This Arizona Tariff No. 14, issued by Matrix Telecom, LLC, cancels and replaces Matrix Telecom, Inc. d/b/a Matrix Business Technologies Arizona CC Tariff No. 1 in its entirety.

TITLE PAGE

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by Matrix Telecom, LLC with principal offices at 433 E. Las Colinas Blvd., Suite 500, Irving, TX 75039. This tariff applies for services furnished within the state of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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* - indicates those pages included with this filing

Issued by:

Robert Beaty
Chief Executive Officer
433 E. Las Colinas Blvd., Suite 500
Irving, Texas 75039

ADMINISTRATIVELY
APPROVED FOR FILING

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

D	-	Delete or Discontinue
I	-	Change Resulting in an Increase to a Customer's Bill
M	-	Moved From Another Tariff Location
N	-	New
R	-	Change Resulting in a Reduction to a Customer's Bill
T	-	Change In Text or Regulation but no Change in Rate or Charge

TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Arizona Corporation Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Arizona Corporation Commission follows in their tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
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2.1.1.A.1.(a).I.
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D. Check Sheets - When a tariff filing is made with the Arizona Corporation Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Arizona Corporation Commission.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a Matrix Telecom, LLC network switching center.

Authorization Code - A numerical code, one or more of which are available to a Customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Commission – Arizona Corporation Commission.

Company, Carrier or Matrix - Matrix Telecom, LLC.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

InterLATA Toll Call - Any call terminating beyond the LATA of the originating caller.

IntraLATA Toll Call - Calls terminating within the LATA of the originating caller.

Telecommunications – The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Matrix Telecom, LLC

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Matrix for telecommunications between points within the State of Arizona. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in Arizona.

2.1.1 The services provided by Matrix are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by Matrix and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of Matrix.

2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or a provision of this tariff.

2.1.4 The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Use and Limitations of Services

2.2.1 Matrix's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.

2.2.2 The use of Matrix's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

2.2.3 The use of Matrix's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.4 Matrix does not transmit messages, but the services may be used for that purpose.

2.2.5 Matrix's services may be denied for nonpayment of charges or for other violations of this tariff subject to Section 2.5 herein.

2.2.6 Customers shall not use the service provided under this tariff for any unlawful purpose.

2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.2.8 All facilities provided under this tariff are directly controlled by Matrix Telecom, Inc. and the Customer may not transfer or assign the use of the service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.9 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transfers.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.

2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

2.3.4 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur. No other liability in any event shall attach to the Company, except as ordered by the Commission.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liability of the Company

2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity of any other property whether owned or controlled by the Customer or others.

2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express or implied, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Responsibilities of the Customer or Subscriber

2.4.1 The Customer is responsible for placing any necessary orders, for complying with tariff regulations, and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to authorized users.

2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Matrix on the Customer's behalf.

2.4.3 If required for the provision of Matrix services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.

2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Matrix's services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Responsibilities of the Customer or Subscriber, (Cont'd.)

2.4.5 The Customer shall ensure that its equipment and/or system is properly interfaced with Matrix facilities or services, that the signals emitted into the Matrix network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Matrix will permit such equipment to be connected with its channels without the use of protective interface devices.

If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Matrix equipment, personnel, or the quality of service to other Customers, Matrix may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Matrix may, upon written notice, terminate the Customer's service.

2.4.6 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Responsibilities of the Customer or Subscriber, (Cont'd.)

2.4.7 The Customer must pay for the loss through theft of any Matrix equipment installed at Customer's premises.

2.4.8 The Customer is responsible for the payment of charges for all calls originated at the Customer's numbers, even when those calls are originated by fraudulent means, either from the Customer's premises or from remote locations.

2.4.9 The Customer or authorized user is responsible for compliance with the applicable regulations set forth in this tariff.

2.4.10 The Customer or authorized user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Cancellation or Discontinuance of Services

2.5.1 Without incurring liability, Matrix may, upon five working days written notice, discontinue services to a Customer or may withhold the provision of ordered or contracted services:

A. For nonpayment of any sum due Matrix for more than thirty days after issuance of the bill for the amount due,

B. For violation of any of the provisions of this tariff,

C. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's services, or

D. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Matrix from furnishing its services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Cancellation or Discontinuance of Services, (Cont'd.)

2.5.2 Without incurring liability, Matrix may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.5.3 Service may be discontinued by Matrix, without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using a call screening method which generates a network message not allowing calls to complete, when Matrix deems it necessary to take such action to prevent unlawful use of its service. Matrix will restore service as soon as it can be provided without undue risk.

2.5.4 The Customer may terminate service upon verbal or written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage and be responsible for payment until the Customer or its agent notifies its local exchange carrier and changes its long distance carrier.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Interruption of Service

2.6.1 Credit allowance for the interruption of service which is not due to the Company's testing, inspecting, or adjusting, of equipment; or to the failure of channels or equipment provided by the Customer; or to the Company's blocking of services to certain locations; and that is not caused by the Customer, is subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.

2.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.

2.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

2.6.4 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.

2.6.5 For purposes of credit computation, every month shall be considered to have 720 hours.

2.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Interruption of Service, (Cont'd.)

2.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

CREDIT FORMULA:

Credit = (A x B) / 720

"A" - outage time in hours
"B" - total monthly charge for affected facility

2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission

2.8 Deposits

The Company does not require a deposit from the Customer.

2.9 Advance Payments

For Customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Taxes

All federal, state and local taxes, assessments, surcharges, or fees (i.e., gross receipts tax, sales tax, use tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.11 Billing and Charges

2.11.1 Customers may be billed directly by Matrix or by the local exchange carrier on behalf of Matrix. Billing will be payable upon receipt and will be considered past due if not paid within 15 days.

2.11.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

2.12 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated services, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amount due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payment, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company will be determined by the Court.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Customer Complaints and/or Billing Disputes

2.13.1 Customers may contact Matrix's representatives 24 hours a day, 7 days a week at 1-888-411-0111, or by writing to Matrix Telecom, LLC, Customer Service, 102 Brookwood Road, Atmore, AL 36502-3513.

2.13.2 Any objection to billed charges should be reported promptly to Matrix. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. A Customer who is unable to resolve a billing dispute with the Company may contact the Commission to intervene in the billing dispute.

2.14 Reseller/Rebiller Certification

Any Customer that resells or rebills the Matrix services set forth in this tariff must possess all certifications and authorizations required by the Arizona Corporation Commission and all other pertinent authorities.

2.15 Prorating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.16 Arizona Universal Fund

In addition to all other taxes and fees that are listed herein or passed through in the normal course of business (e.g., sales tax), the Company shall also add an amount to be collected to each bill for recovery of the Arizona Universal Service Fund (AUSF).

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the rule directs that the surcharge will be levied on all telecommunications service purchased by end-users.

The Arizona Universal Service Fund (AUSF) surcharge will be the amount set forth in the Arizona Administrative Code, R14-2, Article 12. The percentage and amounts set forth will be subject to periodic adjustment by the Company.

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 The Customer's long distance usage charge is based on the actual usage of Matrix Telecom, Inc.'s network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when either the called or calling party hangs up. There will be no charges for incomplete calls.

3.1.2 The minimum call duration and initial billing period is 60 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. Any additional period is measured and rounded to the next higher 60 second increment unless otherwise specified by this tariff.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 3

FORMULA:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

EXAMPLE: Distance between Miami and New York City -

VH		
Miami	8,351	529
New York	4,997	1,406
Difference	3,354	-879
Square and add:	11,249,316 + 772,641	= 12,021,196
Divide by 10 and round:	12,021,597 / 10	= 1,202,195.70
		= 1,202,196
Take square root and round:	1,202,196	= 1,096.4
		= 1,097 miles

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 95% during peak use periods for all services ("1+" dialing).

3.4 Service Offerings

ALL OF THE SERVICES AND/OR PRODUCT OFFERINGS IN THIS SECTION ARE AVAILABLE ONLY TO EXISTING MATRIX BUSINESS SERVICES CUSTOMERS OF RECORD AS OF APRIL 3, 2015.

3.4.1 "1 Plus" Long Distance Service – Switched

"1 Plus" Long Distance Service – Switched is a switched access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating within the state of Arizona.

