

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 0

Schedule of Rates and Charges Together with Rules and Regulations
Applicable to Telephone Service Provided in the Territory in the State of
Arizona Served by

Midvale Telephone Company

P.O. Box 7
2205 Keithley Creek Road
Midvale, ID 83645

Issued April 6, 2012
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ORIGINAL

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 1

SECTION INDEX

Index	1
Section Index	1
Subject Index	3
I. Definitions	6
II. General Rules and Regulations	12
Application	12
Explanation of Symbols	12
Obligation of the Company	13
Use of Services and Facilities	15
Establishment and Furnishing of Service	17
Telephone Directories	19
Establishment and Maintenance of Credit	19
Minimum Contract Periods and Termination of Service	20
Payment for Services and Facilities	23
Special Services and Facilities	23
Taxes	24
Resale of Services	24
III. Network Access Service	25
Access Line Service	25
Service Connection, Move, Change Charges	27
Direct-In-Dialing (DID)	28
Identified-Outward-Dialing (IOD)	29
Connection with CPE	30
Custom Calling Features (CCF)	31
Advanced Custom Calling Features (ACCF)	33
Voice Mail Service	43

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Decision Number 72728

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 2

SECTION INDEX, CONTINUED

Trunk Hunting Service Arrangements	47
Long Distance Message Restriction	47
Second Number (Teen Line) Service	48
Seasonal Service Rates	48
Number Reservation	49
Directory Listings	50
Off Premise Extension Service	52
Intraexchange Private Line	53
Customer Provided Pay Telephone Service	54
Construction Charges	56
IV. Lifeline	62
V. Link Up	66
VI. Exchange Maps	68

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 3

SUBJECT INDEX

Access Line Service	25
Adjustments of Charges	15
Advanced Customer Calling Features (ACCF)	33
Alterations	18
Application	12
Application for Service	17
Change in Telephone Number	17
Connections with Subscriber-Owned Equipment	30
Construction Charges	56
Credit, Establishment of	19
Customer Calling Features (CCF)	31
Defacement of Premises	14
Definitions	6
Deposits	19
Deposits, Interest to be paid on	20
Directories	19
Directory Listings	50
Discontinuance of Service	20
Equipment, Ownership and Use of	15
Establishment and Furnishing of Service	17
Establishment and Maintenance of Credit	19
Exchange Maps	68
Explanation of Symbols	12
General Rules and Regulations	12

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 4

SUBJECT INDEX, CONTINUED

Indiscriminate Use of Facilities	16
Interest Paid on Deposits	20
Interruption of Service	13
Intraexchange Private Line	53
Installation Costs	27
Language, Improper	16
Lifeline	62
Line Extensions	18
Link up	66
Listings, Directory	50
Long Distance Message Restriction	47
Maintenance and Repairs	18
Maps	68
Minimum Contract Periods	20
Move and Change Charges	27
Network Access Line Service	25
Number Reservation	49
Obligation of the Company	13
Ownership and Use of Equipment	15
Off-Premise Extension Service	52
Payment for Services and Facilities	23
Payment of Service	18
Payphone Service	54

Issued April 6, 2012

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Decision Number 72728

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Title: CEO

APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 5

SUBJECT INDEX, CONTINUED

Reconnection Charge	27
Resale of Services	24
Responsibility for and Use of Equipment	15
Restoral of Service Charge	27
Seasonal Service Rates	48
Service Charge for Restoration of Service	27
Service Connection, Move and Change Charge	27
Special Services and Facilities	23
Tampering with Equipment	16
Telephone Directories	19
Telephone Numbers	17
Telephone Assistance Program	63
Termination of Service	21
Toll Restriction	47
Trunk Hunting	47
Unusual Installation Costs	19
Use of Service and Facilities	15
Vacation Service Rates	48
Voice Mail Service	43

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 6

I. DEFINITIONS

Access Line

The circuit that travels from the Central Office to the subscriber's premise terminating at the protector that provides direct access to the local exchange and the toll switching networks.

Application

A formal request for services and, once accepted, a contract between the company and the customer.

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A channel used for the transmission of electrical energy in the furnishing of telephone service.

Company

Midvale Telephone Company.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Customer Provided Equipment (CPE)

Any devices, apparatus and associated wiring provided by a subscriber for use with facilities furnished by the Company.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 7

I. DEFINITIONS, CONTINUED

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Extra Listing

Any directory listing of a name or information in connection with a subscriber account beyond that which is provided with regular services.

Foreign Exchange Directory Listing

A directory listing in the directory of an exchange other than the exchange where service is furnished.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone services.

Local Exchange

The connections available within an exchange area typically served by a single switch, but which can be extended to include additional areas. The local exchange allows connection to the interexchange network.

Local Exchange Service

Telephone service furnished between subscriber stations located within the same local service area.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 8

I. DEFINITIONS, CONTINUED

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a Subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station connected to a network via an access line through a Central Office and has a unique telephone number.

Premises

All of the building or the adjoining portions of a building occupied and used by the Subscriber; or all of the buildings occupied and used by the Subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

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Effective: May 6, 2012

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 9

I. DEFINITIONS, CONTINUED

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with a central office.

Public Telephone

An exchange station either attended or equipped with a payment (coin or credit card) device, which is installed for the convenience of the public at a location chosen or accepted by the Company.

Semi-Public Telephone

A Semi-Public Telephone is an exchange station equipped with a payment device (credit card), designed for a combination of subscriber and public usage at locations more or less public in character. Semi-Public telephone service is considered as a form of subscriber service.

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 10

I. DEFINITIONS, CONTINUED

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate Subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate Subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a Subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Tariff

The document filed by the Company with the Arizona Corporation Commission, which lists the communication services offered by the Company and the associated rates and charges.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Toll Message

A message from a calling station to a station located in a different local service area.

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Decision Number 72728

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APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 11

I. DEFINITIONS, CONTINUED

Toll Service

Telephone service rendered by the Company or another carrier between patrons in different local service areas in accordance with the rates and regulations specified in the applicable carrier's tariff or price list.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 12

II. GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the local services and facilities of Midvale Telephone Exchange, Inc., hereinafter referred to as the Company. Failure on the part of the Subscriber to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service. In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (K) To signify that material has been transferred to another sheet or place in the tariff.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 13

II. GENERAL RULES AND REGULATIONS, CONTINUED

C. OBLIGATION OF THE COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to Subscriber negligence if the interruption continues for more than twenty-four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

The Company will credit a Customer's account by an amount equal to the monthly rate for one month of basic exchange service (Access Line Service), if the Customer reports an out-of-service condition, which has deteriorated service to the extent that the Customer cannot make local calls or cannot receive local calls or cannot use the service for voice-grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within sixteen hours after the report of the outage if the Customer notifies the Company that the service outage creates an emergency for the Customer or (2) within twenty-four hours after the report of the outage if no emergency exists, except that outages reported between noon on Saturday and 6:00 p.m. on the following Sunday must be restored within forty-eight hours or by 6:00 p.m. on the following Monday, whichever is sooner.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 14

II. GENERAL RULES AND REGULATIONS, CONTINUED

C. OBLIGATION OF THE COMPANY, CONTINUED

2. Interruption of Service, Continued

The credit will not apply to "out-of-service" conditions resulting from the willful neglect, misuse or abuse by the Customer. The credit will not apply to "out-of-service" conditions where the outage is in the Customer's inside wire or Customer's premises equipment. This credit will not apply to "out-of-service" conditions resulting from natural disasters, or circumstances beyond control and knowledge of the Company. This credit also will not apply to "out-of-service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

3. Directory Errors and Omission

The company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The company will waive the tariff rate for special directory services in cases in which the company is responsible for directory listing errors.

4. Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.

5. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, removal or replacement of Company property, when the damage is the result of negligence of the Company.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 15

II. GENERAL RULES AND REGULATIONS, CONTINUED

C. OBLIGATION OF THE COMPANY, CONTINUED

6. Adjustment of Charges

In case of over-billing, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated over-billing over a two year period.

In case of under billing, the Company reserves the right to back bill for the deficiency charges up to a period of two years.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the Subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment. The Company may refuse to install or maintain any service at locations, which are hazardous to Company employees. If such service is furnished, the Subscriber may be required to install and maintain such service, holding the Company harmless from any claims of damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and Subscriber-provided communication system may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 16

II. GENERAL RULES AND REGULATIONS, CONTINUED

D. USE OF SERVICE AND FACILITIES, CONTINUED

3. Use of Subscriber Services

Subscriber telephone service is furnished only for the use by the Subscriber, his or her family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when Company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Indiscriminate Use of Facilities

The Company may refuse to furnish service for indiscriminate use of facilities, except in case of emergencies.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 17

II. GENERAL RULES AND REGULATIONS, CONTINUED

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The Subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made orally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made orally.

2. Telephone Numbers

Telephone numbers are assigned to the Company by the Federal Communications Commission, and in turn, are assigned to customers for the establishment of telephone service. The use of a telephone number by a customer does not establish property rights to that number, nor does it guarantee service through any particular central office. The Company retains full responsibility for numbers until such time as a number is transferred to another provider through a local number portability agreement. As such the Company reserves the right to change numbers when it is necessary to continue adequate delivery of service. When existing service is continued for a new Customer, the telephone number assigned to the former Customer may be retained by the new Customer only: (a) if the former Customer consents and properly notifies the Company in writing; and (b) if arrangements acceptable to the Company are made by the new Customer to pay all outstanding charges against the service to the Company. In the case of harassing or annoyance calls, the customer can request a number change without charge.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 18

II. GENERAL RULES AND REGULATIONS, CONTINUED

E. ESTABLISHMENT AND FURNISHING OF SERVICE, Continued

3. Alterations

The Subscriber agrees to notify the Company of any alterations, which will necessitate changes in the Company's wiring; and the Subscriber agrees to pay the Company's current charges for such changes.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at the telephone, including collect charges.

5. Maintenance and Repairs

The Company shall bear the expense of all repairs and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the Subscriber. The Subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent Customers in accordance with the guidelines established in the Construction Charge section. Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 19

II. GENERAL RULES AND REGULATIONS, CONTINUED

E. ESTABLISHMENT AND FURNISHING OF SERVICE, Continued

7. Unusual Installation Costs

When special conditions or special requirements of the Subscriber involve unusual construction or installation costs, the Subscriber may be required to pay a reasonably proportionate share of such cost. Title to all facilities constructed and paid for wholly or in part by the Subscriber is vested in the Company.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Arizona Corporation Commission and all amendments to those rules that may be hereafter adopted by the Arizona Corporation Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 20

II. GENERAL RULES AND REGULATIONS, CONTINUED

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT, Continued

1. Deposits, Continued

a. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Arizona Corporation Commission, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

2. Reconnection Charge

Where service has been terminated by the Company in accordance with Arizona Corporation Commission Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service (See: Service Connection, Move and Change Charge).

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location. The length of contract for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers. The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types of arrangements of equipment, or for unusual construction necessary to meet special demands and involving extra cost.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 21

II. GENERAL RULES AND REGULATIONS, CONTINUED

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE, Continued

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid. In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month:

- (a) The Contract for the main service is terminated.
- (b) The listed party becomes a Subscriber to some other class of service.
- (c) The listed party moves to a new location.
- (d) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 22

II. GENERAL RULES AND REGULATIONS, CONTINUED

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE, Continued

2. Termination of Service - Subscriber's Request, Continued

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original Subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

3. Termination of Service by the Company

The Company adopts by reference the Rules and Regulations promulgated by the Arizona Corporation Commission (specifically, A.C.C. R-14-2-5 and A.C.C. R-14-2-11) and all subsequent amendments thereto. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 23

II. GENERAL RULES AND REGULATIONS, CONTINUED

I. PAYMENT FOR SERVICE AND FACILITIES

The Subscriber shall pay for service and facilities monthly in advance and shall pay for Moves and Changes when billed. Failure to receive a bill does not relieve the Subscriber of the responsibility for payment in accordance with the provisions set forth herein. All bills for service are due and payable at the office of the Company on or before the 20th day following the post marked date of the statement of the month in which the bill is rendered. After the 20th day, bills are delinquent and subject to termination policy. If the bill is not paid when due, the Company may make a late payment charge of 1.5% and the Company may apply any deposit toward the outstanding balance in accordance with ACC rule # R14-2-503.B.

Multiple lines are generally billed to one main billing number. Likewise, in the event that the company restricts or disconnects service on one line for non-payment, all lines under the same account name or premises will receive the same action. Partial payments from subscribers will first be applied to local service charges and then to any outstanding toll charges.

A charge of \$15.00 will be made for all checks returned to the company. If two returned checks occur within any twelve (12) month period, the company may require that all subsequent payments be made by cash, money order or certified check.

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 24

II. GENERAL RULES AND REGULATIONS, CONTINUED

J. SPECIAL SERVICES AND FACILITIES, continued

each individual application as a custom-engineered system to satisfy and provide for the needs of that Customer. Applicable charges will be determined by the revenue requirements of the Company for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the Subscriber whenever, in its opinion, public interest requires such termination.

K. TAXES

The company will charge and collect any privilege, sales or use tax or impositions based on gross revenues. The tax requirements charges and collected will be in addition to normal rates and charges.

L. RESALE OF SERVICES

The Company shall deny service to a nonregistered telecommunications company that intends to use the service requested to provide telecommunications for hire, sale, or resale to the general public within the state of Arizona. Any telecommunications company requesting service from a local exchange company shall state in writing whether the service is intended to be used for intrastate telecommunications for hire, sale, or resale to the general public.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 25

III. NETWORK ACCESS SERVICE

A. ACCESS LINE SERVICE

1. Rates - Access Lines (including Leased Lines)

	Monthly Rates		
	<u>Residence</u>	<u>Business</u>	<u>Pay</u>
Cascabel	\$22.65	\$30.00	\$21.00
Young	\$18.65	\$30.00	\$21.00
Silver Bell	\$24.00	\$30.00	\$21.00
Granite Mountain	\$24.00	\$30.00	\$21.00
Mill Site	\$24.00	\$30.00	\$21.00

2. Conditions

- a. The above rates apply to the provision of Access Lines which, when connected to a suitable telephone instrument provide access to the telephone network.
- b. Instruments must be provided by the Subscriber, subject to the conditions described in the "Connection With Subscriber-Owned Equipment" portion of this tariff.
- c. Additional instruments may be attached to Access Lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.
- d. Tone Dial service is provided only where the facilities are available.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 26

III. NETWORK ACCESS SERVICE, CONTINUED

A. ACCESS LINE SERVICE, CONTINUED

3. Business Rates Apply:

- a. At any location where activities are of a business, trade, or professional nature.
- b. At any location where the listing of service at that location indicates a business, trade, or profession.
- c. Where only one Access Line is provided at a location, which is both a residence and a business.
- d. At schools, hospitals, libraries, churches, and other similar institutions.

