

SBC Long Distance, LLC
d/b/a AT&T Long Distance

ORIGINAL

A.C.C. Tariff No. 17
Original Page 1

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Arizona Voice Tariff

SBC LONG DISTANCE, LLC
d/b/a AT&T LONG DISTANCE

THIS TARIFF CONTAINS THE
REGULATIONS AND RATES APPLICABLE TO THE PROVISION
OF COMPETITIVE INTEREXCHANGE TELECOMMUNICATION SERVICES
WITHIN THE STATE OF ARIZONA

All references to SBC Long Distance, LLC, SBC Long Distance, Inc., and Southwestern Bell Communications Services, Inc. are to be considered inter-exchangeable for the purposes of these tariff schedules.

A.C.C. Tariff No. 17 replaces in its entirety A.C.C. Tariff No. 15
currently on file with the Commission.

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CONCURRING, CONNECTING OR
OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - Changed regulation
- D - Discontinued rate or regulation
- I - Increase
- M - Matter relocated without change
- N - New rate or regulation
- R - Reduction
- S - Reissued matter
- T - Change in text, but no change in rate or regulation

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are added to the Tariff from time to time. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised page 14 cancels the 3rd revised page 14.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.1
 - 2.1.1
 - 2.1.1 (A)
 - 2.1.1 (A).1
 - 2.1.1 (A).1.a
 - 2.1.1 (A).1.a.i
 - 2.1.1 (A).1.a.i (1)

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SECTION 1 – DEFINITIONS AND ABBREVIATIONS

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

A.C.C.: A.C.C. stands for the Arizona Corporation Commission.

Access Advantage Plus®: A registered trademark of AT&T Intellectual Property. Access Advantage Plus is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Access line: A communications facility that connects service from a common distribution source to the service access point.

Affiliate means any other entity directly or indirectly controlling or controlled by, or under direct or indirect common control with, the entity making alternative operator services available to the public. For purposes of this definition, the term control (including the correlative meanings of the terms controlled by and under common control with), as used with respect to any entity, means the power to direct the management policies of such entity, whether through the ownership of voting securities, by contract, or otherwise.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of a Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTNs.

Aggregation ID: Aggregation Identifier. Tags which BTNs are to be combined in a grouping.

Airline Mileage: The distance in mileage between two Serving Wire Centers whose position is specified by industry standards.

Ameritech Centrex Service (ACS): A service provided by an Affiliate of the Company.

ANI: Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: A person or agency requesting the utility to supply telephone service.

Area of Service: The specific area(s) from which toll free calls will be allowed on a given TFS Number as decided by the Customer subscribing to that TFS Number.

ASR: Access Service Request. Used to request the provision of special access or Switched Access as specified in the tariff of the Local Access Provider.

Authorized User: A person, firm, corporation or other entity (including Customer) that 1) is authorized by the Customer to be connected to and utilize the Company's Services under the terms and regulations of this Tariff or 2) either is authorized by the Customer to act as the Customer in matters of ordering, changing or canceling Service or is placed in a position by the Customer, either through acts or omissions, to act as Customer in such matters. Such actions by an Authorized User shall be binding on Customer and shall subject Customer to any associated charges.

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Auto Redial☐: Auto Redial☐ is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

BAN: Billed Account Number.

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

Base Rate: The nondiscounted monthly recurring charge for Data Services.

Billing Hierarchy: A billing arrangement which allows Customer to set up a payment, rating, and discounting structure to assist with communication expense management by grouping communication expenses by region, business unit, organization, etc. The Customer is able to designate various invoice points throughout the hierarchy.

Bit: Binary Digit. Bit denotes the smallest unit of information in a binary system of notation and is the basic unit in data communications.

Blocking means the process of screening the calls dialed from the presubscribed telephone in order to prevent the completion of calls that would allow the caller to reach a preferred interexchange carrier.

BTN: Billed Telephone Number. May consist of one or more WTNs.

Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

Business EssentialsSM: A service mark of AT&T Intellectual Property. Business Essentials☐ is a service provided by an Affiliate of the Company.

Business Optional Calling Plan: Long distance Service offerings available to Business Applicants or Business Customers. Includes but is not limited to High Volume Calling Plans and plans targeted to small businesses.

Business PreferreSM: A service mark of AT&T Intellectual Property. Business Preferred☐ is a service provided by an Affiliate of the Company.

Business SolutionsSM: A service mark of AT&T Intellectual Property. Business Solutions☐ is a service provided by an Affiliate of the Company.

Busy Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Busy Call Forwarding-Extended: A service/feature associated with local exchange service which is defined in the tariff of an Affiliate of the Company.

Call AgainTM: A trademark of Southern New England Telephone Company. Call AgainTM is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call BlockerTM: A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company. Call BlockerTM is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

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Call Blocking: A service provided by Southern New England Telephone Company. Call Blocking is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call in One: A service provided by Pacific Bell Telephone Company. Call In One is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call Return: A service provided by Southwestern Bell Telephone Company. Call In One is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call Screen: A service provided by Pacific Bell Telephone Company. A service or feature associated with local exchange service which is defined in the Company or an Affiliate of the Company.

Call Transfer Disconnect: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call Waiting: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call Waiting ID: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

CallNotes[®]: A registered trademark of Southwestern Bell Messaging Services, Inc. CallNotes[®] is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

CallNotes[®] Plus: A registered trademark of Southwestern Bell Messaging Services, Inc. CallNotes[®] is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Centrex/Plexar[®]: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

Company: SBC Long Distance, LLC, d/b/a SBC Long Distance.

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CompleteLinkSM: A registered trademark of AT&T Intellectual Property. CompleteLinkSM is a bundle associated with local exchange and long distance service that is defined in the tariff of an Affiliate of the Company.

Arizona Corporation Commission or Commission: The regulatory agency of the State of Arizona having jurisdiction over public service corporations operating in Arizona.

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

Corporate BAN: The highest level BAN on a hierarchy, is always an invoice BAN.

CPE: Customer-Provided Equipment. Terminal equipment connected to the telephone network which is owned by the Customer or leased by the Customer from a supplier.

Credit Card: Visa[®] MasterCard[®] or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

Customer: The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Customer Commitment Date: The date in which the Company receives a firm commitment from a Customer for the provision of one of the Company's Data Service offerings.

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated/terminated.

Custom BizSaverSM: A service mark of AT&T Intellectual Property. Custom BizSaverSM is a service provided by an Affiliate of the Company.

DACC: Directory Assistance Call Completion.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points.

Direct-Dialed: A call placed by the caller without operator assistance (either live or automated).

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

DSL: Digital Subscriber Line. A service provided by an Affiliate of the Company.

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DTMF: Dual Tone Multi Frequency. A term describing push button or Touchtone dialing. When one pushes a button on a push button paid, it makes a tone of one high frequency and one low frequency, therefore, named Dual Tone Multi Frequency.

DTMF Cut-Through: The capacity of a voice response system to receive DTMF tones while the voice synthesizer is delivering information.

EABX: Electronic Automatic Branch eXchange.

End User: The person or legal entity which uses the Service provided by the Company.

Enterprise Billing: A feature of AT&T Long Distance Toll FreeSM Service which enables a Customer to have all or a portion of a toll free call billed to the termination point (telephone line) to which a toll free call is routed.

Equal Access: An arrangement where a local exchange company provides all telecommunications companies operating in an equal access central office with dialing arrangements and other service characteristics that are equivalent in type and quality to what the local exchange carrier utilizes in the provision of its service.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

F.C.C.: Federal Communications Commission or any succeeding agency.

Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the time- of-day or day-of-week the call is placed.

Group D Package: Features associated with local exchange service which include Auto RedialTM, Busy Call Forwarding, Call Forwarding, Call Return, Call Transfer Disconnect, Call Screen, Call Waiting, Delayed Call Forwarding, Call Waiting ID, Priority Call, Priority RingingTM, PRIVACY MANAGER⁷, Remote Access to Call Forwarding, Repeat Dial, Select Call ForwardingTM, 30 Member Speed Calling, Speed Calling 8TM, and Three Way Calling.

Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, 800-522-2020, 888-330-2323, 800-221-2212 and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Access Number.

Hertz: A unit of frequency equal to one cycle per second, a standard measurement of bandwidth.

High Volume Calling Plans (HVCP): Long distance Service offering available to Business Customers that typically have more than twenty (20) lines, multiple locations, and multiple BTN. Allow BTNs for Aggregation for Total Revenue Commitment.

ICB: Individual Case Basis. A Service provided involving a nonstandard arrangement. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances.

Inline[®]: A registered trademark of SBC Knowledge Ventures, Inc.

Inside Wire PlusTM: A trademark of Southern New England Telephone Company.

InterLATA: Any call or transmission that originates in one LATA and terminates in a different LATA.

International: Involving two or more nations.

IntraLATA: Any call or transmission that originates in one LATA and terminates within the same LATA.

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ISDN: Integrated Services Digital Network. Integrates voice, data, and video communications services via standard interfaces.

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

JustCallSM: A service mark of AT&T Intellectual Property.

Kbps: Kilobits Per Second. One thousand Bits per second.

LATA means one of the geographic local access and transport areas established as a result of the AT&T divestiture.

Local Exchange Carrier or **LEC** means a telecommunications company that provides local exchange service as one of the telecommunications services it offers to the public.

LIDB or **Line Information Data Base** means a data base that contains access line information that is used by telecommunications service providers for billing validation.

LINE-BACKER[®]: A registered trademark of AT&T Intellectual Property.

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

Local Usage SaverSM: A service mark of AT&T Intellectual Property. Local Usage Saver[□] is a service provided by an Affiliate of the Company.

MAC: Minimum Annual Commitment.

Mbps: Megabits per second. Million Bits per second.

Missed Call DialingTM: A trademark of Southern New England Telephone Company.

MMC: Minimum Monthly Commitment.

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

MOU: Minutes of Use.

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTS: Message Telecommunications Service.

North American Dialing Plan: The method of dialing in the public network of North America (i.e. 1+NPA-NXX-XXXX).

Numbering Plan Administration or **NPA** means a specific geographic area identified by a unique NPA code. The NPA (area code) is a 3-digit code that identifies the NPA for purposes of call routing. The NPA Administrator is the entity within a NPA that assigns central office prefixes (telephone numbers) to users in the NPA.

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NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

Operator Toll Assistance Services: Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the ability to bill the call with alternate billing options. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

Out of Term: Rates and charges which apply to Customers with an out of term agreement, or which are applied when a term plan agreement has ended and no new term plan agreement has been signed.

OTC: One Time Charge.

PABX: Private Automatic Branch eXchange.

Pacific Bell Instant OfficeSM: A service mark of AT&T Intellectual Property. Pacific Bell Instant OfficeSM is a service provided by an Affiliate of the Company.

Pacific Bell WireProTM: A trademark of AT&T Intellectual Property

PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Phone-ProtectSM: Phone-ProtectSM is a service mark of AT&T Intellectual Property.

PIC: Primary Interexchange Carrier.

PIN: Personal Identification Number. A unique number assigned to each calling card for the purpose of accessing Service.

Plexar[®]: A registered trademark of AT&T Intellectual Property.

Plexar I[®]: A registered trademark of Southwestern Bell Telephone, L.P. Plexar I[®] is a service provided by an Affiliate of the Company.

POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Postalized: Charging a Flat Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a Flat Rate irrespective of how far it carries the mail (within the country).

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

Power OfficeSM: A service mark of AT&T Intellectual Property. Power OfficeSM is a service provided by an Affiliate of the Company.

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Priority Call: A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Priority Call Forwarding™: A trademark of Southern New England Telephone Company. Priority Call Forwarding™ is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Priority Call Ringing™: A trademark of Southern New England Telephone Company. Priority Call Forwarding™ is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Priority Ringing™ A trademark of Pacific Bell Telephone Company. Priority Ringing™ is defined in the tariff of the Company or an Affiliate of the Company.

PRIVACY MANAGER®: A registered trademark of AT&T Intellectual Property. A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Private Line: Discrete communication Bandwidth dedicated for a Customer's exclusive use. A Private Line is provisioned on facilities that may be shared and accomplished through a variety of technologies and media.

PSTN: Public Switched Telephone Network. The worldwide voice telephone network with access to all those with telephone and access privileges.

Rate Center means specific geographic locations from which airline mileage measurements are determined for the purpose of rating local, Extended Area Service (EAS), and toll traffic.

Remote Access to Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Repeat Dialing™: A trademark of Pacific Bell Telephone Company. Repeat Dialing™ is defined in the tariff of the Affiliated LEC.

Reseller: A Customer that resells the Company's Service(s) with the Company's authorization.

Residential Customer: A Customer whose use of the Service is primarily or substantially of a social or domestic nature; and business use, if any, is incidental.

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

SBC Phone Solution Complete for Business: A local service provided by Company.

Select Call Forwarding™: A trademark of Pacific Bell Telephone Company. A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Service: Any or all services provided pursuant to this Tariff.

Service Acceptance Date: The date service is first established on the Business Optional Calling Plan Customer agrees to.

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Service Order: The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

Simple Solutions[®]: A registered trademark of AT&T Intellectual Property.

SimpleLinkSM: A service mark of AT&T Intellectual Property. SimpleLinkSM is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Simply TalkSM 5 Cents: A service mark of AT&T Intellectual Property.

