

BEFORE THE ARIZONA CORPORATION COMMISSION

IN THE MATTER OF QWEST CORPORATION'S) DOCKET NO. T-01051B-03-0454
FILING AMENDED RENEWED PRICE)
REGULATION PLAN)

IN THE MATTER OF THE INVESTIGATION OF) DOCKET NO. T-00000D-00-0672
THE COST OF TELECOMMUNICATIONS ACCESS)

SURREBUTTAL TESTIMONY

OF

STEVEN C. CARVER

**ON BEHALF OF THE STAFF OF THE
ARIZONA CORPORATION COMMISSION**

PUBLIC VERSION

("Highlighted" Text Denotes Confidential Material)

JANUARY 12, 2005

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**BEFORE THE
ARIZONA CORPORATION COMMISSION
SURREBUTTAL TESTIMONY OF
STEVEN C. CARVER**

**QWEST CORPORATION
DOCKET NOS. T-01051B-03-0454 & T-00000D-00-0672**

1 Q. Please state your name and business address.

2 A. My name is Steven C. Carver. My business address is 740 NW Blue Parkway, Suite 204,
3 Lee's Summit, Missouri 64086.

4
5 Q. Are you the same Steven C. Carver that filed direct testimony in this proceeding?

6 A. Yes.

7
8 Q. What is the purpose of your testimony?

9 A. My surrebuttal testimony will exclusively respond to the rebuttal testimony of Company
10 witness Philip E. Grate.

11
12 Q. Have you made any changes to the adjustments as proposed in your direct testimony,
13 following the review of the Company's rebuttal filing?

14 A. No.

15
16 Q. Please describe how the remainder of your testimony is organized.

17 A. My surrebuttal testimony is arranged by topical section, following the table index
18 presented previously.

19

20 **ADEQUACY OF OVERALL REVENUE REQUIREMENT**

21 Q. At rebuttal page 139, Mr. Grate indicates that Qwest's overall revenue requirement, as set
22 forth on PEG-R1, is now \$271.258 million. How does that amount compare with the
23 revenue requirement recommendations previously filed by Company and Staff?

1 A. On June 21, 2004, the Company filed revised R14-2-103¹ schedules supporting an overall
2 intrastate revenue deficiency of \$318.5 million (original cost) and \$458.8 million (fair
3 value).² This revised Company filing (June 21, 2004) served as the starting point for
4 Staff's direct testimony, which supported a revenue deficiency of approximately \$3.5
5 million. Staff Adjustments B-1 and C-1 incorporated various Company proposed
6 revisions to the June 21, 2004 filing that Qwest had indicated were necessary. As a
7 result, most of Qwest's revisions have already been considered in Staff's overall
8 recommendation.

9
10 Q. The \$271.258 million revenue requirement set forth on PEG-R1 is about \$47.3 million
11 less than the \$318.5 million revenue requirement supported by Qwest's revised filing of
12 June 21, 2004. Could you briefly describe the primary change contributing to this
13 reduction?

14 A. Although Qwest has revised the revenue requirement impact of virtually every
15 adjustment, some as a result of Staff's review, since the revised filing submitted on June
16 21, 2004, there appear to be ten (10) new or revised Company adjustments to rate base
17 and/or operating income that incrementally change (i.e., increase or decrease) revenue
18 requirement in excess of \$1 million, representing a cumulative \$47.4 million change in
19 overall revenue requirement. Of these 10 adjustments, Qwest has revised its depreciation
20 adjustment (PFA-01), which decreases revenue requirement by \$45.6 million.

21
22 Q. Since Staff's \$3.5 million revenue requirement recommendation is significantly less than
23 Qwest's rebuttal recommendation of \$271.258 million, is Staff's recommendation
24 inadequate to support the rate change Qwest has requested?

25 A. No, not in my opinion. And, Qwest witness Grate stated in the passage quoted below that
26 any of the revenue requirements proposed by the parties, including Staff, would be
27 sufficient. In addition, at page iii of his "Summary of Rebuttal Testimony," Mr. Grate
28 states: "Revenue requirement is less important in this case than it would be in traditional
29 rate case because Qwest is not asking for recovery of most of its revenue requirement."

¹ Qwest Corporation filing pursuant to A.A.C. R14-2-103(B)(7) or "R14-2-103" filing.
² See Qwest Schedule A-1, filed June 21, 2004.

1 This concept is further developed in the following questions and answers appearing at
2 pages 6-7 of Mr. Grate's rebuttal testimony:

3
4 **Q. IS QWEST ASKING FOR RATES TO RECOVER ITS**
5 **REVENUE REQUIREMENT?**

6 A. No. Given the intensity of competition Qwest now faces in Arizona as
7 described by Mr. Teitzel, and the pace of Qwest's Arizona access line
8 loss as shown above, Qwest does not believe the revenue requirement
9 computed in the schedules of its Rule 103 filing is fully recoverable
10 from its Arizona customers.

11
12 My direct testimony explained that Qwest was not proposing rates to
13 fully recover its revenue requirement and that instead, Qwest was
14 proposing modifications to its price regulation plan that will allow the
15 Company to compete on a more equal footing with its competition in
16 Arizona. Qwest's position remains unchanged.

17
18 **Q. THEN OF WHAT RELEVANCE IS QWEST'S REVENUE**
19 **REQUIREMENT IN THIS DOCKET?**

20 A. Given the intense pressure on Qwest's revenues and the relatively
21 fixed cost nature of its business, revenue requirement has substantially
22 less relevance than in the traditional rate case of a traditional
23 monopoly utility because the recoverability of cost-of-service rates is
24 uncertain. By Qwest's calculation, Qwest's revenue requirement now
25 stands at \$271.3 million on an original cost rate base and \$351.7
26 million on a fair value rate base. By RUCO's calculation Qwest's
27 revenue requirement is \$160 million. Staff claims it is \$3.5 million.
28 Any of these revenue requirements would be sufficient to provide for
29 the rates Qwest has requested in this case. Consequently, the debate
30 over Qwest's revenue requirement is, in some respects, academic.

31
32 Accordingly, I have prepared a more limited rebuttal than might be
33 called for were revenue requirement critical to this case. The fact that
34 I am not commenting specifically on every adjustment proposed by
35 Staff and RUCO does not necessarily mean that I agree with their
36 methods or their results. My testimony does not attempt to address
37 every potentially contestable ratemaking issue. Instead, it focuses
38 principally on issues that have broad Arizona regulatory accounting
39 and ratemaking significance beyond this case.

40 [emphasis added]

1 Q. Do you have any comments regarding Mr. Grate's representation that "[a]ny of these
2 revenue requirements would be sufficient to provide for the rates Qwest has requested in
3 this case"?

4 A. Yes. In spite of this statement, Mr. Grate's rebuttal filing consists of 142 pages of
5 testimony and 88 pages of exhibits – even though the Company appears to conclude that
6 the overall revenue requirement recommendations of any party including Staff are
7 sufficient to support Qwest's proposed rate changes. Notably, the direct testimony of
8 both RUCO and Staff present positive valuations of overall revenue requirement. Rather
9 than simply agree to disagree on any number of ratemaking issues that do not impact the
10 overall level of rate relief sought by Qwest and narrow the scope to address only those
11 issues that actually require a Commission finding to successfully conclude this
12 proceeding, Mr. Grate instead burdens the record and the limited resources of the parties
13 with a lengthy debate of what he calls, in large part, "academic" issues.

14
15 Citing to "the intensity of competition Qwest now faces in Arizona," Mr. Grate states that
16 "Qwest does not believe that its proposed revenue requirement is fully recoverable from
17 its Arizona customers."³ Instead, it would seem that the lengthy rebuttal testimony
18 offered by Mr. Grate largely focuses "principally on issues that that have broad Arizona
19 regulatory accounting and ratemaking significance beyond this case."⁴

20
21 Assuming for discussion purposes that the Commission's final decision in this
22 proceeding rejected each and every revenue requirement issue raised in Qwest's rebuttal
23 testimony, one would have to question what remedy the Company would seek on appeal.
24 After all, as indicated by Mr. Grate, the Staff's revenue requirement is "sufficient to
25 provide for the rates Qwest has requested in this case."

26
27 Q. How will Staff respond to Mr. Grate's rebuttal testimony?

28 A. Mr. Brosch and I are primarily responsible for responding to Mr. Grate's rebuttal
29 testimony, with surrebuttal testimony also offered by Messrs. Dunkel, Reiker and Regan.

³ Grate rebuttal, page 6, line 13.

⁴ Grate rebuttal, page 8, line 1.

1 Nevertheless, given the limited time available to review, analyze and finalize our
2 testimony, the surrebuttal testimony offered by Mr. Brosch and myself will be limited
3 and will not necessarily address each and every point discussed in Mr. Grate's rebuttal
4 testimony. While it is simply not feasible for us to respond to every point raised by Mr.
5 Grate with which we disagree, Staff has made a concerted effort to address the major
6 areas of disagreement with Mr. Grate's rebuttal testimony. However, Staff's silence on
7 any specific point raised by Mr. Grate should not be construed as concurrence in or
8 agreement with said representation.

9
10 **REGULATORY ACCOUNTING METHODS**

11 Q. Beginning at page 8, Mr. Grate dedicates about 25 pages of his rebuttal testimony to a
12 discussion of "regulatory accounting methods" citing to Commission rules and past
13 Arizona rate cases. At page 9, Mr. Grate quotes from Arizona Administrative Code
14 (A.A.C.) R14-2-510 G and concludes on page 14 that "It is clear that absent a
15 Commission order to the contrary, an accounting method change incorporated into the
16 USOA is (and consistently has been) automatically incorporated into Arizona regulatory
17 accounting by operation of Rule R14-2-510 G." How do you reply?

18 A. In this section of rebuttal testimony, Mr. Grate appears to attempt to dispose of two
19 revenue requirement issues (SOP 98-1 and FAS106 OPEB costs) representing about
20 \$57.7 million⁵ of the difference in overall revenue requirement between the Company
21 and Staff. Mr. Grate does accurately quote Rule R14-2-510(G), at rebuttal page 9:

- 22 2. Each utility shall maintain its books and records in conformity with the
23 Uniform Systems of Accounts for Class A, B, C and D Telephone
24 Utilities as adopted and amended by the Federal Communications
25 Commission ...
26

27 Other than requiring Qwest to maintain its books and records in conformity with the FCC
28 USOA, this Rule does not address nor is it dispositive of the ratemaking treatment to be
29 afforded any specific accounting change for Arizona regulatory purposes. In fact, Qwest
30 has maintained an offbook accounting system for many years to recognize differences in
31 jurisdictional accounting that exist between the FCC and the state jurisdictions in which

⁵ See Schedule E of the Staff Joint Accounting Schedules, Staff Adjustments B-6 & C-11 (SOP 98-1) and B-8 & C-18 (FAS106 OPEB costs).

1 the Company provides regulated telecommunications service. Further, I do not believe
2 that this rule should be interpreted, nor to the best of my knowledge has it been in the
3 past with respect to Qwest, as ceding any authority to the FCC regarding accounting
4 methodologies used for Arizona revenue requirement purposes.

5
6 I have not claimed that R14-2-510(G) requires Arizona utilities to seek ACC approval
7 prior to recognizing an FCC adopted change in accounting method for Arizona
8 accounting and reporting purposes. Nor do I believe that the cited Rule provides for the
9 automatic recognition of any FCC interstate accounting change for Arizona intrastate
10 ratemaking purposes. Instead, R14-2-510(G) provides a common accounting framework
11 as a base line for accounting purposes, thereby avoiding undue regulatory oversight or
12 requiring an administratively burdensome accounting approval process, whereby each
13 FCC ordered accounting change would need to be individually taken up by this
14 Commission for approval, modification or rejection.

15
16 Subsequent to the filing of his direct testimony in this proceeding, Mr. Grate has altered
17 Qwest's interpretation of R14-2-510(G) as requiring the adoption of SOP 98-1 (internal
18 use software) in 1999, a matter that will be subsequently addressed in more detail. In any
19 event, Qwest has inconsistently applied and considered this rule over the years.

20
21 Q. On what do you base your contention that Qwest has inconsistently applied this rule over
22 the years?

23 A. In Docket No. E-1051-88-146,⁶ Company witnesses referred to various Commission
24 rules, including R14-2-510(G), in opposition to adjustments⁷ that I sponsored on behalf
25 of the Arizona Staff. Attachment SCC-S1 represents excerpts from my rebuttal
26 testimony disagreeing with Company arguments concerning Commission rules and FCC
27 GAAP accounting, similar to those currently offered by Mr. Grate.

28

⁶ Docket No. E-1051-88-146 was resolved by negotiated settlement.

⁷ Company witnesses Monte Shriver and Thomas Flaherty addressed ACC rules in the context of Staff adjustments regarding the exclusion of short-term TPUC from rate base and limited rejection of the capital to expense shift resulting from adoption of FCC Part 32 (USOAR).

1 Carver Rebuttal Testimony, page 9, Docket No. E-1051-88-146:

2 Q. On page 36, Mr. Shriver references two Commission rules [i.e.,R14-2-
3 510(G)(2) and R14-2-103(A)(3)(a)] and concludes that the Staff's
4 recommended treatment for Short-Term TPUC is inappropriate and
5 precludes the capitalization of interest on Short-Term TPUC. Do you
6 have any comments on that testimony?

7 A. Yes. Mr. Shriver proposes essentially the same argument in his
8 rebuttal testimony dealing with Part 32. In that section of my
9 testimony, I address these allegations in detail and will not restate or
10 reiterate them here. Nevertheless, Mr. Shriver's argument on this issue
11 is without merit.
12

13 Carver Rebuttal Testimony, pages 40-41, Docket No. E-1051-88-146:

14 Q. On page 44 of his rebuttal testimony, Mr. Shriver alleges that Staff's
15 proposed capitalization of general overheads and pay-as-you-go
16 ratemaking treatment for compensated absences violate the rules of
17 this Commission. Do you agree with that allegation?

18 A. No. In support of his position, Mr. Shriver cites the following ACC
19 rules: R14-2-510(G)(2), R14-2-510(I)(1), and R14-2-103(A)(3)(a).
20 Essentially, Mr. Shriver argues that since the Commission Rules
21 require the Company to maintain its books and records in conformity
22 with the FCC USOA and the filing requirements make reference to the
23 accounting methods prescribed by the Commission, then the
24 Commission cannot deviate from the accounting required under the
25 FCC's USOA unless the Company files a verified application seeking
26 a variance or exemption from the Commission Rules. While Staff
27 does not believe that these rules, in any form, restrict or limit the
28 evidence this Commission may consider or findings which may be
29 held from such evidence, I will nevertheless address each alleged rule
30 violation raised by Mr. Shriver and demonstrate how Staff's
31 adjustments do not violate such rules.
32

33 In contrast, at page 51 of my direct testimony in the current proceeding, I discuss the
34 Company's opposition to the adoption of SOP 98-1 in Qwest's last rate case, Docket No.
35 T-1051B-99-105. In that proceeding, Company witness Redding recommended that the
36 "best solution is to ignore this accounting change for ratemaking purposes."⁸ At rebuttal
37 page 24, Mr. Redding continued that theme with the following testimony in the context of
38 his discussion of a possible "rider" treatment for the SOP 98-1 accounting change:

39 Q. IS A RIDER THE BEST OPTION?

⁸ Redding rebuttal, page 20, Docket No. T-1051B-99-105.

