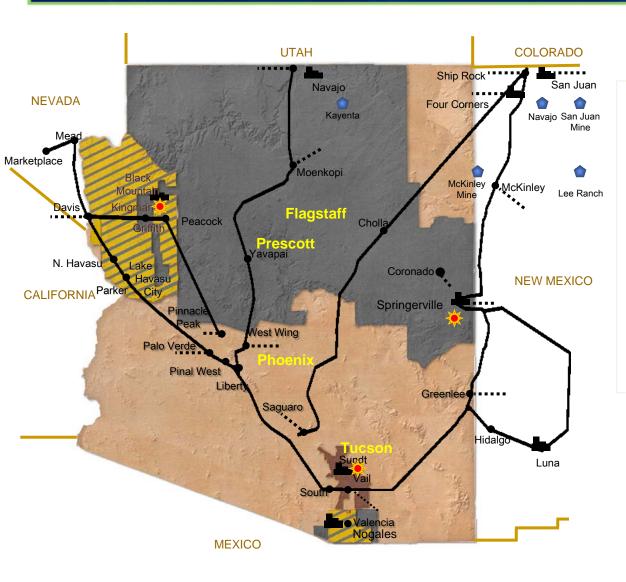
Tucson Electric Power Company UNS Electric, Inc.

2013 Summer Preparedness

Ed Beck
Director Transmission Policy & Contracts

Utility Service Areas



Service Areas / Customers

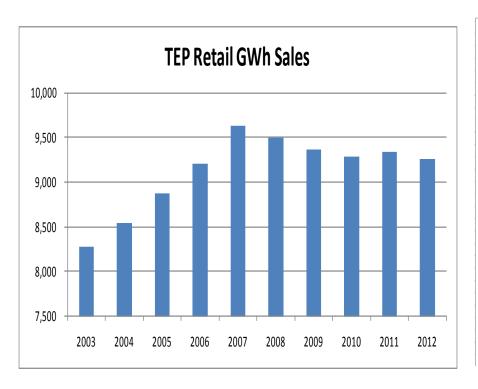
- TEP 406,000 customers
- UNS Gas 149,000 customers
- UNS Gas & Electric
- UNS Electric 92,000 customers
- Generating Station
- Coal Mine
- High Voltage Transmission Lines
- Interconnection With Other Utility
- Substation
- ★ Solar Station

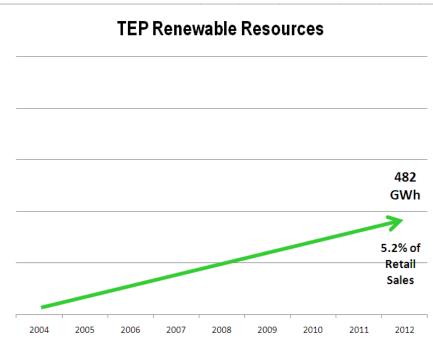
TEP & UNSE Operations

- Regional black start drills between Balancing Authorities and the Reliability Coordinator are completed for the year
- Verification of TEP's Emergency Operations Center (EOC) readiness scheduled prior to summer
- Weekly check of EOC systems occurs
- Daily conference call between Reliability Coordinator and Balancing Authority operators to review system conditions
- During summer peak AZ entities anticipate holding daily reliability call
- Weekly updates from Transmission
 Construction & Maintenance regarding
 wildfires that may impact TEP facilities