Small Business Optional Calling Plans: These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill from the Company for local and long distance services.

SMS/800: 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing toll free service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

SMS/800 Help Desk: The organization that administers the SMS/800 system for the centralized management of toll free numbers.

SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

Speed Calling 8TM: A trademark of Pacific Bell Telephone Company.

State: State of Arizona.

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Switched Access: A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

Switched Services(s): Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

Talking Call WaitingSM: A service mark of AT&T Intellectual Property. Talking Call WaitingSM is a service provided by an Affiliate of the Company.

TFS: Toll Free Service also known as AT&T Long Distance Toll FreeSM Service

The BasicsTM: A trademark of Southwestern Bell Telephone Company.

The Business Plan: A service provided by an Affiliate of the Company.

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The Message Center™: A trademark of Pacific Bell Telephone Company.

The Works®: A registered trademark of Southwestern Bell Telephone Company. The Works® is service provided by an Affiliate of the Company.

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

Three Way Calling: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

TLC: Termination Liability Charge. A charge which applies when the Customer cancels Service prior to the expiration date of a term plan agreement for Data Service(s).

Toll Free Access Number: A telephone number established for the purpose of accessing one of the Company's calling card platforms where the caller does not incur a charge for placing the call to the access number. The area code for a toll free access number is either 800, 877, or 888 or other area code assignments (8XX) as appropriate.

Toll Free Number: A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

Toll Free Service: Also known as AT&T Long Distance Toll FreeSM Service. A reverse-billed Service that permits calls to be completed without charge to the calling party.

Total Revenue Commitment: The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a MAC, the MAC times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a MMC, the MMC times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

Transmission Speed: Denotes the line or Channel speed in Bits per second.

Under-Utilization Fee (UUF): A one-time charge applicable when the Customer fails to meet Revenue Commitments of the Customer's Term Plan Agreement.

V&H: Vertical and Horizontal geographic coordinates.

VIP: Volume Incentive Plan.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Voice Mail Plus™: A trademark of Southern New England Telephone Company.

WATS: Wide Area Telecommunications Service.

Wire Center: A specified geographical location used for determining mileage measurements.

WTN: Working Telephone Number.

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SECTION 2 – RULES AND REGULATIONS

2.1 Application of the Tariff

2.1.1 This Tariff contains the descriptions, regulations, and maximum rates applicable to intrastate InterLATA and intrastate IntraLATA telecommunications Service offered by the Company with principal offices located at 208 South Akard Street, Dallas, Texas 75202. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. Unless otherwise indicated in this Tariff, Service is available on a statewide basis.

2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

2.2 Limitations on Service

2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.

2.2.2 Except for calls from Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering unless otherwise indicated in this Tariff. Unless otherwise indicated in this Tariff, intrastate Switched Services are not available on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.

2.2.3 A third party call is any call charged to a number other than that of the called or calling party. The Company reserves the right to refuse to process a third party call when acceptance of charges at the third number cannot be confirmed.

2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review any Customer's toll usage in order to protect itself from fraudulent or excessive usage by high-risk Customers or Customers who are delinquent in their payments. When the Company determines that the usage volume increases the likelihood that a particular Customer will not pay or will be unable to pay for usage, the Company may implement its toll blocking process, including calling card cancellation. Customers will be provided notification of the limit placed upon their toll usage pursuant to the establishment of credit, indebtedness of Service, and toll restrictions provisions of this Tariff.

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2.2 Limitations on Service (continued)

2.2.5 Conditions under which the Company may, without notice, terminate Service without liability include, but are not limited to:

- (A) The existence of an obvious hazard to safety or health of the Customer or the general population or the Company's personnel or the facilities of the Third Party Vendor.
- (B) The Company has evidence of tampering or evidence of fraud.

The Company is not required to restore Service until the conditions which resulted in the termination of Service have been corrected to the satisfaction of the Company.

The Company will maintain a record of all terminations of Service without notice. This record will be maintained for a minimum of one (1) year and will be available to inspection by the Commission.

2.2.6 Conditions under which the Company may, with notice, terminate Service without liability include, but are not limited to:

- (A) Customer violation of any of the Company's Tariffs filed with the Commission and/or violation of the Commission's rules and regulations;
- (B) failure of the Customer to pay a bill for Service;
- (C) failure to meet or maintain the Company's credit and deposit requirements;
- (D) Customer breach of contract for Service between the Company and Customer;
- (E) when necessary for the Company to comply with an order of any governmental agency having such jurisdiction.

2.2.7 Initial and continuing Service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by other companies furnishing a portion of the Company's Service(s).

2.2.8 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:

- (A) Service that is used by the Customer or End User to frighten, abuse, torment, or harass another; or
- (B) Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
- (C) Service that is used by the Customer or End User to place calls by means of illegal equipment, service, or device; or
- (D) Service that is used by the Customer or End User to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.

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2.2 Limitations on Service (continued)

- 2.2.9 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions of this Tariff will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.
- 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
- 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available or if any of the following conditions exists:
- the Applicant has an outstanding amount due for similar Services and the Applicant is unwilling to make acceptable arrangements with the Company for payment;
 - a condition exists which in the Company's judgment is unsafe or hazardous to the Applicant, the general population, or the Company's or Third Party Vendors's personnel or the Company's or Third Party Vendor's facilities;
 - refusal by the Applicant to provide the Company with a deposit when the Customer has failed to meet the credit criteria for waiver of deposit requirements;
 - Customer is known to be in violation of the Company's Tariff filed with the Commission;
 - Applicant falsifies its identity for the purpose of obtaining Service.
- 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.
- 2.2.13 All outbound Services requiring Switched Access to reach the long distance network are only available to Customers located in those exchanges which have Equal Access. Unless otherwise indicated in this Tariff, all AT&T Long Distance Toll FreeSM Services described in this Tariff are available on a statewide basis.
- 2.2.14 Except for Operator Toll Assistance Services, Service(s) in this Tariff are not available for coin or semi-coin telephone stations unless otherwise indicated for a specific Service offering.
- 2.2.15 The Company does not generally provide echo suppression. However, for AT&T Long Distance Toll FreeSM Service the Company, not the Customer, will determine when echo suppression will be provided.

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2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3 of this Tariff in connection with the provision of Service to the Customer.

- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of Service(s) with a usage-sensitive rate structure, will in no event exceed an amount equivalent to the initial period charge to the Customer for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.
- 2.3.3 The liability of the Company for gross negligence arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the provision of Service(s) shall not exceed the higher of the adjustments described in Section 2.3.1 or 2.3.2 of this Tariff, whichever is applicable, or the sum of \$10,000. The liability of the Company for gross negligence shall be limited to and shall in no event exceed \$10,000.
- 2.3.4 The Company will not be liable to the Customer for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company in writing of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered by the Company for the call or Service giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand.
- 2.3.5 Interruptions, delays, errors, or defects caused by or contributed to, directly or indirectly, by act or omission of the Customer or its customers, affiliates, agents, contractors, representatives, invitees, licensees, successors, or assignees or which arise from, or are caused by, the use of facilities or equipment of the Customer or related parties, will not result in the imposition of any liability whatsoever upon the Company. The Customer will pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof. In addition, a portion or all of the Service may be provided over facilities of third parties. The Company will not be liable to the Customer or any other person, firm, or entity in any respect whatsoever arising out of defects caused by such third parties. The Company's liability, if any, with regard to the delayed installation of facilities or commencement of Service will not exceed \$1,000.
- 2.3.6 With respect to Service provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.
- 2.3.7 No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.

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2.3 Limitation of Liability (continued)

- 2.3.8 Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for any damages, including but not limited to direct, indirect, actual, consequential, special, or punitive damages, or lost profits.
- 2.3.9 The Company will not be liable for any failure of performance hereunder due to causes beyond its control including, but not limited to:
- (A) Unavoidable interruption in the working of transmission facilities; or
 - (B) Natural disasters such as storms, fire, flood, or other catastrophes; or
 - (C) Any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; or
 - (D) National emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, supplier failures, shortages, breaches or delays, or other labor difficulties; or
 - (E) The unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment; or
 - (F) Explosions, vandalism, cable cut or other similar occurrences; or
 - (G) Preemption of existing Services to restore Service(s) in compliance with the F.C.C.'s rules and regulations; or
 - (H) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's control.
- 2.3.10 The Company will use its best efforts to provide Services consistent with industry standards. The Company will have no liability to the Customer for any loss of revenue or any other direct, special, incidental, consequential, or other damages the Customer may sustain resulting from the failure or inability of the Company to provide Service to its Customers; negligent or defective Services to Customers; equipment, computer, network, or electrical malfunctions of any kind, breakdowns, or outages; or any other cause, whether or not within the control of the Company.
- 2.3.11 If the Company learns of actual or possible unauthorized, fraudulent, or unlawful use of any Company Services, the Company will make an effort to contact the Customer, but Service may be blocked without notice and without liability to the Company. Service may be suspended by the Company without incurring liability by Blocking all calls or by Blocking calls to or from certain NPA-NXXs, certain countries, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.3.12 The Company does not undertake to transmit messages but furnishes the use of its Services to its Customers for telecommunications. The Company is not liable for the content of the Customer's messages.

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2.3 Limitation of Liability (continued)

- 2.3.13 The Company may rely on Third Party Vendors for the performance of certain services. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company will act as agent for the Customer in obtaining such other services. Customer's liability for charges hereunder will not be reduced by untimely installation or non-operation of Customer-provided facilities and equipment.
- 2.3.14 The Company will not be liable for:
- (A) Any act or omission of any other company or companies furnishing a portion of the Service or furnishing facilities or equipment associated with such Service.
 - (B) Damages caused by the fault or negligence or willful misconduct of the Customer or End User.
 - (C) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's reasonable control.
 - (D) Any direct, indirect, consequential, special, actual, or punitive damages, or for any lost revenues or profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service provided hereunder. Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for such damages or lost revenue or lost profits.
 - (E) Any indirect, incidental, special or consequential damages, lost revenue or lost profits of any kind, even if Company is advised of the possibility of such consequences.
 - (F) The use or abuse of any Service described herein by any party including, but not limited to, the Customer or End User. Use or abuse includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service, or device. Compensation for any injury the customer may suffer to the fault of third parties must be sought from such other parties. In the case of TFS, this applies to third parties who dial the Customer's TFS Number by mistake. Compensation for any injury the Customer may suffer due to the fault of third parties must be sought from such other parties.
 - (G) Any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its Service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.
 - (H) Any claim where the Customer indemnifies the Company pursuant to Section 2.5 of this Tariff.
- 2.3.15 Reserved for Future Use
- 2.3.16 If someone other than the Customer (e.g., authorized or unauthorized) has use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company and any affiliated or unaffiliated Third Party Vendor or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties.
- 2.3.17 The Company's liability with respect to nonworking account codes will be limited to the Company's monthly charge for the account code feature, if any.

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2.4 Use of Service

- 2.4.1 The Company's Services are available for use twenty-four hours per day, seven days per week. Unless otherwise restricted herein, Customers may use the Company's Service(s) to place and/or receive intrastate InterLATA and intrastate IntraLATA calls.
- 2.4.2 The Service offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. The Customer is liable for all obligations under this Tariff notwithstanding any sharing or resale of Services and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the Service in a manner that could interfere with Service provided to others or that could harm the facilities of others.
- 2.4.3 Service furnished by the Company will not be used for any unlawful or fraudulent purposes including but not limited to use of electronic devices, invalid numbers, and false credit devices to avoid payment for Service contained in this Tariff either in whole or in part. Service furnished by the Company may not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another. The Service may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is an authorized communications common carrier, an authorized resale common carrier, or an enhanced or electronic service provider who has subscribed to the Company's Service. However, this provision does not preclude an agreement between the Customer, Authorized User, or Joint User to share the cost of the Service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.
- 2.4.4 Service furnished by the Company may be arranged for joint use or authorized use. The Joint User or Authorized User will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions.
- (A) The Customer must complete and provide to the Company all Service agreements and/or other documentation required by the Company to initiate Service.
 - (B) One Joint User or Authorized User must be designated as the Customer. The designated Customer does not necessarily have to have communications requirements of its own. The Customer must specifically name all Joint Users or Authorized Users in the application for Service. Service Orders which involve the start, rearrangement or discontinuance of joint use or authorized use of Service will be accepted by the Company only from that Customer and will be subject to all requirements of this Tariff.
 - (C) All charges for the Service will be computed as if the Service were to be billed to one Customer. The Joint User or Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. If designated Customer fails to pay the Company, each Joint User or Authorized User will be liable to the Company for all charges incurred as a result of its use of the Company's Service. Each joint or Authorized User must submit to the designated Customer a letter guaranteeing payment for the joint or Authorized User's portion of all charges billed by the Company to the designated Customer. This letter must also specify that the joint or Authorized User understands that the Company will receive a copy of the guaranty from the designated Customer. The designated Customer will be responsible for allocating charges to each Joint User or Authorized User.
 - (D) Joint use is a Service/billing allocation arrangement and not a resale arrangement. Neither the Customer nor any Joint User nor any third party engaged by either of them in connection with a joint use agreement or arrangement may mark up Service or otherwise profit from the joint use agreement or arrangement.