4. Residence Rates Apply

- a. At a private residence where business listings are not provided and telephone service is not used for the conduct of business.
- b. At the place of residence of a clergyman, physician, or other medical practitioner provided the Subscriber does not maintain an office in the residence.

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Decision Number 72728
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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 27

III. NETWORK ACCESS SERVICE, CONTINUED

B. SERVICE CONNECTION, MOVE AND CHANGE CHARGE

1. Rates

Service Order	10.00
Line Connection	25.00
Premise visit	30.00

2. Conditions

These charges are intended to cover the expense incurred by the company in conjunction with the following:

- Establishment of service
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment
- Restoral of service disconnected for nonpayment or failure to establish credit

Charges shown are in addition to installation charges shown under tariff schedules. Charges in this schedule are based on work being performed during regularly scheduled working hours of the company's employees. Work performed with overtime labor costs will be billed at a direct cost to the customer.

No charges apply under the following circumstances:

- Service to which no monthly rates apply;
- Public telephones installed at the initiative or option of the company

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Decision Number 72728
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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 28

III. NETWORK ACCESS SERVICE, CONTINUED

C. DIRECT-IN-DIALING (DID) SERVICE

RATES	<u>Installation Charge</u>	<u>Monthly Rate</u>
Each trunk channel termination	applicable Non-recurring Charges	\$26.70
Each block of 20 DID numbers (100 DID numbers minimum)	applicable Non-recurring Charges	2.00

CONDITIONS

The DID feature provides that local and long distance calls to the associated station number will be completed without intermediate handling by a PBX attendant.

This feature may be provided in addition to regular rates and charges where CO facilities are available and the customer equipment permit.

One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each DID number may be provided subject to the regulations, rates, and charges as specified in the tariff.

The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

DID numbers are directly associated with the primary customer and the company will not assign individual numbers to another customer as a primary number. The customer may reserve additional DID number blocks at the rate above.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 29

III. NETWORK ACCESS SERVICE, CONTINUED

D. IDENTIFIED-OUTWARD-DIALING (IOD) SERVICE

RATES	<u>Installation</u>	<u>Monthly Rate</u>
Automatic IOD per trunk	applicable non-recurring charges	21.00
Operator IOD, per trunk	applicable non-recurring charges	no charge
Operator IOD charge Per call	applicable non-recurring charges	.50

The IOD monthly rates and installation charges apply on the basis that all trunks are equipped for IOD. Where special or other equipment or wiring arrangements are requested by the customer, monthly rates and installation charges will be determined and based upon the circumstances in each case.

The IOD Feature identifies all outgoing long distance calls and lists such calls on the customer's bill. The Operator IOD calls are on a per call basis. The Automatic IOD calls are on a per trunk basis.

This feature may be provided in addition to regular rates and charges where CO facilities are available and customer provided equipment permit.

The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to handle the volume of outgoing calls.

Identified-outward-dialing (IOD) may not be offered without DID being provided.

When one outgoing trunk is equipped with Operator IOD, all outgoing trunks must be equipped with Operator IOD.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 30

III. NETWORK ACCESS SERVICE, CONTINUED

E. CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

1. Rates

Local line access will be supplied at the rates described in the Network Access Line Service section of this tariff.

2. Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment:

\$30.00

3. Conditions

Customer-provided terminal equipment or communications systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the company, endanger company employees or the public; damage or require the alteration of company facilities, interfere with the proper functioning of company facilities or impair the operation of the telephone network. Upon notice from the company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The company shall not be responsible for the installation, operation, or maintenance of any CPE. The customer shall be responsible for the payment of all company charges for visits by the company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

Where CPE is used with telephone service in violation of any of these conditions, the company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation within 10 days. Failure to comply shall result in suspension of service until the problem is corrected.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 31

III. NETWORK ACCESS SERVICE, CONTINUED

F. CUSTOM CALLING FEATURES (CCF)

1. Rate \$3.50

2. Available Features – customers may opt for any one or all for the same bundled rate:

- Call Waiting
- Call Forwarding
- Conference Calling (3-way)
- Speed Calling – 8 numbers
- Fixed Calling
- Line Busy Call diversion

3. Conditions

- a. Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.
- b. When a service is programmed for both Conference Calling and Call Waiting only one of the two may be activated at any one time.
- c. When a service is programmed for both Call Waiting and Call forwarding only one of the two may be activated at any one time.
- d. A service may be programmed with any combination of the six custom calling services except that services with Line Busy Call Diversion may not be programmed for Call Waiting or Conference Calling.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 32

III. NETWORK ACCESS SERVICE, CONTINUED

F. CUSTOM CALLING FEATURES (CCF), Continued

4. Definitions

Speed Calling – permits placing local and long distance calls to pre-selected telephone numbers by dialing an abbreviated code.

Call Waiting - a distinctive tone informs the telephone user that another call has been placed to his or her line. By briefly depressing the hook switch, the user will be connected to the second caller while holding the first, subsequent depressions of the hook switch will allow the user to alternate between callers.

Conference Calling - permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

Call Forwarding - permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the Customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a local call the Customer will be billed for each call forwarded.

Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the Subscriber.

Line Busy Call Diversion - permits call to automatically be transferred to a predetermined alternate number whenever the primary number is busy. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call the Customer will be billed for each call diverted.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 33

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF)

1. Rates

	Monthly Rate		Per usage Rate		Maximum	
	Res	Bus	Res	Bus	Res	Bus
Automatic Callback	\$3.00	\$3.00	\$.75	\$.75	\$6.00	\$6.00
Automatic Recall	\$3.00	\$3.00	\$.75	\$.75	\$6.00	\$6.00
Call Fwd Busy Incoming	\$2.00	\$3.00				
Call Forward Don't Answer	\$2.00	\$3.00				
Call Forward Don't Answer Incoming	\$2.00	\$3.00				
Call Forwarding Busy	\$2.00	\$3.00				
Call Pick Up	\$2.00	\$3.00				
Call Pick Up Directed	\$2.00	\$3.00				
Caller ID - Number Only	\$4.95	\$5.95				
Caller ID - Name & #	\$5.50	\$6.50				
Caller ID - Per Call						
(*67) Blocking		No Charges				
Caller ID - Per Line Blocking	\$1.00	\$1.00				
Caller ID - Per Call Unblocking		No Charges				
Cancel Call Waiting (*70)		No Charges				
Call Trace						
Automatic (COT)	\$1.00	\$1.00				
Manual		No Charges				
Dial Call Waiting	\$2.00	\$2.00				
Distinctive Ringing/Call Waiting Access	\$2.00	\$3.00				
Do Not Disturb	\$2.00	\$2.00				

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 34

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), Continued

1. Rates

	Monthly Rate		Per Use Rate		Maximum	
	Res	Bus	Res	Bus	Res	Bus
Make Busy	\$2.00	\$3.00				
Selective Call Acceptance	\$2.00	\$2.00				
Selective Call Forwarding	\$2.00	\$2.00				
Selective Call Rejection	\$3.00	\$3.00				
Stop Hunt	\$1.00	\$1.00				
Usage Sensitive Call Forwarding			\$0.75	\$0.75	\$6.00	\$7.00
Usage Sensitive 3-Way Calling			\$0.75	\$0.75	\$6.00	\$7.00
Voice/Data Protection	\$2.00	\$3.00				
Voice/Data Protection Usage Sensitive			\$0.75	\$0.75	\$6.00	\$6.00
Wake Up Service	\$2.00	\$2.00				
Package of two ACCF			15% discount			
Package of three ACCF			20% discount			
Package of four ACCF			25% discount			

2. Conditions

- a. Advanced Custom Calling Features are available only to those Subscribers who are served from a Central Office equipped to provide such services.
- b. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection require an additional piece of Customer Provided Equipment (CPE) to fully activate feature.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 35

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

2. Conditions, continued

- c. Selective Call Forwarding, Selective Call Rejection, Selective Call Acceptance, and Distinctive Ringing/Call Waiting provide Customers with four different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a Customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
- d. For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.
- e. From time to time, the Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations, and will be for limited time periods.