A. M80 – Matrix Elite**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

B. M81 – Matrix Premium**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

C. M82 – Matrix Platinum**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

D. M83 – Matrix Gold**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

E. M84 – Matrix Silver**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

F. M85 – Matrix Value**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly Carrier Access Fee pursuant to the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

G. M90 – Matrix Today**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. A monthly recurring fee applies to this product as set forth in the Rates section of this tariff.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

H. M91 – Matrix Savings**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. A monthly minimum applies to this product as set forth in the Rates section of this tariff. This plan offers its Customers a calling card service. Calling card calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60-second increment. Calling Card calls are subject to a per call surcharge as set forth in the Rates section of this tariff. Customers are also offered a toll-free service with this plan. Toll-free calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. A monthly recurring fee applies to this product as set forth in the Rates section of this tariff. Calling card and toll-free calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill.

I. ML0 – Matrix Home Base 0**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.1 "1 Plus" Long Distance Service, (Cont'd.)

J. ML1 – Matrix Home Base 1**

This service plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 18-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

K. ML3 – Matrix Home Base 3**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 6-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. There are no monthly minimums or sign-up fees associated with this product.

L. ML6 – Matrix Home Base 6**

This plan enables Customers to call stations of any domestic phone system. Calls are rated on the basis of a 6-second initial billing period with additional periods rounded to the next higher 6-second increment. Service is accessed by designating Matrix Telecom, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the Rates section of this tariff. Customers on this plan are subject to a monthly minimum fee pursuant to the Rates section of this tariff. There are no sign-up fees associated with this product.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.2 Calling Card Service**

Matrix Calling Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free number and entering a personal identification code followed by the desired telephone number. Calling Card Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Calling Card Calls are subject to a per call surcharge as set forth in the Rates section of this tariff.

3.4.3 Toll Free Service – Switched

A. Matrix Toll Free Service – Switched**

Is a switched access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of Arizona. This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 60-second initial billing period with additional periods rounded to the next higher 60 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. There are no monthly recurring fees, minimums or sign-up charges associated with this product.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.3 Toll Free Service, (Cont'd.)

B. ML0 – Matrix Home Base 0**

This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. There are no monthly recurring fees, minimums or sign-up charges associated with this product.

C. ML1 – Matrix Home Base 1**

This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 18-second initial billing period with additional periods rounded to the next higher 6 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. There are no monthly recurring fees, minimums or sign-up charges associated with this product.

D. ML3 – Matrix Home Base 3**

This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 6-second initial billing period with additional periods rounded to the next higher 6 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. There are no monthly recurring fees, minimums or sign-up charges associated with this product.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.3 Toll Free Service, (Cont'd.)

E. ML6 – Matrix Home Base 6**

This service enables the caller to contact the Customer toll free, through the use of an assigned toll free number. Calls are rated on the basis of a 6-second initial billing period with additional periods rounded to the next higher 6 second increment. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Customers on this plan are subject to a monthly minimum fee pursuant to the Rates section of this tariff. There are no sign-up charges associated with this product.

3.5 Special Promotional Offerings

The company may from time to time engage in special promotional offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The company will not have special promotional offerings for more than 90 days in any 12 month period. Promotions will be made a part of this tariff.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.6 10-10-123 Casual Calling Program

10-10-123 is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-123.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-123 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

	Maximum Rates
Per Minute Intrastate Rate	$1.00
Per Call Connection Charge	$5.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.7 10-10-719 Casual Calling Program

10-10-719 is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-719.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-719 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

	Maximum Rates
Per Minute Intrastate Rate	$1.00
Per Call Connection Charge	$5.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.8 101-6868 Casual Calling Program

101-6868 is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 101-6868.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 101-6868 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

	Maximum Rates
Per Minute Intrastate Rate	$1.00
Per Call Connection Charge	$5.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.9 Impact 297 Casual Calling Program

Impact 297 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-297.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-297 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

	Maximum Rates
Per Minute Intrastate Rate	$1.00
Per Call Connection Charge	$5.00
Directory Assistance Per Call Charge	$1.50

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.10 Impact 373 Casual Calling Program

Impact 373 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-373.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-373 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

	Maximum Rates
Per Minute Intrastate Rate	$1.00
Per Call Connection Charge	$5.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.11 Impact 399 Casual Calling Program

Impact 399 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-399.

Each call has an initial minimum of 10 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 10 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of six hundred (600) seconds or 10 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-399 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

	Maximum Rates
Per Minute Intrastate Rates	
Initial 10 Minute Per Call Minimum Charge:	$2.00
11th Minute and Each Add'l Per Minute Charge:	$1.00
Directory Assistance Per Call Charge	$2.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.12 Impact 457 Casual Calling Program

Impact 457 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-457.

Each call has an initial minimum of 5 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of three hundred (300) seconds or 5 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-457 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rates	Maximum Rates
Initial 5 Minute Per Call Minimum Charge:	$2.00
6th Minute and Each Add'l Per Minute Charge:	$1.00
Per Call Connection Charge	$5.00
Directory Assistance Per Call Charge	$2.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.13 Impact 818 Long Distance Plan

Impact 818 Long Distance Plan is an outbound service (non-operator assisted, direct dial) available to residential Customers. Customers can access the Impact 818 Long Distance Plan by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected Matrix as their primary interexchange carrier. If Matrix is selected as the primary interexchange carrier, Customer must first be entered into the Matrix billing database in order to receive the Impact 818 Long Distance Plan rates. When Matrix is not the presubscribed interexchange carrier, Customers can access the Impact 818 Long Distance Plan by dialing 10-10-818 + 1 + area code (if required) + NXX-XXXX. In addition, Matrix may offer alternative access methods (e.g., via a toll free number) for the Impact 818 Long Distance Plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Term plan options do not apply to Customers of this service.

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

	Maximum Rates
Per Minute Intrastate Rate:	$1.00
Directory Assistance Per Call Charge	$2.80

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 4 – SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

ALL OF THE SERVICES AND/OR PRODUCT OFFERINGS IN THIS SECTION ARE AVAILABLE ONLY TO EXISTING TRINSIC CUSTOMERS OF RECORD AS OF APRIL 3, 2015 OR AS INDICATED ON THE EFFECTIVE PAGE.

4.1 Description of Service and Rates

4.1.1 Call Timing

A. Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected.

B. Chargeable time ends when the calling service point terminates, thereby releasing the network connection.

C. No charges apply to unanswered calls.

4.1.2 Uncompleted Call Crediting

If a Customer receives a bill for an uncompleted call, the Company will reimburse the Customer for the full amount.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 3.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.4 General

Matrix offers outbound long distance service to its Customers. Each Customer is charged individually for each call placed through the Carrier. Customers are billed based on their use of Matrix's service.

Services are available twenty-four hours per day, seven days per week.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.5 Trinsic Travel Card Service**

Customers subscribing to any Trinsic Home Edition Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

	Maximum Rate
Rate per minute:	$0.25

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.6 Directory Assistance

Directory Assistance is available to Customers of Matrix. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

	Maximum Rate:
Per Call:	$1.50

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.7 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	Maximum Rate
Rate Per Call:	$0.60

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.8 Operator Assistance Services

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method; including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.8 Operator Assistance Services, (Cont'd.)

A. IntraLATA

Maximum Usage Rates:

	Day		Evening		Night/Weekend	
Mileage	First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
All	$.3000	$.3000	$.1620	$.1620	$.1620	$.1620

Maximum Per Call Service Charges:

Calling Card	
Customer Dialed	$0.50
Operator Assisted	$0.85
Operator Station	
Collect	$1.30
Third Party Billed	$1.30
Person-to-Person	$3.50

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.8 Operator Assistance Services, (Cont'd.)

B. InterLATA

Maximum Usage Rates:

Customer and Operator Dialed Calling Card

	Day		Evening		Night/Weekend	
Mileage	First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
1-10	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000
11-22	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000
23-55	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000
56-124	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000
125-292	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000
293+	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000	$0.3000

Operator Station and Person-to-Person

	Day		Evening		Night/Weekend	
Mileage	First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
1-10	$0.3000	$0.1700	$0.2100	$0.1300	$0.1800	$0.1100
11-22	$0.4000	$0.2200	$0.2800	$0.1600	$0.2300	$0.1300
23-55	$0.4500	$0.2700	$0.3100	$0.1900	$0.2500	$0.1600
56-124	$0.5200	$0.3300	$0.3500	$0.2300	$0.2900	$0.1900
125-292	$0.5300	$0.3600	$0.3500	$0.2500	$0.2900	$0.2100
293+	$0.5800	$0.3800	$0.3900	$0.2600	$0.3300	$0.2200

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.8 Operator Assistance Services, (Cont'd.)