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2.4 Use of Service (continued)

2.4.5 If the Company reasonably concludes that Customer-provided equipment does not pass back appropriate answer supervision to the long distance network, the Company will notify the Customer. If the Customer cannot correct the problem and if Customer-provided equipment continues to provide inappropriate answer supervision to the long distance network, the Company reserves the right to suspend or terminate the Customer's Service. The Company will give the Customer five (5) days' written notice of its intent to terminate Service.

2.4.6 Service provided to Residential Customers pursuant to this Tariff may not be used to transmit data.

2.5 Obligations of the Customer

2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:

- (A) Any claim asserted against the Company (and all attorney fees and expenses incurred by the Company with respect thereto) arising out of or relating to the failure of the Company to provide Service to the Customer.
- (B) Any and all liabilities, costs, damages, and expenses (including attorney's fees), resulting from Customer's (or its employees', agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company Services or rates, or unauthorized or illegal acts of the Customer or its End User, its employees, agents, or independent contractors.
- (C) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's or End User's material, data, information, or other content transmitted via Service. With respect to claims of patent infringement made by third persons, the Customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the Service(s) provided under this Tariff, any Circuit, apparatus, system or method provided by the Customer.
- (D) Violation by Customer or End User of any other literary, intellectual, artistic, dramatic, or musical right.
- (E) Violations by Customer or End User of the right to privacy.
- (F) Any other claims whatsoever relating to, or arising from, message content or the transmission thereof.
- (G) All other claims arising out of any act or omission of the Customer or End User in connection with Service provided by the Company.
- (H) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of Service, whatever the cause and whether negligent or otherwise.

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2.5 Obligations of the Customer (continued)

2.5.1 (continued)

- (I) Claims related to lost or stolen calling cards, except as described in Section 2.24 of this Tariff.
- (J) Claims of patent infringement arising from combining or connecting Channels with equipment and systems of the Customer or Authorized Users.
- (K) Defacement of, or damage to, the Customer's Premises resulting from the furnishing, installation, and/or removal of Channel facilities or the attachment of instruments, equipment and associated wiring on or from the Customer's Premises.
- (L) Claims arising out of the use of Services or Company-Provided equipment in an unsafe manner (such as use in an explosive atmosphere) or the negligent or willful act of any person other than the Company.
- (M) Any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's Circuits, facilities, or equipment connected to Services. This includes without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's Circuits, facilities or equipment, and proceeding to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate Service(s).

2.5.2 If a Customer directly or indirectly authorizes third parties to use the Service, the Customer will indemnify and hold the Company harmless against any and all claims asserted by said party, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties or by others as a result of said parties' actions or omissions.

2.5.3 The Company's failure to provide or maintain Service under this Tariff will be excused by the Customer for all circumstances beyond the Company's reasonable control.

2.5.4 The Customer will indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Section 2.3 of this Tariff and arising in connection with the provision of Service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.

2.5.5 The Customer is responsible for payment for all calls originated at the Customer's number(s), terminated on the Customer's TFS Number, accepted at the Customer's number, billed to a Customer's calling card or any Operator Toll Assistance billing option, or incurred at the specific request of the Customer. The Customer is responsible for paying for all Services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were fraudulently used or used without Customer's knowledge in full or in part. These responsibilities are not changed due to any use, misuse or abuse of the Customer's Service or Customer-provided equipment by third parties, the Customer's employees or the public.

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2.5 Obligations of the Customer (continued)

- 2.5.6 The termination or disconnection of Service(s) by the Company pursuant to Sections 2.2.5, 2.2.6, and 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination or disconnection. The remedies set forth herein will not be exclusive, and the Company will at all times be entitled to all rights available to it under either law or equity.
- 2.5.7 The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with the long distance network. The Customer will ensure that the signals emitted into the long distance network do not damage Company-Provided equipment, injure personnel, or degrade Service to other Customers or other users of the long distance network. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer will comply with applicable LEC signal power limitations.
- 2.5.8 The Customer will be responsible for the payment of all charges for Services provided under this Tariff and for the payment of all excise, sales, use, gross receipts or other taxes that may be levied by a federal, state, or local governing body or bodies applicable to the Service(s) furnished under this Tariff unless specified otherwise herein. Also see Section 2.17 of this Tariff for additional information regarding the Customer's obligations concerning taxes.
- 2.5.9 The Customer will be liable for reimbursing the Company for damages to facilities or Company-Provided equipment caused by the negligence or willful acts of the Customer's officers, employees, agents, contractors, or authorized or unauthorized End User(s).
- 2.5.10 If Service is terminated pursuant to Section 2.2.5, Section 2.2.6 or Section 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, the Customer will be deemed to have cancelled Service as of the date of such termination or cancellation and will be liable for any cancellation charges set forth in the Price List.
- 2.5.11 The Customer will indemnify and hold the Company harmless against any and all liabilities, costs, damages, and expenses resulting from claims by third parties that any calling card or PIN has been lost, stolen, or fraudulently issued or used; provided, however, that the Company will have no liability hereunder for special or consequential damages incurred by the Company.
- 2.5.12 If as a result of inaccurate information provided by the Customer, Circuits need to be moved, replaced, or redesigned, the Customer is responsible for the payment of all such charges. In the event the Company incurs costs and expenses caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.
- 2.5.13 If an entity other than the Company (e.g. another carrier or supplier) imposes charges on the Company in connection with service provided to a specific Customer and those charges are not specifically listed in the Price List, those charges will be billed to the Customer on a pass-through basis. The Customer is responsible for payment of such charges.

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2.5 Obligations of the Customer (continued)

- 2.5.14 The Customer is responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all assessments, duties, fees, surcharges, taxes, or similar liabilities whether charged to or against the Company or the Customer. This includes but is not limited to amounts the Company is required by governmental, quasi-governmental, or other entities to collect and/or to pay to designated entities. The Company may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges may be passed through to the Customer. The Customer is responsible for the payment of all such charges. Customers subscribing to both interstate and intrastate long distance service may be charged interstate fees in addition to the charges listed in this tariff. See the Company's Voice Product Reference and Pricing Guidebook located at <http://www.att.com/servicepublications> for an explanation of interstate fees.
- 2.5.15 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.5.16 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.
- 2.5.17 In the case of nonworking account codes, the Customer is responsible for payment of usage charges for long distance calls originated at the Customer's number(s).
- 2.5.18 If Service is suspended, the Customer will be responsible for the payment of all MRCs until Service is disconnected.

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2.6 Obligations of a Reseller

- 2.6.1 The terms and conditions of this Tariff, including but not limited to the obligations contained in Section 2.5 and in Sections 2.6.2 through 2.6.7 hereof, apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company immediately and irrevocably terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be in writing or in another expeditious manner selected by the Company.
- 2.6.2 In the event of non-payment by a Reseller's subscriber, the Company may be requested by the Reseller to block such subscriber's service because of non-payment of charges. Before the Company blocks Service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.6.3 Resellers will be responsible for paying all taxes, surcharges, and fees based upon the taxing jurisdiction's rules and regulations.
- 2.6.4 In addition to the other provisions in this Tariff, Resellers will be responsible for all interaction and interface with their own subscribers or customers. The provision of Service will not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.
- 2.6.5 If the Customer resells Services, the Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized intrastate disputes.
- 2.6.6 In addition to the other provisions in this Tariff, Resellers must have the appropriate authority in all areas where the Reseller provides service and provide such documentation to the Company when requested. Resellers of the Company's Services are responsible for maintaining all necessary state and F.C.C. tariffs for operating as a Reseller and for complying with all rules and regulations as set forth by the Commission. Further, the Reseller also assumes full responsibility for complying with the Communications Act of 1934, as amended; the Telecommunications Act of 1996; and the rules, regulations, and decisions of the F.C.C.

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2.7 Obtaining Services

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. For example, the Company may require the Customer to execute a letter of agency, service agreement, RespOrg agreement, contract, etc. depending on the Service(s) selected by the Customer. Service may be initiated based on written or oral agreement between the Company and the Customer. The Company reserves the right to require an Applicant to sign an application for the Service desired, on a form provided by the Company, as a condition for establishing Service. Applications for Service will be accepted by the Company provided that the Service is available, and the Company has no reason to believe the Customer will not comply with the provisions of this Tariff. The Company will also accept an oral application from a Customer for additions to or changes in existing Service. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(A) Applicant

The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. The Company reserves the right to deny furnishing its calling cards to any Customer or Applicant the Company deems high-risk. Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, including calling card use, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company. Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service.

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2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to refuse Service to any Applicant who is indebted to the Company for Service(s) previously furnished until satisfactory payment arrangements have been made for all such indebtedness. The Company further reserves the right to refuse Service to any Applicant who is currently indebted to the Company for Service(s) on another Company account, until satisfactory payment arrangements have been made for all such indebtedness. Where a Customer subscribes to more than one active telephone account, and the Company suspends or terminates Service to one or more of the Customer's accounts for nonpayment, the Company may, at its option, initiate action for collection, including the action to suspend or terminate some or all of the other active Customer accounts, with notice as prescribed under Section 2.20 of this Tariff. The Company may also refuse Service to any Applicant attempting to establish Service for a former Customer who is indebted for previous Service(s), regardless of whether or not the previous Customer was furnished Service at the same location, until satisfactory payment arrangements have been made for payment of all such prior indebtedness. If Service is established and it is subsequently determined that any of the foregoing conditions of indebtedness exists, the Company may suspend or terminate such Service until satisfactory arrangements have been made for the payment of the prior indebtedness.

The Company reserves the right to discontinue granting any further credit to Customer in the event of Customer's repeated delinquency in payment for Services, fraudulent use, suspension or disconnection of Service, the Customer files for protection under the United States Bankruptcy Code, or any other material breach, where not prohibited by federal law, rule or regulation. In such event, the Company may, at its sole discretion, require the Customer to prepay for all future Services as thereafter directed by the Company.

2.8 Customer Deposits / Advance Payments

2.8.1 Customer Deposits

(A) General

Any Applicant whose credit is not acceptable to the Company as provided in Section 2.7.2 of this Tariff may be required to make a deposit to be held by Company as a guarantee of payment for Service provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if the conditions of Service or the basis on which credit was originally established have materially changed.

(B) Amount of Deposit

The amount of any deposit will not exceed the estimated charges for two months' Service for Residential Customers and 2.5 month's Service for Business Customers. The Company will determine the amount of the deposit.

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2.8 Customer Deposits / Advance Payments (continued)

2.8.1 Customer Deposits (continued)

(C) Interest on Deposits

Deposits held will accrue 3% simple interest.

(D) Return of Deposit

A deposit and its accrued interest will be returned to the Customer less any amounts due to the Company:

-When an application for Service has been canceled prior to the establishment of Service; or

-At the end of one year of satisfactory payments for Service; or

-Upon discontinuance of Service.

Notwithstanding the foregoing, prior to the return, deposits will be applied to any outstanding charges to the Customer for Service, and only the excess, if any, will be returned.

2.8.2 Advance Payments

Customers and Applicants who, in the Company's judgment, present an undue risk of non-payment may be required at any time to provide the Company such other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including, without limitation, advance payments for Service, third party guarantees of payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The Company reserves the right to require an advanced payment from Customers and Applicants who, in the Company's judgment, present an undue risk of nonpayment. Such advanced payment may be required instead of or in addition to a security deposit. The Company shall be authorized to apply such advanced payments against any Service charges incurred by the Customer. The advanced payment shall be equal to or less than estimated installation charges plus two months estimated billing. Advance payment requirements may be increased or decreased by the Company as it deems necessary in the light of changing conditions. The Company may alternatively require such Customers and Applicants to authorize credit card billing for advance payments as described in Section 2.9 of this Tariff. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors:

- (A) the Customer's or Applicant's payment history (if any) with the Company and its affiliates;
- (B) Customer's ability to demonstrate adequate ability to pay for the Service;
- (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available;
- (D) information relating to Customer's management, owners, and affiliates (if any); and
- (E) the Applicant's or Customer's actual long distance usage.

The Company does not pay interest on advance payments.

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2.9 Rendering Bill

2.9.1 General

- (A) The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled traffic or Data Services charges up to two (2) years in arrears. For the purpose of computing partial-month charges, a month is considered to consist of thirty (30) days.
- (B) The Company uses LEC billing. The Company may also utilize direct billing by the Company or an authorized billing agent. The availability of the billing option is controlled by the Company not the Customer.
- (C) If a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bills in cash or the equivalent of cash. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- (D) Credit card billing and automatic withdrawal from the Customer's checking or savings account may be available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing.
- (E) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). Monthly recurring charges continue to accrue during any suspension of Service until Service is disconnected. A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.
- (F) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
- (G) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the non-performance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
- (H) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

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2.9 Rendering Bill (continued)

2.9.2 Direct Billing by Company and/or Authorized Billing Agent

(A) LEC Billing

- .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service or local toll service. Call detail is available with the bill. If LEC billing is utilized, the rules and regulations applying to rendering and payment of bill and late charges are the same as covered in the applicable LEC tariff.
- .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.

(B) Other Billing Arrangements

- .1 For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check which should be made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of 1.5% per month. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.
- .2 For Customers electing to receive a paper bill, bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing.
- .3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days verbal or written notice to last know address/contact, and the Customer shall be responsible for any and all early termination fees.

(C) Credit Card Billing

With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.

