Arizona Corporation Commission
Consumer Inquiry and/or Complaint Form

1200 W Washington St – Phx, AZ 85007
(602) 542-4251

Step 1

Before submitting a complaint to the ACC, please visit this website: http://www.azcc.gov/divisions/utilities/forms/who.asp to determine if the Commission regulates the service. If the company is regulated, please contact the company first. If you have already contacted your utility company and are not satisfied with its response, please fill out this form, print and mail to the address below.

Step 2

YOUR NAME	DATE
ADDRESS	PHONE (HOME)
CITY, STATE, ZIP	CELL PHONE
NAME THAT APPEARS ON THE BILL	ALTERNATE PHONE (DAYTIME)
NAME OF THE UTILITY COMPANY	ACCOUNT NUMBER
E-MAIL ADDRESS	CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) ☐

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY:

Step 4

Please include copies of any documentation, such as bills, that our office would need to provide a response.

Step 5

This form may be completed, printed, mailed or faxed to:

or

E-mail your comments to:
mailmaster@azcc.gov

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Fax to: 602-542-2129