3. Obligation of the Company

a. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the Subscriber in cases where the Subscriber's telephone number is transmitted via the Caller ID CLASS Feature to another Subscriber who subscribes to that service, and the Subscriber has not blocked the transmission of his telephone number.

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Decision Number 72728

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 36

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

4. Obligation of the Subscriber

Under no circumstances should any Subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to the Customer for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

Billing and collection, routing, screening, and completion of the originating Subscriber's call or transaction, or for services directly related to the originating Subscriber's call or transaction.

Caller ID information can be used only to market goods and services to existing Customers, and only to market goods and services to existing Customers that are directly related to those the existing Customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where Subscribers of the Company use this information in an unauthorized manner, as described above.

5. Definitions

Automatic Callback - allows the Subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (*66) push-button or 1166 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (*86) push-button or 1186 rotary.

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Decision Number 72728
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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 37

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Automatic Recall - allows the Subscriber who calls a busy number to dial an access code (*69) push-button or 1169-rotary to be alerted, by way of a distinctive ring, when the number is no longer busy. When the user picks up their phone, they will be connected automatically to the previously busy number. To deactivate the Automatic Recall feature, the user can dial (*89) on a push-button phone or 1189 on a rotary phone.

Call Forward Busy Incoming - allows a Subscriber to have incoming calls (those which originate outside the group) forwarded to another number when the called number is busy. The Subscriber can activate the feature by dialing (#90) push-button (1190 rotary), and deactivate the feature by dialing (#91) push-button (1191 rotary).

Call Forward Don't Answer Incoming - allows a Subscriber to have incoming calls (those which originate outside the group) forwarded to another number if the Subscriber does not answer after a preset number of ringing cycles which are set by the Company. The Subscriber can activate the feature by dialing (#92) push-button and deactivate the feature by dialing (#93) push-button.

Call Forwarding Busy - allows a Subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy, i.e. the Subscriber can activate the feature by dialing (*90) push-button or 1190 rotary and deactivate the feature by dialing (*91) push-button or 1191 rotary. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a local call, the Subscriber will be billed for each call diverted.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 38

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Call Pick Up – allows a subscriber to answer calls that are directed to other phones within their pickup group. The access code to activate the feature is (*8) for a push-button phone.

Call Pick Up Directed - allows a Subscriber to answer a call directed to another line which has been answered or is ringing by dialing a preset access code (#60) and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Call Trace (COT)

Automatic (COT) - allows a Subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the Subscriber; they are output to the Company. The Company, at the Subscriber's request, will forward the results to the police after a case number has been assigned by the police. The access code for this feature is (*57) push-button or 1157 rotary.

Manual (COT) - allows a Subscriber to request the Company to trace incoming calls. This is usually in response involving law enforcement entities.

Caller ID - Name and Number - allows for the automatic delivery of a calling party's name and telephone number to the called Customer, after the first ring but before the call is answered. The name and number are displayed on Customer provided equipment. The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes.

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Decision Number 72728
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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 39

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Caller ID - Name and Number, continued

The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole obligation shall be to reasonably correct errors in names when notified in writing of such errors.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the Subscriber from the number delivery services Subscriber. Caller ID Subscribers failing to comply with any of these conditions will have their service terminated.

Caller ID - Number - same as "Name and Number" except only the calling party's number is delivered.

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Decision Number 72728
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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 40

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Caller ID Per Call (*67) Blocking - allows a Subscriber to block delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is (*67) push-button or 1167 rotary. This feature is provided free of charge from suitably equipped central offices.

Caller ID - Per Line Blocking - provides a permanent indicator on a Customer's line. Once block is established on the Customer's line, the private status can be deactivated by the Customer on a per call basis.

Caller ID - Per Call Unblocking - allows a Subscriber who has Caller ID - Per Line Blocking to unblock delivery of his/her name and number when calling someone with Caller ID capabilities. The activation code for this feature is *82 (1182 rotary). This feature is provided free of charge where available.

Cancel Call Waiting - allows the subscriber to cancel Call Waiting before or during one telephone call. The Access code to cancel Call Waiting is (*70) push-button or 1170 rotary.

Dial Call Waiting - allows a Subscriber with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Ringing signal to a line equipped with Distinctive Ringing. The feature is activated by dialing a preset access code (#81) (1181 rotary) and the telephone number the line to which the signal is directed.

Distinctive Ringing/Call Waiting Access - allows a subscriber to receive a Distinctive Ringing signal or an audible Call Waiting tone from a line equipped with Dial Call Waiting. If the called line is idle, a distinctive ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone. The access code for this feature is (*8) push-button or 1181 rotary.

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Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 41

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Do Not Disturb - allows Subscribers to prevent incoming calls from ringing at their stations. Only callers who have the Subscriber's Personal Identification Number (PIN) can override the Do Not Disturb feature. To activate the feature, the Subscriber can dial (*78) push-button or 1178 rotary. To deactivate the feature, the Subscriber can dial (*79) push-button or 1179 rotary. Subscribers with push-button phones can change their PIN by dialing the access code (#87) push-button or 1187 rotary.

Fixed Calling - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the Subscriber. If the number is long distance, the Subscriber is liable for any charges.

Make Busy - allows the line to appear busy, even when not engaged. To activate the feature, dial (*58) push-button or 1158 rotary. Dialing (*59) push-button or 1159 rotary will deactivate the feature.

Selective Call Acceptance - allows Subscribers to specify a list of numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to an appropriate announcement. The access code for this feature is (*84) push-button or 1184 rotary, and is used to add or delete numbers from the list of acceptable calls.

Selective Call Forwarding - permits the Subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forwarded number. All other calls are treated normally. The access code for this feature is (*83) push-button or 1183 rotary.

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DECISION # 72728

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 42

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Stop Hunt - allows a Subscriber to stop an existing hunt sequence at a designated point or line. The access code to activate the feature is (*50) push-button or 1150 rotary. To deactivate the feature, dial (*51) push-button or 1151 rotary.

Usage Sensitive Call Forwarding - causes all calls attempting to terminate to a Subscriber's line to be directed to an alternate line, whether the Subscriber's line is busy or idle. The feature differs from standard Call Forwarding in that the Subscriber is charged on a usage basis rather than a flat rate basis. The access code to activate the feature is (*72) push-button or 1172 rotary. To deactivate the feature, the access code is (*73) push-button or 1173 rotary.

Usage Sensitive 3-Way Calling - allows a Subscriber to add a third party into an existing conversation by dialing an access code (*71) push-button or 1171 rotary. The feature differs from standard 3-Way Calling, in that the Subscriber is charged on a per usage basis rather than a flat rate basis. The access code to activate the feature is (*74) push-button or 1174 rotary. To deactivate the feature, the access code is (*75) push-button or 1175 rotary.