(D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

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2.9 Rendering Bill (continued)

2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customers that commit to a MAC or an MMC, the Customer's master bill will contain: (a) the Customer's MAC or MMC revenue commitment; (b) number of accounts used towards the MAC/MMC; (c) the length of the term plan, if applicable, and the term plan agreement end date; (d) year-to-date cumulative dollar revenue applicable to the MAC; and (e) current period cumulative dollar revenue applicable to the MAC/MMC.

2.10 Disputed Charges

2.10.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim.

2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. Such notice must be sent to the Company's Customer Service Department as per Section 2.11 of this Tariff. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may make application to the Commission for review and disposition of the matter.

2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.

2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers subscribing to calling card Service, the Customer Service number is displayed on the card and provided in the information sent to the Customer with the calling card. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

2.12 Mileage Measurements

The mileage for a call between access lines associated with stations that use the same rate center is one mile. Calculation for mileage between the Serving Wire Centers for Private Line Service is based on the V & H coordinates as obtained by references to NECA Tariff No. 4. Mileage is rounded up to an integer value to determine the airline mileage. Mileage is rounded up to an integer value to determine the airline mileage.

Airline mileage is calculated as follows: The square root of: $\frac{(V1-V2)^2 + (H1-H2)^2}{10}$

Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2.

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2.13 Timing of Calls

- 2.13.1 Unless otherwise indicated in this Tariff, on Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
- 2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- 2.13.3 Unless otherwise indicated in this Tariff, chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For AT&T Long Distance Toll FreeSM Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

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2.16 Application of Rates and Charges

2.16.1 General

Rates and charges specified for Services offered under this Tariff are maximums. Any change to a rate or charge at or below the maximum level shall not be construed as an application to increase rates. The rates and charges applicable at any given time are covered in a price list furnished to the Commission by the Company.

2.16.2 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.3 BTN Account Changes

Discounts: A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

2.16.4 Monthly Recurring, Optional Feature or One-Time Charge

- (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
- (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

2.17 Taxes, Surcharges, and Fees

2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local surcharges, taxes, and fees apply to Services. The Company may impose a surcharge on its Customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. For Switched Services, these taxes, surcharges, and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. For Data Services, these taxes, surcharges, and fees are calculated based upon the point of origination of the Service, the point of termination of the Service, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in the Price List.

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2.17 Taxes, Surcharges, and Fees (continued)

2.17.2 Tax Exemption Certificate

- (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
- (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges.
 - .1 At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and will be responsible for the payment of same until such time as the Company has ceased billing the applicable taxes.
 - .2 The Company is not liable for refunding the amount of the taxes paid by the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority.
- (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

2.18 Interruption of Service

- 2.18.1 Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.18.3 No credit for recurring monthly charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.
- 2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company via telephone or in writing. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer.

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2.19 Cancellation of an Existing Service By Customer

Unless the Customer has signed a term plan agreement, the Company may require the Customer to give thirty (30) days' written or oral notice to the Company. Notice should be addressed to the Company's Customer Service Department. Cancellation of the Customer's Service will be effective when the Customer's account status is changed to inactive in the appropriate data base(s). For rules and regulations regarding cancellation of a term plan agreement, see Section 2.26 of this Tariff.

2.20 Termination of Service by the Company

2.20.1 The Company may terminate Service to the Customer upon five (5) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.

2.20.2 The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems such as a telephone set, PBX, key system, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

2.23 Notices

2.23.1 Any notice the Company may give to a Customer will be by written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to the Company. Except as otherwise provided by these rules or in a signed agreement, any notice from the Customer may be given by the Customer or the Customer's authorized representative to the Company orally or by written notice mailed to the Company.

2.23.2 Any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

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2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.25 Special Service Arrangements

The Company may offer Services to Customers for terms and conditions and for rates and charges that differ from those stated in this Tariff. Individual contracts will specify the applicable terms and conditions, rates and charges, and the length of the term plan agreement. Such terms and conditions and rates and charges will be available under contract to similarly situated Customers for a period of ninety (90) days following the effective date of the SSA of the initial Customer for whom the SSA was designed, unless otherwise specifically provided for in the SSA. Similarly situated Customers enrolling in a SSA must agree to service installation no more than ninety (90) days after contracting to receive services under a SSA.

Unless otherwise specified, the regulations for the special service arrangements are in addition to the applicable regulations specified in other sections of this Tariff. Customer-specific service arrangements, which may include engineering, installation, construction, facilities, assembly, and/or other special services, may be furnished in addition to existing Tariff offerings. Rates, terms, and conditions plus any additional regulations, if applicable, for the special service arrangements will be developed upon Customer's request.

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or Block of Time 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, AT&T Long Distance Toll FreeSM Services, and calling card usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's fully automated Calling Card Service Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.1 General (continued)

(C) (continued)

.1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original tariff rates on a month-to-month basis unless otherwise indicated in this Tariff.

.2 Small Business Optional Calling Plans

All term agreements will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for the small business optional calling plan defined in Section 4.7 of this Tariff.

Unlimited plans will remain in effect and the term will automatically renew until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines^{1,2} under the BTN to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto-renewal; whichever occurs first.

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of the Company's High Volume Calling Plans

Revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 and Option 3 categories contribute towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for High Volume Calling.

- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from: (a) 1+ outbound domestic and International usage; (b) domestic inbound usage and usage charges associated with Canadian AT&T Long Distance Toll Free Service; (c) domestic and International usage for calling card calls billed to the Calling Card - Option 3 and Option 3 categories; and (d) any credits associated with a qualified usage item.

¹This service not offered under this Tariff

²Access Line¹ changes apply to unlimited small business optional calling plans only.

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SECTION 2 – RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes to Any of the Company's High Volume Calling Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.
- .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
- .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

(B) Calculation of MMC for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only the revenue associated with the Small Business Optional Calling Plans and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from: (a) 1+ outbound domestic and International usage; (b) domestic switched TFS usage and usage charges associated with Canadian AT&T Long Distance Toll FreeSM Service; (c) domestic and International usage for calling card calls billed to the Calling Card - Option 2 and Option 2 categories; and (d) any credits associated with a qualified usage item.
- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC. Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans with a "15" in its name

This section applies to Customers that subscribes to any Small Business Optional Calling Plan with the number a "15" in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

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SECTION 2 – RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

(B) Unmet MMC

- .1 If a Customer subscribing to any of the Company's Business Optional Calling Plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
- .2 Customers subscribing to any of the Company's High Volume Calling plans and committing to an MMC will be given up to a three (3) month period for usage ramp up before any UUF is assessed. If a Customer subscribing to any of the Company's High Volume Calling Plans subscribes to an MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no ramp up period.

2.26.4 Customer Changes

- (A) Customers that subscribe to any of the Company's High Volume Calling Plans with a MAC or MMC combined with a term plan agreement and who wish to: (a) change MAC or MMC; (b) change the length of a term plan agreement; or (c) change their Calling Plan to any other High Volume Calling Plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff

The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.

- (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan with a MAC or MMC from the Company, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
- .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
 - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

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SECTION 2 – RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.4 Customer Changes (continued)

(C) Customer Cancels - MAC Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination applies.

(D) Customer Cancels - MAC Has Not Been Met

Unless otherwise indicated in this Tariff if the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement.

(E) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

(F) Customers that subscribe to any of the Company's Small Business Optional Calling Plans with an MRC or MMC combined with a term plan agreement, and who wish to: (1) change the length of a term plan agreement; or (2) change their Calling Plan to any other Calling Plan with MRC or MMC; Customer must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

2.26.5 Early Termination Fee/Under Utilization Fee (ETF/UUF)

(A) A Customers who cancel service prior to the expiration date of their current term plan agreement and who do not qualify under .1 and .2 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

(B) The Company will not charge an (ETF/UUF) when a Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company

(C) The Company will adjust to zero any ETF/UUF when:

- .1 the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
- .2 the Customer provides notice to the Company of its intent to terminate service within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of an existing plan term.

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SECTION 2 – RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.6 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment.

(B) MMC is calculated on the Customer's monthly anniversary date.

(C) When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC UUF, if any, will be based on the begin and end date of the term without regard to the billing cycle.

(D) When the Customer changes between Business Optional Calling Plans with MRC, the current term plan will be ended and the start date of new term plan begins on the day the order is processed.

2.26.7 Term Plan Renewal

(A) Business Customer Subscribes to Any of the Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the Company of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

(B) Business Customer Subscribes to All Other Business Optional Calling Plans

Unless otherwise indicated in this Tariff, if a Business Customer does not notify the Company of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will adjust all early termination fees.

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SECTION 2 – RULES AND REGULATIONS

2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
- (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans described in Section 3.7 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
- (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

2.28 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Price List pages with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

2.29 Unused Calling Cards

Any Company Calling Card that has not been used or is no longer used for any continuous 18 month period will be considered abandoned by Company. The Company may, at its sole discretion, deactivate any abandoned Calling Cards(s) without further customer notice.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services

See Section 7.1 for Operator Toll Assistance Services Rates and Charges

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 7 for rates and charges.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's outbound and/or calling card Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

3.1.3 Access Method

(A) Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in this Tariff or they may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

(B) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from Off-Net locations by dialing:

- .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
- .2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .1 00 from a presubscribed telephone line and follow the prompts
- .2 0+ the called number from a presubscribed telephone line.

3.1.4 Completion Type

(A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

(B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments.

.1 LEC Card

.a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

.b If a Customer completes a call via a Group 2 Toll Free Access Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 7 apply as appropriate.

.2 Calling Card

.a This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Access Numbers.

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of four optional plans. Customers subscribing to any Option 1, Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability

i. Residential – Option 1

This billing option is no longer available to new Residential Customers effective June 12, 2014. Existing customers may keep their calling cards until they move locations or make changes to their service. In such cases, the cards will be deactivated.

.ii Business - Option 2 and Option 2

This billing option is no longer available to new Business Customers of the Company effective July 1, 2012.

Option 2 and Option 2 categories are available to existing Business Customers that subscribe to one of the Company's outbound Service. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

Option 2 and Option 2 categories rates apply for Customers in other states that subscribe to Calling Card Service that travel to the State, place intrastate calls, and bill intrastate calls to the calling card.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

iii Business – Option 3 and Option 3 Categories

This billing option is no longer available to new Business Customers of the Company effective July 1, 2012.

Option 3 and Option 3 categories are available to existing Business Customers in the State that subscribe to one of the High Volume Calling plans for the provision of outbound Service. Option 3 Service rates also apply for Business Customers in other states that subscribe to Calling Card Option 3 and Option 3 categories and travel to the State, place intrastate calls, and bill intrastate calls to the calling card.

.iv Option 4 is named Value Card Plus.

This billing option is no longer available to new Residential Customers effective June 12, 2014. Existing customers may keep their calling cards until they move locations or make changes to their service. In such cases, the cards will be deactivated.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features

The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.

Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer.

.i Option 1 and Option 4

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

.ii Option 2 and Option 2 Categories

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

.iii Option 3 and Option 3 Categories

The Customer has a choice of one of the following: (1) no name printed on the card; (2) company name printed on the card; or (3) employee name printed on the card.

If the Customer does not specify an option, the company's name will be printed on the card.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods

.i Option 1 and Option 4

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 Categories

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 and Option 2 categories in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

.iii Option 3 and Option 3 Categories

For calling card calls originating via Switched Access the billing increments for calls billed to the Calling Card - Option 3 and Option 3 categories are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling optional calling plan selected by the Customer.

.e Access Methods

Callers may bill calls to their Calling Card by dialing:

.i 1+ any Group 2 Toll Free Access Number; or

.ii 00 from a presubscribed telephone line and request the long distance operator complete the call; or

.iii 0+ the called number from a presubscribed telephone line.

.f Rates and Charges

Only usage charges apply for fully automated Calling Card -Option 3 calls. Usage charges and per call charges apply for all other call types billed to the Calling Card.

.g LIDB

If a Customer completes a call via a Group 2 Toll Free Access Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, see Section 7 for appropriate charges. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 7 apply as appropriate.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from coin origination.

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

The rates for the operator dialed per call charges Section 7 apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- .1 a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- .2 a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call: (a) placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or; (b) cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) completion type (Station-to-Station or Person-to-Person), (ii) billing option selected (calling card, collect or third number) and (iii) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call is billed to a telephone number not presubscribed to the Company.

- (B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Access Numbers, the rates and charges contained in Section 7 apply.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

- (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in this Tariff, the rates and charges contained in Section 7 will apply to intrastate InterLATA calls and to intrastate IntraLATA calls.
- (D) If a Customer completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

3.1.8 Busy Line Verify/Interrupt

(A) Description

Busy Line Verify and/or Interrupt service is provided where facilities and operating conditions permit. The operator will verify a busy line condition and/or interrupt a conversation at the calling party's request. Interrupt charges are in addition to Verify charges. See Section 7 for rates.

(B) Regulations

A charge applies to each busy line verified or conversation interrupted except for the following conditions: (a) the operator finds the called station out of order; and/or (b) the service request is to/from any public agency that is responsible for providing emergency aid.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.2 Directory Assistance Services

See Section 7.2 for Directory Assistance Services Rates and Charges

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings. See Section 7 for rates and charges.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance. The following types of calls are not permitted to directory assistance are person-to-person and collect.

