

ORIGINAL

Virgin Mobile USA, L.P.

Arizona C.C. Tariff No. 1

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LIFELINE WIRELESS SERVICE PLAN

**GENERAL RULES AND REGULATIONS
FOR THE PROVISION OF
LIFELINE WIRELESS SERVICE PLANS
WITHIN ARIZONA
ISSUED BY
VIRGIN MOBILE USA, L.P.**

This Tariff contains the regulations and rates applicable for the furnishing of LIFELINE WIRELESS services provided by Virgin Mobile USA, L.P. within the State of Arizona. This Tariff is on file with the Arizona Corporation Commission.

ISSUED:
02-06-13

State Tariffs
6450 Sprint Parkway
Overland Park, KS 66251

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DECISION #: 73644

LIFELINE WIRELESS SERVICE PLAN

EXPLANATION OF SYMBOLS

When changes are made on any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) - To signify changed regulation or rate.
- (D) - To signify discontinued rate or regulation or text.
- (I) - To signify increase.
- (M) - To signify a matter relocated with no change.
- (N) - To signify new rate regulation, and or text.
- (R) - To signify reduction.
- (T) - To signify a change in text but no change in rate or regulation.
- (Z) - To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

Below is a list of trademarks which may be used in this Tariff. These designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks that are owned by Virgin Mobile, USA, L.P. ("the Company") or its parent Sprint Nextel Corporation cannot be used by another party without authorization.

Virgin Mobile®
Assurance Wireless ®
Nationwide Sprint Network®

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LIFELINE WIRELESS SERVICE PLAN

1. TERMS AND CONDITIONS

.1 TERMS OF SERVICE

.1 Directory Assistance (411)

Directory Assistance is an optional offering which provides Customers with access to telephone number information. Customers may request up to three (3) telephone numbers per call. Customer must have money in the account to call 411.

.2 Emergency Calls

Calls to 911 emergency services are always free of charge, even if the customer has no account balance remaining. If a customer is in an area where the phone is searching for a wireless signal or there is no wireless signal or wireless service, a call to 911 may not go through. Customers are advised to not rely solely on their wireless phone in an emergency situation.

.3 Non Transferability

A customer may not transfer to any third party any rights or benefits received under the Company's Lifeline service, including, but not limited to, any voice minutes received under the Service.

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LIFELINE WIRELESS SERVICE PLAN

1. TERMS AND CONDITIONS (Continued)

.1 TERMS OF SERVICE (Continued)

.4 Privacy Policy

The Company's Privacy Policy is available at the following website
www.assurancewireless.com.

.5 Customer Service

Customer inquiries regarding service may be made to the Company at:

Assurance Wireless
P.O. Box 686
Parsippany, NJ 07054
888-321-5880
611 from their Assurance Wireless phone
www.assurancewireless.com

.6 Disconnection of Service by the Customer

A customer may voluntarily disconnect their Lifeline service by calling the customer care number provided in this tariff. After the customer has made a verbal request, the customer's service will be terminated within 24 hours.

.2 DEFINITIONS

Customer – The person who applies for and receives Lifeline service of the Company

Company – Used to mean Virgin Mobile USA, L.P.; trademarks owned by Virgin Mobile USA, L.P. (Virgin Mobile or Assurance Wireless) and or its parent company Sprint Nextel Corporation.

Service – Any or all services (s) provided by the Company pursuant to this tariff.

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE

The Company participates in the Lifeline Assistance program to increase the availability of telecommunications services to all consumers in the areas for which the Company is designated an Eligible Telecommunications Carrier (ETC).

.1 APPLICABILITY

This tariff contains the regulations, rates and charges applicable to the Company's Lifeline Assistance wireless service plan, branded "Assurance Wireless Brought to You by Virgin Mobile," or "Assurance Wireless" in the areas in Arizona for which the Company is designated as an ETC. The Company's provision of service to Assurance Wireless customers within the state of Arizona will be subject to the terms and conditions contained in the Terms of Service agreement by and between the customer and the Company. In the event of any conflict between the provisions of this Tariff and the terms and conditions of the Terms of Service, the provisions of the Terms of Service will prevail.

