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## ARIZONA CORPORATION COMMISSION

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### Commission Launches Online Public Comment Request to Speak Feature

PHOENIX, AZ—The Arizona Corporation Commission is launching a new feature that will allow the public to sign up online if they wish to give public comment at a Commission Open Meeting. This feature is the latest improvement made by the Commission to enhance accessibility for and interaction from the public.

Those who want to speak at an Open Meeting can sign up to speak either online or in person. Just click on the **“Request to Speak on an Open Meeting Agenda”** link located on the right of the Commission’s website ([www.azcc.gov](http://www.azcc.gov)) to sign up online. The first time a person signs up, they will create a Request to Speak Account Profile, and then any subsequent time, the individual can simply log in with the previously created account information. Public commenters can also use one of two electronic kiosks located near the South entrance to the Commission building. Then, during the Open Meeting, the Chairman will call speakers to the podium during the appropriate agenda item.

“The Commission wants to be sure that citizens all across the state have the ability to participate in our important decision processes and this new on line access is an exciting new opportunity that makes that participation more accessible to all Arizonans,” said **Commissioner Susan Bitter Smith**.

“This new communication feature will enable Arizona's ratepayers to voice their concerns about a rate case or other commission issues to us live at our open meetings all from the comfort of their own home or office,” said **Commissioner Bob Burns**. “This is especially beneficial for those citizens in rural areas who will no longer have to spend significant time and expense traveling to the Commission to ensure their voices are heard.”

Those who want to offer their position on any issue before the Commission, but don’t wish to speak at an Open Meeting have options as well. They can:

- Electronically submit comments. Click on the **“Submit a Public Comment for a Utility”** button located on the right of our website ([www.azcc.gov](http://www.azcc.gov)). Fill out the form and type the comments, then click to submit.
- Write a letter to the Commissioners or send an email. The Commission street address, as well as the email address for each Commissioner, can be found at [www.azcc.gov](http://www.azcc.gov). Click on **“Contact Us”**
- Call Consumer Services to convey a public comment at (602) 542-4251 or 1-800-222-7000.

For those who can’t attend a meeting, but want to view it, streaming video of Commission meetings is available on the Commission's website at the **“Live Meeting Broadcast”** link on the right side of the website.

Or, through our listen lines by calling:

(602) 542-0222 Local Phoenix Listen Line

(800) 250-4525 Toll free for Phoenix Office (works outside Phoenix metro area)

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