1 A. No, it is not. The best option is the one set forth by the Company,
2 namely, not to adopt this accounting change for ratemaking
3 purposes. Adoption of this accounting change for ratemaking
4 purposes will cause rate shock of its own. Customers will be
5 delighted with the first year decrease, but will be less enthusiastic
6 about the yearly increases that would follow and the permanent
7 rate level that will be higher than if the Commission ignored the
8 accounting change. In total those increases would total \$49M to
9 enable the customers to enjoy a first year decrease of \$(39)M.
10

11 As evidenced by the various responses to Staff discovery submitted in Docket No. T-
12 1051B-99-105 included in Attachment SCC-S2,⁹ Qwest's approach in 1999 was to
13 "ignore" the effects of SOP 98-1 for Arizona intrastate ratemaking purposes and to
14 establish and maintain offbook records to account for the difference between financial
15 GAAP (adopted by the FCC) for Arizona intrastate regulatory accounting purposes.
16 Qwest's subsequent accounting for SOP 98-1 has been consistent with those
17 representations, until late 2004 when Mr. Grate reversed course, indicating Qwest will
18 adjust its accounting records to reflect the adoption of SOP 98-1 effective January 1,
19 1999.¹⁰
20

21 Now, Mr. Grate has taken the position that SOP 98-1 should have been adopted for
22 Arizona regulatory accounting purposes -- in 1999. Qwest's shifting proposals present
23 the worst possible scenario for ratepayers:

- 24 • Oppose any regulatory recognition of SOP 98-1 in Docket No. T-1051B-99-105,
25 denying ratepayers the opportunity to enjoy the transition benefits of such adoption;
- 26 • Establish and maintain offbook accounting records for Arizona intrastate accounting
27 purposes as if SOP 98-1 had never been implemented; and
- 28 • Now that Mr. Grate has concluded that SOP 98-1 should be recognized for Arizona
29 intrastate regulatory purposes, adopt the accounting change retroactively to 1999.
30 •
31 •
32 •

33 This latest development in the SOP 98-1 saga is disingenuous at best. Unlike the
34 scenario painted by Mr. Redding in the last rate case, Mr. Grate's creative accounting

⁹ These discovery responses clearly document that Qwest did not intend to adopt SOP 98-1 in 1999 for Arizona regulatory purposes.

¹⁰ Grate rebuttal testimony, page 29 and Qwest response to Data Request UTI 4-1S1.

1 will deny, not delight, ratepayers with the early year benefits of SOP 98-1 adoption and
2 jump right to the higher “permanent rate level” opined by Mr. Redding.

3
4 It is interesting, though I suppose not surprising, that the Company consistently seeks to
5 deny ratepayers any participation in the positive benefits of transitioning between
6 accounting method changes but pulls out all the stops to make sure that any transition
7 costs (e.g., prospective amortization of the FAS106 transition benefit obligation) are fully
8 reflected in overall revenue requirement. So much for the “goose and gander” barb Mr.
9 Grate casts at Mr. Brosch and myself in footnote 29 at page 41 of his rebuttal testimony.

10
11 Q. Do you have any additional comments regarding Mr. Grate’s statement at rebuttal page
12 14 that “It is clear that absent a Commission order to the contrary, an accounting method
13 change incorporated into the USOA is (and consistently has been) automatically
14 incorporated into Arizona regulatory accounting by operation of Rule R14-2-510 G.”

15 A. Yes. I have been advised by Counsel that the Arizona courts have held that the Arizona
16 Constitution and the Arizona Statutes convey broad discretion to the Commission over
17 ratemaking. However, Mr. Grate’s citation to Rule R14-2-510(G) seems to attempt to
18 construct a regulatory theory that, while not explicitly stated, Qwest is required to follow
19 FCC accounting rules, which the Arizona Corporation Commission is obliged to adopt
20 for ratemaking purposes. In my experience, this is simply not appropriate.

21
22 Following the issuance of Decision No. 58927,¹¹ the Company appealed several issues,
23 including the denial of the accounting change from cash to accrual basis for FAS106
24 OPEB costs. As discussed in the following excerpt, the Arizona Court of Appeals has
25 deferred “...to the Commission’s constitutionally granted power to determine appropriate
26 ‘systems of keeping accounts.’”

27
28 [9] US West also argues that the Commission’s disallowance of the
29 adjustment for its OPEB expenses was arbitrary, unreasonable, and
30 unsupported by substantial evidence. Again we disagree. US West
31 essentially attacks the long-range fiscal prudence of the Commission’s

¹¹ Docket No. E-1051-93-183.

1 decision, and we will not subordinate the Commission's fiscal judgment to
2 our own. Whether to subject present ratepayers to the substantial cost of
3 transition to accrual accounting or to subject future ratepayers to the
4 foreseeably increasing costs of cost accounting is uniquely a policy
5 decision, constitutionally entrusted to the Commission, and not one that
6 the courts have authority to preempt. [Article 15, section 3, of the Arizona](#)
7 [Constitution](#) provides:

8 The Corporation Commission shall ... make reasonable rules,
9 regulations, and orders, by which [public service] corporations
10 shall be governed in the transaction of business within the
11 State, *and may prescribe* the forms of contracts and *the systems*
12 *of keeping accounts* to be used by such corporations in
13 transacting such business. (Emphasis added.)

14 We defer to the Commission's constitutionally granted power to determine
15 appropriate "systems of keeping accounts."

16 [U S West Communications, Inc. v. The Arizona Corporation
17 Commission, 185 Ariz. 277, 915 P.2d 1232]

18
19 It defies logic to imply that both Qwest and the ACC must blindly follow for ratemaking
20 purposes the accounting policies established by the FCC when the Arizona Court of
21 Appeals clearly recognizes and defers to this Commission's constitutional authority to
22 make such determinations.

23 24 **HISTORY OF ACCOUNTING METHOD CHANGES IN ARIZONA**

25 Q. At pages 10 through 15 of his rebuttal testimony, Mr. Grate discusses his assessment of
26 the regulatory adherence to Commission Rule R14-2-510(G) during the 1980's and
27 1990's. Referring to the period 1982-1992, he makes the following statement beginning
28 at line 15 of page 10:

29 My review of these cases found no evidence that an accounting method
30 change incorporated as an amendment into the Uniform System of
31 Accounts (USOA) was not automatically incorporated into regulatory
32 accounting and ratemaking in Arizona. So far as I can discern, the
33 following USOA accounting method changes were incorporated into
34 Arizona regulatory accounting and ratemaking without the Company,
35 Staff, RUCO or the Commission taking any action:
36

37 He then proceeds to list seven (7) accounting changes followed by a discussion of four
38 additional accounting changes in the 1990's. What is the purpose of this portion of Mr.
39 Grate's rebuttal testimony?

1 A. It appears that Mr. Grate has attempted to develop an overview of the history of the
2 Commission's consideration of accounting method changes to support his revenue
3 requirement recommendations on SOP 98-1 (Internal Use Software) and FAS106 OPEB
4 costs.

5
6 Q. Do you concur with Mr. Grate's conclusion that the seven accounting method changes
7 were incorporated into Arizona regulatory accounting and ratemaking without the
8 Company, Staff, RUCO or the Commission taking any action?

9 A. It is true that during the period 1982-1992, the Commission issued decisions in six (6)
10 dockets involving the Company.¹² Three of those dockets were resolved by negotiated
11 settlement while the remaining three were litigated. It is also true that the seven
12 accounting changes¹³ listed in his testimony were not discussed in the decisions he
13 identifies at page 10 of his rebuttal testimony. However, this conclusion is misleading in
14 its brevity.

15
16 Q. Why is that?

17 A. As discussed at page 18 of my direct testimony, Docket No. E-1051-88-146 arose from a
18 Commission initiated investigation of the Company's rates and charges, which resulted in
19 the issuance of a complaint against a predecessor company, US West, directing the
20 Company to show cause why its rates should not be reduced. In interim Decision No.
21 56363 (issued February 22, 1989), the Commission concluded that Staff had met its
22 burden that a \$33.4 million interim rate decrease was warranted. Subsequent to that
23 interim order, the Commission issued Decision No. 56471 making the interim decrease
24 permanent, with an additional \$3.9 million reduction to touch tone rates, and rescinded
25 Decision No. 56363 pursuant to an agreement between the Company and Staff.

26

¹² Grate rebuttal, page 10.

¹³ FCC Part 32 capital to expense shift; change from the cash to accrual method of accounting for compensated absences, merit awards and medical/dental expenses; increase in capitalization rules from \$200-\$500; increase in the capitalization rules from \$500-\$2,000; adoption of FAS87 accrual method of pension accounting; June 1992 change from cash to accrual method for public telephone revenue; and March 1993 change in the method of accruing for billing and collection revenue.

1 While Mr. Grate's rebuttal testimony accurately portrays Docket No. E-1051-88-146 as a
2 settled proceeding, it is also true that my direct testimony in that docket presented several
3 issues for the Commission's consideration, including:

- 4 • exclusion of Short-Term TPUC from rate base;
- 5 • continue PAYGO in lieu of adopting FAS106 accrual accounting for OPEB costs;
- 6 • reverse a Company adjustment to the 1987 test year amortizing the change in
7 accounting from the cash method to the accrual method for compensated absences
8 adopted by the FCC (effective January 1988) over a prospective ten-year
9 amortization period;
- 10 • reverse the Company's proposed three-year amortization of an asserted depreciation
11 reserve deficiency and increase rate base to eliminate the Company's prospective
12 depreciation reserve adjustment; and
- 13 • reverse a portion of the Company's pro forma adjustment to shift to expense
14 previously capitalized general overhead costs associated with the implementation of
15 FCC Part 32 (uniform system of accounts) that became effective January 1988.
16

17 Q. Did interim Decision No. 56363 address any of these issues?

18 A. Yes. Decision No. 56363 (pages 8-9) included the following language: "The
19 Commission finds that Staff has prevailed in this record on the issues of the publishing
20 fee revenue reinstatement, the post-retirement medical benefits reversal, the Phoenix
21 metropolitan pricing revenue adjustment, the uniform system of accounts rewrite –
22 capital to expense shift, the compensated absences reversal, the corporate advertising
23 disallowance, and the elimination of non-employee service concessions." While the
24 Commission ultimately approved a negotiated settlement of Docket No. E-1051-88-146
25 and rescinded Decision No. 56363, Mr. Grate's history of Arizona regulation ignores the
26 fact that this complaint proceeding was hotly contested and involved numerous issues,
27 but was ultimately settled subsequent to the Commission's issuance of an interim rate
28 reduction.
29

30 Q. Mr. Grate also discusses four additional accounting changes that occurred in the 1990's.¹⁴
31 Do you have any comments on that discussion?

32 A. Yes. In the context of Docket No. E-1051-93-183 (the 1994 rate case), I filed testimony
33 on behalf of Staff opposing: the inclusion of short-term TPUC in rate base; the inclusion
34 of the FAS87 pension asset in rate base; and the ten-year catch-up amortization of the

¹⁴ Grate rebuttal testimony, pages 11-13.

1 compensated absence transition recorded by the Company during the test year. In
2 Decision No. 58927, the Commission adopted Staff's recommendations on the first two
3 items, but allowed recovery of the compensated absence transition amortization.
4

5 **SOP 98-1 (Internal Use Software)**

6 Q. In rebuttal testimony,¹⁵ Mr. Grate lists eight accounting method changes, discusses an
7 analysis he has undertaken regarding the regulatory adoption of these changes in Arizona
8 (memorialized as Qwest rebuttal Exhibit PEG-R7), and concludes that Qwest was non-
9 compliant with Rule R14-2-510(G) by failing to adopt SOP 98-1 in 1999.¹⁶ What was
10 the origin of lists of accounting method changes appearing at pages 10-11 and 25-26 of
11 Mr. Grate's rebuttal testimony?

12 A. In general terms, both lists included in Mr. Grate's rebuttal testimony overlap with a
13 similar list appearing at pages 64-65 of my direct testimony in Docket No. T-1051B-99-
14 105. However, the two lists in Mr. Grate's rebuttal are not identical nor are they identical
15 with the list from my direct testimony in the last rate case.
16

17 Q. Would it be accurate to state that the analysis of accounting method changes set forth in
18 Qwest rebuttal Exhibit PEG-R7 originated from Mr. Grate's review of pages 64-65 of
19 your testimony in the last rate case?

20 A. Yes, at least in part. It appears that Mr. Grate claims his direct testimony on the SOP 98-
21 1 issue (i.e., initially recommending adoption in the 2003 test year) was based on Qwest's
22 own accounting for SOP 98-1 costs as well as my testimony in Qwest's last rate case.¹⁷
23 Based on my understanding of Mr. Grate's rebuttal testimony,¹⁸ it appears that his PEG-
24 R7 analysis was undertaken as a result of my testimony from the last rate case, Qwest's
25 offbook accounting for SOP 98-1 and Data Request UTI 4-1 in the current case that is
26 quoted at page 26 of his rebuttal testimony.
27

¹⁵ Grate rebuttal testimony, pages 10-11 and 25-28.

¹⁶ Grate rebuttal testimony, page 28.

¹⁷ Grate rebuttal testimony, page 26 and Carver direct testimony, pages 64-65, Docket No. T-1051B-99-105.

¹⁸ Grate rebuttal testimony, page 25.

1 At page 25 of his rebuttal, Mr. Grate also quotes the following phrase from my prior
2 testimony indicating that the Company had “previously sought regulatory approval and
3 ratemaking treatment” of accounting method changes. Since this passage from my
4 testimony in the last rate case seems so central to Mr. Grate’s discussion of Arizona
5 accounting method changes, I believe it is very important for the Commission to
6 understand the full context of the testimony from which that passage was extracted. The
7 following excerpt provides that context:

8 Q. Do you have any information which addresses why USWC has not
9 sought ACC approval to capitalize internal-use software?

10 A. Yes. Data Request No. UTI 13-21(d) specifically requested
11 USWC’s position regarding whether this change should be reflected
12 in Arizona revenue requirements. The Company’s response to this
13 portion of that discovery request is reproduced below.
14

15 The company has not petitioned the Arizona Corporation
16 Commission to adopt the software capitalization
17 accounting. Since the life for the capitalized software is
18 very short, the effect of this accounting on ratemaking is
19 to produce a first year dip in revenue requirements
20 followed by a near term turnaround of revenue
21 requirements and over time, higher revenue requirements.
22 Furthermore, the change from expensing of software to
23 capitalization is not cash affecting, while the ratemaking
24 effect would be cash affecting. Given both the short term
25 revenue requirement profile and the fact that software
26 capitalization is not cash affecting the Company does not
27 intend to petition the Arizona Corporation Commission to
28 adopt this accounting.

