

**COMMISSIONERS**  
MIKE GLEASON - Chairman  
WILLIAM A. MUNDELL  
JEFF HATCH-MILLER  
KRISTIN K. MAYES  
GARY PIERCE



**ARIZONA CORPORATION COMMISSION**

**KRISTIN K. MAYES**  
Commissioner

Direct Line: (602) 542-4143  
Fax: (602) 542-0765  
E-mail: kmayes@azcc.gov

September 4, 2007

Mr. Tom Martin  
General Manager  
Electrical District Number Two  
P.O. Box 548  
Coolidge, Arizona 85228

**Re: Recent ED-2/APS Power Outage in Coolidge**

Dear Mr. Martin:

As you know, last week a severe thunderstorm in Coolidge caused a power outage that lasted more than two days and affected more than 8,000 Electrical District Number Two ("ED-2") and Arizona Public Service Company ("APS") customers. The Coolidge outage was particularly concerning given the fact that it lasted two days, caused the closure of schools and left thousands of Arizonans without air conditioning in the sweltering Arizona summertime.

It is my understanding that the storm toppled 11 ED-2 power poles, carrying both APS and ED-2 lines, which led to the two day long outage. While I understand that ED-2 and APS cannot control the severity of summer thunderstorms, I must question the length of time required to restore service to the Coolidge area and the effectiveness of ED-2's coordination with APS during the Coolidge outage.

First, I received an email message from Mayor Tom Shope of Coolidge on Tuesday, September 4, 2007. In this message, Mayor Shope indicated that it took ED-2 approximately 12 hours to arrive on the scene to set replacement poles, a prerequisite to APS being able to rewire the lines. Furthermore, he stated that another pole broke after it was installed, which further prolonged the outage. Please tell the Commission how long, after the storm, it took ED-2 to arrive on scene and begin to set new poles.

Second, does ED-2 have a procedure in place with APS to coordinate storm repair in locations where the two utilities share facilities? Was ED-2 delayed in making the repairs to its Coolidge system because of a breakdown in communication or coordination with APS? If not, what explains the length of the Coolidge outage?

Second, does ED-2 have a plan in place with other utilities, such as APS, to deal with emergency situations like the ones experienced in the past week? If so, how comprehensive is the plan? Does the plan discuss repair policies as well as the provisioning of ice and shelter to residents

Mr. Tom Martin  
September 4, 2007  
Page 2

and the coordination of information with the media?

Third, in looking back at the Coolidge situation, does ED-2 believe anything could be done differently in the future to restore service more timely and to work more effectively with APS?

Thank you for your attention to my questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kris Mayes', with a long horizontal flourish extending to the right.

Kris Mayes  
Commissioner

Cc: Chairman Mike Gleason  
Commissioner William A. Mundell  
Commissioner Jeff Hatch-Miller  
Commissioner Gary Pierce  
Dean Miller  
Ernest Johnson  
Steve Olea  
Chris Kempley  
Lace Collins  
Mayor Tom Shope  
Jack Davis