



Delivering More Than Power™

Issue 100:

What process can be developed to facilitate a customer installing an IDR meter and equipment before DA that allows a customer to move to DA and back with the same equipment?

- Customers moving to Direct Access (DA) in SRP's service territory whose annual consumption is 100,000 kWh or less are not required to utilize IDR metering. If the customer or the ESP wishes to do so, however, SRP will accommodate a request to install this equipment. The new or existing IDR meter (or a like IDR meter) will remain in place throughout the DA experience and the return to Standard Offer (SO). It may be removed upon customer/ESP request.
- Customers moving to DA in SRP's service territory whose annual consumption is greater than 100,000 kWh must have IDR metering in place in order to do so. The new or existing IDR meter (or a like IDR meter) will remain in place throughout the DA experience and the return to Standard Offer (SO). After return to SO, it may be removed upon customer request.