29 [Data Request No. UTI 13-21(d)]
30

31 Q. Do you have any comments on the Company’s position, as stated in the
32 response to Data Request No. UTI 13-21(d)?

33 A. Yes. The Company’s “not cash affecting” position is specious. As indicated
34 in the response to Data Request No. UTI 20-12(a), the phrase “not cash
35 affecting” simply means that the change in accounting method will not result
36 in any change in the amount or timing of USWC’s cash payments to fund
37 software development and modification efforts. Further, the response to Data
38 Request No. UTI 20-12(b) confirms that changes otherwise “not cash
39 affecting” become “cash affecting” merely by recognizing those accounting
40 changes for ratemaking purposes.
41

42 While these statements are technically true, it is important to recognize that
43 this same “not cash affecting” label applies to a variety of other accounting

1 changes for which USWC has previously sought regulatory approval and
2 ratemaking treatment. Such items include:

- 3
- 4 • capital to expense shifts resulting from the adoption of the
5 “new” uniform system of accounts prescribed by the FCC (i.e.,
6 Part 32);
 - 7 • change in accounting from the cash method to the accrual
8 method of accounting for compensated absences, merit awards
9 and medical/ dental expenses;
 - 10 • increase in the capitalization rules from \$200 to \$500, allowing
11 the expensing of qualifying “small value” assets;
 - 12 • increase in the capitalization rules from \$500 to \$2,000,
13 allowing the expensing of qualifying “small value” assets;
 - 14 • adoption of revisions to depreciation accrual rates and
15 depreciation reserve deficiency amortizations;
 - 16 • adoption of the FAS87 accrual method of accounting for
17 pension costs; and
 - 18 • adoption of FAS106, which implemented a change from cash
19 to accrual method of accounting for post-retirement benefits
20 other than pensions.
- 21

22 All of these items, but the adoption of FAS87, had the effect of initially
23 increasing the rates charged USWC’s ratepayers. Although those changes
24 were “not cash affecting” until included in the ratemaking process, the
25 Company still sought regulatory approval and rate treatment.

26

27 While the passage “previously sought regulatory approval and ratemaking treatment”
28 does appear in my testimony filed over four years ago, I believe that Mr. Grate has taken
29 that passage out of context and has attempted to deflect responsibility for Qwest’s past
30 accounting decisions.

31

32 Q. Why do you believe that the passage has been taken out of context?

33 A. It is clear from the above quote that my testimony addressed Qwest’s arguments for not
34 recognizing SOP 98-1 in the 1999 test year. While the phrase of Mr. Grate’s focus was
35 admittedly worded inartfully, the purpose was not to establish a definitive work on the
36 Commission’s accounting rules. Instead, the testimony was intended to highlight the fact
37 that many accounting changes (i.e., typically accounting changes that caused revenue
38 requirement to increase) had previously been recognized in the ratemaking process. My
39 testimony in the last case sought to make the Commission aware of the fact that SOP 98-

1 I had just the opposite effect (initially decreasing revenue requirement), which Qwest
2 desired to shield from ratemaking recognition. In the correct context, the purpose of my
3 testimony was to draw analogies to other accounting method changes previously
4 implemented by the Company over the years.

5
6 Q. Can you understand how the phrase “previously sought regulatory approval and
7 ratemaking treatment” could be misinterpreted?

8 A. Yes. However, when read in context, I believe that it is clear how that phrase was
9 intended. Qwest Data Request 10-11¹⁹ to Staff referred to the list of accounting changes
10 on pages 64-65 of my testimony in the last rate case and sought citations to the ACC
11 decision or order evidencing that Qwest sought and the Commission approved these
12 accounting changes, to which I responded as follows:

13 Objection, this question seeks publicly available information which is as
14 readily accessible to Qwest as it is to Staff. The question would appear to
15 require Mr. Carver and the Staff to research the Arizona regulatory history
16 of issues that were not raised in Mr. Carver’s testimony in the pending
17 proceeding. Qwest is able to access publicly available information and
18 research past regulatory decisions of the Commission, without imposing
19 the burden to conduct such research upon the Staff. Qwest may obtain
20 copies of all prior ACC decisions from the ACC Docket Control Center
21 during normal business hours.
22

23 While the unnecessary research requested by Qwest has still not been undertaken, Qwest
24 failed to ask the right question, if the desire was to fully understand the purpose of my
25 reference to past accounting method changes in testimony from the last rate case.
26 Instead, the Company should have asked: What was the source of your claim that the
27 Company had previously sought regulatory approval and ratemaking treatment of the
28 listed accounting method changes?
29

30 Q. How would you have answered that question?

31 A. To the best of my recollection, knowledge and belief, that listing was compiled from a
32 review of various ratemaking adjustments (e.g., annualization, normalization or pro

¹⁹ Staff’s responses to Qwest’s Tenth Set of Data Requests is attached to Mr. Grate’s rebuttal testimony as Exhibit PEG-R16.

1 forma) the Company has included in its various R14-2-103 Filings over the years. While
2 the Company may not have filed a formal application seeking Commission approval of
3 those accounting method changes pursuant to R14-2-510(G) or any other Commission
4 Rule, I do consider such ratemaking adjustments to represent a request for “regulatory
5 approval and ratemaking treatment.” As is typical in rate case proceedings, there will be
6 no regulatory decision or order specifically discussing or approving those adjustments,
7 unless the accounting method change was presented to the Commission as a litigated
8 issue or the Company specifically requested the Commission to address the accounting
9 change in a formal decision or order.²⁰

10
11 Q. At page 26 of his rebuttal testimony, Mr. Grate states: “Relying on the Company’s
12 accounting records and on Mr. Carver’s testimony, I wrongly assumed that the Company
13 was required to seek the Commission’s approval before incorporating accounting method
14 changes into regulatory accounting and ratemaking in Arizona.” To your knowledge,
15 have you ever represented to any Arizona utility or this Commission that 14-2-510(G) or
16 any other Commission Rule requires a regulated utility to formally seek Commission
17 approval before an accounting method change can be recognized for regulatory
18 accounting or ratemaking purposes in Arizona?

19 A. No. Qwest Data Request 10-4 to Staff referred to R14-2-510(G) and asked a series of
20 questions, including the following questions and answers:²¹

21 a. Is it your position that Arizona utilities are required to seek and receive
22 Arizona Corporation Commission approval to incorporate a change in
23 accounting method, mandated by the Uniform System of Accounts, for
24 Arizona regulatory accounting purposes?
25

26 Response: Objection, this question calls for a legal analysis, conclusion or
27 opinion. Without waiving the objection, a review of Mr. Carver’s
28 testimony reveals that he does not cite to or rely upon A.C.C R14-2-
29 510(G). Mr. Carver’s testimony addresses various regulatory accounting
30 issues in the context of how and when changes in accounting should be

²⁰ Company sponsored pro forma adjustments for compensated absences and FCC Part 32 USOA transition costs in Docket No. E-1051-88-146, as discussed previously. Although that proceeding was ultimately resolved by negotiated settlement, the Company pro forma adjustments served as the foundation for my testimony in Docket No. T-1051B-99-105 that the Company had sought regulatory and ratemaking treatment of those costs.

²¹ Staff’s responses to Qwest’s Tenth Set of Data Requests is attached to Mr. Grate’s rebuttal testimony as Exhibit PEG-R16.

1 recognized for revenue requirement purposes. Through revised responses
2 to Staff discovery, Qwest appears to have relied upon a revised
3 interpretation of Arizona accounting requirements to support an
4 accounting convention benefiting the Company by dramatically increasing
5 overall revenue requirement – an interpretation at variance with the
6 position of Qwest witness Redding in Docket No. T-1051B-99-105 and
7 Qwest’s actual accounting for SOP 98-1 and FAS106 for Arizona
8 regulatory reporting purposes.
9

10 Other than requiring Qwest to maintain its books and records in
11 conformity with the FCC USOA, Mr. Carver does not believe that this
12 Rule addresses or is dispositive of the ratemaking treatment to be afforded
13 any specific accounting change for Arizona regulatory purposes. In fact,
14 Qwest has maintained an offbook accounting system for many years to
15 recognize differences in jurisdictional accounting that exist between the
16 FCC and the state jurisdictions in which the Company provides regulated
17 telecommunications service. Further, Mr. Carver does not interpret the
18 cited rule as ceding any authority to the FCC regarding accounting
19 methodologies used for Arizona revenue requirement purposes.
20

21 In the context of the above discussion, Mr. Carver does not believe
22 that A.C.C R14-2-510(G) requires Arizona utilities to seek ACC approval
23 prior to recognizing an FCC adopted change in accounting method for
24 Arizona accounting and reporting purposes. However, Mr. Carver also
25 believes that the cited Rule does not automatically adopt any FCC
26 accounting change for Arizona regulatory reporting or ratemaking
27 purposes. Instead, A.C.C R14-2-510(G) provides a common accounting
28 framework as a base line for accounting purposes, thereby avoiding undue
29 regulatory oversight or requiring an administratively burdensome
30 accounting approval process.
31

- 32 b. If your answer to subpart (a) of this request is yes, please identify (and
33 include specific citations to) any and all provisions of the Arizona Revised
34 Statutes, Arizona Administrative Code and/or the Arizona Corporation
35 Commission order that supports your response.
36

37 Response: Objection, this question calls for a legal analysis, conclusion or
38 opinion. Without waiving the objection, Mr. Carver believes that
39 ratemaking determinations of changes in accounting methodology that
40 significantly impact revenue requirement are reasonably expected to be
41 resolved within rate case proceedings. This belief is not predicated on any
42 statutory, constitutional or rulemaking authority, but rather an
43 understanding that rate case issues can, and often do, arise from
44 accounting changes that have been adopted by the FCC and/or have
45 become GAAP.
46

1 Unfortunately, Mr. Grate has found it necessary to produce a “red-herring”²² of his own,
2 by citing to and relying on my testimony from prior a rate case to devise an argument to
3 distract attention from the real impact of the SOP 98-1 issue – Qwest desires to deny any
4 revenue requirement recognition of the favorable benefit of the transition to capitalization
5 accounting of internal use software pursuant to SOP 98-1.
6

7 Q. Do you have any final comments regarding Mr. Grate’s rebuttal testimony concerning the
8 SOP 98-1 issue?

9 A. Yes. At rebuttal page 32, Mr. Grate states:

10 Adjustments B-6 and C-11 are premised on Mr. Carver’s erroneous belief
11 that SOP 98-1 was not adopted in 1999. Staff is the only party that
12 maintains this incorrect position. Nothing in the settlement agreement or
13 the Commission’s order in Qwest’s last rate case provides for non-
14 adoption. Moreover, it has long been the Commission’s practice to follow
15 its rule and automatically incorporate into ratemaking changes in
16 accounting method under the rule. Accordingly, adjustments B-6 and C-11
17 must be rejected.
18

19 I find this passage to be particularly offensive. Through various discovery responses and
20 filed testimony,²³ it has been clearly established that Qwest did not recognize SOP 98-1
21 in its Arizona regulatory results of operations during calendar years 1999, 2000, 2001,
22 2002 or 2003. With the waive of a magic wand, Qwest claims to have adjusted its
23 regulatory books in November 2004 to retroactively recognize SOP 98-1 as if it had been
24 adopted in 1999 – as I proposed should have been done in Docket No. T-1051B-99-105,
25 but was opposed by Mr. Grate’s colleague (Mr. Redding) in that rate case. After
26 developing this elaborate scheme to re-write history, I am very disappointed that Mr.
27 Grate takes the next step alleging that my testimony and “Adjustments B-6 and C-11 are
28 premised on Mr. Carver’s erroneous belief that SOP 98-1 was not adopted in 1999.”
29 [emphasis added] Suffice it to say that my view of this issue could not be more different
30 from the position offered by Mr. Grate.
31
32

²² Mr. Grate accuses myself and RUCO witness Diaz Cortez of fashioning arguments tantamount to a “red-herring.” See Grate rebuttal testimony, pages 136, 138 and 140.

²³ See Attachment SCC-S2; Grate direct, page 58; and Carver direct, pages 51-52.

1 **FAS106 OPEB Costs**

2 Q. The question beginning at page 15, line 15 of Mr. Grate's rebuttal testimony reads as
3 follows:

4 Q. MR. CARVER'S TESTIMONY [footnote omitted] ARGUES THAT IN
5 THE COMPANY'S LAST RATE CASE THE COMMISSION
6 ORDERED THE COMPANY TO BEGIN USING ACCRUAL
7 ACCOUNTING FOR OPEBS EFFECTIVE JANUARY 1, 1999. DO
8 YOU AGREE?

9 Mr. Grate's two and one-half page response begins with "No." The omitted footnote
10 referred to pages 56-71 of your direct testimony in this proceeding. Does your referenced
11 testimony state or represent that "the Commission ordered the Company to begin using
12 accrual accounting for OPEBs effective January 1, 1999."

13 A. No. I did not and have not represented that the Commission issued such an Order. It is
14 curious that the footnote referenced in the question cites to all sixteen pages of my direct
15 testimony on this issue – curious in the sense that even the Company could provide no
16 pinpoint reference to any such statement in my testimony. Yet, Mr. Grate's rebuttal
17 testimony proceeds to respond to the question as if the premise were true, which it is not.

18
19 Q. Mr. Grate also states: "Mr. Carver argues that it was the "regulatory intent" of Staff and
20 Qwest to adopt FAS 106 for ratemaking purposes, [footnote omitted] and that, therefore,
21 Qwest is pretending that the Commission did not adopt FAS 106 in Qwest's last rate
22 case. I disagree."²⁴ Do you have any comments?

23 A. Yes. Although some of the line number citations in Mr. Grate's footnote 9 are incorrect,
24 it is accurate to state that my direct testimony refers to "Staff's position that it was the
25 regulatory intent of the parties to adopt accrual basis accounting in Qwest's last rate
26 case."²⁵ At rebuttal page 16 (line 18), Mr. Grate accurately quotes from page 61 of my
27 direct testimony acknowledging that the settlement agreement and the Commission's
28 order were both silent on the transition from PAYGO to accrual accounting for OPEB
29 costs. However, my direct testimony (pages 56-71) provides a detailed discussion of the
30 basis for my reference to the "regulatory intent" of the parties, specifically at pages 65-

²⁴ Grate rebuttal testimony, page 16 & footnote 9.

²⁵ Carver direct testimony, page 56.

1 67. I will not burden the record by duplicating that discussion and rationale in surrebuttal
2 testimony.

3
4 It is worth noting that Mr. Grate's rebuttal testimony does not challenge my
5 representation that both RUCO and Staff accepted the accrual accounting adjustment
6 sponsored by Qwest witness Redding in the last rate case. He can only point to the
7 settlement language and the opposition of ATT witness Gately to Qwest's OPEB
8 adjustment – both of which I clearly and openly discuss in my direct testimony.²⁶ Just as
9 the settlement agreement was silent on FAS106, Mr. Grate aptly points out that the
10 Decision No. 58927 continued PAYGO accounting for ratemaking purposes but did not
11 explicitly address how the Company was to maintain its books and records.²⁷ With 20/20
12 hindsight, this was an unfortunate oversight, but so too was the silence in the settlement
13 agreement in the last rate case (Docket No. T-1051B-99-105).

14
15 In my view, the premise underlying the ratemaking adjustment sponsored by Mr. Grate is
16 that Qwest has never recovered any FAS106 accrual basis costs from its Arizona
17 ratepayers. I disagree. If the Commission concurs with my discussion of the “regulatory
18 intent” of the parties, then fairness and equity would dictate adoption of these Staff
19 adjustments.

20
21 Q. Mr. Grate also describes Qwest's diverse regulatory accounting adopted by the states in
22 which the Company operates and discusses the process it has followed to account for
23 OPEB costs.²⁸ How do you respond?

24 A. Mr. Grate offers no new information other than what was available at the time my direct
25 testimony was finalized. Mr. Grate does not contend that Qwest has maintained its
26 Arizona regulatory books in strict conformance with PAYGO accounting for OPEB
27 costs. Instead, he confirms that the only difference between the OPEB costs recorded on
28 the Company's Arizona records and full FAS106 accrual accounting is the elimination of

²⁶ Carver direct testimony, pages 64-67.

²⁷ Grate rebuttal testimony, page 19.

²⁸ Grate rebuttal testimony, pages 19-21 & Exhibit PEG-R8.

1 the TBO amortization – consistent with representations set forth at page 70 of my direct
2 testimony.