B. InterLATA, (Cont'd.)

Maximum Per Call Service Charges:

	LEC Card	Credit Card
Customer Dialed Calling Card	$0.95	$1.50
Operator Dialed Calling Card	$2.30	$2.30
Collect		$2.30*
Third Party Billed		$2.30*
Person-to-Person		$4.50*
*Operator Dialed Surcharge		$1.15

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.9 Trinsic Spectrum Plus Service** (1)

Trinsic Spectrum Plus Service is a service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. For a description of the local portion of Trinsic Spectrum Plus Service, please see the Company's Arizona Local Telecommunications Tariff.

A. Trinsic Spectrum Plus Toll Service

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

	Maximum
Rate Per Minute:	$0.25

B. Trinsic Spectrum Plus Toll Free Service

Trinsic Spectrum Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	Maximum
Rate per minute:	$0.10
Monthly Recurring Charge Per toll free access line:	$6.00
Toll Free Service Installation:	$40.00 *
Vanity Toll Free Number Search:	$20.00

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** This service is grandfathered in the Qwest service area and available to existing Customers only effective April 16, 2005.

(1) This service was formerly known as Trinsic Business Plus Service.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.9 Trinsic Spectrum Plus Service, (Cont'd.)** (1)

C. Travel Card Service

Trinsic Spectrum Plus Travel Card Service is available to Trinsic Spectrum Plus Local Exchange Service Customers who also purchase Trinsic Spectrum Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	Maximum
Rate Per Minute:	$0.10

D. Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Plus Customers presubscribed to Matrix for long distance service to call other Matrix Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Matrix business Customers or to Matrix residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

	Maximum
Rate Per Minute:	$0.10

** This service is grandfathered in the Qwest service area and available to existing Customers only effective April 16, 2005.

(1) This service was formerly known as Trinsic Business Plus Service.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.10 TrinsicPVA *

TrinsicPVA allows residential customers to access the Company's Personal Voice Assistant (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service [1]. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute option or prepaid option as follows.

A. Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	Maximum
Rate Per Minute:	$0.138

B. PVA Prepaid Option

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

	Maximum
Service Price:	$25.00
Recharge for each 100 minutes	$25.00
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

[1] Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

* This service is grandfathered, effective July 8, 2005, and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.10 TrinsicPVA, (Cont'd.) *

C. Special Edition Prepaid Option

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

	Maximum
Service Price:	$30.00
Recharge for each 100 minutes	$20.00
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

* This service is grandfathered, effective July 8, 2005, and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.11 TrinsicLONG DISTANCE 500 Service**

TrinsicLONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails [1]. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	Maximum Rate
Call Allowance:	1000 minutes
Direct dial rate per minute above call allowance	$0.17
PVA rate per minute above call allowance:	$0.098

1 Contact lists and review of delivery of emails not services regulated by the Commission.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.12 Trinsic 800 Service**

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me. [1]

This service may be purchased on a stand-alone basis without the purchase of any other Matrix service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, TrinsicHOME Basic with PVA and TrinsicHOME Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

	Maximum
Rate Per minute above 120 Minute Call Allowance:	$0.159

[1] Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.13 Trinsic LONG DISTANCE Service**

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.[1] Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	Maximum
Direct Dial rate per minute:	$0.18
Call completion through PVA Rate Per Minute:	$0.15

4.1.14 Trinsic Business Long Distance with PVA**

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions [1]Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

	Maximum
Rate Per Minute	$0.25

1 Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.15 PVA Directory Assistance**

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Matrix local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

	Maximum
Rate Per Minute	$2.00

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.16 Trinsic LONG DISTANCE Essential**

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

	Maximum
Direct Dial rate per minute:	$0.35
Toll Free rate per minute	$0.35

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.17 Affinity Pricing Plan - Trinsic Discount Program**

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Matrix services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: TrinsicLONGDISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.18 Trinsic Spectrum Local Plus PPS**

Trinsic Spectrum Local Plus PPS is a service for small business Customers consisting of a local exchange services and access to intrastate and interstate toll, toll-free and travel card services on a measured usage basis. For a description of the local portion of Trinsic Spectrum Local Plus PPS service see Trinsic's Arizona Local Telecommunications Tariff.

A. Trinsic Spectrum Local Plus PPS Toll Service

Trinsic Spectrum Local Plus PPS Toll service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls are billed in six (6) second increments.

	Maximum	
	Qwest	Verizon
Rate Per Minute:	$0.200	N/A

B. Trinsic Spectrum Local Plus PPS Toll Free Service

Trinsic Spectrum Local Plus PPS Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	Maximum	
	Qwest	Verizon
Rate per minute:	$0.100	N/A
Monthly Recurring Charge per toll free access line:	$6.00	N/A
Toll Free Service Installation:	$40.00 [1]	N/A
Vanity Toll Free Number Search:	$20.00	N/A

1 The Toll Free Service Installation charge is not applied when a Customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.18 Trinsic Spectrum Local Plus PPS**, (Cont'd.)

C. Trinsic Spectrum Local Plus PPS Travel Card Service

Trinsic Spectrum Local Plus PPS Travel Card Service is available to Trinsic Spectrum Local Plus PPS Local Exchange Service Customers who also purchase Trinsic Spectrum Local Plus PPS Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	Maximum	
	Qwest	Verizon
Rate Per Minute:	$0.100	N/A

D. Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Local Plus PPS Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Local Plus PPS Customers presubscribed to Matrix for long distance service to call other Matrix Customers without depleting the call allowance for the plan the Customer has chosen. Calls may be made to other Matrix business Customers or to Matrix residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

	Maximum	
	Qwest	Verizon
Rate Per Minute:	$0.100	N/A

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.19 Standard LD**

Standard LD is an outbound long distance calling plan available to residential Customers, except USAA affiliate subscribers, of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

	Maximum
IntraLATA, per minute:	$0.15
Intrastate, per minute:	$0.15

4.1.20 LD Standard (S)**

LD Standard (S) is an outbound long distance calling plan available to USAA affiliate subscribers of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

	Maximum
IntraLATA, per minute:	$0.15
Intrastate, per minute:	$0.15

4.1.21 Standard LD – Complete Unlimited**

Standard LD – Complete Unlimited is an outbound long distance calling plan available to residential Customers of Trinsic Complete Nation II. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

	Maximum
IntraLATA, per minute:	$0.00
Intrastate, per minute:	$0.00

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.1 Description of Service and Rates, (Cont'd.)

4.1.22 Long Distance – Complete**

Long Distance - Complete is an outbound long distance calling plan available to business Customers of Trinsic Complete Local for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

	Maximum
IntraLATA, per minute:	$0.25
Intrastate, per minute:	$0.25

4.1.23 Long Distance – Unlimited**

Long Distance - Unlimited is an outbound long distance calling plan available to business Customers of Trinsic Complete Nation for Business and Trinsic Complete Premium for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

	Maximum
IntraLATA, per minute:	$0.00
Intrastate, per minute:	$0.00

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

SECTION 4 - SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)

4.2 Promotions

4.2.1 Demonstration Calls

From time to time Matrix will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

4.2.2 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area. The Company shall file promotions with the Department for tariff approval prior to offering service at promotional rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS

5.1 Time of Calls

5.1.1 Usage

The customer's long distance usage is based on the actual usage. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizes audio tone detection. A call is terminated and the charges end when either party hangs up.

5.1.2 Time Periods

The customer's long distance usage charge is based on the day and time the originating party makes the call.

5.2 Distance Sensitivity

The Company's charges are based on the airline distance between rate centers located within the State of Arizona.