TEP Retail Sales & Renewable Generation

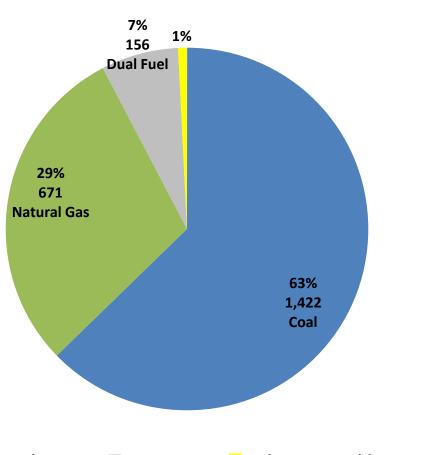






TEP Generation Capacity

Generation Capacity – 2,267 MW

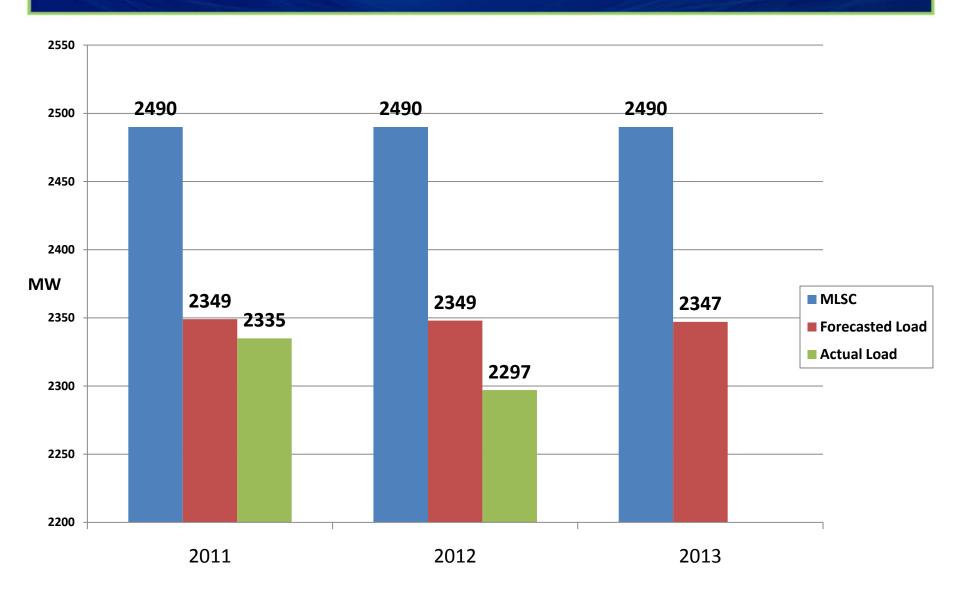


Coal

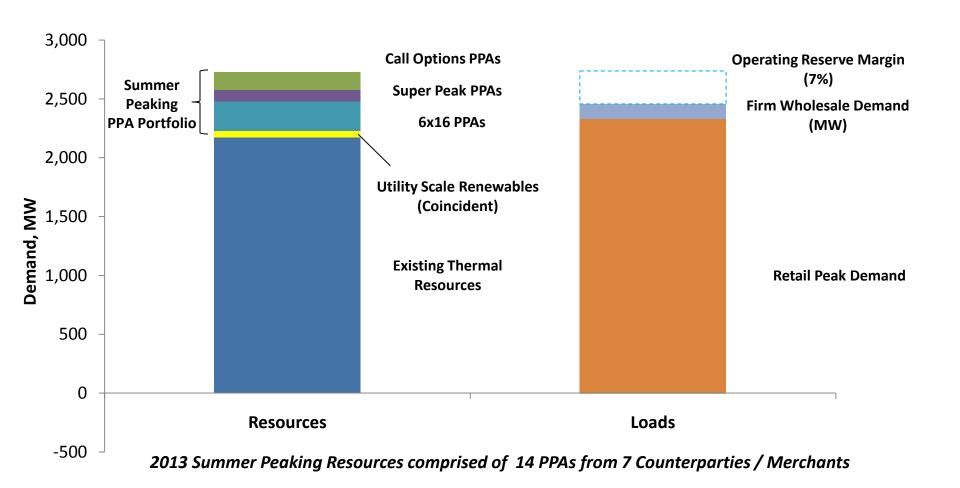
Natural Gas

Dual Fuel Solar, Renewable PPAs, Purchased Power

TEP Maximum Load Serving Capability



2013 TEP Loads & Resources



TEP Fuel Supply

Coal

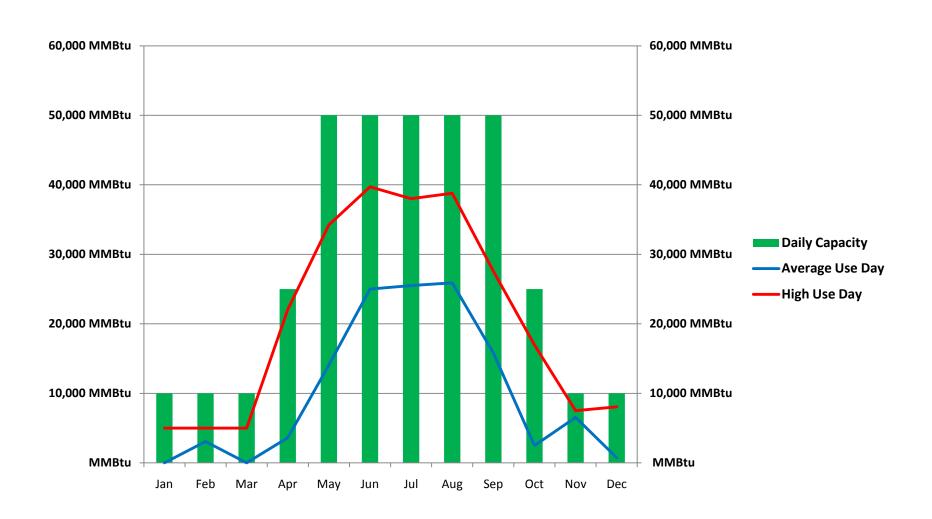
- Current and future inventory will meet the projected 2013 requirements.
- Any source or delivery issues will be mitigated by on-site inventories.