3
4 **RATEMAKING METHODS**

5 Q. Beginning at page 33, Mr. Grate dedicates 30 pages of his rebuttal testimony to a general
6 discussion of ratemaking methods and addresses five adjustments sponsored by Staff or
7 RUCO. Mr. Grate states: “Parties need to be clear about the ratemaking methods in
8 Arizona. Such clarity seems to be lacking at present.” How do you respond?

9 A. Mr. Brosch and I, as well as other firm members, have participated in the Arizona
10 regulatory process as consultants to the ACC Staff or RUCO since the 1980’s. During
11 that time, I have not reviewed or otherwise been presented with any explicit practices,
12 policies, or guidelines governing Arizona ratemaking methods. However, I do not recall
13 having ever seen such “practices” in any of the State jurisdictions in which I have
14 participated in the regulatory process. Nevertheless, the absence of any specific
15 practices, policies, or guidelines does not mean that the Commission or its Staff have
16 acted in an arbitrary or cavalier manner in their approach to quantifying overall revenue
17 requirement in utility rate cases. The tenor of Mr. Grate’s rebuttal testimony regarding
18 the lack of “clarity” seems to imply otherwise. If that was the intent of Qwest through
19 Mr. Grate’s rebuttal testimony, I believe that such an assertion is as inaccurate as it is
20 untrue.

21
22 While I have participated in a few generic or rulemaking proceedings over the years, it
23 has been my experience that regulators typically do not predetermine specific ratemaking
24 methodologies, practices or approaches. I recognize that the FCC has taken this route,
25 but the regulatory responsibilities of this Commission are not restricted to one industry.
26 Typically, regulatory agencies like this Commission are required to base their rate case
27 decisions on the evidence presented by the parties in each rate case. If the Commission
28 were to provide the clarity that Mr. Grate claims is lacking, I have been advised by
29 Counsel that such an undertaking would likely take the form of an extensive multi-
30 industry rulemaking proceeding that could take years to notice, receive comments or
31 testimony, hold hearings and issue final rules. In the absence of an extensive rulemaking

1 process, I would anticipate an uproar from individual utilities still under traditional
2 regulation, who are typically allowed to present whatever issues they feel are appropriate
3 in support of a requested rate increase.
4

5 It is not correct to imply that there is absolutely no guidance. While maybe not in a form
6 perfectly acceptable to Mr. Grate, the primary form of guidance exists in past ratemaking
7 decisions of the Commission. In any event, the Commission's decision in a particular
8 rate case must be based on the unique facts, circumstances and evidence of that case.
9

10 Q. At rebuttal page 34, Mr. Grate quotes from two Commission rules²⁹ referring to rate base,
11 implying a conflict between those rules, then stating: "The use of an end-of-period rate
12 base instead of the rate base during the test year gives rise to two ratemaking
13 methodology issues most states don't have." How do you comment?

14 A. First, I do not believe that there is any inherent inconsistency in those rules. One merely
15 specifies the use of an historic test year that, by definition, covers a twelve month period.
16 The other prescribes that rate base should be valued at year-end levels and a brief
17 description of what is includable.³⁰
18

19 Second, in the State jurisdictions in which Utilitech provides regulatory consulting, many
20 of those jurisdictions (e.g., Arizona, Indiana, Kansas, Missouri, Oklahoma, Nevada)
21 employ an end-of-period rate base. So, the ratemaking methodology issue about which
22 Mr. Grate complains is not as uncommon as he implies. Mr. Grate then proceeds to
23 discuss what he characterizes as a "ratemaking method issue" that focuses on matching,
24 or mismatching, that can arise from use of end-of-period rate base and operating
25 income.³¹
26

27 Q. Mr. Grate states:

28 I do not believe the Commission should assume that any one methodology
29 is superior to the others or that it should prescribe any particular

²⁹ A.A.C. R14-2-103(A)(3)(p) and R14-2-103(A)(3)(h).

³⁰ R14-2-103(A)(3)(h) also requires property to be "used and useful" which, by definition, TPUC is not.

³¹ Grate rebuttal testimony, pages 34-37.

1 methodology. I am suggesting that the Commission instruct parties to use
2 a single annualization methodology applied consistently to all significant
3 elements of operating income.³²

4 Do you agree?

5 A. No. Mr. Grate appears to be suggesting that the Commission should instruct the parties
6 in a rate case to develop and blindly apply a single mathematical or formulistic technique
7 to each and every “significant” element of the income statement. If the selected methods
8 are defective by design or fail to assess true cause and effect relationships, the best thing
9 that can be said is that the method was consistently wrong or only wrong on certain
10 “significant” elements of operating income.

11
12 In the current proceeding, Mr. Grate chose to employ a linear regression technique
13 applied to the 36-month period ending December 2003.³³ Mr. Grate’s technique
14 employed 19 different variables as potential drivers for the individual revenue and
15 expense accounts. However, he was not surprised to find that the regression revealed that
16 none of the drivers were correlated to changes in expense accounts over time, concluding
17 that “[m]any business expenses are not particularly sensitive to changes in business
18 volumes within a relevant range.”³⁴

19
20 Q. Are you surprised that Mr. Grate’s study revealed no correlation between changes in
21 expense levels and changes in business volume?

22 A. No. In fact, I would have been surprised if any correlation between changes in business
23 volume and changes in expense levels by FCC account had been identified. There is a
24 common thread to the revenues and expenses recorded by any company, whether
25 regulated or not – that is, quantity and price/cost. Revenues are driven by the price
26 charged for the good or service provided to customers and the number of units sold. The
27 sales units could be minutes of use, access lines provided, number of access lines
28 subscribing to an enhanced service, etc.

32 Grate rebuttal testimony, page 36.

33 Grate direct testimony, pages 76-78.

34 Grate direct testimony, pages 83-84.

1 Similarly, expenses are also driven by quantities and price. However, the quantities and
2 prices that drive expenses are different from revenues. With regard to salary and wage
3 expense, there are several quantity drivers: number of employees, number of hours/
4 days/ weeks worked, work requirements in relation to available employees, the number of
5 overtime hours worked, etc. Over time, wage and salary pay rates tend to increase based
6 on bargaining unit agreements or other competitive considerations. However, increases
7 in rates of pay may be partially offset by reorganization, downsizing and restructuring
8 plans that tend to target productivity improvements and change the mix of employee
9 compensation rates.

10
11 Postage expense can be largely driven by the number (quantity) of customer billings and
12 the ability to consolidate or minimize the number of mailings to each customer. Changes
13 in postage rates are obviously outside the control of the company, but nevertheless
14 represent a key element of recorded postage expense.

15
16 Non-labor repair and maintenance expenses can be influenced by any number of factors.
17 Success with past maintenance work, normal changes or significant fluctuations in
18 weather conditions, and age of facilities can contribute to the need to patch, repair or test
19 facilities. The extent of the maintenance work drives the quantity component of the non-
20 labor expense. The prices charged by vendors, quantity discounts and competitive
21 bidding can all influence the price for the consumable materials used by repair and
22 maintenance crews.

23
24 Changes in overall employee levels or revisions to company policies and practices can
25 affect the number of authorized periodical subscriptions or professional and recreational
26 memberships. The magazine/ newspaper prices and membership dues are set by the
27 provider, but still factor into the expense level recorded by the company.

28
29 Medical and dental expenses are also driven by their own unique set of facts and
30 circumstances. Changes in employee levels can influence the overall costs charged by
31 the providers. The offering of various provider options (PPO, HMO, etc.) and employee

1 participation rates can impact the quantity component. Changes in employee
2 copayments, deductibles and coverage levels can impact both the per unit charge from the
3 provider and the company's out of pocket cost.
4

5 These items represent but a few high level examples of the tension between quantities
6 and prices that underlie many of the expenses recorded by a company. In the typical
7 ratemaking process, an annualization or normalization adjustment could be presented for
8 any identifiable changes in quantities or prices that are known, measurable and material
9 to the Company's operations. Under Mr. Grate's formulistic approach, many of the more
10 typical rate case adjustments might never be made, as Mr. Grate's unique technical
11 method might not identify a correlation sufficient to support an adjustment.
12

13 Q. At page 36 of his rebuttal, Mr. Grate refers to "Qwest's comprehensive annualization of
14 test period operating income." Referring to page 40 of his rebuttal, Mr. Grate states:
15 "My disagreement with adjustment C-16 is that it is not based on a methodology used
16 consistently and uniformly." Do you care to comment on this concept of consistency?

17 A. Yes. Again, Mr. Grate would have this Commission blindly endorse and adopt a
18 common approach for the sake of consistency and ignore known and measurable
19 changes. What is curious about this proposal is that the Company has been consistently
20 inconsistent in its annualization approach since at least the 1994 rate case.

21 • Docket No. E-1051-93-183: USWC witness Jerrold Thompson, then Director –
22 Regulatory Finance, sponsored the Company's overall revenue requirement. Mr.
23 Thompson's direct testimony addressed the approach used to quantify the requested
24 rate relief, the components of the ratemaking equation, test year selection and the
25 approach to test year annualization adjustments. In that case, Mr. Thompson
26 supported the following annualization methodologies applied to the test year ended
27 March 1993:³⁵

- 28 ○ Operating revenues were annualized "at test year end levels by taking the first
29 quarter of 1993 levels and multiplying those levels by four." Mr. Thompson
30 also analyzed revenue trends for the last three years and concluded that this
31 approach produced reasonable results. March 1993 revenues were not used
32 for annualization, because his analysis suggested some seasonal and monthly
33 volume activity that did not meet his goals of "internal consistency,
34 comparability and representation of ongoing financial conditions."

³⁵ USWC witness Jerrold Thompson direct testimony, pages 45-46 & 49.

- 1 ○ Wages, salaries, employee taxes and benefits were calculated at the level of
- 2 employees as of March 31, 1993.
- 3 ○ Plant related expenses (i.e., depreciation and property taxes) were annualized
- 4 based on the March 31, 1993 plant balances.
- 5 ○ Management and non-management wage increases were annualized to reflect
- 6 the wage change the Company was obligated to make in 1993. This
- 7 adjustment was based on “end of period employee levels, to provide an
- 8 internally consistent, comparable and representative test year.”
- 9

- 10 • Docket No. T-1051B-99-105: USWC witness George Redding, then Director –
- 11 Regulatory Finance, sponsored the Company’s overall revenue requirement in his
- 12 supplemental direct testimony, based on a calendar 1999 test year. Mr. Redding’s
- 13 supplemental testimony also sponsored the overall revenue requirement and
- 14 described the Company’s approach to test year annualization adjustments. In that
- 15 proceeding, Mr. Redding discussed the following annualization approach:³⁶
- 16 ○ Revenues, wage and non-wage related expenses and taxes were generally
- 17 annualized by multiplying the last month of the test year by twelve.
- 18 ○ December 1999 amounts were analyzed to remove one-time or unusual
- 19 transactions. The adjusted amounts for December 1999 were compared to a
- 20 trend of recent months to test for reasonableness prior to annualization.
- 21 ○ An alternative annualization method was used for wage related expenses, as
- 22 the December normalized amount was not in alignment with the months of
- 23 October 1999 through February 2000. After further modifying the adjusted
- 24 December amount for customer operations, the adjusted December amount
- 25 was annualized using a similar “times twelve” multiplier.
- 26 ○ Pro forma adjustments were made to reflect the new depreciation rates
- 27 ordered by the Commission, wage and salary increases expected to occur
- 28 within twelve months following the test year, and accrual accounting for
- 29 FAS106 OPEB costs.
- 30

31 As discussed previously, Mr. Grate employed a linear regression technique applied to the

32 36-month period ending December 2003, using 19 different variables as potential drivers

33 for the individual revenue and expense accounts.³⁷

34

- 35 Q. In each of these proceedings, do you believe that Staff has consistently applied the known
- 36 and measurable concept, seeking to match both prices and quantities at or near test year-
- 37 end?
- 38 A. Yes. I believe that Utilitech, on behalf of Staff, has sought to consistently annualize
- 39 known and measurable changes in these proceedings. I would note, however, that it

³⁶ USWC witness George Redding supplemental direct testimony, pages 5-9.

³⁷ Grate direct testimony, pages 76-78.

1 appears Mr. Grate and I disagree on the meaning and application of the consistency
2 concept.

3
4 **Year-End Wage & Salary Annualization**

5 Q. Mr. Grate states:

6 My disagreement with adjustment C-16 is that it is not based on a
7 methodology used consistently and uniformly. Instead, it singles out just
8 seven EXTCs and adjusts just those seven. It fails to consider whether
9 significant changes might also be occurring in the other 446 active EXTCs
10 to which the Company records expenses and whether those changes might
11 offset the changes in the seven that Mr. Carver singles out for adjustment.
12 In the colloquial vernacular of ratemaking, adjustment C-16 is “sharp-
13 shooting” the revenue requirement.

14 Do you agree?

15 A. Certain elements of Mr. Grate’s cited testimony are accurate, but I strongly disagree with
16 his criticism and conclusion. In direct testimony,³⁸ I discuss Staff Adjustment C-16,
17 which revises test year basic wages and salaries to consistently recognize ongoing
18 Arizona employee counts with the effective salary levels and wage rates at test year-end.
19 The only Company adjustment to test year payroll expense (PFN-05) was limited to
20 annualizing the effect of certain pay increases granted in the first quarter of 2003. In
21 contrast to Mr. Grate, I believe that it is clearly inappropriate to recognize an
22 annualization adjustment for wage rate levels (prices) that increase during the test year
23 and ignore Qwest’s downward trend in employee staffing levels (quantities) that occurred
24 during the test year.

25
26 As noted in Footnote (a) on Staff Adjustment C-16, Staff’s payroll annualization
27 adjustment was limited to basic wages and salaries, including the seven EXTC’s set forth
28 on page 40 of Mr. Grate’s rebuttal testimony, plus related benefit loadings. However,
29 Mr. Grate claims that all expense related EXTCs must be consistently annualized or
30 normalized just in case there might be offsetting changes, regardless of any identified
31 need for an adjustment. I disagree.

32

³⁸ Carver direct testimony, pages 31-36.

1 Prior to preparing Staff Adjustment C-16, I reviewed Company supplied data from a
2 variety of sources, including: Mr. Grate's direct testimony, Qwest's ratemaking
3 adjustments, employee headcount data, expense data for all salary and wage EXTCs, as
4 well as all non-labor EXTC information (e.g., benefits, rents, etc.). During this review, I
5 made several observations specifically concerning salary and wage data, including:

- 6 ○ Qwest Adjustment PFN-05 represents the sole Company adjustment relating to test
7 year wages and salaries. This adjustment increases expense by recognizing a March
8 2003 management wage rate increase (prices) and related payroll taxes in isolation,
9 ignoring headcount declines (volumes) that more than offset the wage increase.
10
- 11 ○ Although Qwest would have the Commission focus its attention solely on monthly
12 headcount data during the 2003 test year,³⁹ the Company has dramatically reduced its
13 employee level during the 36-month period ending December 2003, but for the
14 aberration that occurred in late 2003.⁴⁰
15
- 16 ○ Although Mr. Grate's direct testimony (page 92) and Qwest's response to Data
17 Request UTI 8-42 focused on the poor R-Squared (0.1697 revised) resulting from
18 restricting the regression analysis of employee counts to the 12-months of the test
19 year, a similar regression analysis for the 36-months ended December 2003 yielded a
20 statistically significant R-Squared of 0.8661, showing a strong correlation between
21 time and headcounts.⁴¹
22
- 23 ○ Basic wages and salaries result from three primary elements: rates of pay (monthly
24 wage or hourly rate), time worked (days, months or hours), and number of
25 employees. Over time, the rates of pay for employees have increased, while the
26 number of employees has decreased. Staff Adjustment C-16 consistently recognizes
27 changes in both rates of pay (price) and number of employees (quantity).
28
- 29 ○ Contrary to Mr. Grate's assertion, wage and salary data for EXTCs other than "basic"
30 wages and salaries were also reviewed, including but not limited to the information
31 supplied in the confidential response to Data Request UTI 9-4. Based on the review
32 of wage and salary data during the period 2001-2003, I reached the following
33 conclusions regarding test year compensation levels: overtime/ premium pay
34 (EXTCs 121 & 122) and special payments (EXTCs 191, 194, 195, 197, 19B & 19E)
35 were not unreasonable; OIS hours paid-not worked-per CWA contract (EXTC 123)
36 was immaterial; and incentive compensation costs (EXTCs 19C, 19D, 193 & 199) did
37 not require any annualization treatment, but were separately adjusted (Staff

³⁹ Grate direct testimony, page 92 & Exhibit PEG-D6.

