

## Proposed AZ State Metering Handbook Outline

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### 3. Introduction

- Overview
- Assumptions
- Etc

### 4. Process Flows

- Introduction
  - Customer switch from Bundled Service to Direct Access (Process #1)
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  - *Place holders for future process flows*

### 5. Meters and Associated Equipment

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  - External Devices
  - CT/VT
  - Totalized Metering
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### 6. Ownership

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  - Equipment Purchase Authorization (EPA) Overview

- Customer switch from Bundled Service to Direct Access (Process #1) Requirements (***Link to AZ Metering Forms***)
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  - Meter Data Communication Request (MDCR) Overview (***Link to AZ Metering Forms***)
    - Customer switch from Bundled Service to Direct Access (Process #1) Requirements (***Link to AZ Metering Forms***)
    - Customer switch from Direct Access to Bundled Service (Process #2) Requirements (***Link to AZ Metering Forms***)
- Missed Appointments
- Blackout Window
- Site Meets

## 10. Installation

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    - Customer switch from Bundled Service to Direct Access (Process #1) Requirements (***Link to AZ Metering Forms***)
    - Customer switch from Direct Access to Bundled Service (Process #2) Requirements (***Link to AZ Metering Forms***)
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- Lost Registration
- When UDC / ESP Responsibility for the Customer Begins and Ends
- Starting Reads
- Re-Installation of UDC Meters if DA Meter Can Not be Installed
- Damaged / Altered equipment

## 11. Access

- Locks
- Seals
- Lock Rings

## 12. Returning Meters

- Introduction
  - Returning Meters to the UDC
  - UDC Returning Meters to ESP/MSP/Customer

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  - Billing ESP/MSP for Work Performed
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    - Associated Equipment

14. Appendix

- Glossary
- UDC Contact Information

\*\*UN-resolved issues in the Metering Business Rule document will be added to the Master Issues List.