Voice/Data Protection - allows a Subscriber to inhibit intrusion features (e.g., Call Waiting and Operator Verification) when the Subscriber's line is busy. Voice/Data Protection prevents data transmission errors typically caused by the interruption tones associated with such features. The Subscriber can activate the feature by dialing (*97) push-button or 1197 rotary and deactivate the feature by dialing (*98) push-button or 1198 rotary.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 43

III. NETWORK ACCESS SERVICE, CONTINUED

G. ADVANCED CUSTOM CALLING FEATURES (ACCF), CONTINUED

5. Definitions, continued

Voice/Data Protection Usage Sensitive - allows a Subscriber to inhibit intrusion features (e.g., Call Waiting and Operator Verification) when the Subscriber's line is busy. Voice/Data Protection prevents data transmission errors typically caused by the interruption tones associated with such features. This feature differs from standard Voice/Data Protection in that the feature remains in effect for the duration of only one call upon activation, and the Subscriber is charged on a per usage basis. The Subscriber can activate the feature by dialing (*94) pushbutton or 1194 rotary.

Wake Up Service - allows a Subscriber to dial an access code, receive a second dial tone, and then dial a time at which a wake-up call is desired. At the entered time, a call is automatically attempted to that line and, when the call is answered, a tone or an optional announcement is applied to that line. The Subscriber can access the feature by dialing (*76) push-button and can cancel the request by dialing (*77) push-button.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 44

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Issued April 6, 2012

Docket Number T-20741A-10-0207

Decision Number 72728

Issued by Midvale Telephone Company

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 45

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Issued April 6, 2012

Docket Number T-20741A-10-0207

Decision Number 72728

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 47

III. NETWORK ACCESS SERVICE, CONTINUED

I. TRUNK HUNTING SERVICE ARRANGEMENTS

1. Rates

Monthly Rate

Optional Hunting Service per line or Trunk in a group so arranged	\$4.00
----------------------------------------------------------------------	--------

2. Conditions

Trunk hunting service arrangement is equipment located in the Company's central office arranged to select the next available line of a Customer's group of hunting lines, when the line associated with the called number of the Customer is busy.

J. LONG DISTANCE MESSAGE RESTRICTION

1. Rates

Monthly Rate

Long Distance Message Restriction - Residence	\$2.00
- Business	\$3.00

2. Conditions

- a. Long Distance Message Restriction – An arrangement that permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls.

Issued April 6, 2012

Docket Number T-20741A-10-0207

Decision Number 72728

Issued by Midvale Telephone Company

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 48

III. NETWORK ACCESS SERVICE, CONTINUED

K. SECOND NUMBER (TEEN LINE) SERVICE

1. Rates

Second Number service –Residence	\$3.00
Second Number service – Business	\$4.00

2. Description

Second number service allows a single subscriber line to be used for two distinct purposes. Calls to the primary number activate a single long ring; calls to the second number activate two short rings. Thus the second number can serve as a teen number for a residence subscriber), a different department or business (for a business subscriber), or a fax number.

3. Conditions

- a. The customer must have primary number service on the same premises.
- b. Second number service is provided subject to the availability of existing facilities
- c. The second number charge and all third party and collect calls will be billed to the primary number
- d. Regulations, rates and charges as described elsewhere in this tariff apply as appropriate.

L. SEASONAL (Vacation) SERVICE RATES

1. Rates

Monthly

All Exchanges

1/2 the Access Line Rate

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
By: Steve Child

Effective: May 6, 2012

APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 49

III. NETWORK ACCESS SERVICE, CONTINUED

L. SEASONAL (Vacation) SERVICE RATES, Continued

2. Conditions

- a. To qualify for this service, customers must demonstrate that they currently pay for full telephone service (not discounted as vacation or seasonal) at the same classification (residential/business) in another telephone exchange by producing a copy of the most recent bill for said service. Customers may be asked to produce additional copies of bills at any point, but no more than twice per year.
- b. Non-recurring service connection charges will be made for changes in service.

M. NUMBER RESERVATION

1. Rates

	<u>Monthly</u>
Per Access Line:	\$4.95

2. Conditions

Number reservation rate applies when a customer chooses to disconnect their service for any period of time, but wishes to reserve their telephone number for future use. The number reservation rate may be billed in advance.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
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Effective: May 6, 2012

APPROVED FOR FILING
Title: CEO
DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 50

III. NETWORK ACCESS SERVICE, CONTINUED

N. DIRECTORY LISTINGS

1. Rates	<u>Monthly Rate</u>
Additional or Alternate Listing – Business	\$1.00
- Residence	1.00
Directory Listings, Continued	
Cross Reference or Duplicate	\$1.00
Extra Lines, per line	1.00
Non-List	1.00
Non-Publish	2.00
Foreign Exchange	1.00

2. Conditions

The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

A. Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
By: Steve Child

Effective: May 6, 2012

APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 51

III. NETWORK ACCESS SERVICE, CONTINUED

N. DIRECTORY LISTINGS, Continued

2. For each semi-public service.
3. Non-listed telephone numbers are listed in the information file, but are not listed in the company's directory. They will be given out upon request.
4. Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

B. Restrictions

Names in directory listings shall be limited to the following:

1. In connection with residence service:
 - a. The individual names of the subscriber, or
 - b. The individual name of a member of the subscriber's family, or
 - c. The individual name of a permanent member of the subscriber's household, or
 - d. Dual (joint) listings for customers who share the same surname and reside at the same address.
2. In connection with business service.
 - a. The individual name of the subscriber, or
 - b. The name under which the subscriber is actually doing business, or
 - c. The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or

Issued April 6, 2012

Docket Number T-20741A-10-0207

Decision Number 72728

Issued by Midvale Telephone Company

By: Steve Child

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APPROVED FOR FILING
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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 52

III. NETWORK ACCESS SERVICE, CONTINUED

N. DIRECTORY LISTINGS, Continued

- d. The individual names of the officers, partners, or employees of the subscriber, or
- e. The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business that the subscriber claims to represent. The Company may refuse to accept or may delete a listing that includes the trade name of another.

O. OFF-PREMISE EXTENSION SERVICE

1. Rates

	<u>Installation charge</u>	<u>Monthly Rate</u>
Continuous Property	Actual Cost	No Charge
Continuous Property- Additional Network Interface	Applicable Non-Recurring Charges	\$4.00
Non-Continuous Property Each Location	Applicable Non-Recurring Charges	Applicable Access Line Rate

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
By: Steve Child

Effective: May 6, 2012

APPROVED FOR FILING
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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 53

III. NETWORK ACCESS SERVICE, CONTINUED

O. OFF-PREMISE EXTENSION SERVICE, Continued

2. Conditions

Off-premise extension service, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber-owned wiring. No recurring monthly charge will apply in this situation. Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable. Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and requires an additional network interface. When off-premise extension service is provided on Non-continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable non-recurring service connection elements.

P. INTRAEXCHANGE PRIVATE LINE

1. Rates

	<u>Installation</u>	<u>Monthly Rate</u>
Per Channel Termination	Actual Cost	Business Access Line Rate

Issued April 6, 2012

Docket Number T-20741A-10-0207

Decision Number 72728

Issued by Midvale Telephone Company

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 54

III. NETWORK ACCESS SERVICES, CONTINUED

P. INTRAEXCHANGE PRIVATE LINE, Continued

2. Conditions

The Company will furnish and maintain Private Lines, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network. The channel terminal rate will apply for each termination within the exchange area.