⁴⁰ This historical trend is shown in the confidential chart appearing at page 33 of my direct testimony and not refuted by Mr. Grate.

⁴¹ Carver direct testimony, pages 31-34.

1 Adjustment C-17).
2

- 3 ○ Mr. Grate discusses the 36-month regression analyses performed by Qwest on
4 individual revenue and expense accounts to identify appropriate trend-related cost
5 drivers and quantify any pro forma normalizing adjustments necessary to test year
6 operating results.⁴² Mr. Grate also indicates that he was not surprised that the
7 correlation matrix revealed possible revenue drivers but no expense drivers.⁴³ I
8 reviewed the regression analyses provided in Qwest's confidential responses to Data
9 Request UTI 2-3 (36 months ended December 2003) and Data Request UTI 8-42 (12
10 test year months) and concurred with Mr. Grate that neither analysis revealed any
11 trend-related expense drivers.
12
- 13 ○ Qwest's R14-2-103 Filing (revised 11/04) contains 29 adjustments that impact
14 revenue requirement of which 21 include components that adjust operating expense –
15 in spite of the absence of cost drivers resulting from the regression analyses.
16
- 17 ○ Additionally, both Staff and the Company have sponsored payroll annualization
18 adjustments in prior cases that addressed wage rates and employee levels. Staff's
19 methodology in this proceeding is patterned after work done in prior cases. For
20 example, see my direct testimony (pages 32-38) and Staff Adjustment C-11 in Docket
21 No. T-1051B-99-105.
22

23 Regardless of regression results, I believe that the calculation of overall revenue
24 requirement should recognize identifiable and quantifiable adjustments to test year
25 revenues, expenses and rate base – regardless whether the results of any regression or
26 other formulistic analyses identify expense drivers. Staff Adjustment C-16 falls into that
27 area, where both price (wage/ salary rates) and quantities (headcounts) should be
28 annualized at test year-end levels.
29

30 Q. Beginning at the bottom of page 40 of his rebuttal testimony, Mr. Grate states that you
31 failed to “consider whether significant changes might also be occurring in the other 446
32 active EXTCS ... and whether those changes might offset the changes in the seven that
33 Mr. Carver singles out for adjustment.” Could you elaborate on your earlier statement
34 about having reviewed charges to other non-labor EXTCS?

⁴² Grate direct testimony, pages 76-91.

⁴³ Grate direct testimony, pages 84-85.

1 A. Yes. In response to Data Requests Qwest 11-3 and/or 11-7, I provided a copy of my
2 analysis of costs charged to 39 benefits EXTCs during calendar years 2001, 2002 and
3 2003. While I did not use Mr. Grate's regression methodology, I did observe that the
4 increase in total benefits expense during this three-year period was primarily driven by
5 OPEB/PRB costs. After removing the OPEB/PRB and pension EXTCs from the data set,
6 the remaining benefit costs declined during the three year period.

7
8 Q. Were you at all concerned total benefit costs, including pension and OPEB costs, had
9 increased during this period?

10 A. No. The amount of negative pension costs recorded by Qwest during the test year had
11 declined in relation to the prior two years, causing test year levels to produce a higher
12 revenue requirement. In addition, the amount of OPEB costs were separately adjusted by
13 both Qwest and Staff, although we disagree on the amount of the TBO amortization.

14
15 Q. Earlier, you discussed the other labor-related EXTCs that were not considered in Staff
16 Adjustment C-16 and the benefits-related EXTCs. Are there other EXTCs that do not fall
17 within these two categories?

18 A. Yes. I also provided Qwest with a copy of a similar analysis of the charges to 163 non-
19 labor/ non-benefits EXTCs, in response to Data Requests Qwest 11-3 and/or 11-7.
20 Although the total charges to these EXTCs between 2002 and 2003 did increase, the
21 entire increase was attributable to corporate charges flowing through a single EXTC.
22 After removing this one EXTC from the comparison, the charges to the remaining 162
23 EXTCs actual declined between 2002 and 2003.

24
25 Q. You have thus far identified 20 labor related EXTCs, 39 benefits EXTCs and 163 non-
26 labor/non-benefit EXTCs. That accounts for 222 EXTCs. At page 41 of his rebuttal
27 testimony, Mr. Grate refers to "the 446 active EXTCs to which the Company records
28 expenses..." What happened to the rest of the EXTCs?

29 A. I do not know. Staff Data Request UTI 2-23 requested a copy of the Company's monthly
30 expense matrix for calendar years 2001-2003 by EXTC and by FCC account. In

1 response, Qwest provided three confidential attachments in the form of extremely large
2 Excel workbooks that contained monthly expenses by EXTC by FCC account and by
3 matrix category (i.e., benefits, depreciation & amortization, rents, salaries, other, etc.).
4 My analyses focused on sorting the tens of thousands of lines of data Qwest supplied by
5 EXTC and by matrix category for only the FCC expense accounts. At first, I expected
6 the total number of non-labor EXTCS included in my review to match Mr. Grate's 446
7 EXTC count, since his rebuttal testimony seems to characterize that number as related to
8 only expense accounts. However, our counts clearly do not tie. Presuming that Qwest
9 provided all of the data requested in response to Data Request UTI 2-23, I am left to
10 wonder whether Mr. Grate's EXTC count might also include non-operating expense
11 accounts.

12
13 Q. Turning to page 41 of Mr. Grate's rebuttal testimony, he refers to your use of regression
14 analysis to develop year-end headcounts that represents 374 less employees than the
15 average of the last three test year months and lower than the actual level during any
16 month of the 36-month regression period. How do you respond to this criticism?

17 A. Quite frankly, I am a little surprised by the criticism. The confidential chart appearing at
18 page 33 of my direct testimony clearly shows the actual monthly headcounts and the
19 results of the regression fit.⁴⁴ By definition, if the data points in the time series are
20 decreasing, the slope of the regression trend line will be downward, as shown on the
21 confidential chart. What Mr. Grate seems to overlook is the impact of the very data that
22 caused me to use the linear regression technique to begin with.⁴⁵ As more clearly
23 illustrated by the reproduction of Mr. Grate's test year headcount chart on page 32 of my
24 direct testimony, there is an aberrational "uptick" in equivalent headcounts in late 2003.
25 Because of this year-end aberration, it is not at all surprising that the regression produced
26 lower headcounts than the average of the last three months.

27
28 Notably, I employed the 36-month regression analysis for the sole purpose of removing

⁴⁴ In order to avoid reintroducing the same confidential chart in rebuttal testimony, please refer to page 33 of Mr. Carver's direct testimony.

⁴⁵ Carver direct testimony, pages 32-34.

1 the aberration in Arizona equivalent employee levels that occurred in late 2003 and
2 smoothing other fluctuations in employee headcount data. The chart on page 33 of my
3 direct testimony merely shows the closeness of the regression “fit” in a visual chart that is
4 indicated by the statistically significant 0.8661 R-Squared. It leaves me to wonder if Mr.
5 Grate’s acceptance of the regression methodology turns on whether he likes the result.

6
7 In any event, Staff Adjustment C-16 does not otherwise use trend analysis to annualize
8 basic salary and wage dollars. To my knowledge, neither Staff nor Qwest annualized any
9 operating expenses based on regression or trend analyses

10
11 Q. At rebuttal page 41, Mr. Grate also states:

12 Using this statistically derived change in equivalent employee counts he
13 computed his downward adjustment in wage and salary expense.
14 However, he failed to first establish that changes in employee counts are a
15 statistically reliable indicator of overall expense levels.

16 How do you respond?

17 A. There are several comments to be made. First, I did not use equivalent headcounts to
18 annualize any non-labor related expenses. Had I done so, I could understand and
19 appreciate the concern that I had failed to establish that employee counts were a
20 statistically reliable indicator of those expenses – but, that is not the case.

21
22 Second, I did establish that headcounts were a statistically reliable indicator of those
23 labor EXTCs that comprise basic wages and salaries. Over the same 36-month period, I
24 prepared a regression analysis that resulted in a 0.5708 R-Squared and 6.72 T score, both
25 of which exceed the 0.5000 R-Squared and 1.96 T score levels Qwest found acceptable.⁴⁶

26
27 Q. Mr. Grate also compares your headcount regression results with Mr. Brosch’s approach
28 to Staff Adjustments C-4 and C-5 and claims that the two of you are inconsistent. He
29 further claims that, had you been consistent with Mr. Brosch in this regard, Staff

⁴⁶ Grate direct testimony, page 86, and Qwest response to RUCO Data Request 3-8.

1 Adjustment C-16 “would have yielded an adjustment of less than a tenth of a million
2 instead of \$12.5 million.”⁴⁷ Do you have any comments on this rebuttal?

3 A. Yes. I disagree with Mr. Grate. He implies that Mr. Brosch and I went about our work
4 on this project in separate universes, never meeting or discussing theory, application or
5 approaches to our work. Such a claim, if intended, is simply untrue. Mr. Brosch and I
6 discussed Qwest’s regression analysis on multiple occasions, including the Company’s
7 revisions to its revenue regression results based on concerns raised by Mr. Brosch as well
8 as the aberration in employee headcounts that occurred in late 2003. After much
9 discussion and coordination, we both agreed that Mr. Brosch’s concerns (as duly noted
10 by Mr. Grate) with the revenue data was distinguishable from the headcount data. It is
11 my understanding through the discussions with Mr. Brosch that the headcount trend and
12 the aberration occurring in late 2003 does not exist in the data underlying the two revenue
13 categories about which Mr. Grate complains.

14
15 Q. Also, at rebuttal page 43, Mr. Grate states: “I am attaching Qwest Corporation—Exhibit
16 PEG R9 to show the corrected calculation of Adjustment C-16, which the Commission
17 should use should it choose, against my recommendation, to annualize year-end wage and
18 salaries on the basis of equivalent employee counts.” Have you reviewed Exhibit PEG-
19 R9?

20 A. Yes. In the context of Mr. Grate’s claim, Exhibit PEG-R9 is flawed in two respects.
21 First, it appears to employ the same headcounts that were used in the quantification of
22 Staff Adjustment C-16. Whatever revisions Qwest has made on lines 1-16 of PEG-R9
23 have an imperceptible impact on the net intrastate expense adjustment, when compared to
24 Staff Adjustment C-16.

25
26 Second, the only material change that I can discern between PEG-R9 and Staff
27 Adjustment C-16 is the fact that Qwest included overtime pay in quantifying the average
28 occupational pay per employee on lines 18-21. As such, Qwest’s revised annualization is
29 not limited to basic pay, but also includes overtime pay. Consequently, the quantification
30 of the adjustment amount should compare the “annualized” level of regular pay and

⁴⁷ Grate rebuttal testimony, pages 42-43.

1 overtime pay to the test year amount of both regular pay and overtime pay. But, Qwest
2 failed to increase the test year regular pay on line 25 by the amount of test year overtime
3 pay in quantifying the revised adjustment, thereby significantly overstating the amounts
4 on lines 26-33.

5
6 If the Commission were to adopt Qwest's alleged correction of the overtime omission,
7 the amount of test year pay of \$265.2 million on line 25 of PEG-R9 would need to be
8 increased by about \$33.5 million. Instead of a payroll increase of \$14.1 million (before
9 allocation and benefit loading) on line 26 of Mr. Grate's exhibit, the correct adjustment
10 should be about \$(19.3) million (before allocation and benefit loading) – a larger expense
11 reduction than the comparable amount proposed by Staff Adjustment C-16.

12
13 Q. Do you have any further comments regarding Mr. Grate's allegation of inconsistency and
14 Staff's piecemeal ratemaking adjustments at pages 43-48 of his rebuttal testimony?

15 A. No. In one form or fashion, I have already addressed most, if not all, of the allegations
16 made in this portion of his rebuttal testimony. I consider his criticisms to be unfounded
17 and without merit.

18
19 **Pro Forma Depreciation & Reserve Adjustments**

20 Q. Mr. Grate dedicates eleven pages of his rebuttal testimony to the discussion of Staff
21 Adjustments B-7 and C-22, concerning depreciation reserve and depreciation expense.⁴⁸
22 With regard to Staff Adjustment B-7, reversing the Company's proposed depreciation
23 reserve adjustment, Mr. Grate states, in part:⁴⁹

24 Mr. Carver's argument is tautological. It never explains why 1) a pro
25 forma adjustment to test year expenses (to reflect the effect of reducing
26 depreciation rates well after the end of the test year) does not distort the
27 test year but 2) an adjustment to test year rate base for the that same
28 depreciation rate reduction does. Mr. Carver has simply decided that the
29 rate base effect of post-test-year changes is to be ignored while the
30 expense effect of those changes is not.

31

⁴⁸ Grate rebuttal testimony, pages 51-61.

⁴⁹ Grate rebuttal testimony, pages 52-53.

1 When depreciation rates are reduced sometime after the 2003 test year
2 (probably sometime in 2005), the reduced accruals to depreciation expense
3 (which is included in operating income) will cause a corresponding
4 reduction in accruals to the accumulated depreciation expense account
5 (which is included in rate base). Recognizing one of these effects but not
6 the other distorts the test year. Failing to match the rate base effects of a
7 post test year change with the operating income effects of that change does
8 not avoid a mismatch, it creates one. It does not avoid test year distortion,
9 it is test year distortion. It is a failure to synchronize the operating income
10 effect with the rate base effects of a pro forma post-test-year change.

11 Do you agree?

12 A. No. I strongly disagree with Mr. Grate's characterization of my adjustment as "simply
13 [deciding] that the rate base effect of post-test-year changes is to be ignored while the
14 expense effect of those changes is not." Qwest's implication is that Staff Adjustment B-7
15 was made in a vacuum, which is inaccurate and misleading. Mr. Grate's criticism failed
16 to acknowledge the following text appearing on page 26 of my direct testimony, which
17 further explains the rationale supporting the need for Staff Adjustment B-7:

18 Qwest's update also included a rate base adjustment recognizing a pro
19 forma depreciation reserve and deferred income tax reserve effect
20 attributed to the decrease in depreciation expense associated with the
21 Company's proposed technical update. Because Qwest will not
22 commence booking any rate base effect associated with revised
23 depreciation rates the Commission might approve until well beyond the
24 2003 test year, Staff Adjustment B-7 excludes the pro forma effect of any
25 capital recovery adjustment from rate base (i.e., accumulated depreciation
26 reserve and accumulated deferred income tax reserve).