Natural Gas

- Inventory via gas transport agreements with El Paso will meet the projected 2013 requirements.
- Variations in demand and/or delivery issues will be addressed through monthly and daily purchases.



TEP Pipeline Capacity - Sundt Gas



TEP Pipeline Capacity - Luna Gas



TEP - System Reliability Enhancements

- Vail Substation 5 new EHV breakers & 3rd bulk power transformer
- 3rd bulk power transformer at Tortolita
- Pinal West transformer to be installed prior to June 2013(Warranty replacement)
- Completing final phase of Tortolita 138 substation(gateway into TEP's system)
- Completed phase 2 of 3 138kV breaker upgrades to North Loop substation



TEP Emergency Equipment Availability

• Emergency Equipment

- Emergency Towers
 - Restoration Kits (4) 4-pole emergency structures plus (2) hardware kits
 - 10 spare 345 kV towers
 - 8 spare lattice structures of various sizes
 - 1 spare 345 kV monopole

Spare Poles (46 kV and 138 kV Class)

- 50+ poles capable of supporting 46kV through 138kV loading and framing
- Specialty kit for Santa Cruz County including multi-pole dead-end structures for emergencies
- Common standard allows use of structures for Mohave,
 Tucson, and Santa Cruz

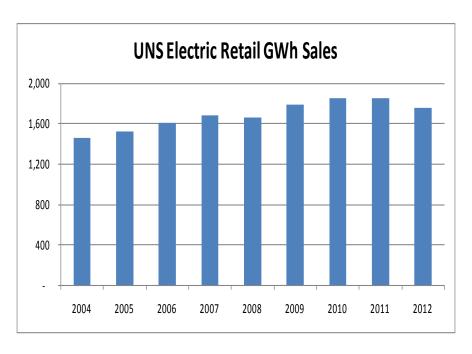


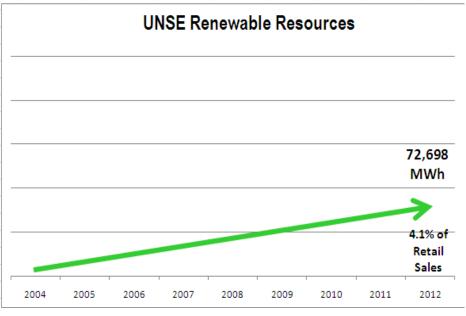


TEP Emergency Equipment Availability

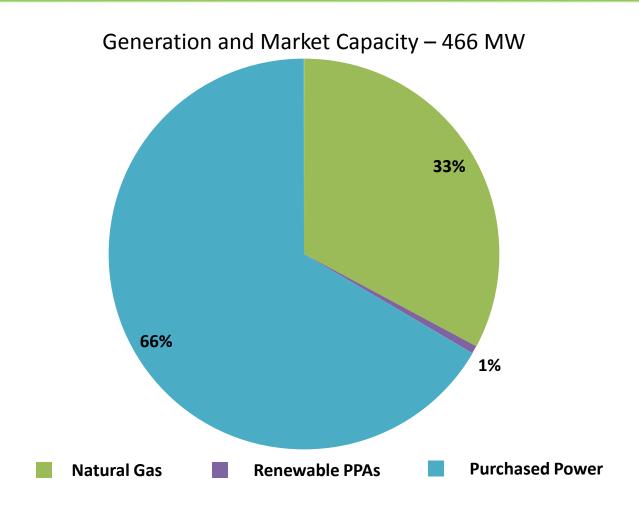
- Mobile / Portable Transformers (138/115/46kV)
 - One 25 MVA (138kV or 46kV)/14kV or 4kV
 - One 40 MVA (138kV or 115kV)/14kV
 - One 100 MVA (138kV46kV/14kV or 7.2kV)
- Spare Transformers (138/46kV)
 - One 138/14 kV (30/40/50 MVA)
 - Six 46/14 kV