Q. CUSTOMER PROVIDED PAY TELEPHONE SERVICE

1. Rates

Public Access Line (PAL)	\$21.00
--------------------------	---------

2. Conditions

Customer-provided coin-operated telephones must comply with the requirements including, but not limited to the following:

- a. The telephone instrument must be registered under Part 68 of the FCC Rules and Regulations or be connected behind a protective coupler registered under Part 68 of the FCC Rules and Regulations.
- b. The telephone instrument must comply with the requirements of all applicable federal, state, and local laws and regulations concerning disabled, handicapped, and/or hearing-impaired persons.
- c. The telephone instrument must allow coin-free operator and emergency 911 access in any exchange where 911 service is available. Where 911 service is not available, detailed instructions for completing coin-free emergency calls must be posted on the pay telephone instrument.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
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Effective: May 6, 2012

APPROVED FOR FILING
DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 55

III. NETWORK ACCESS SERVICES, CONTINUED

Q. CUSTOMER PROVIDED PAY TELEPHONE SERVICE, CONT'D

3. Extensions to a pay telephone permitting third-party access to conversations are prohibited.
4. On the instrument itself, or in clear view in close proximity to the instrument, the following information must appear:
 - a. Name, address, and telephone number of owner.
 - b. Procedures for reporting service difficulties and method of obtaining refunds.
 - c. A statement that the instrument is not owned by the local exchange company and that charges for calls made on the phone are not regulated.
 - d. Dialing instructions.
 - e. Relevant operational characteristics such as pre-pay or post-pay.
 - f. Emergency dialing information, including dial-tone first, coin-free 911, or other emergency access.
 - g. Where calls are timed, the time limits per call.
5. The PAL customer of record is responsible for compliance with tariff conditions as well as the installation and maintenance of service, toll and directory assistance.
6. In addition to the rates and charges above, public access lines shall bear all charges related to business access line service such as maintenance of service, toll and directory assistance. The owner is responsible for payment of all billings. The company may require as a condition of connection a mandatory security deposit to ensure payment.
7. Directory listings for subscribers to PAL service are provided under the regulations governing the furnishing of listings to business access line customers.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
By: Steve Child

Effective: May 6, 2012

APPROVED FOR FILING
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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 56

III. NETWORK ACCESS SERVICES, CONTINUED

Q. CUSTOMER PROVIDED PAY TELEPHONE SERVICE, Cont'd

8. Owners must apply for service on an application form provided by the company.
9. When an alternate operator services provider is utilized for any customer-owned telephone, a notice to its customers must be posted, identifying the operator service provider and stating the following:
 - a. the procedure for obtaining rate information
 - b. the procedure for reporting service difficulties
 - c. a method of obtaining refunds
 - d. emergency dialing information
 - e. instructions for accessing the local exchange company operator.

Failure to comply with this and all notice requirements may result in disconnection of service.

R. CONSTRUCTION CHARGES

1. General

Charges under this tariff are for facility extensions to prevent the unreasonable burdening of the general body of existing customers. All plant facilities will be owned and maintained by the Company. The applicant or subdivider/developer, however, by mutual agreement with the Company, may opt to contribute costs associated with clearing the right-of-way, furnishing and installing the underground conduit, supporting structure or open and close a trench for buried services, all in accordance with the Company's construction specifications. The Company in these cases may furnish and install the fixtures and wire or cable at its expense. Ownership of facilities, structures, etc., so

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Docket Number T-20741A-10-0207

Decision Number 72728

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APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 57

III. NETWORK ACCESS SERVICES, CONTINUED

R. CONSTRUCTION CHARGES, CONTINUED

provided by applicant shall be vested in the Company. Non-recurring charges under this tariff are payable in advance, are non-interest bearing and are not refundable except as specified.

2. Line extensions

a. Facilities provided without construction charge.

Under normal conditions the Company without charge will extend its lines to reach applicants provided the actual cost for the required line extension will not exceed \$3,000.00 per applicant.

b. Construction charges for facilities in excess of allowance above.

1. If the line extension requirements of an applicant or a group of applicants exceeds the above, a construction charge will be made for the facilities in excess of the allowances specified above. The construction charges for line extensions will be apportioned based on each applicant's pro rata share.
2. The construction charge assessed an applicant(s) for facilities in excess of the allowance shall be paid in advance. However, monthly payments may be allowed over a reasonable period, not to exceed one year.
3. Payments for line construction are not refundable and no credit will be allowed for future installation or line extensions constructed under the above regulations.
4. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined by the conditions.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
By: Steve Child

Effective: May 6, 2012

APPROVED FOR FILING
DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 58

III. NETWORK ACCESS SERVICES, CONTINUED

R. CONSTRUCTION CHARGES, CONTINUED

c. Actual cost determination

1. In those circumstances where extensions to facilities exceed the allowance, the customer, in addition to any material or labor to be furnished by the customer, will pay in advance the estimated total cost of the Company's construction as prescribed in a contract executed between the Company and the customer.
2. Should the amount advanced by the customer exceed the actual cost, a refund will be made within 120 days after completion of the Company's construction.
3. In no instance will the Company charge more than the actual cost at the closing of the job order.
4. When the construction provided includes provisions for additional future customers (at Company option), the charges assessed to current applicants shall be based upon a proration of cost to their services, and not based upon the actual total of the job order.

d. Exceptional circumstances

1. In those instances where construction involves unforeseen conditions such as unusual terrain, or where extraordinary charges applicable to government land crossing, forestry permits, etc., are involved, a departure from the rates and conditions specified in this schedule may be made by the company.
2. In those instances where the customer requested type of construction differs from that normally provided by the Company, the customer will bear any additional cost or savings associated with the construction. Company concurrence with the customer request will only be provided in accordance with standard utility construction specifications.

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Docket Number T-20741A-10-0207

Decision Number 72728

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Effective: May 6, 2012

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 59

III. NETWORK ACCESS SERVICES, CONTINUED

R. CONSTRUCTION CHARGES, CONTINUED

3. When the application of this schedule appears impracticable or unjust, the company or the customer may refer the matter to the Arizona Corporation Commission for a special ruling on or for approval of mutually agreed upon special conditions prior to commencing construction.
- e. **Collective Applications and Grouping of Applicants**
When construction is required to serve a new applicant, a survey shall be made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers signing contracts for service at the time the project is initiated. All applicants are grouped in a single project when there is not more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile.
- f. **Temporary or Speculative Projects**
Plant facilities to provide service to an applicant engaged in temporary or speculative projects shall be provided in accordance with terms specified in a contract executed between the customer and the company. Charges for such a temporary or speculative project may include the construction and removal of telephone facilities. If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
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Effective: May 6, 2012

APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 60

III. NETWORK ACCESS SERVICES, CONTINUED

R. CONSTRUCTION CHARGES, CONTINUED

g. Temporary or Speculative Projects

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

h. Real estate subdivisions

A subdivision or real estate development is defined as improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next five years for four or more customers for non-temporary main telephone line services.

After completion of construction the company will review annually, over a period of five (5) years, the permanently established service connections within the development and refund a prorated portion of the advance based on 100% occupancy. Each succeeding year's refund will only include additional connections exceeding the previous year.

Should the developer or sub divider fail to provide for the distribution facilities as provided for in this condition, customer residing in the subdivision or development will be treated as either individual or collectively group applicants, as applicable.

i. Charges to subsequent applicants

When a subsequent applicant is secured who can be served from an existing project within five years of the initial date of the same project, the new applicant will pay to the Company a prorated portion of the facility charge as paid by the original applicants to that project.

