of the METROPAC customer's toll rate center.
 - a. Business and residence customers may have METROPAC service not to exceed their number of lines and outgoing trunks in service.
 - b. METROPAC is available to Public Access Line (PAL) customers with measured service.
 - c. METROPAC is not available with the following:
 - Semipublic PBX
 - Centrex
 - Public and Semipublic Telephones
 - Service Stations
 - Foreign Exchange Service
 - Foreign Central Office Service in multi-toll rate center exchanges
2. METROPAC may be suspended without charge when the associated line is suspended.
3. This discount plan is not available with any other optional toll calling plan or MTS discount.
4. When two lines are arranged for Combination Access Service, both lines must be equipped for METROPAC.
5. The minimum contract period for METROPAC service is one month.

B. RATES AND CHARGES

1. The initial period for METROPAC Service is three, six or nine hours of cumulative time per month for calls within the METROPAC calling area. Message time in excess of the initial period will be charged for at an additional period rate.
2. The initial period for customer with more than one line is three, six or nine hours times the number of lines equipped for METROPAC Service.
3. Customers with more than one line which bill to one number must have METROPAC Service on all lines. Each line must have the same initial calling allowance.

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SECTION 28
OPTIONAL SERVICE OFFERINGS
ORIGINAL SHEET 2

ISSUED: 4-6-94

EFFECTIVE: 4/14/95

OPTIONAL SERVICE OFFERINGS (Cont'd)

B. RATES AND CHARGES (Cont'd)

4. Residence Customers

	<u>Service & Equipment Charge</u>
Per Line	\$ 4.50
	<u>Monthly Rate</u>
- Initial Periods	\$ 7.60
- 180 minute allowance	13.70
- Each Additional Minute	.124

5. Business Customers

	<u>Service & Equipment Charge</u>
Per Line	\$ 8.50
	<u>Monthly Rate</u>
- Initial Periods	\$ 7.60
- 180 minute allowance	13.70
- Each Additional Minute	.124

Monthly rates do not contemplate the provision of monthly detail. If the customer requests detailed monthly billing, additional charges, based on the individual case, apply.

6. The charge for METROPAC service for a part of a month is the proportionate part of the initial period.

C. METROPAC CALLING AREAS

<u>Exchange or Zone</u>	<u>Exchanges Included in the METROPAC calling area</u>
Bisbee	Douglas, Elfrida, Sierra Vista and Tombstone.
Elfrida	Bisbee, Douglas, and Tombstone.

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