Lifeline services are available only to qualified low-income customers whose principal place of residence is located within the designated service areas in Arizona for which the Company is designated as an ETC as found in the covered wire centers section of this tariff.

.2 LIFELINE ASSISTANCE

.1 General

Lifeline Assistance is intended to increase the availability of telecommunications services to low-income customers. The Company fulfills this intent by providing an initial handset at no charge and domestic voice minutes free each month to qualified customers. The basic terms and conditions are in compliance with the FCC's Order No. 97-157 on Universal Service adopting the Federal-State Joint Board on Universal Service's recommendation in CC Docket 96-45, and the FCC's Order No. 12-11, which comply with the Telecommunications Act of 1996.

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE (Continued)

.2 LIFELINE ASSISTANCE (Continued)

.2 Service Included in the Lifeline Assistance Service Plan

The Company's Lifeline Service Plan includes, at a minimum, the following services:

- .1 Access to the Public Telephone Network
- .2 Local Usage
- .3 Dual-Tone Multi-Frequency ("DTMF") Signaling or its functional equivalent
- .4 Access to Emergency Services/911
- .5 Access to Directory Assistance
- .6 Access to Operator Services
- .7 Call Holding
- .8 Three-Way Calling (dependent upon device)
- .9 Call Waiting
- .10 Caller ID
- .11 Numeric Messaging
- .12 Voice Mail
- .13 Free Voice Minutes for Domestic Local and Long Distance Calling

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE (Continued)

.2 LIFELINE ASSISTANCE (Continued)

.3 Regulations

.1 Eligibility Requirements

Virgin Mobile Lifeline Assistance is available to a single household and is applicable to a single wireless phone. To be eligible for Lifeline Assistance, the named customer must have a total household income at or below 150% of the Federal Poverty Guidelines or be a current participant or have a child that resides in the customer's household in one or more of the following low-income assistance programs:

- Medicaid
- Food Stamps/SNAP
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Free lunch Program (NSL)
(must qualify for free lunch)
- Temporary Assistance for Needy Families (TANF)

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE(Continued)

.2 LIFELINE ASSISTANCE (Continued)

.3 Regulations (Continued)

.2 Disconnect Policy

Customers are responsible for notifying the Company when they no longer meet the applicable eligibility standards for Lifeline Assistance. In addition, the Company will seek confirmation annually of continuing eligibility. In the event the Company determines that a customer is no longer eligible for Lifeline Assistance, the Company will notify the customer by providing a separate written notice of termination of Lifeline Assistance benefits. The customer will continue to receive Lifeline benefits for 30 days from the date of the notification letter. During this 30-day period, the customer may demonstrate continued eligibility for Lifeline Assistance by providing written documentation or otherwise confirming eligibility. If the customer fails to demonstrate continued eligibility for Lifeline Assistance, the customer's Lifeline benefits will automatically terminate at the end of the 30-day period. The customer's account will remain active for 120-days following termination during which time the customer may use any funds remaining in the account. After the end of this 120 day-period, the customer's account will expire and service will be deactivated. If the account expires, the Company will assess a charge equal to the value of the balance remaining in the account.

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE(Continued)

.2 LIFELINE ASSISTANCE (Continued)

.3 Regulations(Continued)

.2 Disconnect Policy (Continued)

If a customer account does not demonstrate activity at least once during any continuous 60-day period, The Company will promptly notify the customer that the customer is no longer eligible for Lifeline service subject to a 30-day grace period. During the 30-day grace period, the customer account remains active, and The Company will engage in outreach efforts to determine whether the customer desires to remain on its Lifeline service. If the customer account does not show activity during the grace period, The Company will deactivate Lifeline services for that customer. The following actions if undertaken by a customer qualify as "usage" of the customer's Lifeline service for the purpose of this non-usage policy:

- (1) Completion of an outbound call;
- (2) Purchase of minutes from the eligible telecommunications carrier to add to the subscriber's service plan;
- (3) Answering an incoming call from a party other than the eligible telecommunications carrier or the eligible telecommunications carrier's agent or representative; or
- (4) Responding to direct contact from the eligible communications carrier and confirming that he or she wants to continue receiving the Lifeline service.