27 [Emphasis Added]
28

29 Stated more simply, the components of rate base generally represent recorded balances
30 obtained from the Company's balance sheet at test year-end, with the exception of lead
31 lag study valuations of cash working capital. While there are circumstances that require
32 further adjustments to those year-end balances (e.g., disallowances, corrections,
33 normalizations, etc.), post-test year adjustments to a historic rate base are typically
34 limited to discrete known and measurable events that materially impact utility operations
35 or represent one of the primary factors contributing to the filing of a rate case, such as
36 completed construction projects or asset sales that are matched with related revenue
37 gains, improved efficiencies, added costs or cost reductions. Each such situation is
38 different and must be evaluated in the context of its unique facts and circumstances.

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However, this is not the situation with regard to Qwest’s proposed depreciation reserve adjustment. It is impossible for the full annual effect of any prospective change in ACC-authorized depreciation accrual rates to impact year-end 2003 historical depreciation reserve balances unless the Commission orders those rates to become effective January 1, 2003 and directs the Company to record the effect of any authorized depreciation rate change retroactive to that date. I have not seen any recommendation by Company or Staff witnesses recommending such retroactive accounting.

Mr. Grate alleges that “Failing to match the rate base effects of a post test year change with the operating income effects of that change does not avoid a mismatch, it creates one.” I disagree. Contrary to assertions otherwise, it is not uncommon for depreciation rate changes to be proposed in the context of a filed rate case or a docket involving review of overall revenue requirement. While a separate depreciation docket may be a preferred and convenient approach to consider and implement such changes, a separate docket is not solely or uniformly applied.

In order to implement changes in depreciation accrual rates proposed within the context of a pending revenue requirement investigation, a pro forma adjustment to depreciation expense must be recognized in the quantification of overall revenue requirement. Otherwise, any change in book depreciation rates would not be reflected in cost of service until the next rate case, which could be years later. If the utility is allowed to commence recording the newly authorized book rates, but those rates are not considered in the determination of overall revenue requirement, the utility could subsequently over-earn (if depreciation rates are decreased) or under-earn (if depreciation rates are increased) its authorized return, all else remaining constant.

In contrast, a rate base depreciation reserve adjustment is only appropriate if the regulator orders the subject utility to retroactively record the new depreciation rates to the first day of the historic test year. Otherwise, Mr. Grate’s consistency argument really becomes an inconsistency argument – a situation Staff’s proposal avoids.

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Q. In your experience, is it common for regulators to order a utility to retroactively record new book depreciation rates, authorized in a revenue requirement docket, effective with the first day of the historic test year?

A. No. In my experience with historic test year jurisdictions, regulators typically authorize any new book depreciation rates to become effective with the effective date of the rate order or some other post test-year date that might be convenient for the utility. In a forecast test year environment, a depreciation reserve adjustment similar to that proposed by Qwest may be appropriate if the new depreciation rates were to become effective on or before the start of the forecast year. However, forecast test years often require an average rate base, which would impact the depreciation reserve adjustment calculation.

Interestingly, Mr. Grate seems to agree that the Commission will not retroactively implement any revised book depreciation rates effective January 1, 2003:

However, I do not now anticipate the Commission reaching back more than two years to January 1, 1993 to change retroactively the Company's depreciation rates. Instead, I anticipate the Commission making the new depreciation rates effective when the rest of its Decision becomes effective which is likely to be some time after it is issued. If I am correct, then the argument in the preceding paragraph supports approving Staff Adjustment C-22.⁵⁰

Q. Mr. Grate also dedicates several pages of his rebuttal testimony to a discussion of Arizona history associated with the depreciation reserve rate base adjustment dating back into the early to mid 1980's.⁵¹ At page 57 of his rebuttal testimony, Mr. Grate concludes that Staff Adjustment B-7 should be rejected in light of: "the careful reasoning of the Staff and Commission" in the rate case dockets processed in the 1980's; no discussion of the absence of a rate base adjustment in the 1994 rate case; and "the lack of a persuasive argument in Mr. Carver's testimony opposing it". How do you respond?

A. I have reviewed Mr. Grate's rebuttal testimony, Qwest's discovery responses (Data Request UTI 15-17(c) and RUCO Data Request 4-1), and the relevant portions of the

⁵⁰ Grate rebuttal testimony, page 61.
⁵¹ Grate rebuttal testimony, pages 54-57, and Exhibit PEG-R11, consisting of Qwest's 29-page response to RUCO Data Request 4-1.

1 ACC orders (Decision No. 53849, Docket No. E-1051-83-035 and Decision No. 54843,
2 Docket No. E-1051-84-100) issued in the 1980's. The Commission did agree with the
3 depreciation reserve adjustment proposed by the Staff witnesses; but this was over twenty
4 years ago. However, with all due respect to the witnesses sponsoring Staff's testimony
5 and the Commission's past findings over twenty years ago, I do not concur with and have
6 consistently opposed that approach, regardless of the rate base impact (i.e., increasing or
7 decreasing rate base).

8
9 In past Arizona proceedings, I have presented rate base adjustments similar to Staff
10 Adjustment B-7 either removing post-test year depreciation reserve adjustments, similar
11 to Qwest's recommendation in the current proceeding, or recognizing actual depreciation
12 reserve balances at test year-end. I have also sponsored similar adjustments in prior
13 Arizona rate proceedings involving Qwest's predecessor company (ACC Docket Nos. E-
14 1051-88-146 and T-1051B-99-105). Although both proceedings were ultimately resolved
15 by negotiated settlement, these adjustment recommendations were consistent with my
16 current testimony, but had the affect of increasing overall rate base because the
17 Company's reserve adjustments in those Dockets decreased rate base.

18
19 Prior to finalizing my testimony on this issue in the current proceeding, Utilitech
20 confirmed that Staff Adjustment B-7 was consistent with current ACC Staff policy and
21 practice. Contrary to Mr. Grate's assertion, I believe that Staff Adjustment B-7 is
22 necessary, represents proper ratemaking treatment and avoids the distortion Qwest
23 proposes to introduce into the ratemaking equation.

24
25 Q. Mr. Grate's rebuttal testimony also makes the following observation in the context of the
26 Company's 1994 rate case:

27 Neither the Company nor Staff proposed a pro forma adjustment to rate
28 base to reflect the effect of pro forma depreciation expense adjustments
29 and the Commission made no comment on it. Neither the Staff nor any
30 party made any observation about the apparent change in method. It

1 appears the parties and Commission simply acquiesced in the change
2 without comment.⁵²
3

4 Having been involved in the 1994 rate case, can you provide any clarification as to Mr.
5 Grate's confusion over the absence of any discussion by the Company or Staff about this
6 "apparent change in method"?

7 A. Yes. Mr. Grate is quite correct that Company witness Jerrold Thompson did not sponsor
8 a similar depreciation reserve adjustment in the 1994 rate case. While I cannot speak to
9 the motivations of the Company over ten years ago, there are several factors that may
10 have influenced the decision to not offer a rate base adjustment. First, Mr. Thompson
11 sponsored only one adjustment to annualize depreciation expense to end-of-period levels
12 (Exhibit JLT-8, page 5). The depreciation expense adjustment was relatively modest
13 (about \$6.1 million). It is possible that the Company decided that the rate base impact
14 was immaterial.

15
16 It is also possible that such an adjustment was not made, because the Company desired to
17 streamline the regulatory process. In describing the "Commission Adjustments" he
18 sponsored (including the EOP Depreciation Adjustment), Mr. Thompson stated:
19 "Esoteric debates on accounting adjustments, however theoretically correct, would
20 detract the Commission's attention from the urgent and critical need for U S WEST
21 Communications to improve its' serious earnings deficiency."

22
23 Although Mr. Grate accurately observed that the Commission adopted Staff
24 recommendations to recognize depreciation reserve adjustments in Docket Nos. E-1051-
25 83-035 and E-1051-84-100, Mr. Thompson may have anticipated Staff's opposition to
26 such an adjustment in the 1994 rate case, after reviewing my testimony filed on behalf of
27 Staff in the immediately preceding earnings investigation (Docket No. E-1051-88-146)
28 sponsoring a similar disallowance adjustment (ACC Adjustment Schedule B-3), as
29 evidenced by the following excerpt from my testimony in that proceeding:

30 In general, the Company adjustments addressed herein do not represent
31 actual test year costs and activities but rather reflect the prospective,

⁵² Grate rebuttal testimony, page 56.

1 estimated impact of events for which inclusion in rate base would distort
2 the test year relationship between revenues, expenses and rate base.
3

4 For example, Staff has attempted to annualize income statement values at
5 year-end 1987 levels and has valued rate base as of December 1987. The
6 annualization of depreciation expense using rates effective January 1,
7 1988 is properly recognized in the cost of service; however, the growth in
8 the depreciation reserve associated with the annualized depreciation
9 expense will not fully be realized until December 1988. It is not
10 appropriate to project reserve growth due to accrual rate changes while
11 ignoring the many other factors impacting depreciation reserve balances
12 such as retirements, salvage and removal costs.⁵³
13

14 As a final matter, I would like to clear up any confusion as to why Staff's testimony in
15 the 1994 rate case did not discuss what Mr. Grate characterizes as an "apparent change in
16 method." Rate cases take many months to process, require the dedication of significant
17 resources and involve any number of complex issues. When the Company sponsors an
18 adjustment that Staff does not contest or does not sponsor an adjustment Staff has
19 previously contested, there is no need to expend limited resources discussing non-issues,
20 unless directed otherwise by the Commission. This is the very situation that existed in
21 the 1994 rate case.⁵⁴ As a consultant to Staff in that proceeding, I did not see any need to
22 engage in the academic exercise of presenting written testimony on an adjustment the
23 Company did not make, but Staff would have opposed had the Company proposed the
24 rate base adjustment.
25

26 **DISALLOWANCE STANDARDS**

27 Q. At pages 62-63 of his rebuttal testimony, Mr. Grate observes that he devoted about 20
28 pages of his direct testimony to a discussion of disallowance standards. He also dedicates
29 about 24 pages of his rebuttal testimony to this subject. Will your surrebuttal address the
30 various arguments raised by Mr. Grate?

31 A. Mr. Brosch will respond to certain of the policy issues and the marketing/ advertising
32 issue discussed in this portion of Mr. Grate's rebuttal testimony. My testimony on this
33 section of rebuttal testimony will be limited to the subject of incentive compensation.

⁵³ Carver direct testimony, pages 5-6, Docket No. E-1051-88-146.

⁵⁴ This same logic applies to the FAS106 OPEB accrual basis accounting issue in Docket No. T-1051B-99-105.

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Incentive Compensation (Staff Adjustment C-17)

Q. In reference to your direct testimony⁵⁵ indicating that Company efforts to enhance consolidated financial results may not be consistent with the interests of Qwest’s Arizona customers, Mr. Grate states: “Mr. Carver’s speculation is not evidence. He has not shown that the criteria in Qwest’s bonus plan are harmful to Qwest’s ratepayers.”⁵⁶ How do you respond?

A. There are several key pieces of information directly relating to this portion of my direct testimony that Mr. Grate fails to address or refute. First, a significant portion of Qwest’s Bonus Plan is linked to the corporate-wide financial results of Qwest Communications International, Inc. (“QCII”). Second, Qwest’s Arizona employees have limited ability or opportunity to materially affect the consolidated financial results of QCII.⁵⁷ Third, during calendar years 2001 through 2003, the consolidated financial results of QCII were dismal – generating over \$40 billion dollars of net losses during this three year period. Fourth, QCII was only able to show positive net income in 2003 because of the sale of its directory publishing business, while reporting a loss from continuing operations.⁵⁸

Finally, I would note that Mr. Grate has offered no evidence to show that Qwest’s Arizona employees do have the ability to materially impact the consolidated financial results of QCII or that efforts to enhance the consolidated financial results of QCII are consistent with or beneficial to the interests of Qwest’s Arizona customers.

Q. Referring to page 73 of his rebuttal testimony, Mr. Grate also states that you are not an incentive compensation expert. Is that true?

A. As I indicated in response to Data Request Qwest 16-4 and 16-5, it is true that I am not and have never claimed to be a “Certified Compensation Professional” or a “Certified Benefits Professional.” Referring to my direct testimony as well as Attachments SCC-1 and SCC-2 appended thereto, my expertise is in the field of utility regulation, with

⁵⁵ Carver direct testimony, page 39.
⁵⁶ Grate rebuttal testimony, page 72.
⁵⁷ Carver direct testimony, page 39.
⁵⁸ Carver direct testimony, pages 41-42

1 considerable experience in the evaluation of utility expenses for potential ratemaking cost
2 recovery. Over my professional career dating back to 1977, I have reviewed multiple
3 incentive benefit plans of many regulated utilities and conducted interviews of utility
4 compensation and benefit professionals. In light of this experience, having filed
5 testimony on this issue in seven jurisdictions in fourteen regulatory proceedings and
6 having reviewed the testimony of various utility witnesses on the matter, I believe that
7 my regulatory experience is highly relevant as a consultant to Staff and qualifies me to
8 offer my opinion on the regulatory recovery of Qwest's incentive plan costs – costs that
9 are largely driven by QCII consolidated financial metrics.

10
11 Q. At page 40 of your direct testimony, you discuss the concept that regulators need not
12 allow recovery of all discretionary costs incurred by a utility, absent a showing that such
13 costs provide direct, tangible benefits to ratepayers. In rebuttal, Mr. Grate contends that
14 “the direct tangible ratepayer benefit standard is unjust and unreasonable...does not allow
15 Qwest to recover its commercially reasonable, prudently incurred costs [and] ... cannot
16 be applied to all of the discretionary costs that utilities incur...”⁵⁹ Do you agree?

17 A. No. As discussed in the surrebuttal testimony of Mr. Brosch, Utilitech has not proposed
18 to apply this approach to all costs Qwest incurs, instead limiting its disallowance
19 recommendations to areas that regulators often find problems with rate case recovery. In
20 my opinion, the ratemaking treatment of discretionary costs, such as incentive
21 compensation, are properly addressed within the context of ratemaking proceedings.
22 Once a ratemaking adjustment is proposed, Qwest then has an opportunity and
23 responsibility to respond in order to support the reasonableness of rate case recovery of
24 such costs.

25
26 Over the years, the Commission has issued various decisions that generally support the
27 approach cited at page 40 of my direct testimony.⁶⁰ At page 17 of Decision No. 58360
28 (Citizens Utilities Company, Docket No. E-1032-92-073), the Commission disallowed
29 the costs of Citizens' management incentive deferred compensation plan, stating:

⁵⁹ Grate rebuttal testimony, page 75.

⁶⁰ The following quotes from Commission orders were previously provided to Qwest in response to Data Request Qwest 16-1.

1 Staff and RUCO recommended adjustments to remove this expense
2 because Citizens failed to show that the awards were based on or related to
3 attainment of cost reductions or other specific goals, which Citizens had
4 cited as a benefit to ratepayers.