5.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions

5.4.1 First Touch - Touch 1 Basic Service - 1+ Access (Where Available)

This is a toll service that enables the subscriber to call stations of any domestic phone system in Arizona. Partial minutes are rounded to the next whole minute and are individually rated on the basis of distance, duration and time of day/day of the week. Service is accessed by designating Touch 1 Communications, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

A. First Touch Plus is a variation of Touch l's First Touch plan. This program offers customers an additional 15% off First Touch intrastate, interlata rates for all 1+ direct dialed calls that terminate within the state of Arizona. All calls will be billed with a one minute minimum and full minute increments thereafter. Partial minutes will be rounded to the next higher minute. No additional volume discounts apply. Standard times for Day, Evening, and Night/Weekend calling periods apply. There are no sign up fees or monthly charges associated with this product.

5.4.2 Ultimate Advantage

A variation "First Touch," this discount option provides a discount schedule to be applied against all intrastate "First Touch" call usage. A volume discount will be given to customers who have eligible long distance usage. The volume discount applied will be as follows:

Call Usage	Discount Rate
$0.00 -$9.99	2%
$10.00 -$24.99	12%
$25.00 +	27%

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.2 Ultimate Advantage, (Cont'd.)

The long distance usage to be applied in attaining the thresholds will be direct dial domestic, international and calling card usage, however, only domestic direct dial calls will be eligible to receive the volume discount. Directory Assistance will not be included to attain the $ threshold nor will be eligible to receive the volume discount. The discount will be applied to the customer's account following the completion of a calendar month. Rates are set forth in the rates section of the tariff. There is no sign up fee or monthly charge associated with this service. (See First Touch rates in the rates section of this tariff.)

EXAMPLE:

Calls placed from April 1 through April 30:

EX: 1	Direct Dialed Domestic calls	$20.50
	International Calls	2.00
	Calling Card calls	1.50
	Directory Assistance	0.00
	Total	$24.00
	Total applied to threshold	$24.00
	Volume Discount $20.50 x 12% =	$2.46
EX: 2	Direct Dialed Domestic calls	$50.00
	International calls	4.50
	Calling Card calls	0.00
	Directory Assistance	3.50
	Total	$58.00
	Total applied to threshold	$54.50
	Volume Discount $50.00 x 27% =	$13.50

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.3 Simply the Best

A variation of "First Touch," "Simply the Best" offers the customer a flat rate per minute for calls placed during the hours of 8 am - 5 pm Monday through Friday. Calls placed during all other rate periods are billed at a further reduced flat rate. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge of sign-up fee associated with this product.

5.4.4 Simply Better

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. Rates are set forth in the Rates Section of this tariff. There is no monthly charge or sign-up fee associated with this product.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.5 Personal Touch 800/888 Service

Personal Touch 800/888 Service provides a customer with an 800/888 telephone number for use within the continental U.S. 24 hours a day, seven days a week. Personal Touch 800/888 Service calls originated by users dialing the Customer's 800/888 number will be terminated to the Customer's designated location.

Customers may also, upon request, receive calls from Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. There is no installation charge or monthly subscription fee for the service. Rates are set forth in the Rates Section of this tariff.

A. Assignment and Reservation of 800 Numbers

1. The Company in conjunction with its Responsible Organization (Resp. Org.) will reserve, assign, activate or change 800 numbers for a Customer and will administer 800 numbers in accordance with customary industry standards and practices, and the terms of this Tariff and effective procedures of the 800 Service Management System (SMS/800).

2. The Company reserves the right to recover Personal Touch 800/888 Service in the event that service is not actually and substantially used within a 90-day period. The Company will provide the Customer with notice of such recovery no less than 30 days following receipt of notice. At which time the Company will release the 800 number to the pool of numbers available for assignment.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.5 Personal Touch 800/888 Service, (Cont'd.)

A. Assignment and Reservation of 800 Numbers, (Cont'd.)

3. If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

4. If Touch 1 is notified by the Local Exchange Carrier that a customer's local service has been disconnected, the customer must notify Touch 1 of this change within 30 days or the service will be discontinued.

B. Personal Touch 800/888 + Personal Identification Number (PIN)

Personal Touch 800/888 + PIN is based on a security code assigned to the customer by the company. This service provides 800 numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number (PIN). The PIN may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 5, the Company will only honor customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single customer.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.6 "1 Rate"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Calls are rated on the basis of call origination determined by the subscriber's home state. Rates are set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

5.4.7 Touch 1 Travel Card

This is an optional feature that enables the Touch 1 Travel Card Customer to place long distance calls from anywhere to anywhere within the state of Arizona. Residential customer's calls are individually rated at a flat rate per minute and rounded up to the next whole minute. Business customer's calls are rated at the same flat rate per minute with a 30 second minimum and partial minutes of a call are rounded up to the next 1/10th of a minute (6 seconds) thereafter. Service is accessed via toll free service and Personal Authorization Code. This service offers access to additional calling features.

A. Information Services -offers the customer the latest news events, checks the weather, gets sports scores and financial updates, checks horoscopes, and provides the latest information on soap operas.

B. Conference Calling -Allows the customer to add up to three additional parties to a call by touching a key and dialing the party's number. There is a per minute charge per additional party. There are no live operator charges and delays.

C. Travel and Concierge Service -Allows the customer to obtain airline, dinner, lodging, car, or limousine reservations. The customer can also acquire information on special events and check golf course and tee times. Flower delivery and wake-up calls are also available with this service. The customer also has access to emergency medical or legal referrals and assistance.

A surcharge will apply to the first minute of each call. Rates are set forth in the rates section of this tariff.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.8 Customer Account Coding

This is an optional feature available to customers who desire internal accounting abilities. A three or four digit number (with or without a name) may be assigned to an account. There is a monthly charge (if the customer wants a name assigned with their code) but no sign-up fee associated with this feature. Rates are set forth in the Rates and section of this tariff.

5.4.9 Directory Assistance Service

Directory Assistance service is provided by the Company's underlying carrier. Directory Assistance is rated and billed by the Company. Rates are set forth in the Rates section of this tariff.

5.4.10 Operator Services

Operator Services are provided and billed by the underlying carrier at the underlying carrier's rates. Touch 1 does not provide Operator Services.

5.4.11 Pure and Simple

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

5.4.12 First Touch Flat

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Arizona. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.13 First Touch Select

This is an outbound toll service for calls placed within Arizona. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. The rates are set forth in the rates section of this tariff.

5.4.14 Select Savings

This is an outbound toll service for calls placed within the state of Arizona. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable annual charge for this service payable in advance. The rates are set forth in the rates section of this tariff.

5.4.15 First Touch Prime

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Arizona. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Rates are set forth in the Rates section of this tariff.

5.4.16 First Touch Preferred

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state Arizona. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in the Rates section of this tariff.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.17 Preferred Plus

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Arizona. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable annual charge for this service payable in advance. Rates are set forth in the Rates section of this tariff.

5.4.18 Prime Touch

This service provides the customer with an 800/888/877 telephone number for receiving calls at any hour of the day from within the state of Arizona.

Calls are billed in full minute increments with partial minutes rounded to the next higher minute. (Refer to Section 5.4.5 for Assignment and Reservation of 800/888 Number, Personal Identification Number (PIN), and 800/888 Directory Assistance Listing.)

Rates are set forth in the Rates section of this tariff.

5.4.19 First Touch Flat II

First Touch Flat II is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Arizona. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, 7 days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.4 Service Descriptions, (Cont'd.)

5.4.20 Select Weekends

This an outbound toll service for calls placed within the state of Arizona. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. Rates are set forth in the rates section of this tariff.

5.4.21 Preferred Weekends

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of Arizona. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in the Rates and Charges section of this tariff.

5.4.22 Twilight Time-Common Cents

This product is a toll service for customers to place calls 24 hours a day, 7 days a week within the state of Arizona. This product offers customers a single flat rate per minute. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly fee for this service. Rates are set forth in the rate section of this tariff.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates

5.5.1 Usage Charges

Each customer is charged individually for each call placed through the Carrier. Rate may vary by mileage band, time of day, day of week, call duration and by product or service type.

5.5.2 Rate Periods

Day, Evening, and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM, Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including, 11: 00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including, 5:00 PM Sunday. (Excluding "Simply Better")

5.5.3 Holiday Rates

New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Columbus Day, Thanksgiving Day and Christmas Day the Evening rate apply from 8:00 am to 5:00 pm in lieu of regular rates, if holiday falls on a weekday.