UNSE Retail Sales & Renewable Generation

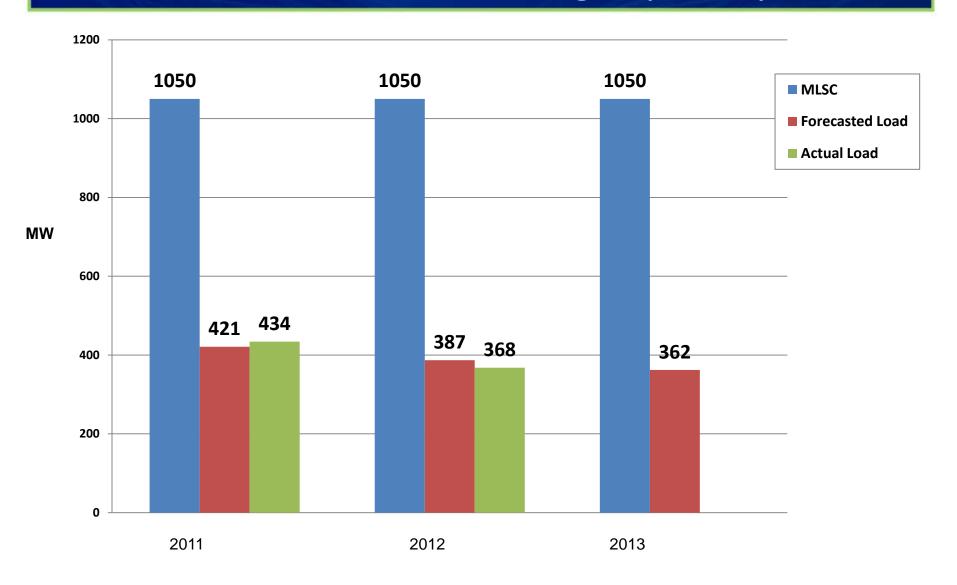




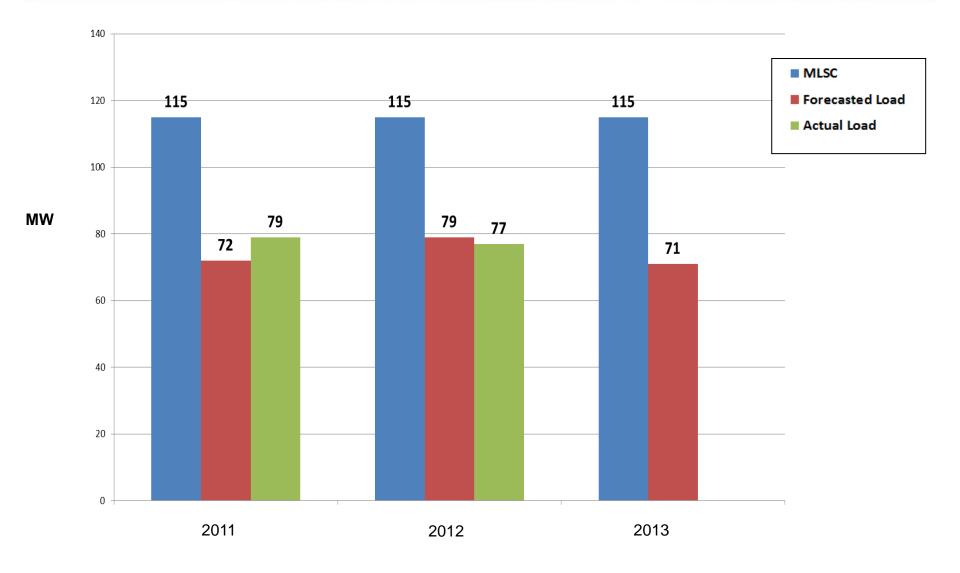
UNSE Generation & Market Capacity



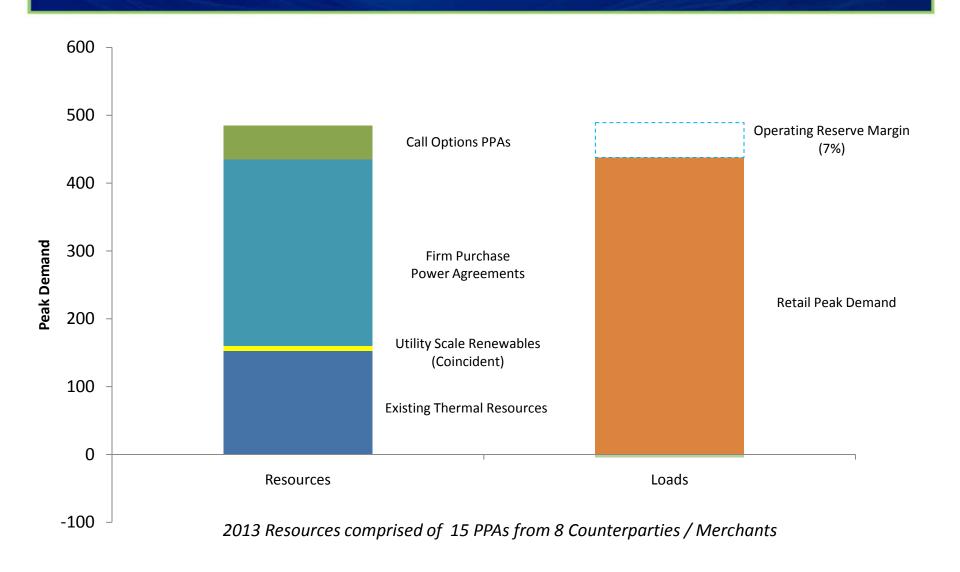
UNSE (Mohave County) Maximum Load Serving Capability



UNSE (Santa Cruz County) Maximum Load Serving Capability



2013 UNSE Loads & Resources



UNSE System Reliability Enhancements

- Additional voltage support from 5 new voltage regulators near Canez Substation
- Added transformation at Canez, Kantor and Valencia Substations
- Two new breakers at Sonoita Substation



UNSE Fuels Supply

Natural Gas

- Gas transportation
 agreements will meet
 projected 2013 requirements
 - El Paso Natural Gas(for Valencia turbines in Nogales)
 - Transwestern PipelineCo.(for Black Mountain)
- Variations in demand and/or delivery will be addressed through monthly and daily purchases



UNSE Emergency Equipment Availability

Mohave - Emergency Equipment

- Mobile 69/13.2 X 20.8 X 12 kVTransformer
 - 25MVA Dual Distribution
 Voltage Mobile
- 20 spare 69 kV poles

Santa Cruz - Emergency Equipment

- 115 kV Transformer (20 MVA shared with TEP)
- Spare poles provided by TEP



Outage Communications

Typical Outage

Outage status information

- Recorded phone message
- Call center staff available 24x7

Media updates

- "News Line" recordings
- 24x7 access to media relations staff