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings may reach Directory Assistance on their presubscribed line by dialing: (a) 1 + area code + 555-1212; (b) 0 + area code + 555-1212; (c) 00 and request the long distance operator to connect the caller to Directory Assistance; or (d) one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.
- .2 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods: (a) 1+ area code + 555-1212; (b) 0+ area code + 555-1212; (c) 00 and requesting the long distance operator to connect the caller to Directory Assistance or (d) one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

(C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via: (a) 1+ area code + 555-1212; (b) 0+ area code + 555-1212; (c) 00 and request the long distance operator to connect the caller to Directory Assistance; or (d) one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system completes a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 For Customers that subscribe to any of the Company's outbound Services Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .3 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers.
- .4 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .5 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .6 Manual completion of the call from the Directory Assistance operator is not available.

(C) Call Completion by Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.
- .4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance the Directory Assistance charge and the Operator dialed per call charge will apply. If the long distance operator stays on the line to complete the call for the caller, usage charges also apply.

3.3 Reserved for Future Use

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.4 Outbound Services

See Section 7.4 for Outbound Services Rates and Charges

3.4.1 MTS

(A) Business MTS

MTS is an intercity long distance Service available to Business Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Business MTS is available to Business Customers that presubscribe to the Company for long distance Service. If a Business Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Calls are billed in one (1) minute increments, with minimum call duration of one (1) minute. Calls billed under this Service offering will not qualify for promotional rates.

(B) Residential MTS

MTS is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers.

Customers may subscribe to MTS service for the provisions of intraLATA only calling (local toll), interLATA only calling (interstate and intrastate), or intraLATA and interLATA calling combined.

If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. Calls are billed in one (1) minute increments, with minimum call duration of one (1) minute.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.4 Outbound Services - (continued)

3.4.2 Reserved for Future Use

3.4.3 Consumer Outbound Services

(A) AT&T ONE RATE® Nationwide 12 Cents

This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2005.

(B) AT&T Nationwide Calling 60 Preferred

This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007.

(C) AT&T Nationwide CallingSM 120

This Service is no longer available to new Customers or existing Customers at new locations effective July 12, 2009.

(D) Value Plus Flat Rate³

This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

(E) AT&T ONE RATE® Nationwide 10 Cents Direct

AT&T ONE RATE® Nationwide 10 Cents Direct is a bundled intrastate and interstate outbound long distance calling plan that for a single MRC the Customers receive a flat per minute usage rate for both 1+ outbound direct-dialed intrastate and interstate long distance calling anytime minutes. This service is for Residential Customers with a single BTN. Multiple BTN Aggregation is not available.

This plan is available to Residential Customers that: (1) Use Switched Access to reach the long distance network; (2) Subscribe to the Company for the provision of interstate, intrastate IntraLATA, and/or intrastate InterLATA Service; (3) provide the Company the same billing name and address for all Services required to subscribe to this plan; (4) limit the use of Service to that which is of a standard, domestic, Residential nature; and (5) request to be provisioned under this plan

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.4 Outbound Services - (continued)

3.4.4 Business Default Plan for Hierarchical Billing - Switched

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call may not be billed to a number other than the originating number. Calls are originated on switched facilities provided by LECs, CLECs, or authorized providers.

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and subscribe to a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

3.5 Reserved for Future Use

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Long Distance Toll FreeSM Services

See Section 7.6 for AT&T Long Distance Toll FreeSM Service Rates and Charges

3.6.1 General

- (A) This service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (B) TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features.
- (C) If the Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used.

3.6.2 Availability

(A) Area of Service

Area of Service allows a TFS Customer to block or allow calls to a given TFS Number based on the originating area of the caller. Area of Service blocking is dependent on valid ANI being delivered in the network. Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated. The Customer's minimum area of service must include at least one interstate area.

(B) Originating and Terminating Access

Toll Free calls may originate on any type of access but are terminated via Switched Access lines to the Customer's location.

(C) Termination of TFS

TFS may terminate in the States where Switched Access is available.

3.6.3 Optional Features

Optional features are available. A description and the associated rates may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Long Distance Toll FreeSM Services (continued)

3.6.4 Rules and Regulations

(A) General

If any of the rules and regulations contained in Section 3.6 of this Tariff, conflict with the rules and regulations contained in Section 2 of this Tariff, the rules and regulations contained in Section 3.6 of the Tariff will apply in lieu of the rules and regulations contained in Section 2 of this Tariff.

(B) Limitations on Service

- .1 TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
- .2 The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
- .3 If the Company learns that an Applicant or Customer is attempting to sell, barter, trade, or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.
- .4 If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent ninety (90) day period, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use.
- .5 If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance.
- .6 The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

(C) Use of Service

Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or TFS Number issued by the Company to its Customers.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Long Distance Toll FreeSM Services (continued)

3.6.4 Rules and Regulations (continued)

(D) Obligations of the Customer

- .1 The Company reserves the right to require Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated.
- .2 A TFS Customer will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities.
- .3 With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

(E) Reservation of Number(s) for AT&T Long Distance Toll FreeSM Service

- .1 The Company will accept a prospective TFS Customer's request for a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Customer, providing the Customer:
 - .a subscribes to AT&T Long Distance Toll FreeSM Service within forty-five (45) days of the reservation of said number; and
 - .b provides acceptable credit information; and
 - .c uses the Service within an additional ninety (90) day period.

If a Customer who has received a Toll Free Number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Long Distance Toll FreeSM Services (continued)

3.6.4 Rules and Regulations (continued)

(E) Reservation of Number(s) for AT&T Long Distance Toll FreeSM Service (continued)

- .2 If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Tariff or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll free telephone number hereunder.
- 3 A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (1) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (2) the transferee establishes credit pursuant to Section 2 this Tariff.

(F) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers

- .1 A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll free service to a Customer. The Company will release a Customer's TFS Number(s) only upon the following occurrences:
 - .a there are no outstanding unpaid, unresolved or disputed payments or any other payments or indebtedness due and payable to the Company by the Customer or its successors or assignees relative to any communications service(s) or Services(s) provided by the Company; and
 - .b there are no unsatisfied liens or claims for property against which payment for such communications service(s) or Service(s) have been guaranteed or otherwise collateralized.
- .2 The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Tariff and any agreement(s) between the Customer and the Company.
- .3 The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.
- .4 At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and; therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

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3.6 AT&T Long Distance Toll FreeSM Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Minimum Service Period

For Customers subscribing to TFS and making a MMC, the minimum Service period is one month. For Customers subscribing to TFS and making a MAC, the minimum Service period is the length of the term plan commitment.

(H) Termination of TFS By Company

.1 If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:

- .a reconnect the disconnected number for the previous Customer;
- .b transfer disconnected Customer to a third party identified by the Customer; and
- .c process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (F) of this Tariff.

.2 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on ten (10) days verbal or written notice to last know address/contact, and the Customer shall be responsible for any and all early termination charges.

(I) Rates and charges associated with the Customer's BTN – for existing Customers who subscribe to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.6 AT&T Long Distance Toll FreeSM Services (continued)

3.6.4 Rules and Regulations (continued)

(J) Availability

- .1 TFS is available to Customers that subscribe either to the Company (where available) or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
- .2 If a Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2 of this Tariff.

(K) Billing

- .1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans

Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.
- .2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network
 - .a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS.
 - .b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services

See Section 7.7 for Custom Business Services Rates and charges

3.7.1 AT&T High Volume Calling II

(A) General

- .1 This is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.
- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

Toll free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS. Customers subscribing to this plan may also subscribe to the Calling Card - Option 3, category 21.
- .2 This plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to an MMC of at least \$50 per month without signing a term plan; and subscribe to High Volume Calling II for the provision of interstate service.
- .3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.1 AT&T High Volume Calling II (continued)

(C) MACs, MMCs, and Term Plan Agreements

- .1 Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.
- .2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.

See Section 2.26 of this Tariff for additional rules and regulations applicable to MACs, MMCs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

(E) Rating Inbound and Outbound Calls and Calls Billed to Calling Card - Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MMC or MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.1 AT&T High Volume Calling II (continued)

(E) (continued)

.2 Billing Increments

For Customers with an MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

(F) Transfer of an Existing TFS to High AT&T Volume Toll Free Calling II

A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling II plan. Customer shall be responsible for any and all early termination charges.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling Connections I

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

(B) If the Customer fails to maintain the required products or services required for this plan, the Customer will no longer qualify for this plan and will be moved to AT&T High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to AT&T High Volume Calling II with the same MAC and term plan commitment as this plan, early termination fees will not apply and the begin/end dates of the term plan for AT&T High Volume Calling II will be the same begin/end dates as the term plan for this plan. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for this plan, early termination fees apply.

(C) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's commitment (1 year, 2 years, or 3 years). For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections II

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

(B) If the Customer fails to maintain the required products or services for this plan, the Customer will no longer qualify for this plan and will be moved to AT&T High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to AT&T High Volume Calling II with the same MAC and term plan commitment as this plan, early termination fees will not apply and the begin/end dates of the term plan for AT&T High Volume Calling II will be the same begin/end dates as the term plan this plan. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections II, early termination fees apply.

(C) Rating Inbound and Outbound Calls and Calls Billed to Calling Card - Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's commitment (1 year, 2 years, or 3 years). For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

3.7.4 AT&T Business Calling, formerly Long Distance for Business

This plan is a combination switched TFS, outbound, and calling card optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan.

The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if this plan is to be used for outbound calls only, inbound calls only, or both inbound and outbound calling. Multiple BTN aggregation is not available with this Service.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.7 Custom Business Services (continued)

3.7.5 Total Solutions Plus

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

(B) If a Customer fails to maintain at least one of the products, services or features required for this plan, the Customer will no longer qualify for this plan. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to AT&T Business Calling and the rates and charges associated with AT&T Business Calling will apply in lieu of the rates and charges in for this plan.

(C) All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

3.7.6 Business Long Distance 50

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

(B) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan.

(C) For Customers who commit to an MMC and subscribe to plan on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. Customers subscribing to this plan may also subscribe to Calling Card - Option 2, category 11.

3.7.7 AT&T Business Calling \$5.95 formerly known as Business Domestic Saver

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective May 12, 2009.

(B) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For

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3.7 Custom Business Services (continued)

3.7.8 AT&T Business Calling \$15 formerly known as Business Domestic Saver 15

(A) Availability

This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

(B) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan.

(C) For Customers who commit to an MMC and subscribes to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

3.7.9 Business Long Distance 100

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

(B) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan.

(C) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

3.7.10 Business Domestic Saver Deluxe

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2014.

(B) Outbound calls, TFS calls, and all calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. Customers subscribing this plan may be LEC-billed or direct-billed. The method of billing is determined by the Company. When ordering Service, the Business Customer must specify this plan is to be used for outgoing calls only, inbound calls only, or both.

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3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 Connections 2 Service

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

(B) If the Customer fails to maintain the required products required for this plan, the Customer will no longer qualify for this plan and will be moved to AT&T Business Calling \$15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to AT&T Business Calling \$15, the rates and charges for AT&T Business Calling \$15 will apply. If the Customer is moved to AT&T Business Calling \$15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges.

(C) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds .

3.7.12 Business Long Distance 50 Connections 2 Service

Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

3.7.13 Business Long Distance 100 Connections 2 Service

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

(B) If the Customer fails to maintain the required products or services required for this plan, the Customer will no longer qualify for this plan and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this plan unless the Customer selects an alternative plan. If the Customer is moved to Business Long Distance 100, the rates associated with Business Long Distance 100 will apply. If the Customer is moved to Business Long Distance 100 or any alternative plan and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 2 plan, the Company will credit the Customer's account for the amount of any early termination charges.

(C) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year or 2-year term plan. Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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3.7 Custom Business Services (continued)

3.7.14 Business Long Distance 50 Connections 1 Service

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

(B) If the Customer fails to maintain the required products or services for this plan, the Customer will no longer qualify for this plan and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative plan. If the Customer is moved to Business Long Distance 50, the rates and charges associated with Business Long Distance 50 will apply. If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges..

(C) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year or 2-year term plan. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

3.7.15 Business Long Distance 100 Connections 1 Service

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

(B) If the Customer fails to maintain the required products or services required for this plan, the Customer will no longer qualify for Business Long Distance 100 Connections 1 Service and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this plan unless the Customer selects an alternative plan. If the Customer is moved to Business Long Distance 100, the rates and charges associated with Business Long Distance 100 will apply. If the Customer is moved to Business Long Distance 100 or any alternative plan and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges

(C) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year or 2-year term plan. Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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3.7 Custom Business Services (continued)

3.7.16 AT&T High Volume Calling II Plus

(A) Availability

This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.

(B) Rating TFS and Outbound Calls and Calls Billed To the Calling Card - Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

3.7.17 Value Plans

(A) Availability

This service is no longer available to new Customers or existing Customers at new locations effective November 12, 2009

(B) The Customer's usage rate for each call is based on the rate option selected by the Customer and whether the Customer subscribes to Service on a 1-year or 2-year term plan.

(C) Customers who cancel or discontinue a business access line from an Affiliate of the Company or whose service is refused, cancelled or discontinued by an Affiliate of the Company shall forfeit eligibility for rates under this plan. If the Customer is moved to an alternative plan and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment under one of the Value Plan rate options, the Company will credit the Customer's account for the amount of any early termination charges.