5.5.4 Call Rating (Rounding Procedure)

For each call, the computer takes the rate as reflected on the rate schedule, and multiplies times the number of minutes. To this result, it will add the rounding factor of .0001. If the 3rd and 4th digits are 5 or greater, the number will round up to the next whole cent.

Example: 0.1450 = 0.15

Example: 0.1429 = 0.14

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.5 First Touch - Touch 1 Basic Service-1+ Access (Where Available)

Intrastate InterLATA Long Distance Rates (Maximized)

	Day Rates (8am to 5pm Mon. thru Fri.)		Evening Rates (5pm to 11pm Except Sat.)		Night/Weekend Rates (11pm to 8am Plus all Day Sat. & Sun. til 5pm)	
Mileage	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
1-10	$0.3000	$0.1375	$0.1950	$0.0894	$0.1425	$0.0688
11-16	$0.3400	$0.2000	$0.2500	$0.1300	$0.1625	$0.1000
17-22	$0.3400	$0.2000	$0.2500	$0.1300	$0.1625	$0.1000
23-30	$0.3400	$0.2500	$0.2500	$0.1706	$0.1625	$0.1288
31-40	$0.3400	$0.2500	$0.2500	$0.1706	$0.1750	$0.1288
41-55	$0.3400	$0.2500	$0.2500	$0.1706	$0.2000	$0.1288
56-70	$0.3400	$0.3150	$0.2500	$0.2100	$0.2125	$0.1625
71-124	$0.3400	$0.3150	$0.2500	$0.2100	$0.2125	$0.1625
125-196	$0.3400	$0.3400	$0.2500	$0.2363	$0.2375	$0.1625
197-292	$0.3400	$0.3400	$0.2500	$0.2363	$0.2500	$0.1750
293-430	$0.3400	$0.3400	$0.2500	$0.2475	$0.2625	$0.1750
431-925+	$0.3400	$0.3400	$0.2500	$0.2475	$0.2625	$0.1750

This rate table reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.5 First Touch - Touch 1 Basic Service-1+ Access (Where Available)

Intrastate IntraLATA Long Distance Rates (Maximized)

	Day Rates (8am to 5pm Mon. thru Fri.)		Evening Rates (5pm to 11pm Except Sat.)		Night/Weekend Rates (11pm to 8am Plus all Day Sat. & Sun. til 5pm)	
Mileage	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
1-10	$0.2250	$0.1375	$0.1875	$0.0894	$0.1500	$0.0688
11-16	$0.2875	$0.2000	$0.1875	$0.1300	$0.1625	$0.1000
17-22	$0.3500	$0.2000	$0.1875	$0.1300	$0.1625	$0.1000
23-30	$0.4000	$0.2250	$0.1875	$0.1706	$0.1625	$0.1312
31-40	$0.4124	$0.2304	$0.1875	$0.1706	$0.1750	$0.1312
41-55	$0.4124	$0.2304	$0.1875	$0.1706	$0.1750	$0.1312
56-70	$0.4499	$0.2910	$0.1875	$0.1875	$0.2100	$0.1625
71-124	$0.4499	$0.2910	$0.1875	$0.1875	$0.2100	$0.1625
125-196	$0.4624	$0.3250	$0.1875	$0.1875	$0.2300	$0.1625
197-292	$0.4624	$0.3250	$0.1875	$0.1875	$0.2300	$0.1625
293-430	$0.4749	$0.3395	$0.1875	$0.1875	$0.2300	$0.1625
431-925+	$0.4749	$0.3395	$0.1875	$0.1875	$0.2300	$0.1625

This rate table reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.6 Ultimate Advantage

"Ultimate Advantage" provides customer a discount schedule to be applied to intrastate "First Touch" – Touch 1 Basic Service. Calls are rounded to the next whole minute and are individually rated on the basis of the distance, duration, and time of day/day of week. See Section 5.5 for "First Touch" rates.

Call Usage	Discount Rate
$0.00-$9.99	2%
$10.00-$24.99	12%
$25.00 +	27%

5.5.7 Simply the Best (Maximized)*

Simply the Best customers may place calls 24 hours a day, seven days a week. Calls placed between 8:00 am and 5:00 pm Monday through Friday, will be priced at $0.273 per minute. Calls placed during any other time period will be priced at $0.159 per minute. There is no monthly charge or sign-up fee associated with this product.

5.5.8 Simply Better (Maximized)*

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

$0.281/min.	7:00 am -7:00 pm, Monday through Friday
$0.124/min.	7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.9 Personal Touch 800/888 Service (Maximized)*

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

$0.313	Peak Hours	7 a.m. to 7 p.m., Monday through Friday
$0.188	Off-Peak Hours	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

5.5.10 Business Touch (Maximized)*

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Rates are set forth below.)

BUSINESS TOUCH INTRASTATE RATES (Flat Rate)

PEAK	OFF-PEAK	
Day	Evening	Night
$0.2563	$0.2038	$0.1719

5.5.11 Pure and Simple (Maximized)*

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.1625 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.12 1 Rate (Maximized)*

A variation of Business Touch, 1 Rate is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.194 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

5.5.13 First Touch Flat (Maximized)*

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.1812 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

5.5.14 Touch 1 Travel Card – Residential and Business Customers (Maximized)*

All calls will be billed at $0.35 per minute regardless of distance or time of day/day of week. Calls placed via the optional conference call service will be billed at $0.35 per minute, *per party.* A $1.56 surcharge applies to each call and is included in the first minute of a call.

5.5.15 Customer Account Coding

A. For the customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of Customer Account Coding.

B. A customer may choose to identify account codes with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of $10.00.

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.16 Toll Message Rates for Hearing and/or Speech Impaired Users

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at Evening rate and calls placed during the Evening rate period will be charged at the Night/Weekend rate.

5.5.17 Directory Assistance (Maximized)*

Directory Assistance calls are billed at $0.75 per call.

5.5.18 First Touch Select (Maximized)*

Monthly fee per telephone number is $4.95. Rates within the state of Arizona are $0.1125 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0625 per minute.

5.5.19 Select Savings (Maximized)*

Annual fee per telephone number is $39.95 (billed in advance). Rates within the state of Arizona are $0.01125 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0625 per minute.

5.5.20 First Touch Prime (Maximized)*

Rates within the state of Arizona are $0.1438 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.21 First Touch Preferred (Maximized)*

Monthly fee per telephone number is $3.95. Rates within the state of Arizona are $0.1238 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0625 per minute. Rates do not apply to directory assistance or operator assisted calls.

5.5.22 Preferred Plus (Maximized)*

Annual fee per telephone number is $38.95 (billed in advance). Rates within the state of Arizona are $0.1238 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0625 per minute. Rates do not apply to directory assistance or operator assisted calls.

5.5.23 Prime Touch (Maximized)*

Rates for calls received from within the state of Arizona are $0.1563 per minute, 24 hours a day, 7 days a week.

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.5 Rates, (Cont'd.)

5.5.24 First Touch Flat II (Maximized)*

Rates within the state of Arizona are $0.1363 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

5.5.25 Select Weekends (Maximized)*

Monthly fee per telephone number is $6.95. Rates within the state of Arizona are $0.11 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $0.06 per minute. Rates do not apply to directory assistance or operator assisted calls.

5.5.26 Preferred Weekends (Maximized)*

Monthly fee per telephone number is $4.95. Rates within the state of Arizona are $0.12 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $0.06 per minute. Rates do not apply to directory assistance or operator assisted calls.

5.5.27 Twilight Time-Common Cents (Maximized)*

Customers may place calls 24 hours a day, seven days a week for a flat $0.14 per minute. The recurring monthly fee is $4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 5 - SERVICES OFFERED TO FORMER TOUCH ONE CUSTOMERS, (CONT'D.)

5.6 Promotional Offerings

For promotional purposes, market research or similar corporate purposes, the Company may from time to time provide promotional offerings subject to the conditions set forth in this section.

The charges for Promotional Offerings will not exceed those set forth in this tariff for the same services.

Promotional Offerings will be available only for the limited period of time specified by the Company.

The Company will notify the Company's customers of the availability and duration of Promotional Offerings.