.3 Federal Universal Service Charges

The Federal Universal Service Charge will not be billed to Lifeline Assistance customers.

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE(Continued)

.2 LIFELINE ASSISTANCE (Continued)

.4 Rates for Services for the Lifeline Assistance Plan

The Lifeline Assistance Plan includes an initial handset* at no charge and 250 domestic free voice minutes each month that may be used at any time during the month in which allotted without limitation. Unused minutes expire at the end of the month.

<u>.1 Domestic Rate Plans</u>	<u>Monthly Charge</u>
<u>Free Talk & Text</u> 250 total voice minutes + 250 text messages	\$0.00
<u>\$5 Talk & Text</u> 500 total voice minutes +500 text messages (Includes 250 minutes free plus 250 additional minutes)	\$5.00
<u>\$20 Talk & Text</u> 1000 total voice minutes + 1000 text messages (Includes 250 minutes free plus 750 additional minutes)	\$20.00
<u>Unlimited Talk, Text & Web</u>	\$30.00
<u>.2 Additional domestic voice minutes</u> per minute	\$0.10

* Initial handset comes with a one-year warranty period from the original equipment manufacturer. There is no charge to the customer for one replacement phone during the one-year period. If the customer does not return the defective handset as part of an exchange, the customer's account may be suspended after 45 days if the customer returns the defective handset, or provides information indicating a return was attempted, the account will be returned to active status.

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LIFELINE WIRELESS SERVICE PLAN

2. FEDERAL LIFELINE(Continued)

.2 LIFELINE ASSISTANCE (Continued)

.4 Rates for Services for the Lifeline Assistance Plan (Continued)

.3 Optional Services*

<u>Additional Text Messages</u>	\$0.10 Domestic rate
<u>Web Browsing</u>	\$1.50 per MB (24 hour access)
<u>Directory Assistance (411)</u>	\$1.75 per call, plus airtime

Additional services are available at standard Virgin Mobile pricing.

.4 Roaming Charges

Roaming is not available outside the Nationwide Sprint Network.

.5 Taxes and Surcharges

The Lifeline Assistance Plan offers an initial handset at no charge and domestic voice minutes free each month, inclusive of taxes and surcharges. The rates for service beyond the domestic voice minutes free each month set forth in this tariff do not include any amounts resulting from taxes, fees or exactions imposed by or for the state, any municipal corporation or other political subdivision or agency of government against the customers, company, its property or its operations. It shall be the obligation of the customers to pay such amounts resulting from such taxes, fees or exactions and such amounts shall be billed by the Company to its customers. Lifeline Assistance customers will not be assessed for federal or state universal service fees, number-portability fee, or other regulatory program fees.

* Customers may add money to their account if the customer needs to access additional services.

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LIFELINE WIRELESS SERVICE PLAN

2. COVERED WIRE CENTERS (Continued)

Entire wire center coverage (Continued)

Company Name

QWEST CORPORATION
QWEST CORPORATION

CLLI

TCSNAZCA
TCSNAZCO
TCSNAZCR
TCSNAZEA
TCSNAZFW
TCSNAZMA
TCSNAZRN
TCSNAZSE
TCSNAZSO
TCSNAZTV
TCSNAZWE
TEMPAZMA
TEMPAZMC
TLSNAZMA

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LIFELINE WIRELESS SERVICE PLAN

2. COVERED WIRE CENTERS (Continued)

Partial wire center coverage

Company Name

ACCIPITER COMMUNICATIONS INC
ARIZONA TELEPHONE CO.
CITIZENS TELECOM CO OF WHT MTNS INC.
CITIZENS UTILITIES RURAL DBA FRONTIER UT RURAL
COPPER VALLEY TELEPHONE, INC.
COPPER VALLEY TELEPHONE, INC.
FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ
FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ
FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - AZ
FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - CA
FRONTIER COMMUNICATIONS OF THE SOUTHWEST INC - CA
MIDVALE TELEPHONE EXCHANGE, INC.
MIDVALE TELEPHONE EXCHANGE, INC.
MIDVALE TELEPHONE EXCHANGE, INC.
MIDVALE TELEPHONE EXCHANGE, INC.
MIDVALE TELEPHONE EXCHANGE, INC.