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3.7 Custom Business Services (continued)

3.7.17 Value Plans (continued)

(C) Rate Options

.1 AT&T Business Calling Value \$15 formerly Business Domestic Value Saver 15

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

Customers who cancel or discontinue a business access line from an Affiliate of the Company or whose service is refused, cancelled or discontinued an Affiliate of the Company shall forfeit eligibility for rates under this rate option and will be moved to AT&T Business Calling \$15 unless an alternative plan is selected by the Customer.

.2 AT&T Business Calling Value \$50 formerly Business Long Distance Value 50

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

Customers who cancel or discontinue a business access line of an Affiliate of the Company or whose service is refused, cancelled or discontinued an Affiliate of the Company shall forfeit eligibility for rates under this rate option and will be moved to Business Long Distance 50 unless an alternative plan is selected by the Customer.

.3 AT&T Business Calling Value \$100 formerly Business Long Distance Value 100

Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

Customers who cancel or discontinue a business access line of an Affiliate of the Company or whose service is refused, cancelled or discontinued an Affiliate of the Company shall forfeit eligibility for rates under this rate option and will be moved to Business Long Distance 100 unless an alternative plan is selected by the Customer.

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3.7 Custom Business Services (continued)

3.7.18 AT&T Business Unlimited Calling Plans formerly known as Business Unlimited Long Distance Plans

- (A) These plans are custom combination switched TFS, outbound, and calling card optional pricing plans. For a monthly recurring charge, the Customer receives unlimited intrastate and/or interstate one plus (1+) Direct-Dialed MOU. Switched TFS calls and calls billed to a calling card are billed on a usage sensitive basis.
- (B) AT&T Business Unlimited Calling Plans are available to new and existing Business Customers that:
 - .1 request to be provisioned under this optional pricing plan;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
 - .3 subscribe to and maintain or currently subscribe to and maintain at least one but not more than ten (10) business access lines* from an Affiliate of the Company that are associated with the qualifying BTN;
 - .4 subscribe to and maintain or currently subscribe to and maintain: a business access line* with an Affiliate of the Company.
 - .5 subscribe to the Company for the provision of interstate and intrastate (interLATA and/or intraLATA) Service for outbound long distance calling on each access line*, and may also subscribe to the Company for the provision of TFS for inbound long distance calling.
 - .6 commit to a 1-year term agreement for this plan.
- (C) If the Customer discontinues Service prior to the expiration of the AT&T Business Unlimited Calling term plan agreement, the early termination fee applies. The Customer may upgrade, or downgrade, to another AT&T Business Unlimited Calling Plan; and the Company will waive the early termination fee associated with the change in plans if the Customer commits to another 1-year term and the number of business access lines* match the AT&T Business Unlimited Calling Plan.
- (D) Except for Customers subscribing to one of the Company's High Volume Calling Plans, the Company will waive the early termination fee for existing Business Customers cancelling their existing term plan agreement and committing to a 1-Year term plan for AT&T Business Unlimited Calling Plans
- (E) These plans are only available for a single BTN. A Customer as a single business entity with more than one BTN at that business entity's service location is not eligible for these plans.

*This service not offered under this Tariff.

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3.7 Custom Business Services (continued)

3.7.18 AT&T Business Unlimited Calling Plans formerly known as Business Unlimited Long Distance Plans (continued)

- (F) The Customer may subscribe to AT&T Business Unlimited Calling Plans for outbound Service only or for both outbound and TFS for a single BTN. Business Customers subscribing to the AT&T Business Unlimited Calling Plans may also subscribe to the Calling Card - Option 2 .
- (G) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (H) For switched TFS calls and calls billed to the Calling Card - Option 2, calls are billed in increments of six (6) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- (I) Customers with more than ten (10) business access lines* are not eligible for this plan. All business access lines under a participating BTN must be provisioned on this plan.

Customers who cancel or discontinue any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in in tis Tariff shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to AT&T Business Calling

- (J) Every WTN within the participating BTN must be provisioned on this Service. Customers found in violation shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer. Early termination charges may apply. If the Customer is moved to an alternative Service and the Customer's term plan commitment is equal to or greater than the term plan commitment under AT&T Business Unlimited Calling Plans, the Company will credit the Customer's account for the amount of any early termination charges..
- (K) Certain restrictions apply. AT&T Business Unlimited Calling Plans may not be used in conjunction with the following: auto dialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If the Company determines that the Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling . unless an alternative plan is selected by the Customer.

*This service not offered under this Tariff.

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3.7 Custom Business Services (continued)

3.7.19 AT&T Business Block of Time formerly Signature Block of Time

(A) Availability

Block of Time 1000, 2500, and 5000

Block of time 1000, 2500, and 5000 are longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective September 12, 2009.

Block of Time 7500 and 10000

Block of time 7500 and 10000 are no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective April 1, 2010.

- (B) All usage in excess of the block of time minutes will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes. For Customers subscribing to these block of time plans, a per call charge does not apply to calls billed to the fully - automated Calling Card Option 2 - Category 12.

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3.7 Custom Business Services (continued)

3.7.20 AT&T High Volume Calling III

(A) Availability

This Service is no longer available for new Customer term plan agreements effective July 12, 2009 Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.

(B) Rating TFS and Outbound Calls and Calls Billed To The Calling Card - Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years). For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

3.7.21 AT&T Business Calling \$15 Advantage formerly known as Business Domestic Saver 15 PrimeSM

(A) Availability

This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

(B) Customer's usage rate is based on the length of the term plan agreement.

(C) Calls are billed in increments of one (1) second subject to a minimum connect time of (initial period) of thirty (30) seconds.

(D) At the end of the initial term plan agreement, the Customer will be moved to AT&T Business Calling \$15 for the same term plan agreement length as the original term plan agreement unless otherwise specified by the Customer.

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3.7 Custom Business Services (continued)

3.7.22 Business Unlimited Prime Long Distance Plans

(A) Availability

This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

- (B) Certain restrictions apply. Business Unlimited Prime Long Distance Plans may not be used in conjunction with the following: auto dialers; long distance Internet access; long distance Intranet access; call center applications including but not limited to auto dialers; PBX trunks; ground start line or trunks; ISDN service; Broadcast FAX; foreign exchange services; Remote call Forwarding/Telebranch Service (ADDED); public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such system listed above. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer.

3.7.23 AT&T Business CallingSM Monthly

- (A) AT&T Business Calling MonthlySM is a bundled intrastate/interstate outbound calling and/or Switched Toll Free Service inbound calling long distance calling plan. This plan is established at the BTN level. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different business long distance calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. This Service is available to new and existing Business Customers who:

- .1 use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for Switched Toll Free Service;
- .2 Subscribe to the Company for the provision of interstate and intrastate InterLATA and/or intrastate IntraLATA Service;
- .3 request to be provisioned under this optional calling plan.

- (B) Outbound and Switched Toll Free Service inbound calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of one (1) minute.
- (C) Fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of one (1) minute.

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3.7 Custom Business Services (continued)

3.7.24 AT&T High Volume Calling IV

(A) General

- .1 AT&T High Volume Calling IV is a custom combination Flat Rate optional pricing plan. The following Service offerings are available under this optional calling plan; (a) outbound calling for Customers that utilize Switched Access to reach the long distance network; and/or (b) Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to this plan for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to this plan for outbound Service only, TFS only, or both outbound and TFS. Customers may also subscribe to the Calling Card - Option 3.
- .2 This plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years; and subscribe to this plan for the provision of interstate service.
- .3 If a Centrex or Plexar[®] Customer with terminals subscribes to this plan, all lines associated with the Centrex or Plexar[®] terminals must be presubscribed to the Company.

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3.7 Custom Business Services (continued)

3.7.24 AT&T High Volume Calling IV (continued)

(C) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

(D) Rating TFS and Outbound Calls and Calls Billed To The Calling Card - Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments - Outbound TFS and Calls billed to the Calling Card - Option 3

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved

- (e) A Customer request to transfer existing TFS to the TFS associated with this plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for this plan. Customer shall be responsible for any and all early termination fees.

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3.7 Custom Business Services (continued)

3.7.24 AT&T High Volume Calling IV (continued)

- (G) Customers that commit to a MAC of \$600, \$2,400, \$6,000 or \$9,000 must maintain a minimum of two local access lines or Voice Grade Equivalent switched local exchange service from an AT&T Affiliate. Customers that commit to a MAC of \$12,000, \$18,000, \$24,000, \$30,000, \$42,000, \$60,000 or \$90,000 must maintain a minimum of four local access lines or Voice Grade Equivalent switched local exchange service from a AT&T Affiliate. Customers that commit to a MAC of \$120,000, \$180,000 or \$240,000 must maintain a minimum of six local access lines or Voice Grade Equivalent switched local exchange service from a AT&T Affiliate. If the Customer drops below the minimum number of local access lines stated above, the Customer will be moved to the AT&T High Volume Calling Plan II. If the Customer is moved to AT&T High Volume Calling II or any alternative Service and the Customer's MAC and term plan commitment is equal to or greater than the MAC and term plan commitment for AT&T High Volume Calling IV, the Company will credit the Customer's account for the amount of any early termination charges.

3.7.25 Business Long Distance

- (A) Availability

This Service is no longer available to new Customers or existing Customers at new locations effective January 15, 2001.

- (B) All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.

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3.8 Custom Business Miscellaneous Service

See Section 7.8 for Custom Business Miscellaneous Service

3.8.1 Business Customers that subscriber to any of the following calling plans in another state, travel to this state and bill intrastate calls to their calling card will pay the calling card rates specified in Section 7.8.1 of this Tariff in lieu of the calling card rates specified in Section 7.1 of this Tariff

- (A) AT&T Business Unlimited CallingSM II
- (B) Block of Time II Term Agreement Plans
- (C) AT&T Business Unlimited CallingSM III
- (D) AT&T Business Unlimited CallingSM IV
- (E) AT&T Business Unlimited CallingSM V

3.8.2 Account Codes

- (A) Account codes are an optional feature associated with outbound long distance Service that provides the Customer the ability to track usage by requiring the caller enter a string of digits ("digit string"). Account codes enable the Customer to obtain call detail from the Company which is sorted and summarized based on digits entered by the caller. See Pricelist Section 1.10 for the MRC associated with this Service.
- (B) Account codes are available to Business Customers that (1) subscribe to one of the Company's outbound long distance service offerings described in Section 3.7 of this Tariff for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service; (2) request the optional feature; and (3) are billed via a Company direct bill or a shared LEC or CLEC bill. Account codes are not available with TFS or calling card Service. To subscribe to Account Codes for intrastate calling, the Customer must also subscribe to one of the Company's outbound Service offerings for the provision of interstate calling.
- (C) The length of the string digits available to a Customer is limited and the number of digits is based on whether the call originates at an On-Net or Off-Net location. The Company controls the length of the string digits. The caller will be allowed three (3) attempts to enter a valid account code before the call is terminated.
- (D) The account codes are available on a mandatory and non-mandatory basis. If the Customer subscribes to the mandatory feature, the caller must enter account codes for the call to complete. If the Customer subscribes to the non-mandatory feature, the caller may bypass entering the code by pressing the pound key (#) on the keypad.
- (E) The account codes are available on a validated and non-validated basis. If the Customer subscribes to the validated feature, the caller must enter specific account codes in order to complete the call. If the Customer subscribes to the non-validated feature, the caller may enter any digits as an account code as long as the string is the designated number of digits in length.

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SECTION 4 - SWITCHED SERVICES MAXIMUM RATES AND CHARGES

4.1 Operator Toll Assistance Services

4.1.1 Fully Automated Calling Card Services

Service	Maximum Rate
Usage – Per Minute	\$0.99
Service Charge, i.e. per call charge	\$3.00

4.1.2 All Other Operator Toll Assistance Services

There are two rate elements. They include a usage rate and a per call charge. The per call charges apply to the initial period of each Operator Toll Assistance Service call. The maximum rates are as follows:

Service	Maximum Rate
Usage Per Minute	\$0.99
Station-to-Station Sent Paid - Per Call	\$5.20
Station-to-Station Collect - Per Call	\$5.20
Station-to-Station Third Number- Per Call	\$5.20
Person-to-Person All Call Types -- Per Call	\$12.00
Operator Dialed – Per Call	\$4.00
Calling Card Customer Dialed Station-to-Station – Per Call	\$2.00
Calling Card Operator Assisted – Per Call	\$5.20

4.2 Directory Assistance (DA) Services

Service	Maximum Rate
DA – Per Call	\$3.30
DA Call Completion (DACC) – Per Call	\$5.20

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SECTION 4 - SWITCHED SERVICES MAXIMUM RATES AND CHARGES

4.3 Reserved for future use.

4.4 Outbound Services-Switched Access

Service	Maximum Rate
Plan Usage – Per Minute	\$0.99
Plan MRC (Non Block of Time)	\$99.00
Plan MRC (Block of Time) – Per Block of 100 Minutes	\$99.00

4.5 Reserved for future use.

4.6 AT&T Long Distance Toll FreeSM Services

Service	Maximum Rate
Usage – Per Minute	\$0.99
Feature - Per Minute	\$0.99
Feature – Per Call	\$0.99

4.7 Custom Business Services

Service	Maximum Rate
Plan Usage – Per Minute	\$0.99
Plan – Minimum Monthly Usage Charge	\$100.00
Plan MRC (Non Block of Time and Unlimited)	\$99.00
Plan MRC (Block of Time) – Per Block of 100 Minutes	\$99.00

4.8 Custom Consumer Services

Service	Maximum Rate
Plan Usage – Per Minute	\$0.99
Plan – Minimum Monthly Usage Charge	\$100.00
Plan MRC (Block of Time) – Per Block of 100 Minutes	\$99.00

4.9 Reserved for future use

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SECTION 5 - MAXIMUM MISCELLANEOUS CHARGES

5.1 Return Check Charge

When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's bad check charge applies. Otherwise, the Company will assess the Customer a return check charge for any check that is returned for any reason by the financial institution on which it is drawn. The maximum amount of the return check charge is \$100 per occurrence.

