



ARIZONA CORPORATION COMMISSION

FOR IMMEDIATE RELEASE: October 21, 2014

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Arizona's Gas Utilities Present Winter Preparedness Plans to the Commission

PHOENIX – Arizona's gas utilities and pipeline companies presented plans today before the Corporation Commission to demonstrate how they will ensure that customers continue receiving reliable service as we enter the heating demands of winter. Presentations were made to the Commission by Southwest Gas, UNS Gas, Alliant Gas, Questar, Transwestern Pipeline, and El Paso Natural Gas.

Each gas company described their service territories and the infrastructure they oversee to deliver gas to customers. The pipeline companies discussed what steps they have taken to maintain their systems and the ongoing methods they employ to ensure that gas is delivered safely and efficiently to the gas companies.

"The utilities outlined their plans for meeting winter demand and Arizonans can rest assured that supplies are robust," said Chairman Bob Stump. "A warmer-than-normal winter has been forecast, and Arizona's utilities appear prepared to meet Arizonans energy demands during our colder months."

In addition to demonstrating their ability to handle the needs of their customers for the coming season, the companies also outlined their emergency plans to deal with any potential service outages and how they will work ensure an adequate supply and staffing to respond to any extreme weather conditions.

Commissioners questioned the systems in place to notify customers and field inquiries, especially those customers with health or safety needs. Information about service disruptions can be obtained by the gas companies through 24/7 call centers, automated phone messages, news media and social media.

Copies of each utility company's presentation can be found on the Commission's website at:
<http://www.azcc.gov/Divisions/Utilities/gas/2014WinterPreparedness.asp>

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