Issued April 6, 2012

Docket Number T-20741A-10-0207

Decision Number 72728

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Effective: May 6, 2012

APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 61

III. NETWORK ACCESS SERVICES, CONTINUED

R. CONSTRUCTION CHARGES, CONTINUED

When a customer discontinues service and service is re-established for a new applicant at the same location, the new applicant will not be required to pay additional charges, including zone connection charges, where facilities are in place.

j. Disconnects

When one or more customers on a project disconnect within the five-year term, no refund is made on the nonrecurring facility charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

k. Move or change of facilities at customer's request

When a customer requests that facilities located on the customer's property be moved or changed, the company will charge the customer the actual cost incurred by such a move or change. The company reserves the right to approve or deny any such requests.

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Docket Number T-20741A-10-0207

Decision Number 72728

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Effective: May 6, 2012

APPROVED FOR FILING

DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 62

IV. LIFELINE

A. GENERAL

Applicable to qualifying low-income subscribers to single party residential service of the Company.

B. RATES

1. Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

<u>Residential Access Lines</u>	<u>Monthly Credit or Discount</u>
Federal Baseline Lifeline Reduction	\$9.25

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal baseline lifeline reduction shall be used to waive the consumer's Federal End-User Common Line Charge or Subscriber Line Charge.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
By: Steve Child

Effective: May 6, 2012

APPROVED FOR FILING
DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 63

IV. LIFELINE, CONTINUED

B. RATES, CONTINUED

1. The following services are included:
 - a. Voice-grade access to the Public Switched Network
 - b. Access to emergency services
 - c. Toll Blocking

C. ELIGIBILITY REQUIREMENTS

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. The consumer must participate in one of the following programs:
 - 1) Food stamps
 - 2) Supplemental Security Income (SSI)
 - 3) Federal public housing assistance
 - 4) Temporary Assistance to Needy Families (TANF)
 - 5) State Children's Health Insurance Plan or Kidscare
 - 6) National School Lunch Program
 - 7) Low income Home Energy Assistance Program within the past 12 months
 - b. The customer must sign under penalty of perjury, a document certifying:

Issued April 6, 2012
Docket Number T-20741A-10-0207
Decision Number 72728
Issued by Midvale Telephone Company
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Effective: May 6, 2012

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DECISION # 72728

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 64

IV. LIFELINE, CONTINUED

C. ELIGIBILITY REQUIREMENTS, CONTINUED

- 1) S/he is receiving benefits from one of the programs listed above (C.1.a.).
- 2) The name of the program from which they are receiving benefits
- 3) That s/he will notify the company if s/he no longer participates in the program named in b. preceding.

c. The customer must be recertified annually by the appropriate state agency.

The company reserves the right to periodically verify a customer's eligibility with the appropriate State Agency.

- d. The premises at which the residential service is requested is the applicant's principle place of residence.
 - e. There is only one telephone line serving the residential premises eligible for the credit. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
2. Lifeline will not be furnished on a Foreign Exchange (FX) basis.
 3. Lifeline service shall not be disconnected for non-payment of toll charges.
 4. If the consumer chooses "toll blocking", the company will not charge a service deposit. No toll blocking charges will be assessed to Lifeline subscribers.
 5. Partial payments from subscribers will first be applied to local service charges and then to any outstanding toll charges.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 65

IV. LIFELINE, CONTINUED

D. REGULATIONS

1. The Telephone Assistance Program credit will begin with the next billing cycle following the date the Company receives notification of customer qualification.
2. The regular service connection charge, move and change charge, and regulations applicable to the service offerings specified in the tariff will apply. The service connection charge and move and change charge to change to or from this program due to eligibility status will be waived.
3. The lifeline credit will be subject to the following restrictions:
 - a. Applicant must be head of household or person whose name the property or rental agreement resides.
 - b. Lifeline credit will only be provided to the applicant's principle residence.
 - c. The credit will only be applicable for one single residential access line.
4. The Company will offer Lifeline assistance only during such periods as reimbursement of the discount is available to the Company from Federal and/or State revenue sources.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 68

VI. EXCHANGE MAPS

The following exchange maps are attached to this tariff.

Cascabel
Young
Silver Bell
Granite Mountain
Mill Site

Issued April 6, 2012
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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 69

Young, Arizona

Legal Description

The point of beginning is the S.E. corner of section 34, T 9 N, R 14 E, North of the "second standard parallel North" in Gila County, Arizona:

Thence North to the NE corner of Section 10, T 10 N, R 14 E;

Thence West to the NW corner of Section 8, T 10 N, R 13 E;

Thence South to the SW corner of section 32, T 9 N, R 13 E;

Thence East to the point of beginning.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 70

Young, Arizona Exchange Boundary Map

 MTC Service Areas

R 13 E						R 14 E						
6	5	4	3	2	1	6	5	4	3	2	1	
7	8	9	10	11	12	7	8	9	10	11	12	
18	17	16	15	14	13	18	17	16	15	14	13	
19	20	21	22	23	24	19	20	21	22	23	24	T 10 N
30	29	28	27	26	25	30	29	28	27	26	25	
31	32	33	34	35	36	31	32	33	34	35	36	
6	5	4	3	2	1	6	5	4	3	2	1	
7	8	9	10	11	12	7	8	9	10	11	12	
18	17	16	15	14	13	18	17	16	15	14	13	T 9 N
19	20	21	22	23	24	19	20	21	22	23	24	
30	29	28	27	26	25	30	29	28	27	26	25	
31	32	33	34	35	36	31	32	33	34	35	36	

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 71

Cascabel, Arizona

Legal Description

BEGINNING at the northeast corner of Section 24, R-20-E, T-15-S, proceed West to the NW corner of Section 23 R-20-E, T-15-S;
THENCE, South to the SE corner of Section 27, R-20-E, T-15-S;
THENCE, West to the SE corner of Section 29, R-20-E, T-15-S;
THENCE, North to the NE corner of Section 20, R-20-E, T-15-S;
THENCE, West to the NW corner of Section 19, R-18-E, T-15-S;
THENCE, North to the NW corner of Section 18, R-18-E, T-10-S;
THENCE, East to the NE corner of Section 17, R-19-E, T-10-S;
THENCE, South to the SE corner of Section 32, R-19-E, T-10-S;
THENCE, East to the NE corner of Section 1, R-20-E, T-11-S;
THENCE, South to the point of beginning.

Non-contiguous Dragoon Mountain Service boundaries as follows:

BEGINNING at the southeast corner, Section 32, T-18-S, R-23-E, of the Gila and Salt River Base and Meridian, Cochise County, Arizona;
THENCE, West to the southwest corner, Section 36, T-18-S, R-21-E;
THENCE, North to the northwest corner, Section 24, T-17-S, R-21-E;
THENCE, East to the northeast corner, Section 20-T-17-S, R-23-E;
THENCE, South to the point of beginning being the southeast corner, Section 32, T-18-S, R-23-E, of the Gila and Slat River Base and Meridian, Cochise County, Arizona.