5.6.1 Simply the Best Promotion (Maximized)*

Touch 1 will make the following promotion available to customers who sign up for long distance service between June 23, 1997 and December 31, 1997. This product offers customers two calling periods, peak an off peak. Peak hours are Monday through Friday between 8 am and 5 pm. Off-peak hours are Monday through Friday between 5 pm and 8 am and all day on Saturday and Sunday. Calls made during peak hours receive a flat rate and called made during off-peak hours receive a lower flat rate. Called are billed in one minute increments with partial minutes rounded to the next higher minute. Promotional rates do not apply to directory assistance or operator assisted calls. This promotion will not be available in conjunction with any other intrastate promotional program. There are no sign-up fees or monthly charges associated with this product. The rates are set forth below.

$0.2125	8 am -5 pm Monday through Friday
$0.1500	5 pm - 8 am Monday through Friday and all day Saturday and Sunday

* Reflects maximized rates. Refer to Section 6.26, which is attached as part of this tariff for actual rates.

SECTION 6 – RATES

6.1 "1 Plus" Long Distance Services – Switched Rates

ALL OF THE SERVICES AND/OR PRODUCT OFFERINGS IN THIS SECTION ARE AVAILABLE ONLY TO EXISTING MATRIX BUSINESS SERVICES CUSTOMERS OF RECORD AS OF APRIL 3, 2015.

6.1.1 M80 – Matrix Elite Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $1.92 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

6.1.2 M81 – Matrix Premium Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $2.41 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.1 "1 Plus" Long Distance Services – Switched Rates, (Cont'd.)

6.1.3 M82 – Matrix Platinum Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $3.12 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

6.1.4 M83 – Matrix Gold Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $3.41 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.1 "1 Plus" Long Distance Services – Switched Rates, (Cont'd.)

6.1.5 M84 – Matrix Silver Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $2.36 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

6.1.6 M85 – Matrix Value Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of $3.64 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.1 "1 Plus" Long Distance Services – Switched Rates, (Cont'd.)

6.1.7 M90 – Matrix Today Rates and Charges**

Charges are billed on the basis of 30-second initial, and additional 6-second increments. Intrastate calls are charged at a rate of $0.2620 per minute, 24 hours a day, seven days a week.

A monthly recurring fee in the amount of $4.99 applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.1 "1 Plus" Long Distance Services – Switched Rates, (Cont'd.)

6.1.8 M91 – Matrix Savings Rates and Charges**

Charges are billed on the basis of 30-second initial, and additional 6-second increments. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week. A $50.00 Monthly Minimum Charge applies to this rate plan.

Calling cards are made available to Customers on this rate plan. Calling card calls are billed in full minute increments. Intrastate calls are charged at a rate of $0.33 per minute, 24 hours a day, seven days a week up to $20.00. These per minute charges are not billed to the Customer but are free of charge under this plan. The Customer will be billed, however, for a surcharge in the amount of $1.25 per call. When the per minute charges reach $20.00, the per minute rate will be reduced to $0.15 and the per call surcharge will be reduced to $0.10. The Customer will be billed for these charges.

Toll-free service is made available to Customers on this rate plan. Toll-free calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Intrastate calls are charged at a rate of $0.0990 per minute, 24 hours a day, seven days a week. There is a monthly recurring fee in the amount of $2.99 that applies to this service.

6.1.9 ML0 – Matrix Home Base 0 Rates and Charges**

Charges are billed in 30-second initial period with 6-second increments. Intrastate calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.1 "1 Plus" Long Distance Services – Switched Rates, (Cont'd.)

6.1.10 ML1 – Matrix Home Base 1 Rates and Charges**

Charges are billed in 18-second initial period with 6-second increments. Intrastate and intraLATA calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

There are no monthly minimums or sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

6.1.11 ML3 – Matrix Home Base 3 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

There are no monthly minimums or sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

6.1.12 ML6 – Matrix Home Base 6 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. IntraLATA calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

A monthly minimum fee in the amount of $9.95 per month applies to this rate plan.

There are no sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth herein below.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.2 Calling Card Service Rates**

6.2.1 Dime—Anytime! Calling Card Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.15 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of $0.10 per call applies to this rate plan.

6.2.2 Matrix Calling Card Rates and Charges

Charges are billed in full minute increments. Intrastate and IntraLATA calls are charged at a rate of $0.2400 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of $0.35 per call applies to this rate plan.

No monthly minimum billing or recurring fee.

6.3 Toll Free Service – Switched Rates

6.3.1 Matrix Toll Free Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of $0.099 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this Rate Plan.

6.3.2 ML0 – Matrix Home Base 0 Rates and Charges**

Charges are billed in 30-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.3 Toll Free Service – Switched Rates, (Cont'd.)

6.3.3 ML1 – Matrix Home Base 1 Rates and Charges**

Charges are billed in 18-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

6.3.4 ML3 – Matrix Home Base 3 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

6.3.5 ML6 – Matrix Home Base 6 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at a rate of $0.2000 per minute, 24 hours a day, seven days a week.

A monthly minimum fee in the amount of $9.95 per month applies to this rate plan

There are no sign-up fees associated with this rate plan.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.4 Directory Assistance

A long distance directory assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. A caller may request one telephone number per directory assistance call. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

	Per Inquiry
Directory Assistance Charge -	$0.75

SECTION 6 - RATES, (CONT'D.)

6.5 Special Rates

6.5.1 Discount for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments for individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, a discount for calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will result in the application of the evening rate for calls made during daytime hours and night rates for calls made during evening and night hours. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

6.5.2 Operator Assistance for Handicapped Persons

Operator station surcharges will not be charged by the Company for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

6.5.3 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

6.5.4 Discount for Telecommunications Relay Service Intrastate Toll Calls

Intrastate toll telecommunications relay service calls will be discounted by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges or surcharges.

SECTION 6 - RATES, (CONT'D.)

6.6 Time Of Day Rate Periods

Day, evening and night/weekend rates apply for the following products based on the following chart:

All Services:

<table>
<tr><th></th><th>MON</th><th>TUES</th><th>WEDS</th><th>THURS</th><th>FRI</th><th>SAT</th><th>SUN</th></tr>
<tr><td>8:00 AM
TO
5:00 PM*</td><td colspan="5">DAYTIME RATE PERIOD</td><td rowspan="3"></td><td rowspan="3"></td></tr>
<tr><td>5:00 PM
TO
11:00 PM*</td><td colspan="5" rowspan="2">EVENING/NIGHT/WEEKEND
RATE PERIOD</td></tr>
<tr><td>11:00 PM
TO
8:00 AM*</td></tr>
</table>

*** to, but not including**

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the at rates in effect in that boundary for each portion of the call.

SECTION 6 - RATES, (CONT'D.)

6.7 Payphone Use Surcharge

An undiscountable payphone use surcharge of $.35 shall apply to each coinless call which Matrix Telecom, Inc. can identify as being placed from a domestic payphone by or to the Customer or its permitted user. This includes, but is not limited to, calls placed with a Matrix Telecom, Inc. calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Matrix Telecom, Inc.'s service.

6.8 Finance Charge and Late Fee

A finance charge in the amount of 1.5% monthly will be charged on any past due balances. In addition, if the amount considered past due is greater than $6.00, a late fee in the amount of $10.00 will also be applied.

6.9 Return Check Charges

A fee of $15.00 will be charged for each check returned.

6.10 Reconnection Charge

A reconnection fee of $20.00 per occurrence is charged when service is re-established for Customers who had been disconnected for non-payment.

6.11 Employee Concessions**

Any employee of the Company in good standing may receive any of the Company's services with a $20.00 per month credit towards the monthly billing. In addition, the monthly Carrier Access Fee will be waived for employees.

6.12 Local Exchange Carrier Billing Fee

Should billing be provided by the local exchange carrier on behalf of Matrix, a billing fee in the amount of $1.50 per month will be added to a Customer's bill.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.13 Trinsic Travel Card Service**

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate per minute:	$0.20

6.14 Directory Assistance

Up to two requests may be made on each call to Directory Assistance.

	Residential	Business
Per Call Rate:	$1.25	$1.10

6.15 Public Telephone Surcharge

	Residential	Business
Rate Per Call	$0.60	$0.30

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.16 Operator Assistance Services

IntraLATA Usage Rates:

Usage charges are the same as usage for the Trinsic service a Customer has presubscribed to *.