5.2 Payphone Origination Charge

Pursuant to the FCC's Order in CC Docket 96-128, this charge applies only to dial-around calls, i.e., calls originating using a carrier's access code, a Customer's 800/877/888 (and other area code assignments as appropriate) number and other toll free numbers and debit card calls, from payphone instruments.

The maximum amount the Customer shall pay the Company is \$1.00 per call for all such traffic.

5.3 PIC Change Rebate

If local telephone company is requested to change the subscriber's PIC from one long distance service provider to another long distance service provider, the local telephone company may charge the Customer for the PIC change. If a Customer incurs such a charge from its local telephone company for changing the PIC to the Company, the Company will rebate that charge to the Customer. The rebate will be in the form of a credit on the Customer's bill. The credit will appear within two (2) billing cycles after the Customer provides the Company proof that the local telephone company billed the Customer for the PIC change.

5.4 Universal Service Fund Surcharge

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the rule directs a surcharge on intrastate telecommunications services. The Company will add a separate line item on the Customer's bill to recover the assessments for the Arizona Universal Service Fund (AUSF). Customers will be assessed a monthly charge equal to a percentage of the Customer's total net intrastate charges, after application of all applicable discounts and credits. The AUSF surcharge percentage rate will be the rate established by the Arizona Corporate Commission, in conjunction with the Fund Administrator, as established in Arizona Administrative Code, R14-2, Article 12. The Fund is subject to annual reviews and periodic adjustments by the Commission.

See Section 7.9 for Miscellaneous Charges current rates.

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SECTION 6 - PROMOTIONS

From time-to-time, the Company may offer special promotions to its Customers waiving certain charges, offering Service(s) at special rates, and/or offering promotional discounts. Promotional discounts include but are not limited to reduced monthly rates or charges for an existing Service, incentive subscription bonuses, free Service periods, full or partial waivers of installation charges or optional feature charges or any combination thereof. Terms and conditions of promotions may be limited to certain dates, times, market segments, and/or locations. The Company may engage in national and/or intrastate special promotional offerings or trial Service offerings designed to attract new Customers, retain existing Customers, win back former Customers, or stimulate Customer usage. The terms of national promotional offerings are set forth in the applicable Voice Product Reference and Pricing Guide which may be found at www.sbc.com governing such programs. To the extent these programs may extend to intrastate Services, the terms of these national offerings are incorporated by reference. The Company may require an advance payment as a condition of a promotional offering. Details regarding a promotion will be filed with the Commission prior to the effective date of the promotion, consistent with the rules of the Commission.

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SECTION 7 - PRICE LIST

7.1 Operator Toll Assistance Services

7.1.1 Access Method - Toll Free Access Number

- (A) Reserved for future use
- (B) Group 2 Toll Free Access Numbers

.1 Billed To LEC Card

If charges are billed to a LEC Card, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 7.1.2 (A), (B), and (C) of this Tariff.

.2 Billed to Calling Card

.a Per Call Charges

For per call charges see Section 7.1.2 (C) of this Tariff. For fully automated calls billed to the Calling Card - Option 3, a per call charge does not apply. The per call charges for all other calls billed to the Calling Card are located in Section 7.1.2 (B) and 7.1.2 (C) of this Tariff.

.b Fully Automated Usage Charges

.i Calling Card - Option 1, Option 2, and Option 4, Value Card Plus

The usage rate may be found in Section 7.1.2 (A) of this Tariff.

.ii Calling Card - Option 2 Categories

Calling card usage rates for Customers that subscribe to Calling Card - Option 2 categories are the same as the usage rates that apply to 1+ outbound calls originating via Switched Access and billed under the optional calling plan selected by the Customer.

.iii Calling Card - Option 3, and Option 3 Categories

Calling card usage rates for Customers that subscribe to any of the Company's High Volume Calling plans are the same as the usage rates that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling optional calling plan selected by the Customer.

.3 Billed To All Other Operator Toll Assistance Billing Options

For all other Operator Toll Assistance Services calls completed via a Group 2 Toll Free Access Number, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 7.1.2 (A), 7.1.2 (B), and 7.1.2 (D) of this Tariff.

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7.1 Operator Toll Assistance Services (continued)

7.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charges. The usage charges and per call charges follow:

(A) Usage Rates

Call Type	Rate Per Minute
LEC Card	\$0.35
Calling Card - Option 1	\$0.99
Calling Card - Option 2	\$0.99
Calling Card - Option 3	See Section 7.1.1 (B) 2.b.iii
Calling Card - Option 4	\$0.15
All Other Operator Toll Assistance Services Calls	
- Business	\$0.35
- Residential	\$0.35

(B) Person-to-Person Per Call Charge

Rate Per Call
\$4.50

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7.1 Operator Toll Assistance Services (continued)

7.1.2 All Other Access Methods (continued)

(C) Station-to-Station Per Call Charges - Calling Card Option

Call Type	Rate Per Call
Calling Card	
LEC Card	
Fully Automated	\$0.60
Operator Assisted	\$2.00
Operator Dialed	\$3.15
Calling Card - Option 1	
Fully Automated	\$1.25
Operator Assisted	\$1.95
Operator Dialed	\$2.95
Calling Card - Option 2	
Fully Automated	\$1.25
Operator Assisted	\$1.95
Operator Dialed	\$2.95
Calling Card - Option 3	
Operator Assisted	\$1.00
Operator Dialed	\$2.00
Calling Card - Option 4, Value Plus Card	
Operator Assisted	\$1.00
Operator Dialed	\$1.50
Calling Card - Option 2 Categories	
Category 11	
Fully Automated	\$1.25
Operator Assisted	\$1.25
Operator Dialed	\$2.25
Category 12	
Operator Assisted	\$1.00
Operator Dialed	\$2.00
Calling Card - Option 3 Categories	
Category 21	
Fully Automated	\$0.50
Operator Assisted	\$1.00
Operator Dialed	\$2.00

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7.1 Operator Toll Assistance Services (continued)

7.1.2 All Other Access Methods (continued)

(D) Station-to-Station Per Call Charges

Collect, Third Number or Sent Paid

Call Type	Rate Per Call
Collect	
Fully Automated	\$2.25
Operator Assisted	\$2.25
Operator Dialed	\$2.25
Third Party	
Fully Automated	\$2.25
Operator Assisted	\$2.25
Operator Dialed	\$2.25
Sent Paid	
Operator Assisted	\$2.25
Operator Dialed	\$3.15

7.1.3 MRC

Calling Card - Option 4, Value Card Plus

MRC
\$1.95

7.1.4 Busy Line Verify/Interrupt

Call Type	Charge Per Occurrence
Verify	\$3.00
Interrupt	\$3.00

7.2 Directory Assistance (DA) Services

Call Type	Rate
DA - Per Call	\$1.25
DA Call Completion (DACC) - Per Completed Call	\$0.50

7.3 Reserved for Future Use

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7.4 Outbound Services-Switched Access

7.4.1 Default MTS Rates

(A) Business

.1 Minimum Usage Charge (MUC): \$22.50

If monthly outbound usage charges or outbound and inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

.2 Per-Minute Usage Rates

Peak		Off-Peak	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.99	\$0.99	\$0.99	\$0.99

(B) Residential

Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates

Customer Subscribes To	MUC	Per Minute Usage Rate
intraLATA Only MTS	\$0.00	\$0.42
interLATA Only MTS	\$3.00	\$0.42
intraLATA and interLATA MTS	\$3.00	\$0.42

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7.4 Outbound Services-Switched Access (continued)

7.4.2 Consumer Outbound Services

- (A) AT&T ONE RATE® Nationwide 12 Cents¹

MRC	Rate Per Minute
See Section 4 of the Company's interstate Voice Product Reference and Pricing Guide which may be found at http://www.att.com/servicepublications	\$0.12

- (B) AT&T Nationwide Calling 60 Preferred²

MRC	Anytime Minutes Allotted in MRC	Additional Per-Minute Charge Over Allotment
\$7.95	60	\$0.08

- (C) Value Plus Flat Rate³

MRC	Rate Per Minute
\$6.99	\$0.08

- (D) AT&T Nationwide CallingSM 120⁴ formerly known as AT&T Nationwide Calling 120SM Direct²

MRC	Anytime Minutes Allotted in MRC	Additional Per-Minute Charge Over Allotment
\$14.99	0.10	\$0.09

- (E) AT&T ONE RATE® Nationwide 10 Cents Direct

MRC	Rate Per Minute
\$4.99	\$0.10

¹This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2005.

²This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007.

³This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

⁴This Service is no longer available to new Customers or existing Customers at new locations effective July 12, 2009.

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7.4 Outbound Services-Switched Access (continued)

7.4.3 Business Outbound Services

Business Default Plan for Hierarchical Billing

Initial Period	Add'l Period
\$0.1125	\$0.0225

7.5 Reserved for Future Use

7.6 AT&T Long Distance Toll FreeSM Services

7.6.1 Switched Access – Business Usage Rates

Peak		Off-Peak	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.99	\$0.99	\$0.99	\$0.99

7.6.2 Optional Feature Charges

The description and interstate rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

7.6.3 MRC – The MRC for Toll Free numbers terminating over a Switched Access arrangement can be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

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7.7 Custom Business Services

Unless otherwise indicated in this Tariff, business services - fully automated, operator assisted, and operator dialed calls billed to a calling card, per call charges may be found in Section 7.1.1 (B).2.a, Section 7.1.2 (B), and Section 7.1.2 (C) of this Tariff.

7.7.1 AT&T High Volume Calling II

(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.1200	\$0.0900	\$0.0880	\$0.0850
\$200	\$2,400	\$0.1200	\$0.0900	\$0.0870	\$0.0840
\$500	\$6,000	\$0.1200	\$0.0900	\$0.0860	\$0.0820
\$1,000	\$12,000	\$0.1176	\$0.0880	\$0.0840	\$0.0800
\$2,500 ¹	\$30,000 ¹	\$0.1152	\$0.0860	\$0.0820	\$0.0780
\$5,000 ¹	\$60,000 ¹	\$0.1128	\$0.0840	\$0.0800	\$0.0760
\$10,000 ¹	\$120,000 ¹	\$0.1104	\$0.0820	\$0.0780	\$0.0740
\$15,000 ¹	\$180,000 ¹	\$0.1080	\$0.0800	\$0.0770	\$0.0730
\$20,000 ¹	\$240,000 ¹	\$0.1056	\$0.0780	\$0.0760	\$0.0720

The per minute usage rates for intrastate IntraLATA calls are as follows:

MMC	MAC	Per Minute Rate			
		MTM	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$50	\$600	\$0.1200	\$0.0900	\$0.0880	\$0.0850
\$200	\$2,400	\$0.1200	\$0.0900	\$0.0870	\$0.0840
\$500	\$6,000	\$0.1200	\$0.0900	\$0.0860	\$0.0820
\$1,000	\$12,000	\$0.1176	\$0.0880	\$0.0840	\$0.0800
\$2,500 ¹	\$30,000 ¹	\$0.1152	\$0.0860	\$0.0820	\$0.0780
\$5,000 ¹	\$60,000 ¹	\$0.1128	\$0.0840	\$0.0800	\$0.0760
\$10,000 ¹	\$120,000 ¹	\$0.1104	\$0.0820	\$0.0780	\$0.0740
\$15,000 ¹	\$180,000 ¹	\$0.1080	\$0.0800	\$0.0770	\$0.0730
\$20,000 ¹	\$240,000 ¹	\$0.1056	\$0.0780	\$0.0760	\$0.0720

¹This Service is no longer available for new Customer term plan agreements effective March 1, 2007. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement.

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7.7 Custom Business Services (continued)

7.7.1 AT&T High Volume Calling II (continued)

(B) Inbound Toll Free Calls

.1 Usage Rates

The per minute usage rates are the same as Section 7.7.1(A) of this Tariff.

.2 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>.

(C) Out Of Term

Out Of Term per minute usage rates for intrastate InterLATA and intrastate IntraLATA calls associated with 1-Year, 2-Year, and 3-Year Term Plans are as follows:

MAC	Per Minute Rate
\$600	\$1.0332
\$2,400	\$1.0251
\$6,000	\$1.0000
\$12,000	\$0.9752
\$30,000 ¹	\$0.9506
\$60,000 ¹	\$0.9341
\$120,000 ¹	\$0.9010
\$180,000 ¹	\$0.8929
\$240,000 ¹	\$0.8839

¹This Service is no longer available for new Customer term plan agreements effective March 1, 2007. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement.

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7.7 Custom Business Services (continued)

7.7.2 High Volume Calling Connections I¹

(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0780	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

The per minute usage rates for intrastate IntraLATA calls are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0780	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

(B) Inbound Toll Free Calls

.1 Usage Rates

The per minute usage rates are the same as Section 7.7.2(A) of this Tariff.