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Effective: May 6, 2012

APPROVED FOR FILING
DECISION # **72728**

ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 73

Silver Bell, Arizona

Legal Description

Silver Bell Exchange boundaries described as follows:

BEGINNING at the southeast corner, Section 25, T-10-S, R-6-E, of the Gila and Salt River Base and Meridian, Pinal County, Arizona;

THENCE, West to the southwest corner, Section 27, T-10-S, R-6-E;

THENCE, North to the northwest corner, Section 10, T-10-S, R-6-E;

THENCE, East to the northeast corner, Section 12, T-10-S, R-6-E;

THENCE, South to the point of beginning being the southeast corner of Section 25, T-10-S, R-6-E, of the Gila and Salt River Base and Meridian, Pinal County, Arizona.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 74

Silver Bell, Arizona

Exchange Boundary Map

 MTC Service Areas

R 6 E						R 7 E					
6	5	4	3	2	1	6	5	4	3	2	1
7	8	9	10	11	12	7	8	9	10	11	12
18	17	16	15	14	13	18	17	16	15	14	13
19	20	21	22	23	24	19	20	21	22	23	24
30	29	28	27	26	25	30	29	28	27	26	25
31	32	33	34	35	36	31	32	33	34	35	36
6	5	4	3	2	1	6	5	4	3	2	1
7	8	9	10	11	12	7	8	9	10	11	12
18	17	16	15	14	13	18	17	16	15	14	13
19	20	21	22	23	24	19	20	21	22	23	24
30	29	28	27	26	25	30	29	28	27	26	25
31	32	33	34	35	36	31	32	33	34	35	36

T10S

T11S

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Decision Number 72728
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Effective: May 6, 2012

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DECISION # 72728

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 75

Mill Site, Arizona

Legal Description

Crossroads subdivisions and Long Meadow subdivision

Beginning at the southwest corner of Section 35, T16N, R4W of the Gila and Salt River Base and Meridian, Yavapai County, Arizona;

Thence, North to the northwest corner of Section 26, T16N, R4W;

Thence, East to the northwest corner of Section 25, T16N, R4W;

Thence, North to the northwest corner of Section 24, T16N, R4W;

Thence, East to the northwest corner of Section 19, T16N, R3W;

Thence, North to the northwest corner of Section 6, T16N, R3W;

Thence, West to the southwest corner of Section 34, T17N, R4W;

Thence, North to the northwest corner of Section 22, T17N, R4W;

Thence, East to the northeast corner of Section 24, T17N, R3W;

Thence, South to the southeast corner of Section 24, T17N, R3W;

Thence, West to the southwest corner of Section 24, T17N, R3W;

Thence, South to the northwest corner of Section 36, T17N, R3W;

Thence, East to the northeast corner of Section 36, T17N, R3W;

Thence, South to the southeast corner of Section 36, T17N, R3W;

Thence, West to the southeast corner of Section 35, T17N, R3W;

Thence, South to the southeast corner of Section 2, T16N, R3W;

Thence, West to the southeast corner of Section 3, T16N, R3W;

Thence, South to the southeast corner of Section 10, T16N, R3W;

Thence, West to the southeast corner of Section 7, T16N, R3W;

Thence, South to the southeast corner of Section 31, T16N, R3W;

Thence, West to the beginning point being southwest corner of Section 35, T16N, R4W of the Gila and Salt River Base and Meridian, Yavapai County, Arizona.

Poquito Valley subdivision and Antelope Meadows subdivision

Beginning at the southwest corner of Section 11, T15N, R1W of the Gila and Salt River Base and Meridian, Yavapai County, Arizona;

Thence, North to the northwest corner of Section 35, T16N, R1W;

Thence, East to the northeast corner of Section 35, T16N, R1W;

Thence, South to the southeast corner of Section 11, T15N, R1W;

Thence, West to the beginning point being southwest corner of Section 11, T15N, R1W of the Gila and Salt River Base and Meridian, Yavapai County, Arizona.

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ORIGINAL

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 76

Millsite, Arizona

Legal Description

Potato Patch service area described as follows:

BEGINNING at the southwest corner, Section 1, T12N, R2W of the Gila and Salt River Base and Meridian, Yavapai County, Arizona;
Thence, East to the southeast corner, Section 1, T12N, R2W;
Thence, North to the northeast corner, Section 1, T12N, R2W;
Thence, East to the southeast corner of Section 31, T12 ½ N, R1W;
Thence, North to 1760 feet south of the Northern boundary of Section 30, T12 ½ N, R1W;
Thence, West to the western edge of Section 30, T12 ½ N, R1W, still 1760 feet south of the northern boundary;
Thence, North to the northeast corner of Section 25, T12 ½ N, R2W;
Thence, West to the northwest corner of Section 25, T12 ½ N, R2W;
Thence, South to the point of beginning at the southwest corner, Section 1, T12N, R2W of the Gila and Salt River Base and Meridian, Yavapai County, Arizona

Henderson Valley service area boundaries described as follows:

BEGINNING at the southeast corner, Section 32, T-14-N, R-2-E of the Gila and Salt River Base and Meridian, Yavapai county, Arizona;
THENCE, West to the southwest corner, Section 32, T-14-N, R-2-E;
THENCE, North to the northwest corner, section 29, T-14-N, R-2-E;
THENCE, East to the northeast corner, Section 27, T-14-N, R-2-E;
THENCE, South to the southeast corner, section 27, T-14-N, R-2-E;
THENCE, West to the southeast corner, Section 29, T-14-N, R-2-E;
THENCE, South to the point of the beginning being the southeast corner, Section 32, T-14-N, R-2-E of the Gila and Salt River Base and Meridian, Yavapai County, Arizona

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DECISION # 72728

Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 77

Millsite, Arizona

Legal Description

Las Vegas Ranch, Mingus Meadows, Prescott Prairie service area boundaries described as follows:

T18N, R3W, sections 4-7, 9-10, 15-22 and 27-34

T18N, R4W, Sections 1-4 and 8-36

T18N, R5W Sections 13-15, 19, 21-22, 24-25, 29-31, 33 and 36

T18N, R6W Sections 24-25

T17N, R3W, Sections 3-10 and 15-18

T17N, R4W, Sections 1-17, 20-21, 28-30 and 32-33

T17N, R5W, Sections 1, 25-26 and 35-36

T16N, R1E, Section 31

T16N, R1W, Sections 1-17, 16-34 and 36

T16N, R4W, Sections 3-5 and 8-10

T15N, R2E, Sections 17, 20, 29 and 32 and the eastern ½ of Sections 18, 19, 30 and 31

T15N, R1E, Sections 1 and 5

T15N, R1W, Sections 3-10

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

Original Sheet Number: 79

Granite Mountain, Arizona

Legal Description

Granite Mountain Exchange boundaries described as follows:

BEGINNING at the southwest corner, Section 30, T-5-N, R-6-E, of the Gila and Salt River Base and Meridian, Maricopa County, Arizona;

THENCE, North to the northwest corner, Section 6, T-5-N, R-6-E;

THENCE, East to the northeast corner, Section 6, T-5-N, R-6-E;

THENCE, South to the southeast corner, Section 30, T5N, R6E;

THENCE, West to the point of the beginning being the southwest corner, Section 30, T-5-N, R-6-E of the Gila and Salt River Base and Meridian, Maricopa County, Arizona.

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Midvale Telephone Company

Arizona Corporation Commission

Tariff Number 2

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Granite Mountain, Arizona

Exchange Boundary

 MTC Service Areas

R 5 E						R 6 E						
6	5	4	3	2	1	6	5	4	3	2	1	
7	8	9	10	11	12	7	8	9	10	11	12	
18	17	16	15	14	13	18	17	16	15	14	13	
19	20	21	22	23	24	19	20	21	22	23	24	T5N
30	29	28	27	26	25	30	29	28	27	26	25	
31	32	33	34	35	36	31	32	33	34	35	36	
6	5	4	3	2	1	6	5	4	3	2	1	
7	8	9	10	11	12	7	8	9	10	11	12	
18	17	16	15	14	13	18	17	16	15	14	13	T4N
19	20	21	22	23	24	19	20	21	22	23	24	
30	29	28	27	26	25	30	29	28	27	26	25	
31	32	33	34	35	36	31	32	33	34	35	36	

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