5 We agree with Staff and RUCO that no expense should be allowed for
6 the MIDCP in place during the TY and we will adopt RUCO's adjustment
7 to exclude \$62,775.
8

9 Similarly, at pages 32-33 of Decision No. 57745 (Southwest Gas Corporation, Docket
10 No. U-1551-90-322), the Commission also denied the request of Southwest Gas to
11 recover the test year bonuses paid under that utility's management incentive plan, stating:

12 We concur with Southwest Gas that it is absolutely none of this
13 Commission's business if the Company pays its management with beads
14 or McDonald's coupons. We also concur that it is absolutely none of this
15 Commission's business if the Company wishes to reward management
16 with bonuses for higher earnings with one little provision. That provision
17 is simply that shareholders should bear the burden of management bonuses
18 for higher earnings. That reason along with the fact that the Company's
19 requested amount does not relate to amounts either previously paid or
20 expected to be paid provide justification to deny the Company's request.
21 It is also noted that once an amount is included in rates, it provides the
22 Company with an additional return without any increased effort.
23

24 Also in Decision No. 57745 (Southwest Gas Corporation, Docket No. U-1551-90-322),
25 the Commission provided the following statement regarding the burden borne by utility
26 management to justify cost recovery at page 17, in the context of excluding the pension
27 asset from rate base:

28 Staff recommended the prepaid pension fund balance in the amount of
29 \$855,901 be removed from the prepayment category which the Company
30 had included in rate base. We concur with Staff. The Company has
31 simply provided no adequate justification for inclusion of prepaid pension
32 funds in rate base.
33

34 At pages 21-23 of Decision No. 58664 (Citizens Utilities Company, Docket No. E-1032-
35 93-111), the Commission exercised its discretion and agreed with Citizens that certain
36 costs were allowable and with RUCO that certain other costs incurred at the Stamford
37 Administrative Office and allocated to Arizona operations should be disallowed:

38 We agree with RUCO that the payment to the general counsel should be
39 removed as it is a nonrecurring expense; that depreciation needs to be

1 adjusted to reflect the SAO plant disallowances; and that the ‘SOAC
2 Other’ expenses, as well as the consulting, video, photography, executive
3 chef salary, and individual and per diem charges should be disallowed.
4

5 The same Decision No. 58664 (pages 26-28) also disallowed certain incentive
6 compensation costs, as indicated by the following passages:

7 Staff believes that the expense should be removed because the Company is
8 not meeting the goals of the IDCP, which are to: emphasize customer
9 service and employee satisfaction; lower overall compensation from that
10 which would have been achieved under a traditional system of cost of
11 living and merit increases; and force employees to achieve certain
12 objectives in order to ‘re-earn’ their merit increases of previous years...

13 We agree with Staff and RUCO that expenditures for IDCP during the
14 TY should not be included in operating expenses. Contrary to Citizens’
15 assertion in its Opening Brief, the record evidence does not establish that
16 ‘total compensation has been reduced since 1989 as a result of changes
17 instituted by Citizens’ new top management.’ The evidence indicates that
18 between 1989 and 1992, total payroll increased by almost \$13 million.
19 The evidence indicates that under the IDCP, no employee received a pay
20 reduction, so the per employee payroll amount decrease has to be an effect
21 of the increased number of employees [footnote omitted], not a result of
22 the IDCP.
23

24 Also within Decision No. 58664 (pages 28-29) the Commission disallowed the costs of a
25 “Target: Excellence” program, stating as follows:

26 RUCO proposed an adjustment to remove Target: Excellence expense
27 from operating expense. RUCO believes that the expenditures have
28 provided no specific, quantifiable, benefits to ratepayers, and that any
29 future benefit is not known and measurable and would not be matched to
30 the present expenditures. Staff made no adjustment to the Target:
31 Excellence expense.

32 We agree with RUCO that the goals of Target: Excellence and the
33 benefits Citizens believes it will provide are nebulous. We agree with the
34 Company that it should strive to improve its quality of service to its
35 customers. What we cannot agree to is that only one of its ‘customers’
36 should have to bear the entire cost of such and expensive program which
37 has yet to demonstrate any savings. Accordingly, we believe that the costs
38 of the Target: Excellence program should be shared equally between
39 Citizens’ ratepayers and its shareholders, and we will adjust the Target:
40 Excellence expense by (\$50,000).”
41

1 While these decisions do not necessary use the phrase “direct, tangible benefits to
2 ratepayers”, I believe that the intention is clear: the utility is expected to demonstrate that
3 certain discretionary costs do result in tangible benefits to ratepayers or should otherwise
4 provide adequate justification to support cost recovery.

5
6 Q. In the context of discretionary costs and direct, tangible benefits, Mr. Grate’s rebuttal
7 testimony is also critical of your reference to Part 65 of the FCC rules prescribing
8 components of rate base and net income for dominant carriers,⁶¹ stating:

9 Mr. Carver fails to mention that the 1987 FCC Order on Part 65 that he is
10 citing to support the disallowance of incentive compensation never once
11 applies the “used and useful” standard or the “benefit burden” test to
12 employee compensation. The Order primarily addresses the treatment of
13 rate base items – though it also addresses net income issues. While
14 employee compensation is a key determinant of net income, it is never
15 addressed in the FCC Order that Mr. Carver is citing. In fact, if anything,
16 the absence of any mention of incentive compensation in the Order supports
17 the proposition that the FCC had no problem with incentive compensation
18 plans under rate of return regulation.⁶²

19 Do you have any comments on this rebuttal testimony?

20 A. Yes. It was neither the intent nor design of my direct testimony to claim that the FCC
21 applied these standards or tests to employee compensation. In citing the passage from the
22 FCC’s Report and Order (CC Docket No. 86-497), it was my intent to simply provide
23 additional support for the proposition that cost incurrence does not automatically translate
24 into cost recovery. Further, my direct testimony does not claim that the FCC relied on
25 the benefit-burden test as justification to disallow incentive compensation costs for
26 ratemaking purposes. In any event, the concept of the benefit-burden test, as discussed at
27 pages 42-43 of my direct testimony, is consistent with the concepts applied in the above
28 excerpts from previous ACC regulatory decisions.

29
30 **OTHER REVENUE REQUIREMENT ISSUES**

31 Q. At pages 86-136 of his rebuttal testimony, Mr. Grate discusses eight revenue requirement
32 issues raised by Staff or RUCO. Which of these “other” issues will your surrebuttal
33 address?

⁶¹ Carver direct testimony, pages 42-43.

⁶² Grate rebuttal testimony, pages 75-76.

1 A. Of those “other” issues that relate to Staff recommendations, I will only address FCC
2 Deregulated Products and Telephone Plant Under Construction. Mr. Brosch, Mr. Dunkel
3 or other Staff witnesses will respond, as necessary, to the remaining Staff issues
4 discussed in this portion of Mr. Grate’s rebuttal testimony.
5

6 **FCC Deregulated Products (Staff Adjustment C-19)**

7 Q. Have you reviewed Mr. Grate’s rebuttal testimony responding to Staff Adjustment C-19,
8 imputing additional revenue for certain FCC Deregulated Services?

9 A. Yes. I have read pages 114 through 118 of Mr. Grate’s rebuttal testimony. It is so
10 replete with inaccuracies and misguided assertions that I hardly know where to begin in
11 response.
12

13 Q. At page 114, Mr. Grate states that the FCC deregulated services “have an earnings
14 surplus.” Do you agree?

15 A. No. Throughout Mr. Grate’s rebuttal testimony, it appears that he may not sufficiently
16 understand Staff Adjustment C-19 to be able to respond clearly. Maybe a review of what
17 Staff Adjustment C-19 is designed to do and how it accomplishes that objective would
18 help clarify any confusion that might currently exist in the record.⁶³ First, I must confirm
19 that Mr. Grate is correct in one respect. It is my opinion that the FCC deregulated
20 services do earn a much lower return than the 9.5% return on investment that Staff has
21 recommended the Commission adopt in this proceeding. Because Qwest has included the
22 FCC deregulated services above-the-line for purposes of determining its Arizona
23 intrastate operating results, this treatment causes the Company’s overall revenue
24 requirement to be higher than if their related revenues, expenses and rate base amounts
25 were simply excluded (or recognized below-the-line). Staff Adjustment C-19
26 conservatively seeks to minimize the revenue requirement overstatement and mitigate a
27 portion of the resulting cross-subsidy.
28

29 Q. At rebuttal pages 114 and 115, Mr. Grate states:

⁶³ This discussion of Staff Adjustment C-19 will be presented later in this testimony section.

1 According to Staff, the aim of adjustment C-19 is to prevent ratepayers
2 from cross subsidizing FCC deregulated services (FCCDS). However
3 Staff's adjustment C-19 does not identify cross subsidy between FCCDS
4 and Qwest's other intrastate regulated services. Instead adjustment C-19
5 imputes sufficient additional revenues for intrastate regulatory purposes so
6 that, in the aggregate, the test year earnings of the FCC deregulated
7 services (FCCDS) equal the overall 9.5% return on investment that Staff
8 recommends ACC ultimately adopt for Qwest's intrastate regulated
9 services.

10 Does Staff Adjustment C-19 impute sufficient additional revenues so that the FCC
11 deregulated services would earn the same 9.5% Staff recommends that the Commission
12 adopt for Qwest's intrastate regulated services?

13 A. No. Referring to confidential Schedule C-19 included in the Staff Joint Accounting
14 Schedules, the \$6.6 million of additional revenues is only 50%⁶⁴ of the computed amount
15 that would be required to generate a comparable 9.5% return on investment.⁶⁵ The
16 confidential return on investment rates set forth in Column (J), Line 28, of Schedule C-19
17 illustrates the negative return on investment for the FCC deregulated services after
18 recognizing the \$6.6 million of additional revenues.

19
20 Q. Also on rebuttal page 115, Mr. Grate indicates that Staff made "exactly three
21 adjustments" to the FCC deregulated services and then refers to Staff adjusting "the test
22 year with dozens of adjustments proposed by Staff and by Qwest" to arrive at Staff's
23 overall revenue requirement of \$3.5 million. He further indicates that without these
24 adjustments, the achieved return on investment would be far below 9.5%. How do you
25 respond?

26 A. With some difficulty, given the complexity of the issue. Mr. Grate confuses "as
27 recorded" operating results with the realities of the ratemaking/ revenue requirement
28 process. I agree with Mr. Grate that on an unadjusted basis, Qwest's per book operating
29 results generated a negative return on investment. After including the FCC deregulated
30 services above-the-line, as proposed by Qwest, the negative return becomes a larger
31 negative result.⁶⁶

⁶⁴ In deference to the Commission Decision No. 58927, Staff Adjustment C-19 imputes only 50% of the computed revenue deficiency.

⁶⁵ Carver direct testimony, page 96, and footnote (d) of confidential Schedule C-19.

⁶⁶ Source: Qwest tab "Interface-1990Financials" of spreadsheet "az1203_Revised 10-27-04.xls".

1
2 Once the FCC deregulated services are included above-the-line, Mr. Grate then proceeds
3 to make adjustments to the “as recorded” amounts to quantify overall revenue
4 requirement. In order for Staff Adjustment C-19 to present a proper “apples to apples”
5 comparison Mr. Grate complains about at page 117 of his rebuttal, it is necessary to
6 recognize the impact of the various Company adjustments on the “as recorded” loss
7 associated with the FCC deregulated services, excluding payphone. Otherwise, the true
8 impact of Qwest’s above-the-line treatment of these services would go undetected.
9 Columns (D) and (G) of confidential Schedule C-19 are designed to give recognition to
10 the other Qwest adjustments that alter the “as recorded” amounts attributable to FCC
11 deregulates services, excluding payphone.

- 12 • Column (D) recognizes Qwest’s proposed correction to reclassify certain
13 expense and rate base amounts from one FCC deregulated services category
14 (i.e., planning for enhanced services) to the payphone category that Qwest did
15 not include in its calculated “per book” starting point.
- 16 • Column (G) recognizes the portion of Qwest Adjustments PFN-1 and PFN-3
17 that significantly decrease the FCC deregulated service revenues included in
18 the Company’s “per book” calculation.

19 If these Company adjustments were not recognized on confidential Schedule C-19, the
20 calculation of the needed revenue imputation would be materially misstated.

21
22 Q. What other adjustments are recognized on Schedule C-19?

23 A. At page 87 of my direct testimony, I identify each FCC dereg product category and
24 indicate whether any services provided in those categories are offered pursuant to tariffs
25 approved by the ACC and included in any Arizona Price Cap “baskets.” Column (E) of
26 confidential Schedule C-19 removes three FCC deregulated product categories (i.e.,
27 premises services, E911 nonregulated, and national directory assistance) included in
28 Baskets 1 and 3 from the imputation calculation. Column (F) also removes voice
29 messaging for two reasons. First, it currently falls into Basket 3 and the direct testimony
30 of Staff witness Rowell recommends that this service be deregulated.

1 The net effect of Columns (B) through (G) of confidential Schedule C-19 is to quantify
2 the net operating income and rate base amounts that remain above-the-line for the FCC
3 deregulated services that: (a) are not provisioned pursuant to ACC approved tariff or
4 included in one of the Arizona Price Cap Plan “baskets;” (b) have not been separately
5 excluded by Qwest; and (c) have not been separately removed due to Staff’s
6 recommended deregulation by the ACC . In so doing, the amounts in Column (H) of
7 Schedule C-19 reflect the residual values that remain above-the-line in Staff’s proposed
8 rate base and operating income, producing the proper “apples to apples” result over
9 which Mr. Grate frets.

10
11 Q. At rebuttal pages 116-117, Mr. Grate refers to various pro forma adjustments, such as
12 those to depreciation expense and directory imputation, and appears to claim that Staff
13 Adjustment C-19 should have attributed some portion of these adjustments to the FCC
14 deregulated services, thereby providing “an additional lift to the test year earnings of
15 FCCDS.” Is he correct?

16 A. No. Staff’s approach in quantifying overall revenue requirement was carefully crafted so
17 that a larger portion of the various adjustments to rate base and operating income were
18 not attributed to Arizona intrastate regulated operations by virtue of Qwest’s above-the-
19 line inclusion of the FCC deregulated services. Staff Adjustments B-10 and C-20
20 collectively increase revenue requirement by about \$3.4 million to help achieve this
21 result.

22
23 Along this line, Staff’s revenue requirement calculation does not take credit for any
24 portion of the depreciation expense reductions that Qwest claims should be allocated to
25 the FCC deregulated services. However, if the FCC deregulated services are included
26 above-the-line, the reduced depreciation expense Qwest might record as a result should
27 also be recognized in quantifying overall revenue requirement. Further, although this
28 could more fully be addressed by Mr. Brosch, I would contend that none of the \$72
29 million of the directory revenue imputation would be assignable or allocable to the FCC
30 deregulated services.

1 Q. At rebuttal pages 117-118, Mr. Grate states that Staff Adjustment C-19 should be revised
2 to include “an aliquot share all of Qwest’s and Staff’s test year adjustment would need to
3 be assigned to the FCCDS so that the ‘apples’ (results) being compared are ‘fertilized’
4 (adjusted) by the same set of adjustments” and recommends a simpler remedy before
5 concluding that he does not believe any adjustment is appropriate. How do you respond?

6 A. As discussed previously, I disagree with his criticisms of Staff Adjustment C-19 as well
7 as his conclusion. Similary, the alternate imputation amount he quantifies on page 3 of
8 his Exhibit PEG-R15 is driven by the negative 4.48% return he computes on page 1 of
9 the same exhibit. Unless Mr. Grate is recommending that Qwest’s overall revenue
10 requirement should be determined by that (4.48)%⁶⁷ return rather than a positive
11 11.18%,⁶⁸ I could not disagree more.

12

13 **Telephone Plant Under Construction (Staff Adjustment B-5)**

14 Q. In rebuttal testimony, Mr. Grate states that you sponsored the Staff adjustment removing
15 TPUC from rate base, in Docket No. E-1051-93-183, that was adopted by the
16 Commission.⁶⁹ Is that correct?