Per Call Service Charges:

Calling Card	
Customer Dialed	$0.50
Operator Assisted	$0.85
Operator Station	
Collect	$1.30
Third Party Billed	$1.30
Person-to-Person	$3.50

* At no time will Trinsic bill a rate higher than the previously approved maximum rate.

SECTION 6 - RATES, (CONT'D.)

6.16 Operator Assistance Services, (Cont'd.)

InterLATA Usage Rates:

Usage charges are the same as usage for the Trinsic service a Customer has presubscribed to *.

Per Call Service Charges:

Customer Dialed Calling Card	$0.50
Customer Dialed/Operator Assisted Calling Card	$0.85
Operator Dialed Calling Card	$0.85
Collect	$1.30
Third Party Billed	$1.30
Person-to-Person	$3.50

* At no time will Trinsic bill a rate higher than the previously approved maximum rate.

SECTION 6 - RATES, (CONT'D.)

6.17 Trinsic Spectrum Plus Service** (1)

6.17.1 Trinsic Spectrum Plus Toll Service

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute:	$0.110

6.17.2 Trinsic Spectrum Plus Toll Free Service

Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	$0.045
Monthly Recurring Charge Per toll free access line:	$3.00
Toll Free Service Installation:	$20.00 *
Vanity Toll Free Number Search:	$9.99

6.17.3 Travel Card Service

Calls are billed in six (6) second increments.

Rate Per Minute:	$0.045

6.17.4 Business Network Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines.

Rate Per Minute:	$0.039

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** This service is grandfathered in the Qwest service area and available to existing Customers only effective April 16, 2005.

(1) This service was formerly known as Trinsic Business Plus Service.

SECTION 6 - RATES, (CONT'D.)

6.18 TrinsicPVA *

6.18.1 Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute:	$0.069

6.18.2 PVA Prepaid Option

Service Price:	$9.95
Recharge for each 100 minutes	$9.95
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

6.18.3 Special Edition Prepaid Option

Service Price:	$19.95
Recharge for each 100 minutes	$9.95
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

* This service is grandfathered, effective July 8, 2005, and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.19 TrinsicLONG DISTANCE 500 Service**

Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	$0.085
PVA rate per minute above call allowance:	$0.049

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.20 Trinsic 800 Service**

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me.

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, TrinsicHOME Basic with PVA and TrinsicHOME Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance:	$0.069

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.21 Trinsic LONG DISTANCE Service**

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.[1] Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	$0.085
Call completion through PVA Rate Per Minute:	$0.049

6.22 Trinsic Business Long Distance with PVA**

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions [1]Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute	$0.110

6.23 PVA Directory Assistance**

Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

Rate Per Minute	$0.72

1 Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.24 Trinsic LONG DISTANCE Essential**

Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	$0.085
Toll Free rate per minute	$0.085

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.25 Trinsic Spectrum Local Plus PPS**

6.25.1 Trinsic Spectrum Local Plus PPS Toll Service

Calls are billed in six (6) second increments.

	Qwest	Verizon
Rate Per Minute:	$0.0750	N/A

6.25.2 Trinsic Spectrum Local Plus PPS Toll Free Service

Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	Qwest	Verizon
Rate per minute:	$0.045	N/A
Monthly Recurring Charge per toll free access line:	$3.00	N/A
Toll Free Service Installation:	$20.00 [1]	N/A
Vanity Toll Free Number Search:	$9.99	N/A

6.25.3 Trinsic Spectrum Local Plus PPS Travel Card Service

Calls are billed in six (6) second increments.

	Qwest	Verizon
Rate Per Minute:	$0.045	N/A

6.25.4 Business Network Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines.

	Qwest	Verizon
Rate Per Minute:	$0.039	N/A

[1] The Toll Free Service Installation charge is not applied when a Customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** Effective April 3, 2015, this service is grandfathered and available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.26 Standard LD**

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	$0.07
Intrastate, per minute:	$0.07

6.27 LD Standard (S)**

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	$0.0649
Intrastate, per minute:	$0.0649

6.28 Standard LD – Complete Unlimited**

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	$0.00
Intrastate, per minute:	$0.00

6.29 Long Distance – Complete**

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	$0.1130
Intrastate, per minute:	$0.1130

6.30 Long Distance – Unlimited**

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	$0.00
Intrastate, per minute:	$0.00

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates

6.31.1 Usage Charges

Each customer is charged individually for each call placed through the Carrier. Rate may vary by mileage band, time of day, day of week, call duration and by product or service type.

6.31.2 Rate Periods

Day, Evening, and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM, Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including, 11: 00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including, 5:00 PM Sunday. (Excluding "Simply Better")

6.31.3 Holiday Rates

New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Columbus Day, Thanksgiving Day and Christmas Day the Evening rate apply from 8:00 am to 5:00 pm in lieu of regular rates, if holiday falls on a weekday.

6.31.4 Call Rating (Rounding Procedure)

For each call, the computer takes the rate as reflected on the rate schedule, and multiplies times the number of minutes. To this result, it will add the rounding factor of .0001. If the 3rd and 4th digits are 5 or greater, the number will round up to the next whole cent.

Example: 0.1450 = 0.15
Example: 0.1429 = 0.14

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.5 First Touch - Touch 1 Basic Service-1+ Access (Where Available)

Intrastate InterLATA Long Distance Rates (Actual)

	Day Rates (8am to 5pm Mon. thru Fri.)		Evening Rates (5pm to 11pm Except Sat.)		Night/Weekend Rates (11pm to 8am Plus all Day Sat. & Sun. til 5pm)	
Mileage	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
1-10	$0.2400	$0.1100	$0.1560	$0.0715	$0.1140	$0.0500
11-16	$0.3200	$0.1600	$0.2140	$0.1040	$0.1410	$0.0800
17-22	$0.3200	$0.1600	$0.2140	$0.1040	$0.1410	$0.0800
23-30	$0.3200	$0.2000	$0.2400	$0.1365	$0.1500	$0.1030
31-40	$0.3200	$0.2000	$0.2400	$0.1365	$0.1500	$0.1030
41-55	$0.3200	$0.2000	$0.2400	$0.1365	$0.1500	$0.1030
56-70	$0.3200	$0.2520	$0.2400	$0.1680	$0.1500	$0.1360
71-124	$0.3200	$0.2520	$0.2400	$0.1680	$0.1500	$0.1360
125-196	$0.3200	$0.2730	$0.2400	$0.1890	$0.1500	$0.1440
197-292	$0.3200	$0.2730	$0.2400	$0.1890	$0.1500	$0.1440
293-430	$0.3200	$0.3000	$0.2400	$0.1980	$0.1500	$0.1500
431-925+	$0.3200	$0.3000	$0.2400	$0.1980	$0.1500	$0.1500

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.5 First Touch - Touch 1 Basic Service-1+ Access (Where Available)

Intrastate IntraLATA Long Distance Rates (Actual)

	Day Rates (8am to 5pm Mon. thru Fri.)		Evening Rates (5pm to 11pm Except Sat.)		Night/Weekend Rates (11pm to 8am Plus all Day Sat. & Sun. til 5pm)	
Mileage	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
1-10	$0.1800	$0.1100	$0.1500	$0.0715	$0.1200	$0.0550
11-16	$0.1800	$0.1600	$0.1500	$0.1040	$0.1300	$0.0800
17-22	$0.1800	$0.1600	$0.1500	$0.1040	$0.1300	$0.0800
23-30	$0.1800	$0.1800	$0.1500	$0.1365	$0.1300	$0.1050
31-40	$0.1800	$0.1800	$0.1500	$0.1365	$0.1300	$0.1050
41-55	$0.1800	$0.1800	$0.1500	$0.1365	$0.1300	$0.1050
56-70	$0.1800	$0.1800	$0.1500	$0.1500	$0.1300	$0.1300
71-124	$0.1800	$0.1800	$0.1500	$0.1500	$0.1300	$0.1300
125-196	$0.1800	$0.1800	$0.1500	$0.1500	$0.1300	$0.1300
197-292	$0.1800	$0.1800	$0.1500	$0.1500	$0.1300	$0.1300
293-430	$0.1800	$0.1800	$0.1500	$0.1500	$0.1300	$0.1300
431-925+	$0.1800	$0.1800	$0.1500	$0.1500	$0.1300	$0.1300

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.6 Ultimate Advantage

"Ultimate Advantage" provides customer a discount schedule. Calls are rounded to the next whole minute and are individually rated on the basis of the distance, duration, and time of day/day of week. See Price List 5. for "First Touch" actual rates.