CLLI

PEORAZFS
BLRGAZXC
DTLDAZ01
HRVYAZXC
MMLKAZXC
RSVTAZXC
SASBAZXC
TNBSAZXC
CIBCAZXC
HLBKAZXC
SNWFAZXC
STJHAZXB
BLCYAZXC
BLCYAZXE
CSRKAZXC
DLSPA ZXC
GLVYAZXC
KGMNAZXC
KGMNAZXE
LHCYAZXC
MHVYAZXC
TXTNAZAB
YUCCA ZXC
DNCNAZXC
ELFRAZXC
BOUSAZXC
CIBLAZXC
EHRNAZXF
PRDMAZXC
PSTNAZXC
CSELAZXC
DEWYAZ01
ELOYAZ05
SCDMAZ89
YONGAZXC

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2. COVERED WIRE CENTERS (Continued)

Partial wire center coverage (Continued)

<u>Company Name</u>	<u>CLLI</u>
QWEST CORPORATION	NGLSAZMA
QWEST CORPORATION	NGLSAZMW
QWEST CORPORATION	NWRVAZMA
QWEST CORPORATION	ORCLAZMA
QWEST CORPORATION	PHNXAZ81
QWEST CORPORATION	PHNXAZSO
QWEST CORPORATION	PIMAAZMA
QWEST CORPORATION	PINEAZMA
QWEST CORPORATION	PLMNAZMA
QWEST CORPORATION	PRSCAZEA
QWEST CORPORATION	PRSCAZMA
QWEST CORPORATION	PRVYAZPP
QWEST CORPORATION	PTGNAZEL
QWEST CORPORATION	PTGNAZMA
QWEST CORPORATION	PYSNAZMA
QWEST CORPORATION	SCDLAZMA
QWEST CORPORATION	SEDNAZMA
QWEST CORPORATION	SEDNAZSO
QWEST CORPORATION	SFFRAZMA
QWEST CORPORATION	SMTNAZMA
QWEST CORPORATION	SNMNAZMA
QWEST CORPORATION	SPRAZMA
QWEST CORPORATION	SPRSAZEA
QWEST CORPORATION	SPRSAZMA
QWEST CORPORATION	SPRSAZWE
QWEST CORPORATION	SRVSAZMA
QWEST CORPORATION	SRVSAZNO
QWEST CORPORATION	SRVSAZSO
QWEST CORPORATION	STFDAZMA
QWEST CORPORATION	TCSNAZML
QWEST CORPORATION	TCSNAZNO
QWEST CORPORATION	TCSNAZSW
QWEST CORPORATION	TMBSAZMA
QWEST CORPORATION	TNCKAZMA
QWEST CORPORATION	TUBCAZMA
QWEST CORPORATION	VAILAZNO
QWEST CORPORATION	VAILAZSO

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2. COVERED WIRE CENTERS (Continued)

Partial wire center coverage (Continued)

Company Name

QWEST CORPORATION
RIO VIRGIN TELEPHONE CO., INC.
SOUTH CENTRAL UTAH TELEPHONE ASSOCIATION, INC.
SOUTHWESTERN TELEPHONE CO.
SOUTHWESTERN TELEPHONE CO.
TABLE TOP TELEPHONE CO., INC.
VALLEY TELEPHONE COOPERATIVE, INC.

CLLI

WCBGAZMA
WHTKAZMA
WHTLAZMA
WLCXAZMA
WLMSAZMA
WLTNAZMA
WNBGAZ01
WNSLAZMA
YUMAAZFT
YUMAAZMA
YUMAAZSE
BVDMAZ01
CLCYAZAA
QRTZAZXC
SALMAZXC
AGULAZXC
PRSCAZFW
SGMNAZXC
SNDRAZXC
BONTAZXC
BOWIAZXC
PERCAZXC
PRTLAZXC
SNSMAZXC

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