17 A. Yes. Mr. Grate and I agree on this point.

18

19 Q. He also indicated that Company witness Thompson included TPUC in rate base in that
20 docket. Correct?

21 A. Yes. Although the Company did not affirmatively remove TPUC from rate base in
22 Docket No. E-1051-93-183, the following excerpt from my surrebuttal testimony in that
23 proceeding summarizes the position on this issue offered by the Company at hearing:⁷⁰

24 Q. On page 81 of his rebuttal testimony, Mr. Thompson states that he
25 finds that your proposal to exclude Short-Term TPUC from rate base
26 “...is acceptable provided the calculation of AFDC is allowed to be
27 done in the manner outlined by Mr. Carver.” Do you have any
28 comments with regard to that statement?
29

⁶⁷ Grate rebuttal Exhibit PEG-R15.

⁶⁸ See Schedule D included in the Staff Joint Accounting Schedules.

⁶⁹ Grate rebuttal testimony, pages 121-122.

⁷⁰ Docket No. E-1051-93-183, Carver surrebuttal testimony, page 10.

1 A. Yes. As noted by Mr. Thompson, the Staff has proposed that Short-
2 Term TPUC be removed from rate base. On pages 13 through 15 of
3 my direct testimony, I outline the Staff's proposal to allow the off-
4 book capitalization and depreciation of AFDC on Short-Term TPUC.
5 During cross-examination, Mr. Thompson stated that while USWC
6 had not removed Short-Term TPUC from its updated revenue
7 requirement calculation the issue was not being contested by the
8 Company. Instead, the Company is looking for a Commission
9 decision on this issue that can be relied upon in the future. [Tr. 440]
10

11 What a difference ten years make. In Decision No. 58927 (pages 5-6), the Commission
12 adopted Staff's recommendation and provided the "decision" sought by Mr. Thompson
13 that could "be relied upon in the future." In Docket T-1051B-99-105, Qwest did not seek
14 to include TPUC in rate base. However, in a proceeding in which Qwest is not even
15 seeking rate relief for any significant portion of its asserted revenue deficiency, the
16 Company has reversed course and is once again litigating the inclusion of TPUC in rate
17 base – ignoring the most recent ACC precedent directly relevant to this issue.
18

19 Q. Mr. Grate contends "that including plant under construction in rate base is an acceptable
20 accounting method and appropriate under the Arizona Constitution and Arizona Revised
21 Statutes. There is no accounting or legal impediment to the inclusion of telephone plant
22 under construction in rate base in Arizona."⁷¹ Is he correct?

23 A. Yes. I am not aware of any finding that would serve as a legal impediment to including
24 TPUC in rate base, as exists in the State of Missouri. In an April 1994 decision by the
25 Arizona Court of Appeals involving an appeal of a Commission order by Litchfield Park
26 Service Company,⁷² the Court's decision included the following findings regarding the
27 Commission's exclusion of TPUC from rate base:

28 [12] ... In decision 57944, the Commission agreed with its staff's removal of
29 \$218,000 from the rate base for construction work in progress ("CWIP") on
30 Well 23A because the well was not used or useful during the test year. The
31 Commission stated:

32 To include Well No. 23A in rate base without a corresponding
33 inclusion of new customers and revenues results in a violation
34 of the matching concept implicit in the use of a historical test

⁷¹ Grate rebuttal testimony, page 122.

⁷² According to the Court of Appeals order, Litchfield Park Service Company was a subsidiary of SunCor Development Company, whose parent Company was Pinnacle West.

1 year. Second, even if the well were in service during the test
2 year, we are not convinced that it is necessary to serve the
3 Company's customers. It is clear that LPSCO has been able to
4 provide service to its customers without Well No. 23A.
5

6 [13] Generally, although CWIP is not included in the rate base because it is
7 not yet part of the fair value of property devoted to public use, *see Arizona*
8 *Water Company*, 85 Ariz. at 202, 335 P.2d at 414, it is within the
9 Commission's broad discretion to consider a plant under construction in
10 determining a utility's fair value...*Arizona Corporation Commission v.*
11 *Arizona Public Service Company*, 113 Ariz. 368, 371, 555 P.2d 326, 329
12 (1976). Although the Commission properly could have considered the cost of
13 Well 23A, construction of which was subsequent to the test year, *see id.*, the
14 record does support the Commission's exclusion of the construction of this
15 well from the rate base. LPSCO has not cleared its hurdle on review of a
16 satisfactory demonstration that the Commission acted unreasonably or
17 unlawfully in determining LPSCO's just and reasonable rates.
18 [178 Ariz. 431, 874 P.2d 988]
19

20 As recently as 1994 the Arizona Court of Appeals found that it is within the
21 Commission's broad discretion to include or exclude plant under construction from rate
22 base. In Decision No. 57944, the Commission clearly expressed concern that rate base
23 inclusion would violate the matching concept. I concur. In my opinion, the Commission
24 reached the right conclusion in Decision No. 58927 and Qwest has not presented any
25 compelling evidence to demonstrate that a change should be made.
26

27 Q. At pages 123 through 125 of his rebuttal testimony, Mr. Grate refers to your use of the
28 phrases "inherent mismatch" or "inherent distortion" and then attempts to define these
29 terms. Do you agree with his definition?

30 A. In general terms, I do agree, but his definition falls short. At page 13, lines 11-29 of my
31 direct testimony, I explain why TPUC should be excluded from rate base. This
32 discussion refers to the fact that the completion of a construction project may yield
33 improved efficiencies, cost savings and/ or additional revenues – benefits that cannot be
34 attained until the project is completed and placed in service. The inclusion of TPUC will
35 result in an "inherent mismatch" because of the resulting inconsistency with the other
36 elements of the ratemaking equation – that is, no recognition of related benefits. So, the

1 “mismatch” concern goes beyond the fact that the construction projects comprising
2 TPUC are not yet in service.

3
4 Q. Mr. Grate concedes that your “mismatch” concern exists with the “rate base method” but
5 does not exist with the “revenue offset method” proposed by Qwest, because the related
6 AFUDC is included in current income.⁷³ Do you agree?

7 A. No. First, as indicated at page 22 my direct testimony, the amount of the pro forma
8 AFUDC earnings Qwest alleges will remedy the matching concern is immaterial.
9 Referring to Qwest Adjustment PFA-04, the immaterial AFUDC revenues proposed by
10 Qwest are dwarfed by the current return that will result from inclusion of the TPUC
11 balance included in rate base, causing an increase to revenue requirement of about \$4.1
12 million.

13
14 Second, Mr. Grate’s alleged remedy, recognizing immaterial AFUDC revenues, does not
15 capture any improved efficiencies, cost savings and/ or additional customer revenues.
16 Qwest Adjustment PFA-04 does not recognize any of these pro forma benefits that will
17 only be realized after the construction projects are completed and placed in service.

18
19 Q. In rebuttal, Mr. Grate states:

20 Apparently, Mr. Carver does not realize that in the period leading up to the
21 adoption of the revenue requirement offset method, the FCC was using the
22 rate base method for STPUC. Today, Arizona requires Qwest to use the
23 capitalization method (other utilities may be using other methods). So, in
24 Qwest’s case, the conversion to the revenue requirement offset method is
25 from the capitalization method, not the rate base method. Converting to
26 the revenue requirement offset method from the rate base method instead
27 of the capitalization method accounts for the differences in the
28 jurisdictions.⁷⁴

29 Is he correct?

30 A. No. It was very clear that the FCC’s prior TPUC accounting method was the rate base
31 method. The only difference between the rate base method and the revenue requirement
32 offset method is the former does not involve AFUDC, while the latter does. It is Mr.

⁷³ Grate rebuttal testimony, pages 124-125.

⁷⁴ Grate rebuttal testimony, page 126.

1 Grate, not Staff, who relies on the FCC Report and Order in CC Docket No. 93-50 to
2 substantiate the recommendation that Arizona depart from the capitalization method and
3 follow the FCC's lead to the revenue requirement offset method for TPUC. Mr. Grate's
4 perceived "revelation" does nothing to alter my direct testimony and conclusion
5 regarding the FCC's adoption of the revenue requirement offset method.⁷⁵
6

7 Q. Mr. Grate's rebuttal testimony continues at page 126:

8 When the Commission accepted Mr. Carver's proposal to adopt the
9 capitalization method for STPUC in the Company's 1994 rate case, the
10 adjustment reduced revenue requirement over \$4.84 million.¹⁰³ Compared
11 to Qwest's proposal in this docket the revenue requirement effect of Mr.
12 Carver's proposal in the 1994 rate case was 56% larger.¹⁰⁴
13

14 ¹⁰³ \$29,282,000 * 9.75% * 1.695.

15 ¹⁰⁴ Using Staff's own calculation: "Adoption of the revenue requirement
16 offset method would increase overall revenue requirement by about \$2.7
17 million (see Staff Schedule E, based on Staff proposed capital structure
18 and cost rates)" Response of Steven Carver to Qwest Data request 14-5.
19 \$4.839M / \$2.698M = 55.8%.

20 Do you concur with this representation?

21 A. Mr. Grate has offered a "red herring" of his own in that the calculation is inaccurate and
22 his conclusion misleading. First, the revenue requirement impact of excluding TPUC
23 from rate base in the 1994 rate case was not \$4.84 million. Mr. Grate's calculation
24 appearing in footnote 103 improperly applies the 1.695 revenue conversion factor to the
25 entire 9.75% weighted cost of capital adopted by the Commission in Decision No.
26 58927.⁷⁶ Because the Commission adopted the interest synchronization methodology,
27 only the equity component should have been grossed up to a pre-tax return level.
28 Properly applying the revenue conversion factor to only the equity component (7.03%
29 weighted equity cost * 1.695 = 11.916% plus 2.72% weighted cost of debt = 14.636%
30 effective rate of return) yields an approximate revenue requirement effect of \$4.286
31 million (\$29,282,000 * 14.636%), not Mr. Grate's \$4.84 million.
32

⁷⁵ Carver direct testimony, pages 20-23.

⁷⁶ The authorized weighted cost of capital appears at page 69 of Decision No. 58927, while the Commission's adoption of interest synchronization appears at page 61.

1 Second, although I do not concur with how he characterizes or applies the result, no
2 matter how many times I divide \$4.839 million by \$2.698 million as shown in his
3 footnote 104, I get a mathematical result of 79.3%, not 55.8%.

4
5 Third, Mr. Grate's footnote 104 cites to my response to Data Request Qwest 14-5 for
6 support of the \$2.7 million revenue requirement effect of adopting the revenue
7 requirement offset method. While his partial quote is accurate, he fails to note that the
8 \$2.7 million is based on Staff's recommended weighted cost of capital of 9.5%. As Mr.
9 Grate is well aware, the Company and Staff have significantly different recommendations
10 on the appropriate cost of common equity.⁷⁷ As I also observed in my response to Data
11 Request Qwest 14-5, the revenue requirement effect using Qwest's proposed capital
12 structure was "\$4.1 million (based on Qwest's recent R14-2-103 update)."

13
14 Fourth, using the more accurate \$4.286 million estimate of the revenue requirement effect
15 of the TPUC issue in the 1994 rate case, Mr. Grate's percentage comparison would be
16 58.9% (\$4.286 million / \$2.698 million) using Staff's weighted cost of capital, but only
17 4.5% (\$4.286 million / \$4.1 million) using the Company's weighted cost of capital.
18 Although I believe these percentage comparisons do not provide useful information to
19 assist the Commission in resolving this issue, Qwest's calculations produce misleading
20 information, unless the Company has acquiesced to Staff's capital structure
21 recommendation unbeknownst to me.

22
23 Q. At pages 127 and 128 of his rebuttal testimony, Mr. Grate agrees with your comments in
24 direct testimony that the two page analysis, attached as Exhibit PEG-D4 to his direct
25 testimony, is inconsistent with the Company's other recommendations in this case and
26 fails to accurately quantify the relative revenue requirement effect of the three TPUC
27 alternatives he analyzes. He then proceeds to criticize you for not correcting his model
28 and then concludes that the Commission should adopt the revenue requirement offset

⁷⁷ Original Staff Joint Accounting Schedules, Schedule D: Staff equity return of 14.6% vs. Qwest 21.4%. The overall revenue requirement effect of the capital structure difference is about \$46.8 million on Qwest's original cost rate base. (See Staff Schedule E, line 2).

1 method if it desires “to fairly balance the interest of ratepayers and the Company’s
2 investors.” Do you agree?

3 A. Not in the least. First, it is Mr. Grate who sponsored a flawed revenue requirement
4 model to support his proposal to abandon the TPUC capitalization method the
5 Commission adopted in the 1994 rate case. I find it quite amusing that Mr. Grate elected
6 to submit over 140 pages of rebuttal testimony in something of an “academic” exercise,
7 but was unwilling to correct his own work.

8
9 Second, Mr. Grate seems to miss the point of my direct testimony at pages 23-25, which
10 could have been more clearly stated. By failing to present an accurate model analysis,
11 Mr. Grate’s Exhibit PEG-D4 marginalizes the true difference in revenue requirement
12 between the three methods he attempts to analyze. As a consequence, his Exhibit PEG-
13 D4 inaccurately illustrates a relative small difference between the revenue requirement
14 affect of the various alternatives. It is Qwest that carries the burden of proof, not Staff.

15
16 Third, rather than expend Staff’s limited resources to correct a flawed model to support a
17 more accurate comparison of the revenue requirement differential of these alternatives, I
18 simply stated the obvious at page 24 of my direct testimony.

19
20 Fourth, rather than distract attention away from the real cost to ratepayers by quibbling
21 over revisions to Mr. Grate’s Exhibit PEG-D4, the Commission should focus attention on
22 the real impact of the Company’s recommendation on overall revenue requirement: \$4.1
23 million (based on Qwest’s recent R14-2-103 update) using Qwest’s proposed weighted
24 cost of capital or \$2.698 million using Staff’s recommended capital structure and cost
25 rates.

26
27 Finally, Mr. Grate appeals to the Commission to adopt the revenue requirement offset
28 method if it desires “to fairly balance the interest of ratepayers and the Company’s
29 investors.” Mr. Grate has not demonstrated that the current capitalization method
30 adopted in the 1994 rate case fails to fairly balance the interests of ratepayers and
31 investors. The current methodology has been applied in the utility industry for decades.

1 Although Qwest's offbook accounting method generously applies the weighted cost of
2 capital to all TPUC amounts, rather than apply short-term debt cost rates as the first
3 source of assumed bridge financing, the concept is comparable to the AFUDC rules
4 applied by Federal Energy Regulatory Commission. For decades, the capitalization
5 method has been widely used for electric, gas, telephone and water/wastewater utilities.
6 Typically the plant under construction debate focuses on rate base inclusion or exclusion
7 with AFUDC capitalization. Because of the FCC treatment Mr. Grate proposes that this
8 Commission adopt, the revenue requirement offset method would primarily serve to
9 benefit investors under normal circumstances.

10
11 **UNADDRESSED REBUTTAL ISSUES**

12 Q. You previously indicated that your surrebuttal testimony would not necessarily address
13 each and every point discussed in Mr. Grate's rebuttal testimony. Is that correct?

14 A. As I indicated earlier, Mr. Grate sponsors 142 pages of rebuttal testimony. Given the
15 limited time available for Staff to review and respond to the Company's rebuttal
16 testimony, it was not feasible for Mr. Brosch or myself to respond to every point raised
17 by Mr. Grate with which we disagree. However, Staff has made a concerted effort to
18 address the major areas of disagreement, noting any identified areas of agreement.
19 Staff's silence with regard to any areas or other points raised by Mr. Grate should not be
20 construed as our concurrence in or agreement with said representations.

21
22 Q. Does this conclude your surrebuttal testimony?

23 A. Yes.