.2 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

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7.7 Custom Business Services (continued)

7.7.3 High Volume Calling Connections II¹

(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0780	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

The per minute usage rates for intrastate IntraLATA calls are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0780	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

(B) Inbound Toll Free Calls

.1 Usage Rates

The per minute usage rates are the same as Section 7.7.3(A) of this Tariff.

.2 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

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7.7 Custom Business Services (continued)

7.7.4 AT&T Business Calling, formerly known as Long Distance for Business

MRC	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2
\$3.00	\$0.555	\$0.555

7.7.5 Total Solutions Plus¹

Rate Per Minute	
Inbound/Outbound	Calling Card Option 2
\$0.08	\$0.15

7.7.6 Business Long Distance 50²

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
Month-to-Month	\$0.0900	\$0.1500
1 Year Term Plan	\$0.0900	\$0.1500
2 Year Term Plan	\$0.0900	\$0.1500

7.7.7 AT&T Business Calling \$5.95³ formerly known as Business Domestic Saver

Rate Per Minute	
Inbound/Outbound	Calling Card Option 2 – Category 11
\$0.1440	\$0.20

7.7.8 AT&T Business Calling \$15¹ formerly known as Business Domestic Saver 15

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
Month-to-Month	\$0.1400	\$0.2000
1 Year Term Plan	\$0.0900	\$0.2000
2 Year Term Plan	\$0.0900	\$0.2000

¹This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004

²This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

³This service is no longer available to new Customers or existing Customers at new locations effective May 12, 2009

⁴This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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7.7 Custom Business Services (continued)

7.7.9 Business Long Distance 100¹

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
Month-to-Month	\$0.0900	\$0.1400
1 Year Term Plan	\$0.0900	\$0.1400
2 Year Term Plan	\$0.0900	\$0.1400

7.7.10 Business Domestic Saver Deluxe²

Rate Per Minute	
Inbound/Outbound	Calling Card Option 2 – Category 11
\$0.0840	\$0.16

7.7.11 Business Domestic Saver 15 Connections 2 Service¹

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0890	\$0.1500
2 Year Term Plan	\$0.0890	\$0.1500

7.7.12 Business Long Distance 50 Connections 2 Service¹

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0890	\$0.1500
2 Year Term Plan	\$0.0890	\$0.1500

7.7.13 Business Long Distance 100 Connections 2 Service¹

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0890	\$0.1400
2 Year Term Plan	\$0.0890	\$0.1400

¹This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

²This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004

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7.7 Custom Business Services (continued)

7.7.14 Business Long Distance 50 Connections 1 Service¹

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0890	\$0.1500
2 Year Term Plan	\$0.0890	\$0.1500

7.7.15 Business Long Distance 100 Connections 1 Service¹

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0890	\$0.1400
2 Year Term Plan	\$0.0890	\$0.1400

7.7.16 High Volume Calling II Plus²

(A) Outbound Calls

The per minute usage rates are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$9,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$18,000	\$0.0880	\$0.0840	\$0.0800
\$24,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$42,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$90,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0780	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

¹This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

²This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.

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7.7 Custom Business Services (continued)

7.7.16 High Volume Calling II Plus¹ (continued)

(B) Inbound Toll Free Calls

.1 Usage Rates

The per minute usage rates are the same as Section 7.7.16(A) of the Tariff.

.2 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

(C) Out of Term Rates

Out Of Term per minute usage rates associated with 1-Year, 2-Year and 3-Year Term Plans are as follows:

MAC	Per-Minute Rate
\$600	\$0.9900
\$2400	\$0.9900
\$6,000	\$0.9900
\$9,000	\$0.9900
\$ 12,000	\$0.9900
\$ 18,000	\$0.9900
\$ 24,000	\$0.9900
\$ 30,000	\$0.9900
\$ 42,000	\$0.9900
\$ 60,000	\$0.9900
\$ 90,000	\$0.9900
\$120,000	\$0.9900
\$180,000	\$0.9900
\$240,000	\$0.6281

7.7.17 Value Plans²

(A) AT&T Business Calling Value \$15 formerly known as Business Domestic Value Saver 15

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0900	\$0.1500
2 Year Term Plan	\$0.0900	\$0.1500

¹This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.

²This Service is no longer available for new or to existing Customers or existing Customers at new locations effective November 2, 2009.

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7.7 Custom Business Services (continued)

7.7.17 Value Plans¹ (continued)

(B) AT&T Business Calling Value \$50 formerly known as Business Long Distance Value 50

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0900	\$0.1500
2 Year Term Plan	\$0.0900	\$0.1500

(C) AT&T Business Calling Value \$100 formerly known as Business Long Distance Value 100

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0900	\$0.1400
2 Year Term Plan	\$0.0900	\$0.1400

7.7.18 AT&T Business Unlimited Calling Plans formerly known as Business Unlimited Long Distance Plans

(A) OPTION 1

	Rate Per Minute
TFS	\$0.0900
Calling Card	\$0.1400

Number of Access Line Subscribed to AT&T Business Unlimited Calling Plans	MRC
1	\$20
2	\$40
3	\$60
4	\$80
5	\$100
6	\$120
7	\$140
8	\$160
9	\$180
10	\$200

(B) OPTION 2

Business Customers that subscribe to the AT&T Business Unlimited CallingSM Option 2 Plan in another state, travel to Arizona and bill intrastate calls to their calling card will pay the Calling Card Option - 2 rates listed below. Calling card calls are billed in increments of six (6) seconds subject to a minimum connect time of thirty (30) seconds

Calling Card Option 2 Rate Per Minute	Per Call Charge		
	Fully Automated	Operator Assisted	Operator Dialed
\$0.18	\$1.25	\$1.95	\$2.95

¹This Service is no longer available for new or to existing Customers or existing Customers at new locations effective November 2, 2009.

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7.7 Custom Business Services (continued)

7.7.19 AT&T Business Block of Time formerly Signature Block of Time

Rate Plan	MRC	Rate Per Minute Over Allotment Inbound/Outbound/ Card – Option 2 Category 12
1000 MOUs 1-Year Term ¹	\$39	\$0.052
1000 MOUs 2-Year Term ¹	\$39	\$0.050
1000 MOUs 3-Year Term ¹	\$39	\$0.048
2500 MOUs 1-Year Term ¹	\$90	\$0.048
2500 MOUs 2-Year Term ¹	\$90	\$0.046
2500 MOUs 3-Year Term ¹	\$90	\$0.044
5000 MOUs 1-Year Term ¹	\$175	\$0.046
5000 MOUs 2-Year Term ¹	\$175	\$0.044
5000 MOUs 3-Year Term ¹	\$175	\$0.042
7500 MOUs 1-Year Term ²	\$255	\$0.044
7500 MOUs 2-Year Term ²	\$255	\$0.042
7500 MOUs 3-Year Term ²	\$255	\$0.040
10000 MOUs 1-Year Term ²	\$320	\$0.042
10000 MOUs 2-Year Term ²	\$320	\$0.040
10000 MOUs 3-Year Term ²	\$320	\$0.038

¹This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective September 12, 2009.

²This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective April 1, 2010.

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7.7 Custom Business Services (continued)

7.7.20 AT&T High Volume Calling III¹

(A) Outbound Calls

The per minute usage rates are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$9,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$18,000	\$0.0880	\$0.0840	\$0.0800
\$24,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$42,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$90,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0780	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

(B) Inbound Toll Free Calls

.1 Usage Rates

The per minute usage rates are the same as Section 7.7.20(A) of this Tariff.

.2 Optional Feature Charges

The description and rates for available optional features may be found in the Company's interstate Voice Product Reference and Pricing Guide which may be found at <http://www.att.com/servicepublications>

¹This Service is no longer available for new Customer term plan agreements effective July 12, 2009. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired..

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7.7 Custom Business Services (continued)

7.7.20 AT&T High Volume Calling III¹ (continued)

(C) Out of Term (OOT)

OOT per minute usage rates for intrastate interLATA and intrastate intraLATA calls associated with 1, 2, and 3 year term agreements are as follows:

MAC	PER MINUTE RATE
\$600	\$1.0608
\$2,400	\$1.0608
\$6,000	\$1.0608
\$9,000	\$1.0608
\$12,000	\$1.0371
\$18,000	\$1.0371
\$24,000	\$1.0371
\$30,000	\$1.0130
\$42,000	\$1.0130
\$60,000	\$0.9903
\$90,000	\$0.9903
\$120,000	\$0.9668
\$180,000	\$0.9430
\$240,000	\$0.5233

7.7.21 AT&T Business Calling Advantage \$15² formerly known as Business Domestic Saver 15 PrimeSM

Customer Commitment	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2 – Category 11
1 Year Term Plan	\$0.0840	\$0.1500
2 Year Term Plan	\$0.040	\$0.1500

¹This Service is no longer available for new Customer term plan agreements effective July 12, 2009. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.

²This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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7.7 Custom Business Services (continued)

7.7.22 Business Unlimited Prime Long Distance Plans¹

	Rate Per Minute
TFS	\$0.0900
Calling Card – Option 2	\$0.1400

Number of Access Line Subscribed to AT&T Business Unlimited Calling Plans	MRC
1	\$19.00
2	\$39.00
3	\$59.00
4	\$79.00
5	\$99.00
6	\$119.00
7	\$139.00
8	\$159.00
9	\$179.00
10	\$199.00

7.7.23 AT&T Business CallingSM Monthly

MRC	Rate Per Minute	
	Inbound/Outbound	Calling Card Option 2
\$10.00	\$0.14	\$0.20

7.7.24 AT&T High Volume Calling IV

(A) Outbound and Inbound Per-Minute Usage Rates

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
\$600	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0900	\$0.0860	\$0.0820
\$9,000	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0880	\$0.0840	\$0.0800
\$18,000	\$0.0880	\$0.0840	\$0.0800
\$24,000	\$0.0880	\$0.0840	\$0.0800
\$30,000	\$0.0860	\$0.0820	\$0.0780
\$42,000	\$0.0860	\$0.0820	\$0.0780
\$60,000	\$0.0840	\$0.0800	\$0.0760
\$90,000	\$0.0840	\$0.0800	\$0.0760
\$120,000	\$0.0820	\$0.0870	\$0.0740
\$180,000	\$0.0800	\$0.0770	\$0.0730
\$240,000	\$0.0780	\$0.0760	\$0.0720

¹This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007.

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7.7 Custom Business Services (continued)

7.7.24 AT&T High Volume Calling IV (continued)

(B) Out of Term Outbound and Inbound Per-Minute Usage Rates

The out of term per minute usage rates for outbound and inbound TFS calls associated with expired 1-Year, 2-Year, and 3-Year and 3-Year term agreements are as follows:

MAC	Rate Per Minute
\$600	\$0.3324
\$2,400	\$0.3289
\$6,000	\$0.3248
\$9,000	\$0.3248
\$12,000	\$0.3177
\$18,000	\$0.3177
\$24,000	\$0.3177
\$30,000	\$0.3099
\$42,000	\$0.3099
\$60,000	\$0.3023
\$90,000	\$0.3023
\$120,000	\$0.2947
\$180,000	\$0.2910
\$240,000	\$0.2871

7.7.24 Business Long Distance¹

Rate Per Minute
\$0.53

¹This Service is no longer available to new Customers or to existing Customers at new locations effective January 15, 2001.

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7.8 Custom Business Miscellaneous Services

7.8.1 Business Customers that subscriber to any of the following calling plans in another state, travel to this state and bill intrastate calls to their calling card will pay the calling card rates specified in Section 7.8 of this Tariff in lieu of the calling card rates specified in Section 7.1 of this Tariff. Calling card calls are billed in increments of six (6) seconds subject to a minimum connect time of thirty (30) seconds

(A) AT&T Business Unlimited CallingSM II

Calling Card Option 2 Rate Per Minute	Per Call Charge		
	Fully Automated	Operator Assisted	Operator Dialed
\$0.18	\$1.25	\$1.95	\$2.95

(B) Block of Time II Term Agreement Plans

Calling Card Option 2 Rate Per Minute	Per Call Charge		
	Fully Automated	Operator Assisted	Operator Dialed
\$0.18	\$1.25	\$1.95	\$2.95

(C) AT&T Business Unlimited CallingSM III

Calling Card Option 2 Rate Per Minute	Per Call Charge		
	Fully Automated	Operator Assisted	Operator Dialed
\$0.18	\$1.25	\$1.95	\$2.95

(D) AT&T Business Unlimited CallingSM IV

Calling Card Option 2 Rate Per Minute	Per Call Charge		
	Fully Automated	Operator Assisted	Operator Dialed
\$0.18	\$1.25	\$1.95	\$2.95

(E) AT&T Business Unlimited CallingSM V

Calling Card Option 2 Rate Per Minute	Per Call Charge		
	Fully Automated	Operator Assisted	Operator Dialed
\$0.18	\$1.25	\$1.95	\$2.95

7.8.2 Account Codes

	MRC
Small Business Plans	\$10.00 per BTN/BAN
High Volume Calling Plans	\$00.00 per BTN/BAN

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7.9 Miscellaneous Charges

7.9.1 Return Check Charge

Rate Per Occurrence
\$25.00

7.9.2 Payphone Origination Charge

Rate Per Call
\$0.60

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