- Local media very attentive to even modest outages, particularly during monsoon season

Twitter updates for larger incidents (@TEPOutageInfo)

Critical Outage

Press release; press conferences; customer outreach, as needed

Coordination with state, local Emergency
Operations Management officials

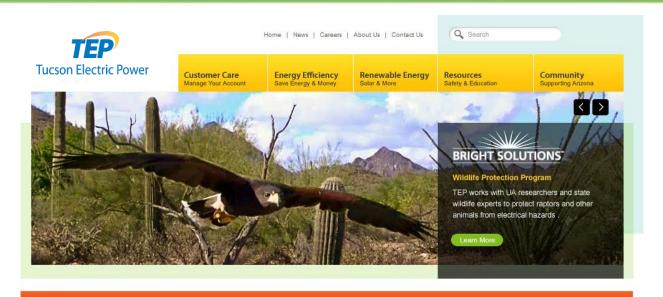
- Advance notice of scheduled curtailments
- Coordinated relief efforts

Web site updates

- Large presence on TEP.com / UES.com home pages, if needed
- Frequent updates through critical periods

Customer Care

Service Alert on TEP. com



o i mo i m

SERVICE ALERT: Restoration efforts continue in Winslow. Supply line damage causes service outage for 4,500 customers.

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BrightSave Home \$99 Home Energy Analysis. Learn More >



oving?

Start, stop and transfer service with just a few clicks.

Learn More >



Learn More | e-bill Demo

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TEP & UNSE Summer Preparedness

- Sufficient generation and transmission resources available to meet anticipated loads
- Reliable transmission & distribution systems with adequate capacity
- Operational testing conducted; summer system operations plans in place
- Equipment available to respond to emergencies
- Emergency response plans in place to respond quickly and efficiently