Call Usage	Discount Rate
$0.00-$9.99	2%
$10.00-$24.99	12%
$25.00 +	27%

6.31.7 Simply the Best (Actual)

Simply the Best customers may place calls 24 hours a day, seven days a week. Calls placed between 8:00 am and 5:00 pm Monday through Friday, will be priced at $0.218 per minute. Calls placed during any other time period will be priced at $0.127 per minute. There is no monthly charge or sign-up fee associated with this product.

6.31.8 Simply Better (Actual)

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

$0.225/min.	7:00 am -7:00 pm, Monday through Friday
$0.099/min.	7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.9 Business Touch (Actual)

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Rates are set forth below.)

BUSINESS TOUCH INTRASTATE RATES (Flat Rate)

PEAK	OFF-PEAK	
Day	Evening	Night
$0.2050	$0.1630	$0.1375

6.31.10 Personal Touch 800/888 Service (Actual)

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

$0.250	Peak Hours	7 a.m. to 7 p.m., Monday through Friday
$0.150	Off-Peak Hours	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

6.31.11 Pure and Simple (Actual)

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.1300 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.12 1 Rate (Actual)

A variation of Business Touch, 1 Rate is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.155 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

6.31.13 Touch 1 Travel Card – Residential and Business (Actual)

All calls will be billed at $0.28 per minute regardless of time of day/day of week. Calls placed via the optional conference call service will be billed at $0.28 per minute, *per party.* A $1.25 surcharge applies to each call and is included in the first minute of a call.

6.31.14 Customer Account Coding

A. For the customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of Customer Account Coding.

B. A customer may choose to identify account codes with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of $10.00.

6.31.15 Toll Message Rates for Hearing and/or Speech Impaired Users

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at Evening rate and calls placed during the Evening rate period will be charged at the Night/Weekend rate.

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.16 Directory Assistance (Actual)

Directory Assistance calls are billed at $0.60 per call.

6.31.17 First Touch Select (Actual)

Monthly fee per telephone number is $4.95. Rates within the state of Arizona are $0.0900 per minute, 24 hours a day Monday through Saturday rates for calls placed on Sunday are $0.0500 per minute.

6.31.18 Select Savings (Actual)

Annual fee per telephone number is $39.95 (billed in advance). Rates within the state of Arizona are $0.0900 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0500 per minute.

6.31.19 First Touch Flat (Actual)

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at $0.1400 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

6.31.20 First Touch Prime (Actual)

Rates within the state of Arizona are $0.1150 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.21 First Touch Preferred (Actual)

Monthly fee per telephone number is $3.95. Rates within the state of Arizona are $0.0990 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0500 per minute. Rates do not apply to directory assistance or operator assisted calls.

6.31.22 Preferred Plus (Actual)

Annual fee per telephone number is $38.95 (billed in advance). Rates within the state of Arizona are $0.0990 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are $0.0500 per minute. Rates do not apply to directory assistance or operator assisted calls.

6.31.23 Prime Touch (Actual)

Rates for calls received from within the state of Arizona are $0.150 per minute, 24 hours a day, 7 days a week.

6.31.24 First Touch Flat II (Actual)

Rates within the state of Arizona are $0.1090 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

6.31.25 Voice Mail (Actual)

There is a one time $10.00 connection fee associated with this product. Customers have a choice of two options:

Option A: The monthly fee is $5.95, however the first month's fee is waived.
Option B: The monthly fee is $5.95, however the first three month's fee is waived.

Any messages or greetings over the specified amount will be bill at $0.10 overage.

SECTION 6 - RATES, (CONT'D.)

6.31 Former Touch One Customers – Rates, (Cont'd.)

6.31.26 Select Weekends (Actual)

Monthly fee per telephone number is $4.95. Rates within the state of Arizona are $0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

6.31.27 Preferred Weekends (Actual)

Monthly fee per telephone number is $3.95. Rates within the state of Arizona are $0.099 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are $0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

6.31.28 Twilight Time-Common Cents (Actual)

Customers may place calls within the state of Arizona 24 hours a day, seven days a week for a flat $0.14 per minute. The recurring monthly fee is $4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

SECTION 6 - RATES, (CONT'D.)

6.32 10-10-123 Casual Calling Program

10-10-123 is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-123.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-123 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rate	$0.20
Per Call Connection Charge	$1.99

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.33 10-10-719 Casual Calling Program

10-10-719 is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-719.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-719 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rate	$0.20
Per Call Connection Charge	$0.79

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.34 101-6868 Casual Calling Program

101-6868 is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 101-6868.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 101-6868 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rate	$0.20
Per Call Connection Charge	$0.79

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.35 Impact 297 Casual Calling Program

Impact 297 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-297.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-297 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rate	$0.10
Per Call Connection Charge	$0.79
Directory Assistance Per Call Charge	$0.60

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.36 Impact 373 Casual Calling Program

Impact 373 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. The service has a flat per minute rate structure for all time-of-day rate periods. Participating Customers may access this service by dialing access code 10-10-373.

Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-373 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rate	$0.05
Per Call Connection Charge	$0.99

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.37 Impact 399 Casual Calling Program

Impact 399 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-399.

Each call has an initial minimum of 10 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 10 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of six hundred (600) seconds or 10 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-399 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rates

Initial 10 Minute Per Call Minimum Charge:	$1.50
11th Minute and Each Add'l Per Minute Charge:	$0.13
Directory Assistance Per Call Charge	$1.00

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.38 Impact 457 Casual Calling Program

Impact 457 Casual Calling Program is an outbound casual calling telecommunications service offering available for intrastate calls and is furnished subject to billing and service availability. Participating Customers may access this service by dialing access code 10-10-457.

Each call has an initial minimum of 5 minutes in duration and will be charged pursuant to the flat Initial Per Call Minimum Charge listed below. Any call in excess of 5 minutes will be charged the corresponding Additional Per Minute Charge listed below. Calls will have an initial minimum of three hundred (300) seconds or 5 minutes, and any time beyond that minimum will be billed in addition, using one minute increments. The duration of the call, which involves a fractional part of a minute will be rounded up to the next higher full minute.

Calls to intrastate Directory Assistance are also provided with this service. To access intrastate Directory Assistance under this calling program, Customers must dial 10-10-457 + the Area Code (NPA) + 555-1212. The per call charge for such calls is set forth below. Calls placed from a public or semi-public payphone, calls requiring Operator Assistance, conference calls, mobile calls, calls to 500, 700, 800/8XX and 900 numbers, and calling card calls are not available under this service.

Per Minute Intrastate Rates

Initial 5 Minute Per Call Minimum Charge:	$0.95
6th Minute and Each Add'l Per Minute Charge:	$0.19
Per Call Connection Charge	$0.35
Directory Assistance Per Call Charge	$0.60

Service Hours

Rates apply 24 hours a day, 7 days a week.

SECTION 6 - RATES, (CONT'D.)

6.39 Impact 818 Long Distance Plan

Impact 818 Long Distance Plan is an outbound service (non-operator assisted, direct dial) available to residential Customers. Customers can access the Impact 818 Long Distance Plan by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected Matrix as their primary interexchange carrier. If Matrix is selected as the primary interexchange carrier, Customer must first be entered into the Matrix billing database in order to receive the Impact 818 Long Distance Plan rates. When Matrix is not the presubscribed interexchange carrier, Customers can access the Impact 818 Long Distance Plan by dialing 10-10-818 + 1 + area code (if required) + NXX-XXXX. In addition, Matrix may offer alternative access methods (e.g., via a toll free number) for the Impact 818 Long Distance Plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Term plan options do not apply to Customers of this service.

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

Per Minute Intrastate Rate:	$0.0899
Directory Assistance Per Call Charge	$1.40

Service Hours

Rates apply 24 hours a day, 7 days a week.